

NIST Interagency Report NIST IR 8286r1 ipd

# Integrating Cybersecurity and Enterprise Risk Management (ERM)

Initial Public Draft

Stephen Quinn Julie Chua Nahla Ivy R. K. Gardner Karen Scarfone Matthew C. Smith Greg Witte

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# Integrating Cybersecurity and Enterprise Risk Management (ERM)

## **Initial Public Draft**

R. K. Gardner New World Technology Partners Annapolis, MD

> Karen Scarfone Scarfone Cybersecurity Clifton, VA

Matthew C. Smith Seemless Transition LLC Seattle, WA

Greg Witte Huntington Ingalls Industries Annapolis Junction, MD

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U.S. Department of Commerce *Howard Lutnick, Secretary of Commerce* 

National Institute of Standards and Technology Craig Burkhardt, Acting Under Secretary of Commerce for Standards and Technology and Acting NIST Director

Stephen Quinn Computer Security Division Information Technology Laboratory

Julie Chua Office of Information Security Office of the Chief Information Officer U.S. Department of Health and Human Services

> Nahla Ivy Enterprise Risk Management Office Office of Financial Resource Management

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#### Author ORCID iDs

Stephen D. Quinn: 0000-0003-1436-684X Nahla Ivy: 0000-0003-4741-422X Karen Scarfone: 0000-0001-6334-9486 Matthew C. Smith: 0000-0003-1004-7171 Gregory A. Witte: 0000-0002-5425-1097

#### Public Comment Period

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#### Submit Comments

nistir8286@nist.gov

National Institute of Standards and Technology Attn: Applied Cybersecurity Division, Information Technology Laboratory 100 Bureau Drive (Mail Stop 2000) Gaithersburg, MD 20899-2000

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All comments are subject to release under the Freedom of Information Act (FOIA).

#### 1 Abstract

- 2 The increasing frequency, creativity, and severity of cybersecurity attacks means that all
- 3 enterprises should ensure that cybersecurity risk is receiving appropriate attention within their
- 4 enterprise risk management (ERM) programs. This document is intended to help individual
- 5 organizations within an enterprise improve their cybersecurity risk information, which they
- 6 provide as inputs to their enterprise's ERM processes through communications and risk
- 7 information sharing. By doing so, enterprises and their component organizations can better
- 8 identify, assess, and manage their cybersecurity risks in the context of their broader mission
- 9 and business objectives. This document focuses on the use of risk registers to set out
- 10 cybersecurity risk and explains the value of rolling up measures of risk that are usually
- 11 addressed at lower system and organizational levels to the broader enterprise level.

#### 12 Keywords

- 13 cybersecurity risk management (CSRM); cybersecurity risk measurement; cybersecurity risk
- 14 profile; cybersecurity risk register (CSRR); enterprise risk management (ERM); enterprise risk
- 15 profile; enterprise risk register (ERR); risk appetite; risk tolerance.

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- 18 Technology (NIST) promotes the U.S. economy and public welfare by providing technical
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- the development of management, administrative, technical, and physical standards and
- 23 guidelines for the cost-effective security and privacy of other than national security-related
- 24 information in federal information systems.

#### 25 Audience

- 26 The primary audience for this publication includes both federal and non-federal cybersecurity
- 27 professionals at all levels who understand cybersecurity but may be unfamiliar with the details
- 28 of enterprise risk management (ERM).
- 29 The secondary audience includes both federal and non-federal corporate officers, high-level
- 30 executives, ERM officers and staff members, and others who understand ERM but may be
- 31 unfamiliar with the details of cybersecurity.
- 32 All readers are expected to gain an improved understanding of how cybersecurity risk
- management (CSRM) and ERM complement and relate to each other as well as the benefits of
   integrating their use.
- 35 **Document Conventions**
- 36 The term "step" or "steps" is used in multiple frameworks and documents. If the term "step" is
- 37 referring to anything other than the meaning from the ERM Playbook in Fig. 2, it will be
- 38 preceded by a document or framework to differentiate its context (e.g., "NIST Cybersecurity
- 39 Framework Step 1: *Prioritize and Scope*").
- 40 For the purposes of this document, the terms "cybersecurity" and "information security" are
- 41 used interchangeably. While information security is generally considered to encompass the
- 42 cybersecurity domain, the term "cybersecurity" has expanded in conventional usage to be
- 43 equivalent to information security. Likewise, the terms "cybersecurity risk management"
- 44 (CSRM) and "information security risk management" (ISRM) are used interchangeably based on
- 45 the same reasoning.

## 46 Note to Reviewers

- 47 NIST is revising the IR 8286 series of documents to align them with the NIST Cybersecurity
- 48 Framework (CSF) 2.0. Some of these documents only require errata updates, while others such
- 49 as this one are undergoing a more substantial revision with a public comment period.
- 50 Reviewers are encouraged to comment on the following topics:
- Alignment of IR 8286 with the CSF 2.0
- Alignment of IR 8286 with current ERM and CSRM practices
- Other topics of ERM and CSRM
- 54 Trademark Information
- 55 All registered trademarks and trademarks belong to their respective organizations.
- 56

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- 58 This public review includes a call for information on essential patent claims (claims whose use
- 59 would be required for compliance with the guidance or requirements in this Information
- 60 Technology Laboratory (ITL) draft publication). Such guidance and/or requirements may be
- 61 directly stated in this ITL Publication or by reference to another publication. This call also
- 62 includes disclosure, where known, of the existence of pending U.S. or foreign patent
- applications relating to this ITL draft publication and of any relevant unexpired U.S. or foreign
- 64 patents.
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- 79 are binding on the transferee, and that the transferee will similarly include appropriate
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- 81 The assurance shall also indicate that it is intended to be binding on successors-in-interest
- 82 regardless of whether such provisions are included in the relevant transfer documents.
- 83 Such statements should be addressed to: <u>nistir8286@nist.gov</u>

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#### 173 Executive Summary

174 For federal agencies, the Office of Management and Budget (OMB) Circular A-11 defines risk as 175 "the effect of uncertainty on objectives" [1]. The effect of uncertainty on enterprise mission and 176 business objectives may then be considered an "enterprise risk" that must be similarly 177 managed. An *enterprise* is an organization that exists at the top level of a hierarchy with unique 178 risk management responsibilities. Managing risks at that level is known as enterprise risk 179 management (ERM) and calls for understanding the core risks that an enterprise faces, 180 determining how best to address those risks, and ensuring that the necessary actions are taken. 181 In the Federal Government, ERM is considered "an effective agency-wide approach to 182 addressing the full spectrum of the organization's significant risks by understanding the 183 combined impact of risks as an interrelated portfolio rather than addressing risks only within

184 silos" [1].

185 Cybersecurity risk is an important type of risk for any enterprise. Other risks include but are not

186 limited to financial, legal, legislative, operational, privacy, reputational, safety, strategic, and

187 supply chain risks [2]. As part of an ERM program, senior leaders (e.g., corporate officers,

188 government senior executive staff) often have fiduciary and reporting responsibilities that

189 other organizational stakeholders do not, so they have a unique responsibility to holistically

190 manage the combined set of risks, including cybersecurity risk. The individual organizations that

191 comprise every enterprise are experiencing an increase in the frequency, creativity, and

severity of cybersecurity attacks. All organizations and enterprises, regardless of size or type,

should ensure that cybersecurity risks receive appropriate attention as they carry out their ERM

194 functions. Since enterprises are at various degrees of maturity regarding the implementation of 195 risk management, this document offers NIST's cybersecurity risk management (CSRM) expertise

to help organizations improve the cybersecurity risk information they provide as inputs to their

197 enterprise's ERM programs.

198 Many resources document ERM frameworks and processes, such as well-known frameworks

- 199 from the Committee of Sponsoring Organizations (COSO), Office of Management and Budget
- 200 (OMB) circulars, and the International Organization for Standardization (ISO). They generally
- 201 include similar approaches: identify context, identify risks, analyze risks, estimate risk
- 202 importance, determine and execute risk response, and identify and respond to changes over

time. A critical risk document used to track and communicate risk information for all of these

steps throughout the enterprise is called a *risk register* [1].<sup>1</sup> The risk register provides a formal

205 communication vehicle for sharing and coordinating cybersecurity risk activities as an input to

206 ERM decision-makers. For example, *cybersecurity risk registers* are key aspects of managing and

207 communicating about those particular risks.<sup>2</sup>

208 At higher levels in the enterprise structure, those cybersecurity and other risk registers are

aggregated, normalized, and prioritized into *risk profiles*. A risk profile is defined by OMB

210 Circular A-123 as "a prioritized inventory of the most significant risks identified and assessed

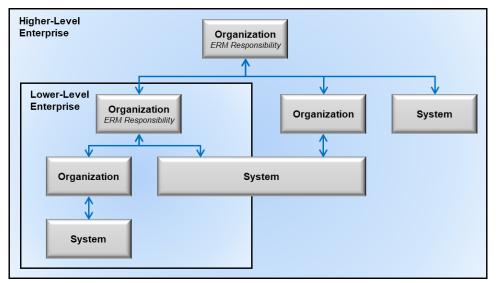
<sup>&</sup>lt;sup>1</sup> OMB Circular A-11 defines a risk register as "a repository of risk information including the data understood about risks over time" [1]. <sup>2</sup> Organizations creating a risk management program for the first time should not wait until the risk register is completed before addressing obvious issues. However, over time, it should become the ordinary means of communicating risk information.

- 211 through the risk assessment process versus a complete inventory of risks" [3]. While it is critical
- 212 that enterprises address potential negative impacts on mission and business objectives, it is
- 213 equally critical (and required for federal agencies) that enterprises plan for success. OMB states
- in Circular A-123 that "the [Enterprise Risk] profile must identify sources of uncertainty, both
- 215 positive (opportunities) and negative (threats)." Enterprise-level decision-makers use the risk
- 216 profile to choose which enterprise risks to address, allocate resources, and delegate
- 217 responsibilities to appropriate risk owners. ERM programs should define terminology, formats,
- 218 criteria, and other guidance for risk inputs from lower levels of the enterprise.
- 219 Cybersecurity risk inputs to ERM programs should be documented and tracked in written
- 220 cybersecurity risk registers<sup>3</sup> that comply with the ERM program guidance. However, many
- 221 enterprises do not communicate their cybersecurity risk guidance or risk responses in
- 222 consistent, repeatable ways. Methods such as quantifying cybersecurity risk in dollars and
- aggregating cybersecurity risks are often ad hoc and are sometimes not performed with the
- same rigor as methods for quantifying other types of risk within the enterprise.
- In addition to widely using cybersecurity risk registers, improving the risk measurement and
- analysis methods used in CSRM will boost the guality of the risk information provided to ERM.
- 227 In turn, this practice promotes better management of cybersecurity at the enterprise level and
- 228 correlates directly with the enterprise's objectives.
- 229 CSRM and ERM are concurrent cycles with many points of commonality and integration. NIST
- 230 framework documents, specifically the Cybersecurity Framework (CSF) 2.0 and Special
- Publication (SP) 800-221A, provide methods for performing CSRM and integrating the results.
- The concepts detailed in this IR 8286 series are directly incorporated into both the CSF 2.0
- 233 (CSRM) and SP 800-221A (integrating with ERM) frameworks. Improving the measurement and
- communications methods used (e.g., using cybersecurity risk registers) can improve the quality
- of risk information, promote enterprise-wide CSRM, and support enterprise-level decision-
- making in language that is already understood by senior executives. Improved communications
- 237 will also help executives and corporate officers understand the challenges that cybersecurity
- professionals face when providing the information that they are accustomed to receiving for
- other types of risk.

<sup>&</sup>lt;sup>3</sup> Formats include risk register data displayed on dashboards, GRC tools, and file formats for communicating risk register data, such as the spreadsheet (CSV) and JSON formats.

#### 240 1. Introduction

- 241 The terms organization and enterprise are often used interchangeably.<sup>4</sup> However, for the
- 242 purposes of this document, an *organization* is defined as an entity of any size, complexity, or
- position within a larger organizational structure (e.g., a federal agency or company) [5]. An
- 244 *enterprise* is an organization by this definition, but its primary functions subsist at the top level
- of the hierarchy, where individual senior leaders have unique risk management responsibilities.
- 246 Most CSRM responsibilities tend to be carried out by individual organizations within an
- 247 enterprise. In contrast, the responsibility for tracking key *enterprise* risks and their impacts on
- 248 objectives is held by top-level corporate officers and board members who have fiduciary and
- 249 reporting duties that are not performed anywhere else in the enterprise.
- 250 Figure 1 depicts a notional enterprise with subordinate organizations, illustrating that one of
- 251 those subordinate organizations is itself an enterprise.



## 252

253

#### Fig. 1. Enterprise hierarchy for cybersecurity risk management

254 Both government and industry are represented in this depiction. Consider the example of the

255 Department of Commerce as a higher-level enterprise with bureaus (e.g., Census Bureau,

256 National Oceanic and Atmospheric Administration [NOAA], NIST) as lower-level enterprises and

257 subordinates (e.g., NOAA's National Weather Service, NIST laboratories) representing

- 258 organizations. In industry, consider mergers and acquisitions in which an enterprise acquires
- another company that itself was an enterprise and then subordinates it within the higher-level
- 260 enterprise's conglomeration of organizations and systems.<sup>5</sup> Each enterprise is supported by
- various *systems* that are defined as "a discrete set of information resources organized for the
- 262 collection, processing, maintenance, use, sharing, dissemination, or disposition of information"
- 263 [5].

<sup>&</sup>lt;sup>4</sup> For example, IR 8170 [4] uses *enterprise risk management* and *organization-wide risk management* interchangeably. The scope of IR 8170 includes smaller enterprises than this publication does, so an *enterprise* as defined in IR 8170 may be comprised of a single organization. The enterprises discussed in this publication have more complex compositions.

<sup>&</sup>lt;sup>5</sup> An enterprise can be thought of structurally as a portfolio (or set of portfolios). Just as a portfolio can be a combination of programs, projects, and lower-level portfolios, so too can an enterprise be comprised of one or more systems, organizations, and subordinate enterprises.

#### 264 **1.1. Purpose and Scope**

- 265 This document is intended to help improve communications (including risk information sharing)
- 266 between and among cybersecurity professionals, high-level executives, and corporate officers
- 267 at multiple levels. The goal is to assist personnel and system owners in these enterprises and
- their subordinate organizations to better identify, assess, and manage cybersecurity risks in the
- 269 context of their broader mission and business objectives.<sup>6</sup> This document will help
- 270 cybersecurity professionals understand what executives and corporate officers need to carry
- out ERM, including what data to collect, what analyses to perform, and how to consolidate and
- 272 condition this discipline-specific risk information so that it provides useful inputs for ERM
- 273 programs. This document will also help high-level executives and corporate officers understand
- 274 the challenges that cybersecurity professionals face in providing them with relevant
- 275 information. Because enterprise stakeholders are accustomed to receiving reports regarding
- 276 many types of risk, guidance on cybersecurity that is consistent with these other risk categories
- will support well-crafted and actionable risk appetite and risk tolerance decisions and
- 278 statements.
- 279 Government and private industry CSRM and ERM programs are similar but often involve
- 280 different oversight and reporting requirements, such as Congressional testimony versus a
- 281 regulatory filing. For this reason, the Committee of Sponsoring Organizations (COSO) is often
- cited due to its dual role in providing guidance to both public and private organizations
- 283 regarding ERM and the fact that OMB adopted much of its language when developing Circular
- 284 A-123 [3].
- 285 This document bridges existing private industry risk management processes with federal
- 286 cybersecurity risk requirements derived from OMB Circular A-130 [6]. It also introduces
- 287 concepts that are further developed in subsequent documents in the IR 8286 series, such as
- 288 communicating risk, consistently identifying threats and risks, estimating likelihood and impact,
- 289 calculating risk exposure, establishing and using risk reserves, monitoring risk, reporting risk,
- and integrating with ERM programs. Furthermore, this document provides guidance for linking
- the CSF [7] (specifically, its new Govern Function), the Information and Communications
- 292 Technology Risk Outcomes Framework (SP 800-221A) [8], and ERM processes. These concurrent
- risk management processes inform and are informed by each other to create a vertically and
- horizontally integrated risk management process that connects the boardroom to the server
- 295 room.
- 296 This document references some materials that are specifically intended for use by federal
- agencies and will be highlighted as such, but the concepts and approaches are intended to be
- 298 useful for all enterprises.

<sup>&</sup>lt;sup>6</sup> Figure 1 depicts the correlation of cybersecurity professionals (system), high-level executives without fiduciary reporting requirements (organization), and corporate officers with fiduciary reporting requirements (enterprise), respectively.

- An informative reference<sup>7</sup> links the contents of this document with CSF v1.1 and SP 800-221A
- 300 as part of the National Online Informative References (OLIR) Program.<sup>8</sup> An updated OLIR will
- 301 link SP 800-221A to CSF 2.0.

#### 302 **1.2. Document Structure**

- 303 The remainder of this document is organized into the following major sections:
- Section 2 provides an overview of ERM and CSRM and highlights high-level gaps
   between current practices.
- Section 3 discusses detailed cybersecurity risk considerations throughout the ERM
   process and the use of the risk register to document cybersecurity risk as ERM input.
- Section 4 considers a portfolio view of risk at the enterprise level based on normalizing and aggregating risk registers into an enterprise risk register (ERR) and then applying prioritization to it to generate an enterprise risk profile (ERP) in support of senior executive decision-making.
- The References section provides links to external sites and publications that offer
   additional information.
- Appendix A lists the acronyms used in the document.
- Appendix B provides a glossary of the terminology used in this document.
- Appendix C lists Federal Government sources for identifying risks, as defined in
   Playbook: Enterprise Risk Management for the U.S. Federal Government [2].
- Appendix D provides a notional enterprise risk register.
- Appendix E provides a change log for this document.
- 320

<sup>&</sup>lt;sup>7</sup> See <u>https://csrc.nist.gov/projects/olir/informative-reference-catalog/details?referenceId=78 - /.</u>

<sup>&</sup>lt;sup>8</sup> See <u>https://www.nist.gov/cyberframework/informative-references</u> for an overview of OLIR.

#### 321 **2.** Gaps in Managing Cybersecurity Risk as an ERM Input

- 322 OMB Circular A-11 defines *risk* as "the effect of uncertainty on objectives" [1]. The effect of
- 323 uncertainty on *enterprise* mission and business objectives may then be considered an
- 324 "enterprise risk" that must be similarly managed. The process of managing risks at the
- 325 enterprise level is known as ERM and calls for:
- Identifying and understanding the core risks facing an enterprise,
- Determining how best to address those risks, and
- Ensuring that the necessary actions are taken.
- 329 This publication focuses on recognizing and incorporating *cybersecurity risk*<sup>9</sup> within the ERM
- and complements other NIST documents by informing and extending existing guidance to
- respond to risks to an enterprise's data, information, and technology assets. Integration draws
- on CSRM and the basics of ERM, which informs and is informed by various risks at subordinate
- 333 levels. Comparing the results of CSRM activities with those required for effective input to ERM
- anables enterprise stakeholders to identify opportunities to close gaps.

#### 335 2.1. Overview of ERM

- 336 ERM requires identifying and understanding the various types of risks that an enterprise faces,
- determining the probability that these risks will occur, and estimating their potential impacts.
- 338 OMB considers ERM to be "an effective agency-wide approach to addressing the full spectrum
- of the organization's significant risks by understanding the combined impact of risks as an
- 340 interrelated portfolio, rather than addressing risks only within silos" [1].
- 341 Cybersecurity risk is one portion of the spectrum of an enterprise's core risks. Appendix A of
- 342 Playbook: Enterprise Risk Management for the U.S. Federal Government [2] defines numerous
- risk types, including compliance, cybersecurity ("cyber information security"), financial, legal,
- 344 legislative, operational, reputational, and strategic. This list can easily be expanded to other risk
- disciplines, such as safety, privacy, and supply chains that ultimately anchor in ERM. In ERM,
- 346 enterprises holistically manage the combined set of enterprise risks.<sup>10</sup>
- 347 The COSO publication, *Enterprise Risk Management Integrating with Strategy and*
- 348 *Performance,* defines ERM as the "culture, capabilities, and practices that organizations"
- integrate with strategy-setting and apply when they carry out that strategy, with a purpose of
- 350 managing risk in creating, preserving, and realizing value" [10]. Public and private enterprises
- 351 have a common primary purpose for ERM: to safeguard the enterprise's mission, finances (e.g.,
- net revenue, capital, and free cash flow), and reputation (e.g., stakeholder trust) in the face of
- 353 natural, accidental, and adversarial threats.

<sup>9</sup> 

<sup>&</sup>lt;sup>10</sup> Per [4], "OMB Circular A-123 establishes an expectation for federal agencies to proactively consider and address risks through an integrated, organization-level view of events, conditions, or scenarios that impact mission achievement."

- 354 This is accomplished by considering enterprise risks in relation to achieving strategic and
- 355 operational objectives as typically outlined in an organizational strategic plan. OMB Circular A-
- 356 123 requires ERM risk profiles to include four kinds of objectives: strategic, operations
- 357 (operational effectiveness and efficiency), reporting (reporting reliability), and compliance
- 358 (compliance with applicable laws and regulations) [3]. While there may be some overlap of risk
- among the categories of objectives, understanding uncertainty as it affects these objectives will
- 360 help inform effective and timely decision-making. In turn, context and categorization processes
- 361 support risk guidance back to subordinate levels. Effective ERM balances achieving security
- 362 objectives with optimizing limited resources.
- 363 This document draws on ERM principles regarding integration with culture, strategy, and
- 364 performance. One such principle is that an "organization must manage risk to strategy and
- business objectives in relation to its *risk appetite* that is, the types and amount of risk, on a
- broad level, it is willing to accept in its pursuit of value" [10]. OMB adapted this language for
- 367 government use in Circular A-123 by similarly stating that risk appetite "is the broad-based
- amount of risk an organization is willing to accept in pursuit of its mission/vision" [3]. Risk
- 369 appetite is established by the organization's most senior-level leadership (enterprise) and
- 370 serves as the guidepost for decisions, such as setting strategy and selecting objectives.
- 371 Another important ERM concept is *risk tolerance* the organization or stakeholders' readiness
- to bear the remaining risk *after responding to or considering the risk* in order to achieve its
- objectives (while recognizing that such tolerance can be influenced by legal or regulatory
- 374 requirements) [10].<sup>11</sup> OMB again adapted the COSO language by stating that risk tolerance "is
- the acceptable level of variance in performance relative to the achievement of objectives" [3].
- 376 While risk tolerance can be defined at the enterprise level, OMB allows for organizational
- discretion, stating that risk tolerance is "generally established at the program, objective, or
- 378 component level" [3], which can include the organization levels depicted in Fig. 1. Risk
- tolerance is always interpreted and applied by the receiving custodians of the risk management
- discipline (e.g., cybersecurity, legal, privacy) and usually interpreted at the organizational or
- 381 system level.<sup>12</sup> For example, a statement of risk appetite might be: "Email service shall be
- 382 available during the large majority of a 24-hour period." An associated risk tolerance statement
- 383 for this defined appetite is narrower: "Email services shall not be interrupted for more than five
- 384 minutes during core hours."
- 385 Senior enterprise executives provide risk guidance to the organizations within their purview,
- including advice on mission priority, risk appetite and tolerance, and capital and operating
- 387 budgets to manage known risks. Risk appetite and tolerance statements are the usual means
- 388 for communicating this guidance. Organizations then manage and monitor processes that
- 389 properly balance the risks and resource allocation with the value created by information and
- technology. Measurements (e.g., from key risk indicators, or KRIs) demonstrate where risk
- tolerances have been exceeded or validate that the enterprise is operating within the defined

<sup>&</sup>lt;sup>11</sup> Similar guidance comes from OMB Circular A-123: "Risk must be analyzed in relation to achievement of the strategic objectives established in the Agency strategic plan (See OMB Circular No. A-11, Section 230), as well as risk in relation to appropriate operational objectives. Specific objectives must be identified and documented to facilitate identification of risks to strategic, operations, reporting, and compliance" [3]. <sup>12</sup> SP 800-39, *Managing Information Security Risk: Organization, Mission, and Information System View* [11], uses the term "risk tolerance" to collectively refer to what Circular A-123 and this publication differentiate into two terms: "risk tolerance" and "risk appetite."

- 392 appetite. IR 8286A provides detailed examples of risk appetite and risk tolerance statements
- and how they are interrupted and applied with the associated risk defined, managed, and
- 394 communicated back to executive management via the risk register [12]. ERM processes should
- aid senior enterprise executives by providing them with a portfolio view of key risks across the
- 396 enterprise (see Sec. 4).<sup>13</sup>

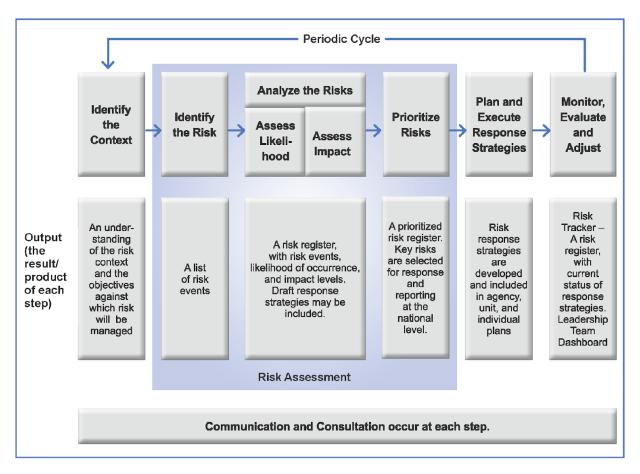
### 397 **2.1.1. Common Use of ERM**

- Public officials and corporate boards typically measure and weigh the impact and likelihood of 398 399 each type of significant risk (e.g., market, operational, labor, geopolitical, cyber) to determine 400 their individual and total impacts on the enterprise's mission, finances, and reputation. They 401 then determine their risk appetite and resource allocations for each type of risk commensurate 402 with likelihood and impact and balanced with all calculated enterprise risk exposures (i.e., the 403 product of likelihood and impact). Public officials and board members also provide guidance to 404 their corporate officers at the enterprise level and to high-level executives at the organizational 405 level (see Fig. 1). This includes guidance on ceilings for capital expenditures (CapEx) and
- 406 operating expenses (OpEx) and objectives for free cash flow. They then issue guidance to
- 407 continue, accelerate, reduce, delay, or cancel significant enterprise initiatives while making
- 408 decisions about prudent risk disclosures and balancing the competing objectives of a) properly
- 409 informing stakeholders and overseers (including regulators) through required filings and
- 410 statements at hearings with b) protecting sensitive information from competitors and
- 411 adversaries.

## 412 2.1.2. ERM Framework Steps

- 413 This document uses the processes of the ERM Playbook for the U.S. Federal Government [2] to
- 414 address cybersecurity risks. Figure 2 is taken from the ERM Playbook Appendix D and depicts an
- 415 example of an ERM framework.

<sup>&</sup>lt;sup>13</sup> This is defined by OMB as "insight into all areas of organizational exposure to risk [...] thus increasing an Agency's chances of experiencing fewer unanticipated outcomes and executing a better assessment of risk associated with changes in the environment" [3].



#### Fig. 2. Notional risk management life cycle

418 While the steps in Fig. 2 provide the basis for this document's structure, enterprises should use

419 whatever ERM approach they favor with the assumption that it will contain the content of

420 these steps in some way. SP 800-221A [8] provides a risk outcome framework that guides users

- on implementing these steps in their information and communications technology (ICT) andERM activities.
- 423 Figure 2 depicts six steps that are discussed in further detail in Sec. 3:
- Identify the context. Context is the environment in which the enterprise operates and is
   influenced by the risks involved.
- 426 2. Identify the risks. This means identifying the comprehensive set of positive and negative
  427 risks (i.e., determining which events could enhance or impede objectives), including the
  428 risks of failing to pursue an opportunity.
- 429 3. Analyze the risks. This involves estimating the likelihood that each identified risk event
   430 will occur and the potential impact of the consequences described.
- 431
  4. Prioritize the risks. The exposure is calculated for each risk based on likelihood and
  432 potential impact, and the risks are prioritized based on their exposure.

- 433 5. Plan and execute risk response strategies. The appropriate response is determined for
  434 each risk, and the decisions are informed by risk guidance from leadership.
- 435 6. Monitor, evaluate, and adjust. Continual monitoring ensures that enterprise risk
  436 conditions remain within the defined risk appetite levels as cybersecurity risks change.
- 437 OMB Circular A-123 [3] recommends (and requires for federal users) that enterprise risks be
- 438 recorded in a risk register comprised of discipline-specific risks (e.g., cybersecurity, legal,
- 439 financial). OMB Circular A-11 states, "Typically, a risk register contains a description of the risk,
- the impact if the risk should occur, the probability of its occurrence, mitigation strategies, risk
- owners, and a ranking to identify higher priority risks" [1]. Cybersecurity risk registers are a key
- 442 aspect of managing cybersecurity risks within an enterprise, and organizations are strongly
- urged to adopt and integrate them into whatever risk management methodology they are
   currently using. Their use as a shared organizing method for cybersecurity risk ensures seamless
- 445 communication with senior decision-makers.
- Each register evolves and matures as other risk activities take place. Section 3 of this documentcontains more information on cybersecurity risk registers.
- 448 There are many publications with more information on ERM449 fundamentals, including:
  - OMB Circular A-123, Management's Responsibility for Enterprise Risk Management and Internal Control [3]<sup>14</sup>
  - Enterprise Risk Management—Integrating with Strategy and Performance [10]
- 454
  455
  Playbook: Enterprise Risk Management for the U.S. Federal Government [2]
- 456 **2.2. The Gap Between CSRM Output and ERM Input**
- 457 Effectively balancing the benefits of technology with the potential risks and consequences of a
- 458 threat event is more likely to result in effective CSRM that supports a comprehensive ERM
- 459 approach. Attempting to avoid all cybersecurity risk might inadvertently stifle innovation, while
- 460 applying technology without regard for cybersecurity, legal, regulatory, or compliance risks may
- 461 lead to undesirable consequences.

451

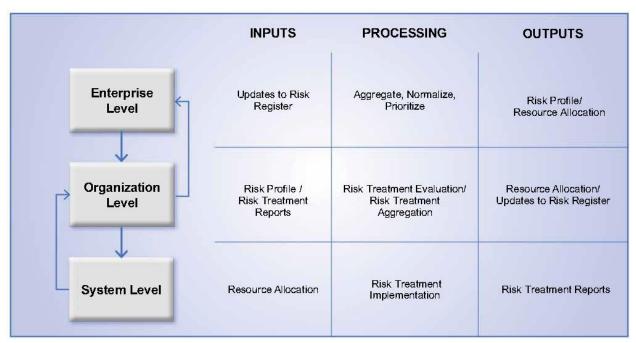
452

453

- 462 The separation between enterprise risk governance and cybersecurity risk governance can be
- 463 emphasized by the introduction of complex, adaptive systems of systems. It is common for
- 464 enterprises to handle these ever-growing systems as a single source of risk without
- 465 understanding the interconnected nature of cybersecurity risks and the operational risks.
- 466 Enterprises should engage in complex behavior analysis of their systems from an enterprise

<sup>&</sup>lt;sup>14</sup> Per [4], "This Circular defines management's responsibilities for enterprise risk management (ERM) and internal control. The Circular provides updated implementation guidance to federal managers to improve accountability and effectiveness of federal programs as well as missionsupport operations through implementation of ERM practices and by establishing, maintaining, and assessing internal control effectiveness. The Circular emphasizes the need to integrate and coordinate risk management and strong and effective internal control into existing business activities and as an integral part of managing an agency."

- 467 perspective to separate the knowable cybersecurity risks from the unknowable, emergent risks
- that could be realized. By reducing their risk footprint from aggregated and analyzed enterprise
- 469 risks, enterprises can limit the impacts of a realized risk.
- 470 Enterprises, organizations, and practitioners should consider the influence of cybersecurity risks
- 471 on achieving enterprise strategic, operations, reporting, and compliance objectives. Enterprise
- 472 risk officers should clearly communicate these enterprise objectives so that cybersecurity
- 473 practitioners can take actions and provide relevant risk inputs to ERM programs. Enterprise
- 474 leaders should conduct an ongoing business impact analysis (BIA) of current assets that support
- those objectives. A cybersecurity risk assessment can then be conducted on critical assets to
- 476 drive the enterprise's mission, as described in IR 8286D [13].
- 477 For ERM purposes, each high-value system<sup>15</sup> and organization should have a cybersecurity risk
- 478 register that explicitly records and communicates risk decisions that consider the enterprise risk
- 479 strategy. The contents of those registers should be aggregated, normalized, analyzed, and
- 480 prioritized at higher levels to allow for the easy transfer of cybersecurity risk knowledge from
- 481 CSRM to ERM. Figure 3 depicts the flow of information.



#### Fig. 3. Risk register information flow among system, organization, and enterprise levels

- 484 Improving the risk measurement and analysis methods used in CSRM<sup>16</sup> and widely using
- 485 cybersecurity risk registers will enhance the quality of the risk information provided to ERM.
- 486 This would also promote better management of cybersecurity risk at the enterprise level and
- 487 improve enterprise-level decision-making.

<sup>16</sup> The NIST Cybersecurity Framework [7] describes CSRM progression through the four Tiers — Partial, Risk-Informed, Repeatable, and Adaptive — where risk management processes mature from ad hoc to formalized and agile.

<sup>&</sup>lt;sup>15</sup> OMB Circular A-130 defines an *information system* as "a discrete set of information resources organized for the collection, processing, maintenance, use, sharing, dissemination, or disposition of information" [6].

488 /	According to IR 8170, Approaches for Federal Agencies to Use the
489 0	Cybersecurity Framework, enterprises "develop policies to identify,
490 a	assess, and mitigate adverse effects with cybersecurity dependencies
491 a	across various types of enterprise risks. [] Many of these other types
492 0	of risk may also have cybersecurity risk implications or be impacted by
493	cybersecurity. Some employ different terminologies and risk
494 I	management approaches to make decisions. [] Organizations may
495 I	have established a unique lexicon for ERM that should be considered
496	when communicating risks. [] This necessitates coordination with
497 6	existing ERM functions on how to best incorporate and communicate
498 0	cybersecurity risks at the organization and system levels." [4]

#### 500 **3. Cybersecurity Risk Considerations Throughout the ERM Process**

- 501 Cybersecurity risk registers consistently capture, organize, and communicate risk-related 502 information (e.g., risk assessments, evaluation decisions, responses, and monitoring activities)
- 503 from the individual system level up through the organizational level and finally to the highest
- enterprise level. Considering those risks as *risk scenarios* presents detailed risk information in
   context. A complete risk scenario describes the source of uncertainty, any predisposing
- 505 conditions, the resources affected, and the anticipated result. For cybersecurity risks, a scenario
- 507 might include a threat source, a threat event, a vulnerability that the threat source might
- 508 exploit, any enterprise assets that may be impacted by the threat, and the resulting harmful
- 509 impact. For example, "Construction activity severs a critical fiber optic cable that was not
- 510 protected in conduit, interrupting communications to the data center and resulting in the loss
- 511 of availability of enterprise financial systems." Detailed information about the use of scenarios
- 512 for risk identification and analysis will be described in a future NIST publication.
- 513 As introduced in previous sections, a key goal of CSRM is to help enterprise stakeholders
- 514 optimize risk and resources to support enterprise business objectives. The information and
- 515 technology being secured provide value to the enterprise by supporting one or more business
- 516 needs. The CSRM process is intended to help ensure that the enterprise can realize that value
- 517 while achieving stakeholders' expectations regarding the protection of confidentiality, integrity,
- and availability. Each of the following stages of CSRM as an ERM input should be based on the
- 519 potential impact of a given risk scenario on the enterprise and mission and business objectives.
- 520 This section references two types of controls in support of ERM, each of which is essential and 521 should not be confused with the other:
- Internal controls are the overarching mechanisms used to achieve and monitor enterprise objectives. The COSO Internal Control – Integrated Framework defines internal control as "a process affected by an entity's board of directors, management and other personnel designed to provide reasonable assurance of the achievement of objectives" [14]. These internal controls are an important factor at the enterprise level. In fact, the title of OMB Circular A-123 is "Management's Responsibility for Enterprise Risk Management and Internal Control."
- Security controls represent the "safeguards or countermeasures prescribed for an information system or an organization to protect the confidentiality, integrity, and availability of the system and its information" [6]. Security controls provide the management, administrative, and technical methods for responding to cybersecurity
- 533 risks by deterring, detecting, preventing, or correcting threats and vulnerabilities.
- 534 Figure 4 shows a notional cybersecurity risk register template.<sup>17</sup>

<sup>&</sup>lt;sup>17</sup> Depending on the organization's risk strategy, the risk register may contain many more (or fewer) fields that detail the risk metadata. That information may also be captured elsewhere but have a connected/linked path to the risk register content.

	Notional Cybersecurity Risk Register										
ID	Priority	Risk Description	Risk Category	Curro Likelihood	ent Assessr Impact	ment Exposure Rating	Risk Response Type	Risk Response Cost	Risk Response Description	Risk Owner	Status
1											
2											
3											
4											
5											
	Continually Communicate, Learn and Update										

#### Fig. 4. Notional cybersecurity risk register template

537 The remainder of Sec. 3 provides guidance and useful information for completing and using

538 cybersecurity risk registers and integrating them with ERM. The notional template includes

539 many of the elements suggested by OMB Circular A-11, which states that "Typically, a risk

540 register contains a description of the risk, the impact if the risk should occur, the probability of

- its occurrence, mitigation strategies, risk owners, and a ranking to identify higher priority risks"[1].
- 543 The OMB examples from A-123 reference *inherent risk* that describes "conditions in the

absence of risk management actions" [3]. There will likely be at least *some* elements that help

545 mitigate risks, so this publication typically refers to *current risk* (rather than inherent risk) that

546 represents a baseline risk posture.

- 547 Table 1 describes each of the elements in the notional cybersecurity risk register template.
- 548

#### Table 1. Descriptions of notional cybersecurity risk register template elements

Register Element	Description
ID (Risk Identifier)	A sequential numeric identifier for referring to a risk in the risk register.
Priority	A relative indicator of the criticality of this entry in the risk register, either expressed
	in ordinal value (e.g., 1, 2, 3) or in reference to a given scale (e.g., high, moderate,
	low).
Risk Description	A brief explanation of the cybersecurity risk scenario that could impact the
	organization and enterprise. Risk descriptions are often written in a cause-and-
	effect format, such as "if X occurs, then Y happens."
Risk Category	An organizing construct that enables multiple risk register entries to be consolidated
	(e.g., using SP 800-53 Control Families: Access Control [AC], Audit and
	Accountability [AU], as illustrated in Fig. 7). Consistent risk categorization is helpful
	for comparing risk registers during the risk aggregation step of ERM.
Current Assessment —	Before any risk response, an estimation of the probability that this scenario will
Likelihood	occur. On the first iteration of the risk cycle, this may also be considered the initial
	assessment, whereas subsequent cycles refer to this as inherent.
Current Assessment —	Analysis of the potential benefits or consequences that might result from this
Impact	scenario if no additional response is provided.

Register Element	Description
Current Assessment —	A calculation of the probability of risk exposure based on the likelihood estimate
Exposure Rating	and the determined benefits or consequences of the risk. Throughout this report,
	the combination of impact and likelihood is referred to as <i>exposure</i> . Other common
	frameworks use different terms for this combination, such as <i>level of risk</i> (e.g., ISO 31000, SP 800-30r1).
Risk Response Type	The risk response (sometimes referred to as the risk treatment) for handling the
	identified risk. Values for risk response types are listed in Table 2 and Table 4 of this
	document.
Risk Response Cost	The estimated cost of applying the risk response.
Risk Response	A brief description of the risk response. For example, "Implement software
Description	management application XYZ to ensure that software platforms and applications are
	inventoried," or "Develop and implement a process to ensure the timely receipt of
	threat intelligence from [name of specific information sharing forums and sources]."
Risk Owner	The designated party responsible and accountable for ensuring that the risk is
	maintained in accordance with enterprise requirements. The risk owner may work
	with a designated risk manager who is responsible for managing and monitoring the
	selected risk response.
Status	A field for tracking the current condition of the risk and any subsequent activities.

549 This section discusses how risk registers are used within organizations as a method for

- 550 communicating and tracking cybersecurity risks over time. Section 3.8 provides a notional
- 551 example of activities at the enterprise level by which the prioritized organizational
- 552 cybersecurity risk registers are correlated, aggregated, and normalized. The key risks are
- 553 compiled into the enterprise risk profile (e.g., the Agency Risk Profile described in OMB Circular
- 554 A-123 Section B1) [3].
- 555 The risk register model shown here illustrates a single point in time. The actual composition of
- the register will vary among enterprises and may contain more or fewer data points than those
- 557 described in Table 1. For example, some organizations may wish to include both the current risk
- assessment (before risk response is applied) and the anticipated changes to risk that are
- expected to result based on the risk response. Regardless of which model is selected for use as
- a risk register, the enterprise should ensure that the model is used in a consistent and iterative
- 561 way. As the risk professional progresses through the steps in Sec. 3, the risk register will be
- 562 populated with relevant information. Once decisions have been made as part of a subsequent
- review of the risks, the agreed-upon risk response becomes the current state after mitigations
- are put in place, and the cycle begins anew.
- 565 While the risk register itself can be used to document and communicate summary information
- about current risks and responses, it may be necessary to supplement the register with a *risk*
- 567 *detail record*, as detailed by the risk strategy. A risk detail record documents the considerations,
- assumptions, and results of risk management activities to keep the formal risk register a
- summary rather than a large, detailed report. It also enables the enterprise to record the
- 570 personnel involved in those considerations, any actions to be taken, and schedules. This
- 571 detailed risk record may be stored and maintained in a written record, as part of an
- 572 organizational knowledge management system, or as a database entry in risk-specific software,
- 573 such as a governance, risk, and compliance (GRC) application.

574 Regardless of the risk strategy chosen, there should be a connection between the data in the 575 risk register and the risk detail report. The contents of a risk detail record may include:

- Information regarding the risk itself, such as a detailed risk scenario description and
   underlying threats, vulnerabilities, assets threatened, risk category, and risk assessment
   results
- The roles involved in risk decisions and management, such as the risk owner, risk
   manager, action owner for specific activities, stakeholders involved in risk response
   decisions, contractual agreements for supply chain/external partners
- Schedule considerations, such as the date on which the risk was first documented, the
   date of the last risk assessment, completion dates for mitigations, and the date of the
   next expected assessment
- Risk response decisions and follow-up, including detailed plans, status, and risk
   indicators

587 The examples above only illustrate the current risk assessment (i.e., likelihood, impact, and 588 resulting exposure value). Organizations will need to determine which assessments should be 589 reflected in the risk register. This report describes the risk register as an input into the risk 590 management decision process, so only the current risk assessment results are depicted. If the 591 register is to be updated after the risk response, the results of a post-response assessment 592 could be reflected in the register as the residual risk. Organizations might even document the 593 target residual risk, which is the desired risk state based on risk appetite/tolerance (see Sec. 594 3.2). Because the risk management process is cyclical, assessment results may be different in 595 future iterations.

- 596SP 800-30r1, Appendix K [15], describes essential cybersecurity risk597elements that might be recorded in a cybersecurity risk assessment598report (RAR). An RAR and a cybersecurity risk register are599complementary. The RAR provides a detailed record of the planning,
- 600 execution, and evaluation of identified risks and can also be used to
- 601 inform the risk register. The RAR could also be used as the *risk detail*
- 602 *record* to document additional information, such as risk assumptions,
- 603 constraints, and rationale.

## 604 **3.1. Identify the Context**

In the risk management life cycle shown in Fig. 2, the first step in managing cybersecurity risks
is understanding *context* — the environment in which the organization operates and is
influenced by the risks involved. As shown in Fig. 4, the context is not directly recorded in the
cybersecurity risk register, but it provides important input into that register by documenting
the expectations and drivers to be considered in the register's development and maintenance.
The risk context includes two factors:

6111. External context involves the expectations of outside stakeholders that affect and are612affected by the organization, such as customers, regulators, legislators, and business

- 613 partners. These stakeholders have objectives, perceptions, and expectations about how 614 risk will be communicated, managed, and monitored.
- 615
   2. Internal context relates to many of the factors within the organization and relevant
   616 cybersecurity considerations across the enterprise. This includes any internal factors
   617 that influence CSRM, such as the organization and enterprise's objectives, governance,
- 618 culture, risk appetite, risk tolerances, policies, and practices.
- 619 Several NIST frameworks begin with determining these context factors. For example, the Risk
- 620 Management Framework [16] includes a *Prepare* step to identify organizational strategy,
- 621 management methods, and roles. Similarly, the CSF [7] Category Organizational Context within
- 622 the Govern Function (GV.OC) states, "The circumstances mission, stakeholder expectations,
- 623 dependencies, and legal, regulatory, and contractual requirements surrounding the
- 624 organization's cybersecurity risk management decisions are understood." These context
- 625 exercises identify organizational mission drivers and priorities used for subsequent assessment
- 626 and planning.

#### 627 **3.1.1. Notional Risk Management Roles**

- 628 An important element of the internal and external context is identifying the relevant work roles
- 629 for each stage. Defining the types of stakeholders and recording the names of personnel in
- 630 those roles who are involved at each stage will support risk communication and timely decision-
- 631 making. The CSF Category titled Roles, Responsibilities, and Authorities in the Govern Function
- 632 (GV.RR) states, "Cybersecurity roles, responsibilities, and authorities to foster accountability,
- 633 performance assessment, and continuous improvement are established and communicated"
- 634 [7]. It may be helpful to document responsibilities in the form of a RACI chart<sup>18</sup> that designates
- 635 which roles are responsible, accountable, consulted, or informed about various activities.
- Roles described in Sec. 3 and 4 of this publication include internal and external individuals and
   groups related to the Risk Executive Function,<sup>19</sup> such as:
- Cybersecurity Risk Officer Manages the risk management process for a given
   information system (or set of systems). This individual may act as the risk owner for any
   particular risk in the register or as the risk manager designated by the risk owner who
   remains accountable for management and communication about the risk.
- Enterprise Risk Officer A senior-level official accountable for managing and
   communicating risk across the enterprise. In some organizations, this may be the Chief
   Risk Officer (CRO) or another senior designee.

<sup>&</sup>lt;sup>18</sup> A RACI chart provides a visual representation of those who are responsible (R), accountable (A), consulted (C), and informed (I).
<sup>19</sup> According to the ERM Playbook, the Senior Accountable Official for Risk Management (SAORM) is the head of the agency and is responsible for the oversight of information security, privacy risk management, and broader ERM processes. The Risk Executive function for each risk discipline oversees the management of risks within each discipline. The Risk Executive function for cybersecurity would be the Cybersecurity Risk Officer defined in this list. For enterprise-level ERM, it would be the Enterprise Risk Officer defined in this list <u>in tandem with</u> the ERM Council/Steering Committee or other governing body. A similar committee-style governance function also exists in the cybersecurity space in the form of the CIO and CISO councils.

- Other C-Suite Member Chief Information Officer (CIO), Chief Information Security
   Officer (CISO), Chief Privacy Officer (CPO), Chief Financial Officer (CFO), or other similar
   roles.
- Senior Enterprise Leaders Agency or corporate officials, such as those who represent various elements of the organization and assist with managing and communicating risk throughout the enterprise.
- Enterprise Risk Steering Committee (ERSC) A group responsible for receiving risk
   management information from throughout the enterprise and considering the
   overarching impact.
- Auditor Provides independent and formal verification regarding the achievement of
   enterprise objectives and the application of ERM processes.
- Other Internal Partners Includes other enterprise stakeholders (e.g., legal affairs,
   human resources, business managers) with an interest in the risk management and risk
   decisions performed.
- External Stakeholders Includes external parties with an interest in the management
   of the enterprise's risk to an acceptable level.
- External Partners Personnel or organizations (e.g., service providers, vendors, organizations that collaborate under a formal agreement) external to the enterprise that participate in the management and communication of cybersecurity risk.
- Throughout the risk management steps in Fig. 2, the use of cybersecurity risk registers helps
   record the progress of management processes. Risk registers also support multi-level
   stakeholder communications that are critical for enabling cybersecurity risk officers<sup>20</sup> and other
   practitioners to identify and propose ways to manage relevant cybersecurity risks.
- External stakeholders and partners have key roles in identifying, managing, communicating, and
   monitoring cybersecurity risks. Enterprises increasingly function interdependently with external
   partners, such as material suppliers, communications and technology providers, cloud service
   providers, and managed service providers. NIST recommends using C-SCRM plans and activities
- 672 to ensure that external partners are well-integrated.<sup>21</sup>
- 673 Risk monitoring also involves determining and publishing accountable risk management roles
- 674 throughout the enterprise, including those in organizations. The relationships among these
- 675 entities should be communicated clearly, such as how a formal enterprise risk committee may
- 676 be informed by subordinate risk councils or working groups. This can help ensure cross-
- 677 communication among other groups that support risk management, such as human resources,
- 678 legal, auditing, and compliance management. As a primary compliance indicator, OMB Circular
- A-123 requires federal agencies to consider their management responsibilities for "the
- 680 establishment of a government structure to effectively implement, direct and oversee
- 681 implementation of the Circular and all the provisions of a robust process of risk management

<sup>&</sup>lt;sup>20</sup> The cybersecurity risk officer has the expertise to identify relevant cybersecurity risks as opposed to an enterprise risk officer who would receive reports on such risks. The cybersecurity risk officer role is increasingly being recognized.
<sup>21</sup> For more information on C-SCRM, see <u>https://csrc.nist.gov/Projects/cyber-supply-chain-risk-management</u>.

- and internal control" [3]. These governance structures formalize the relationships across all
- 683 levels and operating units within a federal agency.
- 684 A significant risk to the effectiveness of cybersecurity controls and mitigation actions is the
- 685 knowledge, training, and experience of the officers in charge of a risk or set of risks. Staff
- 686 capability should be assessed, since it is a major contributor to upstream ERM risk management
- 687 effectiveness.

#### 688 3.1.2. Risk Management Strategy

- 689 As part of their governance responsibilities, senior leaders should establish clear and actionable
- 690 risk management guidance based on the enterprise's mission and objectives. Senior leaders
- 691 should clearly express guidance regarding risk appetite and risk tolerance, and those tolerance
- 692 statements should have clear and measurable boundaries where possible to define. Key
- 693 performance indicators and key risk indicators should be created to warn that these tolerance
- 694 boundaries are being approached and reported accordingly. These and many other risk
- 695 management strategies are discussed throughout the IR 8286 series.
- 696 To ensure that the enterprise is managing risks to achieve its mission and objectives in the face
- of cybersecurity risk, the CSF Govern Function states, "The organization's cybersecurity risk
- 698 management strategy, expectations, and policy are established, communicated, and
- 699 monitored" [7]. This statement creates a foundation for organizations implementing risk
- 700 governance and cybersecurity risk management programs. The Subcategories within the CSF
- 701 Govern Function provide outcome statements that are linked to informative references to
- guide an organization in achieving and prioritizing the outcomes of the other five Functions
- 703 (i.e., Identify, Protect, Detect, Respond, and Recover). Govern activities are critical for
- incorporating cybersecurity into an organization's broader ERM strategy. The CSF Govern
- 705 Function addresses an understanding of organizational context; the establishment of
- 706 cybersecurity strategy and cybersecurity supply chain risk management; roles, responsibilities,
- and authorities; policy; and the oversight of cybersecurity strategy. By implementing the CSF
- Govern Function, enterprises link the context of its mission and stakeholder expectations to
- 709 cybersecurity risk management activities.
- 710 Furthermore, the CSF Category, Risk Management Strategy, within the Govern Function states,
- 711 "The organization's priorities, constraints, risk tolerance and appetite statements, and
- assumptions are established, communicated, and used to support operational risk decisions"
- 713 [7]. These CSF Subcategories and their associated informative references are helpful to
- establish and maintain processes for enterprise risk context. Notably, the IR 8286 series
- 715 provides details on how to implement these CSF Functions and their risk management
- 716 Subcategories' outcome statements.
- 717 Enterprise leaders should continually review and adjust the risk strategy as the risk landscape
- 718 evolves (e.g., due to technological and environmental changes). For example, an enterprise that
- 719 is subject to outside regulation is likely to receive specific guidance regarding updated federal
- 720 statutes and directives that must be considered when evaluating acceptable risk. Through this
- 721 monitoring, enterprises can utilize the Govern Function to affect change in lower organizational

- 722 levels. This risk management strategy allows an enterprise to effectively manage a division,
- business unit, or department with traceability to system-level actions.
- 724 Numerous NIST publications provide guidance regarding risk management strategy content and
- 725 development. For example, SP 800-39, Managing Information Security Risk: Organization,
- 726 *Mission, and Information System View* [11], includes extensive information about setting and
- 727 implementing strategy. It states that risk management "is carried out as a holistic, organization-
- vide activity that addresses risk from the strategic level to the tactical level, ensuring that risk-
- based decision making is integrated into every aspect of the organization." SP 800-39 further
- 730 points out:
- The first component of risk management addresses how organizations *frame* risk or establish a risk context that is, describing the
  environment in which risk-based decisions are made. The purpose of
  the risk framing component is to produce a risk management strategy
  that addresses how organizations intend to assess risk, respond to risk,
  and monitor risk making explicit and transparent the risk perceptions
- 737 that organizations routinely use in making both investment and
- 738 operational decisions. [11]
- This guidance is applied in SP 800-37r2 through several tasks within the Prepare step, including
  Task P-2, Risk Management Strategy [16].
- 741 A critical element of the enterprise risk strategy includes the consideration of supply chain risks.
- 742 By understanding the cyber supply chain in which an organization participates, the organization
- can better mitigate disruptions to that supply chain (e.g., service outages, third-party
- vulnerabilities, data breaches). The relevant outcomes to achieving cyber supply chain security
- are described in the CSF's Supply Chain Risk Management (GV.SC) Category within the Govern
- 746 Function:
- 747 Cyber supply chain risk management processes are identified,
  748 established, managed, monitored, and improved by organizational
  749 stakeholders. [7]
- Assumptions may occur at all levels of the organization, so it is important to determine internal
- 751 and external stakeholders' expectations regarding risk communications and to use readily
- 752 understandable and agreed upon terms and categories, such as strategic objectives,
- 753 organizational priorities, decision-making processes, and risk reporting or tracking
- 754 methodologies (e.g., regular risk management committee discussions and meetings).
- 755An effective ERM program defines and communicates enterprise risk756appetite so that meaningful risk tolerance statements can be created,757used, and monitored. Risk appetite also reflects strategic risk direction758from leadership. As adopted from COSO, OMB Circular A-123 defines759risk appetite as "the broad-based amount of risk an enterprise is willing760to accept in pursuit of its mission/vision" [3]. With strategic risk761direction communicated to the organizational and system levels of the
- 762 enterprise, cybersecurity officers can apply the guideline when

- r63 establishing risk expectations at organizational and system levels. A risk
  r64 management strategy should also include direction regarding the risk
  r65 register, such as how entries should be categorized. The use of common
  r66 risk categories supports the aggregation of various types of risk across
  r67 the enterprise.
- In providing risk strategy direction, it is critical that enterprise leaders also provide guidance
   regarding risk calculations. The CSF states, "Governance activities are critical for incorporating
- 770 cybersecurity into an organization's broader enterprise risk management (ERM) strategy" [7].
- Therefore, establishing a common scale for assessing levels of risk will support consistent risk
   estimation, measurement, and reporting. SP 800-221A identifies areas in which this type of
- 773 outcome may be achieved in the Oversight Category of the Govern Function. It states, "Risk is
- 774 identified and addressed by risk management programs according to the criteria and
- expectations of risk governance" [8]. The strategy may also include guidance regarding the
- 776 mechanisms and frequency of risk reporting. By using the governance activities found in the
- Govern Function of SP 800-221A [8], enterprise leaders can establish clear metrics and
- assessment methodologies to provide mechanisms for reporting cybersecurity risk within the
- 779 established enterprise risk management paradigm.
- 780 As cybersecurity risks are recorded, tracked, and reassessed throughout the cycle (as depicted
- in Fig. 2), this foundation ensures that various types of risk will be consistently communicated
- and managed to ensure adherence to risk guidance and expectations similarly established
- 783across other risk domains within the enterprise. The Federal ERM Practice Guidance suggests
- 784 "establishing hierarchical decision-making processes that align risk decision-making vertically
- and horizontally across the organization" [17]. This action aligns the risk management strategy
- 786 for all relevant stakeholders.

## 787 **3.2. Identify the Risks**

- The second step in the risk management life cycle involves identifying a comprehensive set of
  risks and recording them in the risk register.<sup>22</sup> This includes events that could enhance or
  impede objectives, such as the risks involved in failing to pursue opportunities. For federal
  agencies, Circular A-123 [3] requires that the enterprise risk register consider both inherent and
  residual risks.<sup>23</sup> The COSO ERM Framework further describes these terms and differentiates
  between actual residual risk and target (desired) risk [10]:
- "Inherent risk is the risk to an entity in the absence of any direct or focused actions by
   management to alter its severity."
- "Target residual risk is the amount of risk that an entity prefers to assume in the pursuit
   of its strategy and business objectives, knowing that management will implement, or
   has implemented, direct or focused actions to alter the severity of the risk."

<sup>&</sup>lt;sup>22</sup> Risk identification activities are described in SP 800-30r1, Step 2, Tasks 2-1 through 2-3 [15] and IR 8286A.

<sup>&</sup>lt;sup>23</sup> While both Circular A-123 and some COSO documents reference inherent risk, this publication focuses on current risk.

- "Actual residual risk is the risk remaining after management has taken action to alter its severity. Actual residual risk should be equal to or less than the target residual risk."
- 801 Cybersecurity risk identification is comprised of four inputs:
- 1. Identification of the organization's mission-supporting assets and their valuation
- Determination of potential threats that might jeopardize the confidentiality, integrity,
   and availability of those assets and potential information and technology opportunities
   that might benefit the organization
- 806 3. Consideration of the vulnerabilities of those assets
- 807 4. Evaluation of the potential consequences of risk scenarios
- 808 Risk practitioners often perform risk identification as both a top-down and bottom-up exercise.
- 809 For example, after the organization has considered critical or mission-essential functions, it may
- 810 consider various types of issues that could jeopardize those functions as an input to risk
- scenario development. Subsequently, as a detailed threat and vulnerability assessment occurs,
- 812 assessors consider how those threats might affect various assets, conducting a bottom-up
- 813 assessment. This bi-directional approach helps support holistic and comprehensive risk
- 814 identification. The risk identification process is outlined below and discussed in detail in IR
- 815 8286A, Sec. 2.2 [12].
- 816 Risk managers should leverage the business impact analysis (BIA) register to consistently
- 817 evaluate, record, and monitor the criticality and sensitivity of enterprise assets. The BIA's
- 818 purpose is to correlate the system with the critical mission and business processes and services
- 819 provided and characterize the consequences of a disruption based on that information. It also
- 820 enables the ISCP Coordinator to characterize the system components, supported mission and
- 821 business processes, and interdependencies. The BIA is a key step in implementing the CP
- controls in SP 800-53 and the contingency planning process overall. IR 8286D [13] details the
- 823 BIA process and provides a BIA template for organizations to use in their ERM processes that
- 824 integrates with the rest of the IR 8286 series documentation.
- 825 Within a BIA, organizations list high value assets (HVAs), especially those that are reported on
- the balance sheet in private industry. However, the value of an asset extends beyond its
- 827 replacement cost. For example, an organization could calculate the direct costs of researching
- and developing a new product, but the long-term losses of the theft of that intellectual
- 829 property could impact future revenue, share prices, enterprise reputation, and competitive
- advantage. Because of this potential impact, it is critical to gain senior stakeholders' guidance
- regarding the determination of which assets are critical or sensitive. Federal agencies will have
- additional guidance on how to categorize HVAs. The relative importance of each enterprise
- asset will be a necessary input for considering the impact portion of the risk analysis.
- 834 Following an HVA determination, the following steps inform the BIA:
- 1. Determine the risk appetite and tolerances for the relevant assets.
- 836 2. Perform a criticality and sensitivity analysis of relevant assets.
- 837 3. Communicate those analyses with other IR 8286 series processes.

- 838 4. Normalize and aggregate cybersecurity risk registers into enterprise cybersecurity risk839 registers.
- 840 5. Executives evaluate enterprise cybersecurity risk registers.
- 6. Communicate changes to risk appetite back down to managers to restart the process.

#### 842 **3.2.1.** Inventory and Valuation of Assets

843 Since cybersecurity risk partly reflects the effect of uncertainty on digital components that 844 support enterprise objectives, practitioners identify the assets that are necessary to achieve 845 those objectives. SP 800-37r2 points out that risk could impact "organizational operations 846 (including mission, functions, image, or reputation), organizational assets, or individuals" [16]. Similarly, the CSF describes assets as "the data, personnel, devices, systems, and facilities that 847 848 enable the organization to achieve business purposes" [7]. A core concept in ERM is prioritizing 849 attention and resources on assets that have the greatest impact on an enterprise's ability to 850 achieve its mission and, in the case of federal agencies, on the public. This is one way in which 851 cybersecurity risk is optimized; risks that affect the most valuable resources are ultimately assigned the largest risk exposure value based on the impact and likelihood metrics. 852

- 853 Keeping track of an organization's assets has always been a challenge. Personnel assets may not
- 854 only include the internal workforce but also external service providers and third-party partners,
- as described in Sec. 3.1. Digital asset tracking problems have been exacerbated by the
- proliferation of mobile devices (e.g., smartphones, tablets), the Internet of Things (IoT), cloud
- 857 computing, and bring-your-own-device (BYOD), as well as the convergence of IT and
- 858 operational technology (OT) systems. It is increasingly difficult to know which computing
- 859 devices the organization uses, where the organization's data is stored, or how and when it is
- transmitted, especially when devices and data are constantly changing. Incomplete or
- 861 inaccurate information on technology assets means that it is not possible to fully quantify those
- 862 assets or the impacts of cybersecurity risks.
- 863 While a BIA may be a good top-down approach, it also receives input and status from the
- 864 bottom-up aggregation processes of the risk register to ensure that risks are adequately
- 865 understood as the enterprise's technology landscape shifts. Organizations use cybersecurity risk
- assessments to categorize asset criticality and sensitivity (see Fig. 2 in IR 8286D [13]). These
- assessments will be used when updating the BIA register and providing feedback to the
- 868 cybersecurity risk registers (CSRRs) in a bottom-up process (see Fig. 1 in IR 8286D [13]). By using
- 869 both top-down and bottom-up analysis processes, the organization manages risk by mission-
- 870 driven strategy and asset-informed data.

## 871 **3.2.2. Determination of Potential Threats**

- 872 Cybersecurity risk is not inherently good or bad. Rather, it represents the effects of uncertain
- 873 circumstances, so risk managers should consider a broad array of potential positive and
- 874 negative risks. The following sections primarily deal with negative risks. Additional information
- about balancing them with positive risks and opportunities is provided in Sec. 3.7.

876 A *negative risk* represents any circumstance or event with the potential to adversely impact 877 organizational operations (i.e., a threat). The threat could arise from a malicious person with

- 878 harmful intent or from an unintended or unavoidable situation (e.g., a natural disaster,
- 879 technical failure, or human errors) that may trigger a vulnerability.<sup>24</sup> Numerous threat modeling
- techniques are available for analyzing cybersecurity-specific threats.<sup>25</sup> It may be helpful to
- 881 consider both a top-down approach (i.e., reviewing critical or sensitive assets for what could
- potentially go wrong, regardless of threat source) and a bottom-up approach (i.e., considering
- the potential impact of a given set of threat or vulnerability scenarios).
- IR 8286A, Sec. 2.2.2 [12] provides a detailed explanation of threat determination. Here aresome examples:
- Threat enumerations: The Software Engineering Institute's (SEI) OCTAVE<sup>®</sup> uses a top-886 887 down approach to produce a catalog of potentially harmful outcomes based on the 888 effects of various threat sources and their motives [18]. Other threat modeling techniques, such as MITRE's ATT&CK™ [19], provide a knowledge base of adversarial 889 890 tactics and techniques based on real-world observations. There are numerous industry 891 sources of cybersecurity-specific threat information, including commercial and nonprofit organizations and public-sector sources, like the United States Computer 892 893 Emergency Readiness Team (US-CERT), Information Sharing and Analysis 894 Centers/Organizations (ISACs, ISAOs), and Automated Indicator Sharing (AIS) feeds.
- 895 Gap analysis: Another source of threat information is a high-level risk assessment from 896 the application of the CSF [7] using a gap analysis. Steps 3 and 4 of that framework 897 describe the consideration of organizational practices and conditions (i.e., a current-898 state profile), the desired organizational practices (i.e., target-state profile), and a 899 subsequent review of the risk implications of that current state toward the target state. 900 The analysis can be open-ended by using the target state as an input to red-teaming 901 exercises, or the analysis can target specific risks (e.g., phishing, distributed denial of 902 service, ransomware).
- 903 SWOT analysis: One commonly used method that may help organizations identify 904 potential cybersecurity risk outcomes is a SWOT (strengths, weaknesses, opportunities, 905 threats) analysis. Applying SWOT analysis helps users identify opportunities that arise 906 from organizational strengths (e.g., a well-respected software development team) and 907 threats (e.g., supply chain issues) that reflect an organizational weakness. The use of 908 SWOT analysis helps describe and consider the context in Sec. 3.1, including internal 909 factors (i.e., strengths and weaknesses internal to the organization), external factors 910 (i.e., the opportunities and threats presented by the external environment), and ways in 911 which these factors relate to each other.
- 912 When building a register of potential cybersecurity risks, the organization should consider risk 913 events that have already occurred in similar organizations. For example, the U.S. Securities and
- 914 Exchange Commission (SEC) has stated, "Given the frequency, magnitude and cost of

<sup>&</sup>lt;sup>24</sup> SP 800-30r1 provides information about how to "Identify Threat Sources" and "Identify Threat Events" [15].

<sup>&</sup>lt;sup>25</sup> This section is intended to introduce the topic of cybersecurity threats in the context of the enterprise. IR 8286A further decomposes cybersecurity threats and threat modeling with practical and actionable guidance related to populating the cybersecurity risk register.

- 915 cybersecurity incidents, the Commission believes that it is critical that public companies take all
- 916 required actions to inform investors about material cybersecurity risks and incidents in a timely
- 917 fashion, including those companies that are subject to material cybersecurity risks but may
- 918 **not yet have been the target of a cyber-attack** [emphasis added]" [20].
- 919 While it is critical for enterprises to address potential negative impacts on mission and business
- 920 objectives, it is equally critical and required for federal agencies to plan for success. OMB
- 921 states in Circular A-123 that "the profile must identify sources of uncertainty, both positive
- 922 (opportunities) and negative (threats)" [3]. However, the notion of "planning for success" by
- 923 identifying and realizing positive risks (opportunities) is a relatively new concept in CSRM that is
- 924 influencing other risk management disciplines. The CSF [7] contains a Subcategory<sup>26</sup> and
   925 implementation examples and informative references<sup>27</sup> for this concept. Both positive and
- 925 implementation examples and informative references<sup>27</sup> for this concept. Both positive and
   926 negative risks currently follow the same processes from identification to analysis to inclusion on
- 927 the enterprise risk profile. Whatever means are used to determine potential threats, it is
- 928 important to consider them in terms of both the *threat actors* (i.e., the instigators of risks with
- 929 the capability to do harm) acting on the threat sources and the *threat events* caused by their
- 930 actions.
- 931 Combinations of multiple risks should also be considered. For example, if one risk in the register
- refers to a website outage and another risk refers to an outage of the customer help desk,
- there may need to be a third risk in the register that considers the likelihood and impact of an
- 934 outage that affects both services at once. It is also important to identify cascading risks, where
- 935 one primary risk event may trigger a secondary and even a tertiary event. Analysis of the
- 936 likelihood and impact of these first-, second-, and third-order risks is described in Sec. 3.3.
- 937 During the threat modeling process, practitioners should identify and mitigate instances of938 cognitive bias. Some common issues of bias include:
- Overconfidence The tendency for stakeholders to be overly optimistic about risk
   scenarios (e.g., unreasonably low likelihood of a threat event, overstated benefits of an
   opportunity, exaggerated estimation of the ability to handle a threat)
- 942 Groupthink Rendering decisions as a group about potential threat sources and threat
   943 events in a way that discourages creativity or individual responsibility
- Following trends Blindly following the latest trend without a detailed analysis of the
   specific threats facing the organization
- Availability bias The tendency to focus on issues (e.g., threats) that come readily to
   mind because one has heard about or read about them, perhaps in ways that do not
   accurately represent the actual likelihood of a threat event occurring and resulting in
   adverse impact

<sup>&</sup>lt;sup>26</sup> GV.RM-07: Strategic opportunities (i.e., positive risks) are characterized and included in organizational cybersecurity risk discussions.

<sup>&</sup>lt;sup>27</sup> Direct Informative Reference Download is available at <u>https://csrc.nist.gov/extensions/nudp/services/json/csf/download?olirids=all</u>.

#### 950 **3.2.3. Determination of Exploitable and Susceptible Conditions**

- 951 The next key input to risk identification is understanding the potential conditions that enable a
- 952 threat event to occur.<sup>28</sup> It is important to consider all types of vulnerabilities in all assets,
- 953 including people, facilities, and information. For the purposes of this document, a *vulnerability*
- is a condition that enables a threat event to occur. It could be an unpatched software flaw, a
- 955 system configuration error, a person who is susceptible to malicious persuasion, or a physical
- 956 condition (e.g., a wooden structure being flammable). The presence of a vulnerability does not
- 957 cause harm in and of itself, as there needs to be a threat present to exploit it. Moreover, a
- threat that does not have a corresponding vulnerability may not result in a negative risk.
  Identifying negative risks includes understanding the potential threats and vulnerabilities to
- 960 organizational assets, which can then be used to develop scenarios that describe potential risks.
- 961 Automated scanners can quickly identify certain common weaknesses, such as software flaws,
- 962 missing patches, misconfigurations, or the presence of malware. However, cybersecurity
- 963 weaknesses are not limited to the hardware and software of an enterprise. The SP 800-53
- 964 controls highlight the breadth of potential threats that are germane to cybersecurity, such as
- 965 those that result from a lack of risk planning associated with continuity of operations (COOP),
- 966 training, monitoring physical access, power considerations, and supply chain considerations.

#### 967 **3.2.4. Evaluation of Potential Consequences**

- 968 The final component of risk identification is documenting the potential consequences of each
- 969 risk listed in the register. Many organizations incorrectly express risks that are outside of their
- 970 context. For example, a stakeholder might say, "I'm worried about floods," or "I'm concerned
- 971 about a denial-of-service attack." These examples cannot be analyzed or considered without
- 972 additional information. An effective example of an identified risk in the first scenario might be
- 973 (as expressed in cause-and-effect terminology), "If a hurricane causes a storm surge, it could
- 974 flood the data center and damage multiple critical file servers."
- 975 Cybersecurity risks that cause unexpected or unreliable behavior in a system do not always
- 976 result in the complete failure of an information system to fulfill its duty in support of business
- 977 objectives. Many elements of a security plan are implemented to support redundancy and
- 978 resilience so that a highly likely threat event might result in manageable consequences.
- 979 Resilient enterprise systems may be able to continue operating in the face of adverse
- 980 circumstances.
- 981 By combining the results of Sec. 3.2.1 through 3.2.4, a practitioner can create a set of risk
- scenarios (described at the beginning of Sec. 3) in the risk description column of the
- 983 cybersecurity risk register, including the source of uncertainty, predisposing conditions,
- 984 affected resources, and anticipated result. With this information recorded, risk analysis can
- 985 proceed as described in the next step.

<sup>&</sup>lt;sup>28</sup> SP 800-30r1 provides information about how to "Identify Vulnerabilities and Predisposing Conditions" [15].

#### 986 **3.3. Analyze the Risks**

- 987 In step 3 of the risk management life cycle, each risk in the cybersecurity risk register is
- analyzed to estimate the likelihood that the risk event will occur and the potential impact of theconsequences described.

### 990 **3.3.1. Risk Analysis Types**

Some enterprises use informal risk analysis techniques. However, relying solely on an informal
risk analysis may impair effective CSRM decisions in a modern enterprise. A broad array of risk
analysis methodologies are available to enable more accurate estimation, including SP 800-30
[15], International Electrotechnical Commission (IEC) 31010:2019 [21], and The Open Group's
Open FAIR standards [22].

- 996 The following are methods for risk analysis:
- 997
   *Qualitative analysis* is based on the assignment of a descriptor, such as low, medium, or
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- 1001To improve the quality of qualitative analysis, values and data can be leveraged from1002external sources, such as industry benchmarks or standards, metrics from similar1003previous risk scenarios, or findings from inspections and assessments.
- Quantitative analysis involves numerical values that are assigned to both impact and likelihood. These values are based on statistical probabilities and a monetized valuation of loss or gain. The quality of the analysis depends on the accuracy of the assigned values and the validity of the statistical models used. Consequences may be expressed in terms of financial, technical, or human impacts.
- 1009SP 800-30r1 describes a semi-quantitative assessment that employs "a set of methods,1010principles, or rules for assessing risk that uses bins, scales, or representative numbers1011whose values and meanings are not maintained in other contexts" [15]. This model1012helps translate risk analysis into qualitative terms that support risk communications for1013decision-makers as well as relative comparisons (e.g., within a particular scale or bin).
- 1014 Each of these analysis types has advantages and disadvantages, so the type performed should 1015 be consistent with the context associated with the risk. When selecting the most appropriate 1016 type of risk analysis at the system or organization level, practitioners should consider both 1017 consistency with ERM at the enterprise level and the accuracy of measuring cybersecurity risks. 1018 The methods to be selected and under what circumstances depend on many organizational 1019 factors and might be included in the risk management discussions described in Sec. 3.1. While 1020 qualitative methods are commonly used, the practitioner may benefit from considering a 1021 quantitative methodology with a more data-driven approach to estimating likelihood and the 1022 impacts of consequences. This may help to better prioritize risks or prepare more accurate risk 1023 exposure forecasts. However, changing the risk assessment methodology may require time and 1024 resources for development and training. A detailed consideration of risk analysis techniques,

including worked examples, is provided in the IR 8286 series, and meaningful metrics are
 discussed in SP 800-55v1<sup>29</sup>.

### **3.3.2.** Techniques for Estimating Likelihood and Impact of Consequences

1028 One of the primary goals of CSRM is to identify potential risks that are most likely to have a 1029 significant impact, which requires an accurate analysis of risk with regard to the enterprise's 1030 risk appetite and system or organizational risk tolerance. IEC 31010 is an international standard 1031 that describes and provides guidance on 17 risk assessment techniques that can be used to 1032 analyze controls, dependencies, and interactions; understand consequence and likelihood; and 1033 measure overall risk [21]. Understanding the likelihood of threat events will also require 1034 experimentation, investigation into previous risk events, and research into the risk experiences 1035 of similar organizations. IR 8286A, Sec. 2.3.2 [12] provides more details and actionable 1036 guidance.

- 1037 The likelihood and impact elements of a risk can be categorized into subfactors.<sup>30</sup> For example,
- 1038 consider a risk scenario in which a critical business server becomes unavailable to an
- 1039 organization's financial department. The age of the server, the network on which it resides, and
- 1040 the reliability of its software all influence the likelihood of a failure. Additionally, the availability
- 1041 of another server with a fault-tolerant connection could mean that the loss of the initial server
- 1042 has little consequence. Timing can also impact risk analysis. If the financial server supports an
- 1043 important payroll function, the impact of a loss occurring shortly before payday may be
- significantly higher than if it were to occur after paychecks had already been distributed. Impact
- 1045 may vary greatly depending on whether the server is used to archive legacy records or perform
- 1046 urgent stock trades. There are many considerations that go into estimating exposure and the
- 1047 events that can trigger them. Any subfactors that an organization considers should be clearly
- 1048 delineated and defined to ensure consistency in their use.
- 1049 The calculation of multiple or cascading impacts is an important consideration, and each permutation should be individually included in the cybersecurity risk register. Secondary loss 1050 1051 events should be captured with primary loss events to represent the total impact and cost of a 1052 risk scenario. The omission of secondary losses in the assessment of a risk scenario would 1053 underestimate the total impact, thereby misinforming risk response selection and prioritization. 1054 For example, while the organization might consider a risk that a telecommunications outage 1055 would result in the loss of availability of a critical web server, there may also be secondary loss 1056 events, including the loss of customers from frustration with unavailable services or penalties 1057 resulting from the failure to meet contractual service levels.

<sup>&</sup>lt;sup>29</sup> https://doi.org/10.6028/NIST.SP.800-55v1

<sup>&</sup>lt;sup>30</sup> Determining the likelihood and potential adverse impacts of threat events is described in Step 2, Tasks 2-4 and 2-5 of SP 800-30r1 [15].

1058	Examples of techniques for estimating the probability that a risk event
1059	will occur include:

- Bayesian Analysis A model that helps inform a statistical understanding of probability as more evidence or information becomes available
- Monte-Carlo A simulation model that draws on random
   sample values from a given set of inputs, performs calculations to
   determine results, and iteratively repeats the process to build up
   a distribution of the results
- Event Tree Analysis A modeling technique that represents a set of potential events that could arise following an initiating event from which quantifiable probabilities could be considered graphically

Both tangible (e.g., direct financial losses) and less tangible impacts (e.g., reputational damage 1071 1072 and impairment of mission) should be considered when evaluating the potential consequences 1073 of risk events. These are connected since direct losses will affect reputation, and reputational 1074 risk events will nearly always result in risk response expenses. OMB Circular A-123 states that 1075 "reputational risk damages the reputation of an Agency or component of an Agency to the 1076 point of having a detrimental effect capable of affecting the Agency's ability to carry out 1077 mission objectives" [3]. There is a broad range of stakeholders to be considered when 1078 estimating reputational risk, including workforce, partners, suppliers, regulators, legislators,

1079 public constituents, and clients/customers.

Practitioners document and track the potential consequences of each cybersecurity risk that
 would significantly impact enterprise objectives, such as causing material reputational damage
 or significant financial losses to the enterprise. Documenting and tracking these consequences

1083 at the organization or system level provides cybersecurity risk inputs to the ERM program (see 1084 Sec. 3.8).

1085 The estimation of the likelihood and impact of a risk event should account for existing and 1086 planned controls. The ERM Playbook provides the following guidance:

- 1087 Identifying existing controls is an important step in the risk analysis
- 1088 process. Internal controls (such as separation of duties or conducting
- 1089robust testing before introducing new software) can reduce the
- 1090 likelihood of a risk materializing and the impact. [...] One way to
- 1091 estimate the effect of a control is to consider how it reduces the threat
- 1092 likelihood and how effective it is against exploiting vulnerabilities and
- 1093 the impact of threats. Execution is key the presence of internal
- 1094 controls does not mean they are necessarily effective. [2]

1095 The estimated likelihood and impact of each risk are recorded in the appropriate columns in the

1096 cybersecurity risk register. After risk responses are determined, the analysis should be revised

to reflect the mitigation of likelihood and impact for each risk response. The residual risk (i.e.,

- 1098 the remaining risk after applying risk responses) should then be recorded in the risk register's
- 1099 Residual Risk column. To simplify the process of normalizing cybersecurity risk registers when
- 1100 developing an enterprise risk register (see Sec. 3.8), a consistent time frame should be used for
- 1101 estimating the likelihood of each risk. Likewise, the level of impact helps to normalize the risk
- 1102 during the aggregation and prioritization process.

### 1103 **3.4. Prioritize Risks**

- 1104 After identifying and analyzing applicable risks and recording them in the cybersecurity risk
- register, the priorities of those risks should be determined and indicated based on the
- likelihood that a threat event will occur and result in an adverse impact.<sup>31</sup> IR 8286B [23] covers
  this topic in greater detail.
- 1108 A cybersecurity risk can adversely affect organizational objectives. Based on the analysis
- 1109 conducted using the processes described in Sec. 3.3, such effects could range from negligible to
- 1110 severe, so exposure determination is important. Additionally, since organizations have limited
- 1111 resources, it is helpful to sort the risks within the register in order of importance to prioritize
- risk response. In the cybersecurity risk register (CSRR) template in Fig. 4, this result helps
- 1113 complete the Priority column.<sup>32</sup>
- 1114 When completing the Priority column of the CSRR, consider the following:
- How to combine the calculations of likelihood and impact to determine exposure<sup>33</sup>
- How to determine and measure the potential benefits of pursuing a particular risk
   response
- When to seek additional guidance on how to evaluate risk exposure levels (e.g., while
   evaluating exposures that are germane to risk tolerance statements)
- 1120 Practitioners use both qualitative and quantitative models to calculate and communicate about
- 1121 exposure. Figure 5 (derived from Table I-2 of SP 800-30 [15]) demonstrates the use of
- 1122 qualitative descriptors for likelihood and impact as well as how these might be used to
- 1123 determine an overall exposure value.

<sup>&</sup>lt;sup>31</sup> Risk identification activities are described in SP 800-30r1, Task 2-6 "Determine Risk" [15] and IR 8286B [23], Sec. 2.2.

<sup>&</sup>lt;sup>32</sup> While risks in the CSRR are assigned a priority to help rank their relative importance, this prioritization is distinct from (but may help inform) the enterprise-level prioritization performed by senior leaders to create the enterprise risk profile.

<sup>&</sup>lt;sup>33</sup> The formula for calculating risk exposure is the total loss if the risk occurs multiplied by the probability that the risk will happen. Loss is calculated through a traditional BIA used in conjunction with the risk register model to inform the senior level decision-making process. See SP 800-34 for additional information.

mpact	Very High	Very Low	Low	Moderate	High	Very High				
od adverse impact)	High	Very Low	Low	Moderate	High	Very High				
E Q	Moderate	Very Low	Low	Moderate	Moderate	High				
Likel d resul	Low	Very Low	Low	Low	Low	Moderate				
Likelih (threat occurs and results	Very Low	Very Low	Very Low	Very Low	Low	Low				
reat oc		Very Low	Low	Moderate	High	Very High				
(thı	E Level of Impact									

# 1124

### 1125

### Fig. 5. Likelihood and impact matrix derived [15]

1126 Each risk is evaluated based on its likelihood and impact as determined during risk analysis. The

1127 thresholds for ranges of exposure can be established and published as part of the enterprise

1128 governance model and used by stakeholders to prioritize each risk in the register.

- T	0.90	0.05	0.09	0.18	0.36	0.72		
00	0.70	0.04	0.07	0.14	0.28	0.56		
elih	0.50	0.03	0.05	0.10	0.20	0.40		
Likelihood	0.30	0.02	0.03	0.06	0.12	0.24		
	0.10	0.01	0.01	0.02	0.04	0.08		
		0.05	0.10	0.20	0.40	0.80		
-	Level of Impact							

1129 Figure 6 depicts a quantitative example.

1130 1131

### Fig. 6. Example of a quantitative risk matrix

1132 In this illustration, the enterprise has provided guidance that any risk above 0.20 (based on

1133 probability x impact) represents a high risk, and risks rated between 0.08 and 0.2 are

1134 designated as moderate.

1135 While the risk exposure determination will strongly influence prioritization, other factors may

also influence those decisions, such as enterprise context or stakeholder priorities.

1137 Stakeholders might also use the risk management strategy or other directive to define a

1138 minimum level of exposure to include on the risk register. While cybersecurity risks should not

1139 be arbitrarily omitted from the register, there are likely to be many that represent such a low

1140 exposure that they need not be included. Guidance for this threshold should be applied

1141 consistently throughout the enterprise. For cybersecurity risks that *are* included and prioritized

in the CSRR, an evaluation should be performed to identify appropriate risk responses.

### 1143 **3.5. Plan and Execute Risk Response Strategies**

- 1144 The fifth step of the risk management life cycle is to determine the appropriate response to
- each risk. While this section summarizes risk response strategies, Sec. 2.3 of IR 8286B [23]
- 1146 covers the topic in greater detail.
- 1147 The goal of effective risk management is to identify ways to keep risk aligned with the risk
- appetite or tolerance as cost-effectively as possible. In this stage, the practitioner will
- 1149 determine whether the exposure associated with each risk in the register is within acceptable
- 1150 levels based on the potential consequences. If not, that practitioner can identify and select
- 1151 cost-effective risk response options to achieve cybersecurity objectives.
- 1152 Planning and executing risk responses is an iterative activity and should be based on the risk
- 1153 strategy guidance described in Sec. 3.1.2. As the risk oversight authorities monitor the success
- of those responses, they will provide financial and mission guidance to operational leaders to
- 1155 inform future risk management activities. In some cases, risk evaluation may lead to a decision
- to undertake further analysis to confirm estimates or more closely monitor results, as described
- in Sec. 3.6. Risk responses themselves may introduce new risks. For example, adding multi-
- 1158 factor authentication to a business system to reduce an access control risk may introduce a new
- 1159 risk of decreased productivity when users have difficulty using the new technology.
- 1160 While there is some variance among the terms used by risk management frameworks, there are
- 1161 four types of actions available (illustrated in Table 2) for responding to negative cybersecurity
- 1162 risks: *accept, transfer, mitigate,* and *avoid*.
- 1163

### Table 2. Response types for negative cybersecurity risks

Туре	Description
Accept	Accept cybersecurity risks within risk tolerance levels. No additional risk response action is needed except for monitoring.
Transfer	For cybersecurity risks that fall outside of tolerance levels, reduce them to an acceptable level by sharing a portion of the consequences with another party (e.g., cybersecurity insurance). While some of the financial consequences may be transferrable, there are often consequences that cannot be transferred, like the loss of customer trust.
Mitigate	Apply actions (e.g., security controls discussed in Sec. 3.5.1) that reduce the threats, vulnerabilities, and impacts of a given risk to an acceptable level. Responses could include those that help prevent a loss (i.e., reducing the probability of occurrence or the likelihood that a threat event materializes or succeeds) or that help limit such a loss by decreasing the damage and liability.
Avoid	Apply responses to ensure that the risk does not occur. Avoiding a risk may be the best option if there is not a cost-effective method for reducing the cybersecurity risk to an acceptable level. The cost of the lost opportunity associated with such a decision should be considered as well.

- 1164 Risk response will often involve creating a *risk reserve* to avoid or mitigate an identified
- 1165 negative risk or to realize or enhance an identified positive risk. A risk reserve is similar to other
- 1166 types of management reserves in that funding or labor hours are set aside and employed if a
- risk is triggered to ensure that the opportunity is realized or that the threat is avoided. For
- 1168 example, the technical skill of subject-matter experts to recover after a cybersecurity attack
- 1169 may not be available with current staffing resources. A risk reserve can also be used with the

- 1170 *accept* response type to address this (e.g., by setting aside funds during project planning to
- 1171 employ a qualified third party to augment the internal incident response and recovery effort).

### 1172 **3.5.1.** Applying Security Controls to Reduce Risk Exposure

- 1173 In general, people, processes, and technology combine to provide risk management controls1174 that can be applied to achieve an acceptable level of risk. Examples of controls include:
- **Preventative:** Reduce or eliminate specific instances of a vulnerability
- **Deterrent:** Reduce the likelihood of a threat event by dissuading a threat actor
- **Detective:** Provide warning of a successful or attempted threat event
- **Corrective:** Reduce exposure by offsetting the impact of consequences after a risk event
- **Compensating:** Apply one or more controls to adjust for a weakness in another control

1180 Consider an organization that identifies several high-exposure negative cybersecurity risks, including poor authentication practices (e.g., weak or reused passwords) that could lead to the 1181 1182 disclosure of sensitive customer financial information and to employees of the software provider gaining unauthorized access and tampering with the financial data. The organization 1183 1184 can apply several deterrent controls and document the applied control identifiers and any 1185 applicable notes in the Risk Register Comments column, including warning banners and the 1186 threat of prosecution for any threat actors who intentionally attempt to gain unauthorized 1187 access. Preventative controls include applying strong identity management policies and using 1188 multi-factor authentication tokens that help reduce authentication vulnerabilities. The software 1189 provider can install detective controls that monitor access logs and alert the organization's 1190 security operations center if internal staff connect to the customer database without a need for 1191 access. Furthermore, the financial database should be encrypted so that it protects its data if the file system is exfiltrated. 1192

- 1193 In many cases, mitigation to bring exposure to negative cybersecurity risks within risk tolerance
- 1194 levels is accomplished using security controls. For example, if the Risk Executive Function
- declares that the organization must avoid risks with likelihood and impact values of High/High
- 1196 for all costs over \$500,000, the Risk Response Type column of the risk register (see Fig. 4) can
- 1197 be updated with a response type from Table 2. The Risk Response Description column can be
- populated with the CSF Subcategory outcomes and SP 800-53 control descriptions that address
- 1199 negative risks, as illustrated in Fig. 7. While including a particular informative reference (e.g.,
- 1200 security controls or CSF Categories and Subcategories) may be helpful in guiding and describing
- a risk response, additional information is likely to be required.
- 1202 SP 800-53 provides a comprehensive catalog of technical and non-technical (i.e., administrative)
- 1203 controls that act as "safeguards or countermeasures prescribed for an information system or an
- 1204 organization to protect the confidentiality, integrity, and availability of the system and its
- 1205 information." It also describes privacy controls that "are the administrative, technical, and
- 1206 physical safeguards employed within an agency to ensure compliance with applicable privacy
- 1207 requirements and manage privacy risks" [5].

- 1208 To confirm that the intended mitigation techniques are effective (and cost-effective), the
- 1209 application of the controls should be evaluated by a competent assessor. Because this example
- 1210 includes several third-party supply chain partners, that assessment will likely include multiple
- 1211 parties. SP 800-53A, Assessing Security and Privacy Controls in Information Systems and
- 1212 *Organizations*, provides detailed criteria for examining the application of controls and
- 1213 processes, testing control effectiveness, and conducting interviews to confirm that the
- 1214 mitigation techniques are likely to achieve their intended result [24].

### 1215 **3.5.2. Responding to Residual Risk**

- 1216 Section 3.2 briefly introduced the concept of residual risk, which is what remains after a risk
- 1217 response (e.g., those listed in Table 2) has been applied. The residual risk can be calculated
- 1218 using the same methods for calculating current risk, as discussed in Sec. 3.3. If the residual risk
- 1219 is beyond the acceptable level of risk, then the risk owner should evaluate whether the risk can
- be brought to an acceptable level (e.g., by applying additional security controls). If a risk
- 1221 response exceeds the benefit of the activity at risk, the risk owner may wish to explore ways to
- 1222 avoid the risk altogether.
- 1223 The risk register provides an important mechanism for recording and communicating risk
- 1224 decisions. Figure 7 provides a completed notional cybersecurity risk register.

	Notional Cybersecurity Risk Register										
			Risk	Cur	rent Assess	ment	Risk	Risk	Risk		
ID	Priority	Risk Description	Category	Likelihood	Impact	Exposure Rating	Response Type	Response Cost	Response Description	Risk Owner	Status
1	5	External thief steals a PC to wer from the reception area.	Physical and Environmental Protection (PE)	. 75	.1	7.5% (Low)	Accept	\$0	• None required	Kira Caldwell	Open
2	1	External malicious actor deploys a ransom ware attack causing unavailability of financial system s	System and Information Integrity (IS)	.9	.9	80% (High)	Mitigate	\$3.7 M	Segment internal networks (AC-4, NIST CSF PR.AC-5) Improve backup plans (CP-9, NIST CSF PR.IP-4)	Jemima Daugherty Carly Hickman (backup)	Open
з	4	A natural disaster disrupts communications circuits impeding customer access	Contingency Planning(CP)	.4	.3	12% (Low)	Transfer	\$125,000	• Purchase cybersecurity insurance to reimburse downtime	Mark Winters	Closed
4	З	Human Resource Management Systems move to a cloud solution provides in-house IT infrastructure savings and improves availability	System and Services Acquistion (SA)	.5	.5	25% (Moderate)	Exploit	\$2 M	<ul> <li>Conduct mitigation to SaaS provider</li> <li>Confirm system reliability</li> <li>Decommission HR Minicomputer</li> </ul>	Amir Marsh	Open
5	2	Portable workstation containing digital designs is lost (e.g., left on an airplane)	System and Comm. Protection (SC)	.8	.7	56% (Moderate)	Mitigate	\$275,000	Implement full- disk encryption of sensitive devices (SC-28, NIST CSF PR.DS-1)     Implement remote tracking and ensure solution (MP-6, NIST CSF PR.DS-1)	Jeffrey Contreras	Updated

1225

#### 1226

1227

1228

#### Fig. 7. Excerpt from a notional cybersecurity risk register

A key factor in achieving effectiveness is using a cost-benefit analysis (CBA). IEC 31010 states

that a CBA "weighs the total expected costs of options in monetary terms against their total

1229 expected benefits in order to choose the most effective or the most profitable option" 1230 [21]. Through this analysis, the practitioner can consider the exposure factor cost (i.e., the likely 1231 cost of exposure based on the likelihood and impact of a residual risk, as recorded in the risk 1232 register) compared to the potential cost of the risk response for that residual risk. For example, 1233 consider Risk #5 from Fig. 7. The risk owner might determine that a potential breach resulting 1234 from a misplaced or stolen laptop with sensitive design plans could cost \$750,000 in disclosed research and missed opportunities. The labor and software to apply full-disk encryption and 1235 1236 remote tracking on laptops with sensitive data would cost \$275,000, so the benefit is worth the 1237 cost of the countermeasures.

### 1238 Upon approval of the risk response for each risk description and the determination of one or 1239 more accountable risk owners, the risk register is updated to reflect that information. OMB

- 1240 Circular A-123 states, "Residual risk is the exposure remaining from an inherent risk after action
- has been taken to manage it, using the same assessment standards as the inherent
- 1242 assessment" [3].
- 1243 Enterprise risk officers document residual risks on the enterprise risk profile and analyze those
- 1244 risks against applicable enterprise risk appetite and tolerance levels set by senior leadership.
- 1245 They then determine whether any additional risk response plans or actions are needed.
- 1246 Enterprise risk officers must communicate these proposed plans and actions to the enterprise's
- 1247 senior management to make the final decisions and then communicate those decisions
- appropriately and in a timely way to risk owners at lower levels, such as organization or systemlevels.
- 1250 Federal agencies are required to develop a risk register-like report 1251 called a plan of actions and milestones (POA&M) for each system. The 1252 document is an output of the Assess step described in SP 800-37r2 and 1253 documents planned risk mitigation actions, including those that cannot 1254 be immediately implemented (e.g., due to operational requirements or 1255 resource unavailability). A POA&M "identifies tasks needing to be 1256 accomplished. It details resources required to accomplish the elements 1257 of the plan, any milestones in meeting the tasks, and scheduled 1258 completion dates for the milestones." It also "describes the measures 1259 planned to correct deficiencies identified in the controls [...] and to 1260 address known vulnerabilities or security and privacy risks. The content 1261 and structure of plans of action and milestones are informed by the risk 1262 management strategy developed as part of the risk executive 1263 (function)..." [16]

### 1264 **3.5.3.** When a Risk Event Passes Without Triggering the Event

- Risk responses will often be adjusted as opportunities and threats evolve. This is similar to the
  project management concept of the "cone of uncertainty" in that understanding about an
  identified risk will grow over time. For changes in identified risk, one mitigation technique is the
  use of risk reserves, as introduced in Sec. 3.5. For this risk response, it is important that the risk
  owners collaborate with the acquisition or procurement teams and budget owners. With
  appropriate budget planning, risk reserves can be released for other predetermined funding
- requirements after the risk has been reduced to an acceptable level or the time for the risk tooccur has passed.
- 1273 While many industry-based enterprises can return unused funds to shareholders or pay down
- 1274 corporate debt, unused reserves are more difficult for government agencies to use without
- 1275 preplanning. Most government procurement cycles are rigidly based on the government fiscal
- 1276 year. Identified opportunities can be "planned for" in government procurement cycles as
- 1277 "optional" tasking or purchases. For example, unused funds could be used to accelerate the IT
- 1278 refresh cycle to address cybersecurity risks (e.g., CPU vulnerabilities that resulted in
- 1279 performance losses when patched). If the current fiscal year only allows for the purchase of half
- 1280 of the required materials, an option can be included at the time of the base contract award for

- 1281 the other half of the materials but not funded at the time of the based contract award. When
- 1282 the practitioner liberates the risk reserve after the chance of the negative risk occurring has
- 1283 passed, the funding can be used to exercise the already awarded option that lacked the initial
- 1284 funding when the base contract was awarded. Exercising an option in government contracting
- is trivial (often 30 days or less) when compared to the long lead time for initial contract
- 1286 procurements. See the "Integrate and Align Cybersecurity and Acquisition Processes" section of
- 1287 IR 8170 [4] for more information on preplanning for government agencies.
- 1288 The CSF states that a Target Profile "considers anticipated changes to the organization's
- 1289 cybersecurity posture, such as new requirements, new technology adoption, and threat
- 1290 intelligence trends" [7]. If an organization used the CSF to create a list of products or services
- 1291 for addressing identified risks, the risk reserve can be used to acquire these predetermined risk
- 1292 mitigation solutions. Once a product or service is purchased, the Target Profile can also be used
- 1293 to track and address residual cybersecurity risk using the risk register.

# 1294 **3.6. Monitor, Evaluate, and Adjust**

- 1295 Step 6 in Fig. 2 (Monitor, Evaluate, and Adjust) focuses on managing cybersecurity risks to 1296 support mission and business objectives. IR 8286C [25], Sec. 5 provides greater detail on the 1297 subject.
- 1298 By protecting the value provided by enterprise information and technology, CSRM requires the
- 1299 continual balancing of benefits, resources, and risk considerations. As an input to ERM, CSRM
- 1300 requires a dynamic and collaborative process to maintain that balance by continually
- 1301 monitoring risk parameters, evaluating their relevance to organizational objectives, and
- 1302 responding accordingly when necessary (e.g., by adjusting controls). The risk register provides a
- 1303 formal communication vehicle for sharing and collaborating on cybersecurity risk activities as
- 1304 an input to ERM decision-makers.
- 1305 Ongoing dialogue is needed among all relevant stakeholders, including the initial agreement
- and understanding of internal/external context and the discussion, determination, and
- 1307 implementation of risk responses. While such discussions often occur within a given business
- 1308 unit or subordinate organization, the enterprise will benefit from broader, frequent, and
- 1309 transparent communication regarding risk options, decisions, changes, and adjustments to
- 1310 improve the quality of information used in enterprise-level decisions. The evolving
- 1311 cybersecurity risk registers and profiles provide a formal method for communicating
- 1312 institutional knowledge and decisions regarding cybersecurity risks and their contributions to
- 1313 ERM.

# 1314 **3.6.1. Continuous Risk Monitoring**

1315 Because cybersecurity risks and their impacts on other risks frequently change, enterprise risk 1316 conditions should be continually monitored to ensure that they remain within acceptable

- 1317 levels.<sup>34</sup> For example, such monitoring could determine when negative cybersecurity risks for a
- 1318 system are approaching the risk tolerance level, triggering a review of the risk that could result
- 1319 in a higher priority for the risk and the implementation of additional risk responses. Risk
- 1320 monitoring benefits from a positive risk-aware culture within the enterprise. Such a culture
- 1321 leads to a cohesive, team-based approach to monitoring and managing risks. Proactive
- activities, including the examples listed in Table 3, support that kind of culture.
- 1323

#### Table 3. Examples of proactive risk management activities

Activity Example	Description
Cultural Risk	Encourage employees to look for cybersecurity risk issues before they become
Awareness	significant.
Risk Response	Train employees and partners on enterprise strategy, risk appetite, and selected risk
Training	responses.
Risk Management	Discuss the impact of cybersecurity risk on every employee and partner and why
Performance	effectively managing risks is an important part of everyone's job.
Risk Response	Conduct exercises to provide practical and meaningful experience in recognizing,
Preparedness	reporting, and responding to cybersecurity risk scenarios.
Risk Management	Remind staff of organizational policies and procedures that are established to help
Governance	improve risk awareness and response.
Risk Transparency	Foster an environment in which employees and partners may openly and proactively
	report potential risk situations without fear of reprisal.

- 1324 Each risk in the register is assigned a risk owner, as described in Table 1. The risk owner is
- accountable for applying the priority (described in Sec. 3.4) to select and assign appropriate risk
- 1326 responses while considering business objectives and performance targets. ERM leadership (e.g.,
- the Risk Executive Function described in SP 800-39) should ensure that accountability. There
- 1328 may be a distinction between responsibility and accountability for risk ownership. For example,
- in a federal agency, responsibility for information system risks might be assigned to a System
- 1330 Owner, but accountability might be assigned to an Authorizing Official. It is not the intent of this
- 1331 report to prescribe an approach but to remind the reader that enterprise risk strategy should
- 1332 clearly describe the roles that will be responsible and accountable for risk decisions at each
- 1333 organizational level.
- 1334 ERM programs, policies, and processes should specify the frequency and methods for
- 1335 monitoring, evaluating the effectiveness of, and adjusting risk responses. They should also
- 1336 define the approved governance bodies to discuss, approve, and communicate the most
- 1337 significant risks and their plans.
- 1338 If the risk response for a given risk (or set of risks) requires a funding or schedule consideration,
- 1339 specific monitoring and measurement milestones can be included in the associated risk
- 1340 response plan. The risk owner can then identify performance measures or trends (e.g.,
- 1341 deliverable artifacts or software development achievements) that represent milestones in
- 1342 addressing the risk. Achieving those milestones may trigger the release or repurposing of
- associated management reserve resources. This process can be especially helpful in enterprises
- 1344 that manage funding by periodic increments, such as fiscal years. In such an enterprise, it can

<sup>&</sup>lt;sup>34</sup> Continuous monitoring is described in detail in several NIST publications including SP 800-30, SP 800-37, SP 800-39, SP 800-137, IR 8286C, and the IR 8011 series. These and other publications are available at <a href="https://csrc.nist.gov">https://csrc.nist.gov</a>.

- be beneficial for the monitoring process to identify that a given risk is unlikely to occur, allowingthe risk owner sufficient time to reallocate those reserves before other funding deadlines.
- 1347 Based on ongoing cost-benefit analysis, the enterprise should continually monitor the risk
- 1348 register, including those risks that were accepted as residual risk. By continually refreshing the
- 1349 risk register and risk profile artifacts described in this report, monitoring and adjustment will be
- 1350 straightforward. It is important to communicate and benefit from the lessons learned from
- 1351 previous practice and actual risk events. By examining adverse events and losses from the past
- and reviewing missed opportunities (including those missed due to a risk-averse mindset), an
- 1353 enterprise can improve its risk management model and organizational outcomes.
- 1354 Many organizations employ automated processes and software to support continuous risk
- 1355 monitoring. NIST and its National Cybersecurity Center of Excellence (NCCoE) have developed
- extensive guidance regarding the technical mechanisms that are available to perform and
- assess information security continuous monitoring (ISCM) [26]. For ISCM to provide meaningful
- 1358 input into ERM processes, the ISCM must be designed and operated in light of the ERM strategy
- described above. In this way, the risk dashboard and associated reports provide a visual
- 1360 representation of the information in the risk register. Examples of systems that use such a
- dashboard include the Department of Homeland Security (DHS) Continuous Diagnostics and
- 1362 Mitigation (CDM) system and the Department of Defense (DoD) Enterprise Mission Assurance
- 1363 Support Service (eMASS).

## **3.6.2. Key Risk Indicators and Key Performance Indicators**

- 1365Risk tolerance is addressed through the application of various risk responses, including security1366controls. Even when risks are identified and marked as accepted, they need to be measured to1367ensure that they remain within established risk tolerance parameters. Measuring the
- 1368 performance of those controls through key performance indicators (KPIs), especially metrics
- 1369 that represent key risk indicators (KRIs), enables the oversight and management of risk
- 1370 tolerance. Section 5 of IR 8286C [25] provides greater detail.
- 1371 KRIs should be defined with regard to the given risk exposures that have been identified in the
- 1372 previous sections. Executives should ensure that risk appetite statements focus on ensuring the
- 1373 success of mission and business objectives. For example, if a federal agency has a strategic
- 1374 objective to ensure the protection of user data, the agency's risk appetite statement might be,
- 1375 "Ensure that only authorized parties have access to federal systems." Therefore, a
- 1376 corresponding risk tolerance statement might be, "We will issue unique user accounts, and our
- 1377 computer systems will audit both positive and negative logon events." The agency can deploy
- an audit control to determine whether a breach occurred. However, that audit control looks
- 1379 backward and does not support a plan to thwart the attack. The agency could employ KRIs that
- 1380 provide a leading metric (e.g., detection of increasing external reconnaissance scanning activity)
- that might indicate an impending attack [28]. Other indicators might be to data-mine captured
- network data for information that might indicate that an adversary is preparing to move its
  payload into the enterprise to exfiltrate data. Similarly, an organization might assess download
- 1384 times, network traffic surges, account auditing, or statistical deviations from normal user

- 1385 behavior. This second set of indicators is actionable because they provide leading metrics to
- 1386 proactively address risks in contrast to audit-based findings.
- 1387 Cybersecurity KRIs can be *positive*, such as the number of critical business systems that include
- 1388 strong authentication protections. They also can be *negative*, such as the number of severe
- 1389 customer disruptions in the last 90 days. Additional measures may include compliance
- 1390 measures, performance targets for positive risk, and objectives for balancing risk and reward.
- 1391 Based on the monitoring and reporting of KRIs and KPIs, the enterprise and subordinate levels
- need to identify and provide processes for reassessing risk. Changes in the risk landscape,
- 1393 including those from modifications in industry regulation, may require a periodic review of risk
- 1394 appetite, tolerance, KPIs, and KRIs.

### 1395 **3.6.3. Continuous Improvement**

- 1396 A risk-aware culture should actively look for opportunities to improve, reinforce effective
- 1397 practices, and adjust to correct deficiencies. While all should be responsible and held
- 1398 accountable for any negligent activity, there is value in fostering a community that pursues
- 1399 opportunities within risk appetite levels while also being prepared for and continually thwarting
- 1400 threat actors that would exploit vulnerabilities.
- 1401 The Plan-Do-Check-Act (i.e., The Deming Cycle) is a well-known model for achieving the ongoing 1402 effectiveness of any process, and it applies well to CSRM. Earlier in Sec. 3, this report described
- 1402 methods for the Plan and Do elements essentially, planning based on enterprise direction
- and carrying out activities to achieve an acceptable level of cybersecurity risk. Section 3.6.1
- 1404 describes the Check element, where the practitioner determines whether the intended
- 1406 activities accomplished objectives and to what extent. The remaining element, Act, helps
- 1407 determine what should be done next to adjust and improve.
- 1408 An element of adjustment relates to learning from open and transparent feedback throughout
- 1409 ERM communications processes. Figure 2 points out that communication takes place
- 1410 throughout the risk management life cycle including risk direction, the identification of
- 1411 threats and opportunities, the analysis of resulting exposure, and the implementation of
- 1412 responses and that the risk register is the vehicle for all of those communications. Each of
- 1413 these activities provides a chance for feedback and documenting lessons learned to drive
- 1414 subsequent improvement. Practitioners can adjust risk management processes for emerging
- 1415 and evolving threats and opportunities by staying aware of changes to the risk landscape, such
- 1416 as through subscriptions to community alerts (e.g., InfraGard, US-CERT, commercial threat
- feeds), industry and public-sector workshops, and publications (e.g., NIST publications andpostings).
- 1419 As risk register and profile information is collected and aggregated (described in detail in Sec.
- 1420 4), leaders can provide feedback to improve processes and adjust risk criteria. For example, if a
- 1421 new online service provides an opportunity to innovate, leadership may direct the organization
- to take a little more risk and potentially improve revenues. Alternatively, if other business units
- 1423 have suffered some cybersecurity attacks, stakeholders may reevaluate the likelihood and

- 1424 impact criteria. In either case, the ability to adjust the effective management of cybersecurity
- 1425 risk supports broad enterprise objectives as part of ERM.

### 1426 **3.7. Considerations of Positive Risks as an Input to ERM**

1427 Planning for success is equally as important as avoiding disasters. As mentioned in Sec. 3.2.2,

1428 OMB states in Circular A-123 that regarding the inclusion of opportunities (positive risks) as a

1429 function of the ERM profile, "the profile must identify sources of uncertainty, both positive

- 1430 (opportunities) and negative (threats)" [3].
- 1431 In the CSRM discipline, a significant portion of risk information is collected and reported with
- 1432 regard to weaknesses and threats that could result in negative consequences. However,
- 1433 positive risks (opportunities) also inform decisions by senior leaders for setting the risk appetite
- 1434 and tolerance of the enterprise. For example, conducting a SWOT analysis that considers
- strengths *and* weaknesses as well as threats *and* opportunities may be a useful exercise.
- 1436 Consider, for example, an organization that is evaluating moving a major financial system from
- 1437 an in-house data center to a commercial hosting provider. If the organization maintains vast
- 1438 amounts of land and warehouses, the move could be considered a strength of the organization,
- 1439 and they might increase revenue by offering space to a commercial vendor to host both their
- 1440 own and other organizations' data centers. The Federal Government has realized many
- 1441 opportunities of this nature, including consolidating payroll functions under the National
- 1442 Finance Center (NFC) and consolidating reporting requirements in the Department of Justice
- 1443 Cyber Security Assessment and Management (CSAM) application.
- 1444 Section 3.2.2 describes the need to treat threat actors and threat sources as inputs into an
- 1445 estimation of risk. If the enterprise chooses to include positive risk scenarios in the register,
- 1446 then the process should similarly consider *sources of opportunity* that might provide benefits. A
- 1447 consideration of both threats and opportunities may enable discussions regarding the benefits
- 1448 and risks of a particular endeavor. Alternatively, the organization could manage an *opportunity*
- 1449 *risk register* separately from the traditional threat-based risk register, since positive risks (i.e.,
- 1450 opportunities) often have to be assessed on a slightly different scale.
- 1451 In addition to the threat modeling examples above, methods for identifying cybersecurity-
- specific opportunities are also available and could be as simple as an employee suggestion box.
- 1453 Industry publications, such as those from commercial industry associations and agencies like
- 1454 NIST, regularly provide information and ideas regarding potential innovations or advances that
- 1455 may represent cybersecurity opportunities.
- 1456Numerous formal methods are available for identifying opportunities,1457including:
- Brainstorming A group innovation technique, often led by a facilitator, that asks participants to identify and describe opportunities
- 1461• Delphi A procedure to gain consensus from a group of<br/>subject-matter experts using one or more individual

- 1463questionnaires that are then collected and collated to identify1464opportunities to be pursued
- 1465
   Ideation A consistent process of observing an environment, discerning opportunities for improvement, experimenting with possible resolutions, and developing innovative solutions
- 1468The same formal methods can be used to determine other inputs, such1469as those described in Sec. 3.2.3 and Sec. 3.2.4.
- 1470 With regard to positive risk response, consider the previous example of an organization that
- 1471 has identified the positive risk of increasing revenue by providing physical space for a
- 1472 commercial vendor to offer an outsourcing service. Analysis of the risk has determined that the
- 1473 opportunity would be highly beneficial to the enterprise. The solution also provides a moderate
- 1474 opportunity to improve availability because of the colocation. The Risk Response Type column
- 1475 of the risk register should also be updated using a response type from Table 5, the comment
- 1476 field updated to contain information that is pertinent to the opportunity, and the residual risk
- 1477 uncertainty of not realizing the opportunity calculated, as discussed in Sec. 3.5.2.
- 1478 With these controls and methods in place and assessed as effective, the remaining risks can be
- 1479 analyzed to determine the residual impact, likelihood, and exposure, as described in Sec. 3.3. If
- 1480 the residual exposure falls within risk tolerance levels, then stakeholders can proceed in gaining
- 1481 the benefits of the opportunity. Each of these values is added to the risk register for enterprise
- 1482 reporting and monitoring.
- 1483 Where positive risks are to be considered and included in risk registers, there are four generally
- 1484 used response types, as shown in Table 4.
- 1485

### Table 4. Response types for positive cybersecurity risks

Туре	Description
Realize	Eliminate uncertainty to make sure the opportunity is actualized (sometimes referenced as "exploit").
Share	Allocate ownership to another party that is better able to capture the opportunity.
Enhance	Increase the probability and positive impact of an opportunity (e.g., invest in or participate with a promising cybersecurity technology).
Accept	Take advantage of an opportunity if it happens to present itself (e.g., hire key staff, embrace new cybersecurity technology).

- 1486 As with negative risks, positive entries in the cybersecurity risk registers may be normalized and
- aggregated into the enterprise-level risk register.

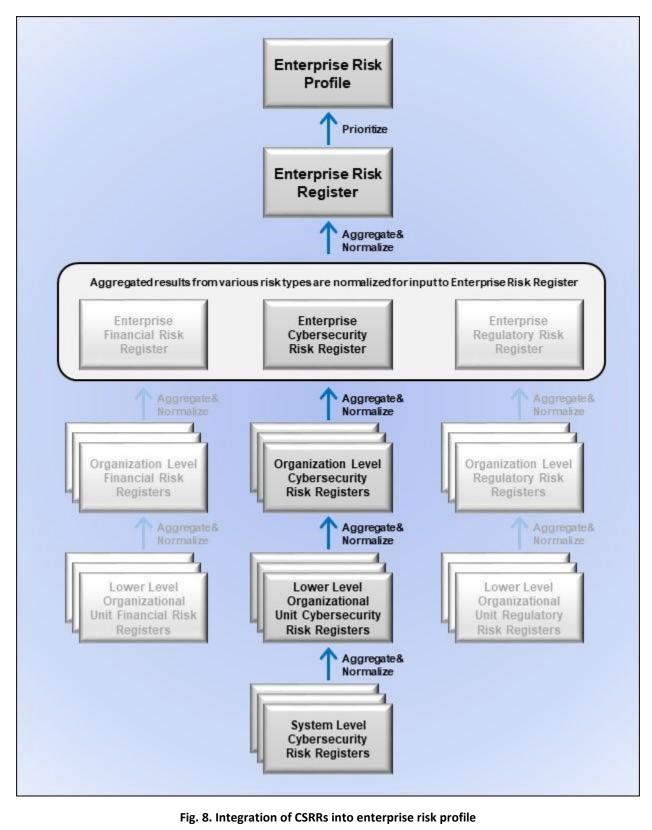
### 1488 **3.8. Creating and Maintaining an Enterprise-Level Cybersecurity Risk Register**

- 1489 A key outcome of the risk identification and communications elements is the ability to create an
- 1490 enterprise cybersecurity risk register as input to the broader enterprise risk register (Sec. 3.9).
- 1491 As described throughout Sec. 3, applying a consistent risk register with agreed-upon criteria and
- 1492 categories enables various data points to be normalized, aggregated, and sorted into an
- 1493 enterprise view. While this section highlights the aggregation, normalization, analysis, and

- 1494 prioritization of CSRRs, Sec. 2 of IR 8286C [25] provides greater detail on the topic. This
- 1495 document presents the CSRR as a table and in automated formats (i.e., JSON formats), since
- 1496 many organizations maintain formal and automated applications that provide detailed tracking 1497 and reporting (e.g., a GRC product).
- 1498 A component of ERM is information and communications technology risk management
- 1499 (ICTRM), which is a category of technological risks that may face an enterprise (e.g.,
- 1500 cybersecurity, privacy, and supply chain). ERM and ICTRM have several points of integration.
- 1501 First, enterprise governance activities for ERM direct the strategy and methods for ICTRM and
- 1502 other risk management disciplines to use. Based on this guidance, each discipline within each
- 1503 organization uses risk registers to document its risks. In the case of ICTRM, risks are derived
- 1504 from system-level assessments. Next, these risk registers are aggregated, normalized, analyzed,
- and used to create enterprise-level risk registers for each discipline. These, in turn, become part
- 1506 of a broader enterprise risk register that encompasses all disciplines. Therefore, ICT risks are
- managed in parallel and then brought together for evaluation in the ERR. SP 800-221A [8]provides greater detail on the ICTRM process.
- 1509 As shown in Fig. 1, risk registers from all ICT risks including cybersecurity are composed
- 1510 and maintained at the enterprise (including higher-level and lower-level enterprises),
- 1511 organizational (including suborganizations and business units), and system levels.<sup>35</sup> Each level
- 1512 of the enterprise has a unique set of cybersecurity risks that must be included when considering
- 1513 enterprise risk. Integrating the contents of lower level CSRRs into higher level registers allows
- 1514 for the effective transfer of risk information from CSRM to ERM in formats and terms that are
- 1515 familiar to senior leaders. Figure 8 illustrates this flow of information.

<sup>&</sup>lt;sup>35</sup> OMB Circular A-130 defines an *information system* as "a discrete set of information resources organized for the collection, processing, maintenance, use, sharing, dissemination, or disposition of information" [6].

1516 1517



- 1518 As the risk registers from each system and organization are completed, they are provided to the
- 1519 designated risk officers at the relevant level (i.e., system or organization) and shared with 1520 senior management to conduct the following actions:
- 1521 1. Aggregate risks in similar categories into a concise view. This process can be time-1522 intensive if executed manually using spreadsheets. Using automation is recommended 1523 for efficiency and to reduce errors due to manual processing (see IR 8286C [25]).
- 1524 2. Normalize risks to ensure that definitions and values as recorded by various enterprise 1525 entities are consistent (see IR 8286C [25]).
- 15263. Analyze risks to determine their relevance at the current risk register level (see IR 8286C1527[25]).
- 15284. Prioritize risks based on whether they need to be promoted to the next level (see IR15298286C [25] and IR 8286B [23]).
- 1530 5. Optimize risks to meet risk tolerance and operational targets (see IR 8286B [23]).
- 1531 Enterprise risk officers collect all risk inputs — including the CSRRs — and analyze potential risk events, consequences, and impacts at the enterprise level to create the ERR. The aggregated 1532 1533 and prioritized ERR is the ERP that enables key executive stakeholders to stay aware of critical 1534 risks, including those that are related to cybersecurity. For some organizations, this information 1535 will need to be provided to senior managers who have a fiduciary duty to remain aware of and 1536 help manage risks (discussed in Sec. 4). In this way, enterprise leaders will have the necessary 1537 information and opportunity to consider cybersecurity exposure as factors for budgets or 1538 corporate balance sheet reporting. Section 3 of IR 8286C provides greater detail on the
- 1539 integration of cybersecurity risk into the ERR/ERP.
- Private-sector and public-sector enterprises will benefit from the use of this risk register
   integration process, and OMB A-123 mandates the creation of an ERP for federal agencies.<sup>36</sup>
- 1542 The primary purpose of a risk profile is to provide analysis of the risks an
- 1543 [enterprise] faces toward achieving its strategic objectives arising from
- 1544 its activities and operations, and to identify appropriate options for
- 1545 addressing significant risks. The risk profile assists in facilitating a
- 1546 determination around the aggregate level and types of risk that the
- 1547agency and its management are willing to assume to achieve its
- 1548 strategic objectives. [3]
- 1549 This prioritization is supported by one of COSO's key principles: "The organization prioritizes
- risks as a basis for selecting responses to risks" [10]. Prioritization helps managers evaluate the
- 1551 costs and benefits of allocating resources to mitigate one risk compared to another.
- 1552 As part of the risk guidance, enterprise leaders will designate ERM process participants and the
- 1553 responsibilities of each role. That guidance should declare the role responsible for creating and
- 1554 maintaining the enterprise risk register, the frequency with which the register will be updated,

<sup>&</sup>lt;sup>36</sup> Special treatment and communication flow that are germane to the enterprise-level treatment of risk prioritization are discussed in Sec. 4 of this document.

- 1555 and how the risks within the register will be communicated to various stakeholders. This report
- 1556 will consider that role to be assigned to the enterprise risk officer, although the responsibility
- 1557 could fall upon any designated party, as described in Sec. 3.1.1.
- 1558 The creation and maintenance of the enterprise risk register also supports a periodic review of
- 1559 the enterprise risk guidance, including risk definitions, context, and risk appetite criteria. It
- 1560 provides an opportunity to review and validate enterprise definitions for risks, risk categories,
- and risk assessment scales. If any changes or updates to the risk context or guidance need to
- 1562 occur, the enterprise risk officer (or equivalent) likely has sufficient seniority to ensure
- appropriate updates to those enterprise processes. Cybersecurity executives should consider
- any positive cybersecurity risks that are present in the rolled-up report and add other
- 1565 opportunities as inputs to the enterprise risk register.

## 1566 **3.9. Cybersecurity Risk Data Conditioned for Enterprise Risk Roll-Up**

- 1567 To support the subsequent aggregation of various risk registers, enterprise risk guidance should
- 1568 identify the enterprise objectives to which various types of cybersecurity risk should be aligned.
- 1569 Section 4 of this report describes an enterprise risk profile that reflects risks that may impact
- 1570 four discrete enterprise objectives: strategic, operations, reporting, and compliance [1]. These
- 1571 same four objectives were key factors in the original COSO ERM framework and are often used1572 as guideposts for enterprise risk reporting. Clear direction from senior leaders about how to
- 1573 align various types of cybersecurity risk with enterprise objectives will help enable subsequent
- 1574 aggregation, normalization, and prioritization.
- 1575 Objective categories include:
- Strategic: Risks related to the implementation of a new service offering; cybersecurity
   issues that might impact an upcoming federal agency merger or private-sector
   acquisition
- Operations: Cybersecurity issues regarding existing operational systems, such as a
   ransomware attack that disables a manufacturing line; business continuity/disaster
   recovery issues
- Reporting: Cybersecurity risks regarding the availability, integrity, and confidentiality of accounting or other financial management systems
- Compliance: Cybersecurity risks, where a negative event might result in a failure to
   meet a contractual service agreement or in a regulatory penalty or fine
- 1586 If the cybersecurity risk register employed SP 800-53 families as its organizing principle for
  1587 categories, a predetermined mapping between the family and one of the four enterprise
  1588 objectives could streamline the process. Direction may be needed regarding how to account for
  1589 risks that cross multiple boundaries and how each organizational level should perform an
  1590 aggregation of subordinate risk registers.
- 1591 Appendix D provides a notional enterprise risk register that combines both federal agency and 1592 critical infrastructure risks to illustrate the integration of various cybersecurity risks alongside

- 1593 other key enterprise risks. Table 5 provides an excerpt from the larger Appendix D table to
- 1594 illustrate a notional example of each of the enterprise risk register's fields.
- 1595

#### Table 5. Excerpt from a notional enterprise risk register

Register Element	Notional Example
ID (Risk Identifier)	1
Priority	5
Risk Description	Retiring staff lead to personnel shortages
Risk Category	Operational Risk
Current Assessment — Financial Impact	OpEx M
	CapEx L
Current Assessment — Reputation Impact	L
Current Assessment — Mission Impact	Μ
Current Assessment — Likelihood	M
Current Assessment — Exposure Rating	Μ
Risk Response	<ul> <li>Improve hiring diversity</li> </ul>
	Improve employee benefits packages
	per recent survey and discussions
Risk Owner	Dwayne Rhodes (Human Resources
	Department)
Status	Open

### 1596 Table 6 describes each of the elements in the example enterprise risk register.

1597

Table 6. Descriptions of the notional enterprise risk register elements

Register Element	Description
ID (Risk Identifier)	A sequential numeric identifier for referring to a risk in the risk register (e.g., 1, 2, 3).
Priority	A relative indicator of the criticality of this entry in the risk register, either expressed in ordinal value (e.g., 1, 2, 3) or in reference to a given scale (e.g., high, moderate, low). This prioritization may differ from similar risks in individual risk profiles from subordinate organizations.
Risk Description	A brief explanation of the cybersecurity risk scenario impacting the enterprise.
Risk Category	An organizing construct that helps to evaluate similar types of risk at the enterprise level and to consolidate and normalize information from subordinate risk registers. Organizations draw from many available taxonomies of risk categories; these examples use the taxonomy described in the U.S. Government Federal ERM Playbook [2].
Current	An analysis of the potential financial benefits or consequences resulting from this scenario,
Assessment —	including cost considerations from the CSRRs. While this element could be quantitative, it
Financial Impact	is often qualitative (e.g., high, moderate, low) at the enterprise level. Financial considerations may be expressed as (1) capital expenditures (CapEx) that represent a longer-term business expense (e.g., property, facilities, equipment) and (2) operating expenses (OpEx) that support day-to-day operations.
Current	An analysis of the potential benefits or consequences that the scenario might have on the
Assessment —	stature, credibility, or effectiveness of the enterprise. Some enterprises perform a formal
Reputation	sentiment analysis using commercial services or other technical tools to support
Impact	assessment.
Current	An analysis of the potential benefits or consequences that the scenario might have on the
Assessment —	ability of the enterprise to successfully achieve mission objectives.
Mission Impact	

Register Element	Description
Current	An estimation of the probability, before any risk response, that this scenario will occur. This
Assessment —	considers the effectiveness of current key controls.
Likelihood	
Current	A calculation of the likely risk exposure based on the inherent likelihood estimate of
Assessment —	probability and the determined mission, financial, and reputational benefits or
Exposure Rating	consequences of the risk.
Risk Response	A brief prose description of the selected risk response strategy.
Risk Owner	The designated party responsible and accountable for ensuring that the risk is maintained
	in accordance with enterprise requirements. The risk owner may work with a designated
	risk manager who is responsible for managing and monitoring the selected risk response.
Status	A field for tracking the current condition of this risk and any next steps.

1598 There is value in both a single point of reference (i.e., the register) and detailed risk information

- 1599 (i.e., the risk detail report). The risk register provides an easily consumed summary for
- 1600 understanding the risk landscape, while the detailed version provides additional information.
- 1601 The risk detail report also enables additional information, such as historical information,
- 1602 detailed risk analysis data, and information about individual and organizational accountability.
- 1603 Additional information to include in an enterprise risk detail report might include:
- Detailed risk information (e.g., full risk statement, detailed scenario description, KRIs, enterprise status for this particular risk)
- Information regarding various risk roles (e.g., risk owner, risk manager, risk approver)
   and affected stakeholders
- Historical timeline information (e.g., last update date, next expected review)
- Risk analysis information, including an aggregate understanding of threats,
   vulnerabilities, resources affected, and impact
- Detailed risk response information (e.g., responses implemented, status and results of previous responses, additional responses planned)
- The enterprise risk register provides input for those performing enterprise risk oversight, such
  as an executive risk committee. The register acts as an informative gauge that can be used to
  stay aware of various risks, including those related to cybersecurity. By tracking the status of
  each risk, including their exposure values, enterprise stakeholders can identify the most
  relevant risks (e.g., a top 10 list that may be used to further inform enterprise risk decisions).
  Summary reports about the highest priority risks may be used to inform stakeholders (e.g., for
  federal departments and agencies, those in an oversight role, such as Congress, OMB, or GAO)
- about existing risks, risk responses, and planned activities.
- 1621 Since it is difficult to compare dissimilar risk exposures (e.g., employee retention, disaster
- 1622 recovery), risks are often translated into financial impact and may be further broken down into
- 1623 direct costs (i.e., the impact of a given risk on the capital budget and operating expenses), the
- 1624 financial cost of reputational damage, and the direct financial implications of impact on the
- 1625 enterprise mission. Careful planning as to how dissimilar risks will be evaluated is
- 1626 recommended to streamline the roll-up processes. The relative financial impact of each type of

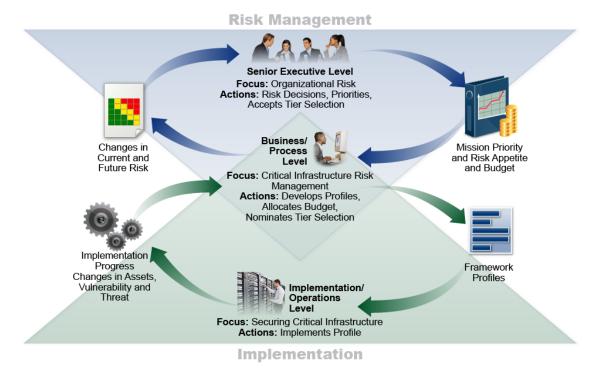
- 1627 risk can provide further input into risk management prioritization and monitoring decisions for
- 1628 enterprise risk managers. Reputation exposure can be similarly determined in the enterprise
- 1629 risk register (e.g., by the CRO) by combining high-impact attacks, the enterprise sector, and
- 1630 consequences with a histogram (trend) analysis of stakeholder sentiment for each stakeholder
- 1631 type. This last action of prioritization creates the enterprise risk profile, as discussed in Sec. 4.

1632

#### 1633 4. Cybersecurity Risk Management as Part of a Portfolio View

- 1634 The objective of ERM deliberations and related decisions is to provide timely resource
- allocation and mission guidance to enterprises and to prepare prudent risk position disclosures
- 1636 to appropriate stakeholders. OMB Circular A-123 recommends a portfolio view of risk that
- 1637 "provides insight into all areas of organizational exposure to risk [...] thus increasing an Agency's
- 1638 chances of experiencing fewer unanticipated outcomes and executing a better assessment of
- risk associated with changes in the environment" [3]. This portfolio view is valuable to all
- 1640 enterprises, public and private. While many ERM processes are written from a commercial
- 1641 perspective, agency "enterprises" operate differently but experience similar financial and
- 1642 reputation risk impacts. Likewise, federal ERM best practices and guidelines are similar to those 1643 of commercial practices.
- 1644 Federal agencies regularly report the risk status and progress of agency information security
- 1645 programs, such as through management reports to DHS, OMB, and Congress. Similarly, U.S.
- 1646 publicly traded companies typically disclose information security to the SEC in Section 1.A. Risk
- 1647 Factors of Form 10-Q/K filings. At this level of reporting, information security would be
- 1648 considered an enterprise risk statement. Information security can be dissected into
- 1649 intermediate risk statements, such as Electronic information security and physical information
- 1650 security. Each of these intermediate risk statements can be further broken down into individual
- 1651 risk register statements as detail is required.
- 1652 To make resource and guidance decisions commensurate with enterprise risk, ERM officials
- 1653 require subordinate organizations' risk registers and profiles to be normalized and aggregated
- 1654 into an enterprise risk register. ERM officials then prioritize the risks on the enterprise risk
- 1655 register in the context of achieving the enterprise objectives (i.e., strategic, operations,
- 1656 reporting, and compliance) to develop an enterprise risk profile (described in Sec. 4.1). NIST
- 1657 often references a strategic view at the enterprise level, supported by business units that
- 1658 implement that strategy and are in turn supported by information and systems that enable the
- 1659 tactical implementation of enterprise objectives. That view is illustrated by the Information and
- 1660 Decision Flows diagram from the CSF [7] shown in Fig. 9.<sup>37</sup>

<sup>&</sup>lt;sup>37</sup> Adopting and using cybersecurity risk registers is the quickest way for an enterprise to progress from Cybersecurity Framework Tier 1: Partial to Tier 4: Adaptive.



### 1661

# 1662

#### Fig. 9. Notional information and decision flows diagram from the CSF

1663 Cybersecurity risk inputs are not intended to address all of the risks that may affect enterprise 1664 objectives. However, considering cybersecurity risks with regard to the enterprise's objectives

supports decisions by enterprise leadership. Normalizing and aggregating the risk register

supports a holistic understanding of risk response and provides a way to inform enterprise risk

1667 managers about the portfolio view of various risks throughout the enterprise.

### 1668 **4.1. Applying the Enterprise Risk Register and Developing the Enterprise Risk Profile**

- 1669 As risk information is transmitted up from lower levels of the organization, each level's risk 1670 register contains pertinent information to create a prioritized risk profile for the level immediately above it. Subordinate organizations' impacts may be different, similar, conflicting, 1671 1672 overlapping, or unavailable and must be properly combined by financial and mission analysis at 1673 the level immediately above the reporting organization. While the impacts of cybersecurity risk on various assets may be determined at lower levels, the overall cash flow and capital 1674 1675 implications of all of the risks can only be normalized, aggregated, and recorded in the 1676 enterprise risk register by enterprise fiduciaries (e.g., CFOs). Similarly, enterprise mission 1677 impacts must be aggregated and expressed by the senior executives who are most directly 1678 accountable to stakeholders.
- 1679 The enterprise risk register informs the enterprise risk profile once the risks are prioritized at
- 1680 the highest level of the risk management function in the enterprise, as depicted in Table 7.

1681

#### Table 7. Illustrative example of a risk profile (derived from [3])

	STRATEGIC OBJECTIVE – Improve Program Outcomes	OBJECTIVE – OBJECTIVE – Manage – Provide R prove Program the Risk of Fraud in External Fir		COMPLIANCE OBJECTIVE – Comply With the Improper Payments Legislation
Risk	Agency X may fail to achieve program targets due to a lack of capacity at program partners	Contract and grant fraud	Agency X identified material weaknesses in internal control	Program X is highly susceptible to significant improper payments
Current Impact	High	High	High	High
Current Likeli- hood	High	Medium	High	High
Current Risk Response	REDUCTION: Agency X has developed a program to provide program partners with technical assistance	REDUCTION: Agency X has developed procedures to ensure that contract performance is monitored and that proper checks and balances are in place	REDUCTION: Agency X has developed corrective actions to provide program partners with technical assistance	REDUCTION: Agency X has developed corrective actions to ensure that improper payment rates are monitored and reduced
Residual Impact	High	High	High	High
Residual Likeli- hood	Medium	Medium	Medium	Medium
Proposed Risk Response	Agency X will monitor the capacity of program partners through quarterly reporting from partners	Agency X will provide training on fraud awareness, identification, prevention, and reporting	Agency X will monitor corrective actions in consultation with OMB to maintain audit opinion	Agency X will develop budget proposals to strengthen program integrity
Owner	Primary – Program Office	Primary – Contracting or Grants Officer	Primary – Chief Financial Officer	Primary – Program Office
Proposed Risk Response Category	Primary – Strategic Review	Primary – Internal Control Assessment	Primary – Internal Control Assessment	Primary – Internal Control Assessment and Strategic Review

1682 The enterprise risk profile is a subset of carefully selected risks from the larger enterprise risk

1683 register.<sup>38</sup> It reflects assessments of mission, financial, and reputation exposures that are

1684 organized according to the four enterprise objectives. They may be full-value exposures or

1685 modified (and so noted) by the likelihood assessments of enterprise leaders. At the top

1686 enterprise level, ERM officials have the prerogative to add their own judgment of likelihood and

1687 impact as part of the normalization process, along with other members of the enterprise risk

<sup>&</sup>lt;sup>38</sup> For the purposes of this example, "REDUCTION" is interpreted as the IR 8286 "mitigate" risk response type.

1688 executive function. While the ERM process helps drive the discussion and calculation of likely

- 1689 risk scenarios, recent natural disasters have demonstrated that actual consequences can far
- 1690 exceed initial loss expectations. Enterprise executives should continually observe industry
- 1691 trends and actual occurrences to readjust likelihood and impact estimations and reserves based
- 1692 on the changing risk landscape. Enterprise risk profiles should also reflect comparable
- 1693 occurrence incidents and trends for the subject enterprise and peer organizations.
- 1694 The enterprise risk profile supports the governance and management of risk in several ways:
- Financial impact Various risk scenarios are converted into actual capital and operational expenses, enabling executive leaders to conduct a fiscally responsible costbenefit analysis that considers the recommended strategies for risk response. These presentations are equivalent to the financial disclosures in Form 10-Q and Form 10-K filings to the U.S. SEC by commercial public companies each quarter and for Form 8-K filings as risk incidents occur.
- Reputation impact While subordinate risk registers describe risk scenarios, including those that may impact reputation, executive leaders record the evaluation of consequences on the *enterprise's* reputation. This also supports the consideration of other downstream impacts that are likely to result from damage to reputation, such as financial losses or credit risk.
- Mission impact Executive leaders record the evaluation of consequences on the
   overall ability for the enterprise to conduct its mission and achieve strategic objectives
   (e.g., share value/market cap and share volatility tables for commercial public).

These high-level impact considerations are then used in conjunction with other enterprise risk
responses to determine tolerances, allocations, and disclosures that are commensurate with
risk exposure.

## 1712 **4.2.** Translating the Risk Profile to Inform Leadership Decisions

1713 The qualitative data presented in Fig. 8 must be distilled into actionable information for senior

1714 leadership decision-making (e.g., during industry boardroom deliberations and its federal

analog). Table 8 provides a notional enterprise risk profile supplement that reflects a portfolio

1716 evaluation of various organizational risk profiles.

1717

### Table 8. Notional enterprise risk portfolio view for a private corporation

Financial Risk Profile								
		<b>Current Perio</b>	d		Previous Perio	od		
	Net Revenue	Capital	Free Cash Flow	Net Revenue	Capital	Free Cash Flow		
Enterprise								
Dept A								
Dept B								

Dept N											
Reputation Risk Profile											
		Current Perio	d		Previous Period						
	Public	Regulators	Partners	Public Regulators Partners							
Enterprise											
Dept A											
Dept B											
Dept N											
			Mission Risk Pro	file							
		<b>Current Perio</b>	d	Previous Period							
Enterprise											
Dept A											
Dept B											
Dept N											

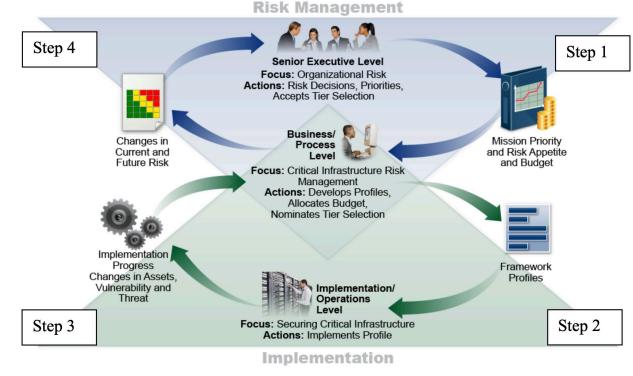
### 1718 **4.3. Information and Decision Flows in Support of ERM**

1719 As stated in Sec. 2.1, enterprise senior leaders provide risk strategy and guidance to the 1720 organizations within their purview, including advice regarding mission priority, risk appetite and 1721 tolerance guidance, and capital and operating expenses to manage known risks. Based on those 1722 governance structures, organization managers achieve their business objectives by managing 1723 and monitoring processes that properly balance the risks and resource utilization with the value 1724 created by information and technology. Prioritized risk profile information is developed at each level, normalized, and summarized for enterprise consideration. Risk registers that reflect 1725 1726 successes, challenges, opportunities, and increased risks enable enterprise-level managers to 1727 manage, monitor, and report potential implications to and from the risk profile with a portfolio

1728 perspective.

1729 Enterprise-focused activities do not relieve risk owners of their responsibilities within their own

- 1730 organizations. Individual cybersecurity risks are managed and tracked within each organization
- and will likely be handled differently in each. Each organization's risk officer develops its
- assessment of risks through the risk profile relative to its business objectives and risk tolerance.
- 1733 Enterprise risk officers then consider the overall set of risks to determine how the composite
- 1734 set compares to the overall risk appetite. They might then help those at lower levels of the
- 1735 enterprise to maintain the current course of action, or they may suggest different or additional
- 1736 steps to reduce risk. In some cases, enterprise leaders might determine that the overall risk is
- 1737 significantly less than the enterprise risk appetite and decide to motivate organizational risk
- 1738 officers to accept greater risk in targeted areas in order to enhance that organization's value.



1739 1740

Fig. 10. Notional information and decision flows diagram with numbered steps

1741 The following process considers the information and decision flows depicted in Fig. 10.

- 1742 Step 1, ERM Result involves risk direction. Senior executive leaders (e.g., department 1743 secretaries, agency directors, immediate subordinate executives, corporate boards) 1744 consider the relative importance of various environmental factors. External factors may 1745 include political, economic, social, technological, legal, and environmental 1746 considerations; internal factors may include the enterprise's capital assets, people, 1747 processes, and technology. These leaders may determine how those factors contribute 1748 to potential exposure, such as achieving the enterprise's mission, improving operations, 1749 enhancing reporting reliability, and compliance postures. With the factors in mind, 1750 senior executive leaders determine risk acceptance levels and resource allocations for 1751 all risk types commensurate with impact and likelihood and balanced among and 1752 between all enterprise risk exposures.
- 1753 The result is mission and financial guidance for operational leaders at the 1754 business/process level, including direction regarding available budget ceilings for 1755 cybersecurity CapEx and OpEx and objectives for free cash flow. Direction regarding risk 1756 appetite will vary by enterprise. As with risk analysis, risk appetite may be communicated using qualitative, quantitative, and semi-qualitative methods. It could be 1757 expressed as "low appetite" or "high appetite" for various risk categories or expressed 1758 numerically, such as through a target percentage, a range of permissible downtime or 1759 1760 financial losses, or a ceiling (e.g., up to \$1,000,000 in expenses).
- In Step 2, Cybersecurity Activity 1, organizational managers receive this guidance and
   perform a similar analysis for any subordinate organizations. They may utilize the CSF [7]

- 1763to frame, assess, manage, respond to, and report on risks within the business unit and in1764support of enterprise objectives. The organization can use one or more Target State1765Profiles (the organizing principles for control selection) that express desired CSRM1766outcomes. Implementation and operation staff then apply those principles to their1767systems through the NIST Risk Management Framework (RMF) or other mechanisms1768[16].
- In Step 3, Cybersecurity Activity 2, as risk is managed at the system level in accordance with organizational direction, risk acceptance, and monitoring, results are provided to organizational stakeholders. The risk determinations, decisions, and status are reported through the organizational risk register and adjusted as necessary (see Sec. 3.6).
- 1773 In Step 4, Translating Cybersecurity to ERM, high-level executives without fiduciary 1774 reporting requirements (organization) and corporate officers with fiduciary reporting 1775 requirements (enterprise) act upon risk registers, aggregate the information, normalize 1776 results, analyze the results, prioritize the results for executive leadership, optimize the 1777 results for risk appetite, and inform decisions. The risk categories facilitate 1778 normalization and reporting. Through this process of aggregating, normalizing, 1779 analyzing, and prioritizing risk register information, the enterprise risk officers and risk 1780 committees can:
- 1781 O Understanding actual and potential risks from threats and system failures
- 1782oNormalize risk management across the enterprise (e.g., if different exposure1783scales were used in two business units, a "high risk exposure" in one may1784represent a "moderate risk exposure" under the same conditions in another)
- 1785oProvide enterprise executives with information to measure and understand1786potential exposure
- 1787 o Inform operational risk mitigation activities and relate them to enterprise
   1788 mission and budgetary guidance to prioritize and optimize appropriate
   1789 responses
- 1790•Produce enterprise-level risk disclosures for required filings and hearings or for1791formal reports as required (e.g., after a significant incident)
- Maintain a risk profile for use in disclosures, including the exposure
   determination process and result, recent trends of enterprise improvement,
   peer trends, and contingency strategies to inform periodic and incident-driven
   disclosures
- 1796The information gained and adjustments to priority, risk appetite, and budget are then1797provided through the next iteration of Step 1.
- 1798 This cycle allows cybersecurity risks to be discussed in terms that are relevant for each target
- audience. Detailed operational discussions may occur in Steps 2 and 3, and more abstracted
- 1800 information may be used for executives and the Board in Steps 1 and 4.

While the steps above describe the aggregation of risk registers and risk profiles at the 1801 1802 enterprise level, similar activities occur throughout the organization. System risk registers may 1803 be prioritized into system risk profiles, which may then be aggregated into risk registers at the 1804 next level, such as department or organization. As these are prioritized, they become 1805 organizational risk profiles that support an aggregated portfolio risk register. OMB Circular A-1806 123 states that "agencies must complete their initial risk profiles in coordination with the agency Strategic Reviews," and "no less than annually, all agencies must prepare a complete 1807 risk profile and include required risk components and elements required by this guidance" [3]. 1808 1809 The steps discussed above generate risk reports. Regarding federal agencies, IR 8170 [4] states: 1810 Reports often need to be distributed to a variety of audiences, including 1811 business process personnel who manage risk as part of their daily 1812 responsibilities, senior executives who approve and are responsible for 1813 agency operations and investment strategies based on risk, other internal units, and external organizations. This means that reports need 1814 1815 to be clear, understandable, and vary significantly in both transparency 1816 and detail, depending on the recipient and report requirement. 1817 Furthermore, reporting timelines need to match the expectations of the receiving parties in order to minimize the time between the 1818 1819 measurement of risk and delivery of the report. A standardized reporting format can assist agencies in meeting multiple cybersecurity 1820 1821 reporting needs.

## 1822 **4.4. Conclusion**

1823 Cybersecurity events can have consequences that significantly impact an enterprise's finances,

1824 reputation, and mission. From a financial perspective, the compromise of the integrity of

1825 financial statements (e.g., income statement, balance sheet, cash flow), assurance

1826 statements,<sup>39</sup> and risk narratives in quarterly reports can cause an enterprise to deliver

1827 inaccurate information to shareholders. In a modern digital economy, reputation and attention-

1828 driven business become inextricably linked to mission impact. Cybersecurity risks can also

1829 impact enterprise objectives that are established or influenced by different stakeholders (e.g.,

1830 Congress, regulators, taxpayers, shareholders, clients, public, partners). Recognizing these and

1831 other enterprise vulnerabilities may become a demonstration of "duty of care" as the last line 1832 of protection for legal and regulatory risk

- 1832 of protection for legal and regulatory risk.
- 1833 Through the mission-based portfolio approach outlined in this section, senior executives can
- 1834 ensure that individual cybersecurity risks at the system level are collected, analyzed, and
- 1835 aligned with enterprise strategic objectives. This collective understanding helps enterprise
- 1836 leaders stay aware of and assess substantial cybersecurity risk changes, review risk and

<sup>&</sup>lt;sup>39</sup> Risk assessments directly inform annual assurance statements regarding the effectiveness of management controls (including system controls) in both the public and private sector because they apply the same best practices and standards for risk management and internal controls. Per OMB Circular A-123 for government, assurance statements are directly informed by risk analysis in a broad array of areas, including financial and non-financial [3].

- 1837 performance results, and continually pursue improvement within the broader ERM to help the
- 1838 organization achieve its stated mission.

1839

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1945		

#### 1946 Appendix A. List of Symbols, Abbreviations, and Acronyms

- 1947 Selected acronyms and abbreviations used in this paper are defined below.
- 1948 AFR
- 1949 Agency Financial Report
- 1950 AIS
- 1951 Automated Indicator Sharing
- 1952 BIA
- 1953 Business Impact Analysis
- 1954 вуор
- 1955 Bring-Your-Own-Device
- 1956 CapEx
- 1957 Capital Expenditures
- 1958 сва
- 1959 Cost-Benefit Analysis
- 1960 срм
- 1961 Continuous Diagnostics and Mitigation
- 1962 сғо
- 1963 Chief Financial Officer
- 1964 **CIO**
- 1965 Chief Information Officer
- 1966 **CISO**
- 1967 Chief Information Security Officer
- 1968 соор
- 1969 Continuity of Operations
- 1970 coso
- 1971 Committee of Sponsoring Organizations
- 1972 сро
- 1973 Chief Privacy Officer

#### 1974 **CRO**

1975 Chief Risk Officer

#### 1976 **CSAM**

- 1977 Cyber Security Assessment and Management
- 1978 **CSF**
- 1979 Cybersecurity Framework

#### 1980 **C-SCRM**

1981 Cyber Supply Chain Risk Management

#### 1982 **CSRM**

1983 Cybersecurity Risk Management

1984	CSRR
1985	Cybersecurity Risk Register
1986	DHS
1987	Department of Homeland Security
1988	<b>DoD</b>
1989	Department of Defense
1990	eMASS
1991	Enterprise Mission Assurance Support Service
1992	ERM
1993	Enterprise Risk Management
1994	<b>ERP</b>
1995	Enterprise Risk Profile
1996	ERR
1997	Enterprise Risk Register
1998	ERSC
1999	Enterprise Risk Steering Committee
2000	<b>GAO</b>
2001	U.S. Government Accountability Office
2002	GRC
2003	Governance, Risk, Compliance
2004	HVA
2005	High Value Asset
2006	ICT
2007	Information and Communications Technology
2008	ICTRM
2009	Information and Communications Technology Risk Management
2010	IEC
2011	International Electrotechnical Commission
2012	<b>IG</b>
2013	Inspector General
2014	IoT
2015	Internet of Things
2016	IR
2017	Internal or Interagency Report
2018	ISAC
2019	Information Sharing and Analysis Center
2020	ISAO
2021	Information Sharing and Analysis Organization

2022	ISCM
2023	Information Security Continuous Monitoring
2024	ISO
2025	International Organization for Standardization
2026	<b>KPI</b>
2027	Key Performance Indicator
2028	<b>KRI</b>
2029	Key Risk Indicator
2030	NCCoE
2031	National Cybersecurity Center of Excellence
2032	NFC
2033	National Finance Center
2034	NOAA
2035	National Oceanic and Atmospheric Administration
2036	OCTAVE
2037	Operationally Critical Threat, Asset, and Vulnerability Evaluation
2038	OLIR
2039	National Online Informative References Program
2040	OMB
2041	Office of Management and Budget
2042	<b>OpEx</b>
2043	Operating Expenses
2044	<b>OT</b>
2045	Operational Technology
2046	POA&M
2047	Plan of Actions and Milestones
2048	<b>RAR</b>
2049	Risk Assessment Report
2050	RMC
2051	Risk Management Council or Committee
2052	RMF
2053	Risk Management Framework
2054	SAORM
2055	Senior Accountable Official for Risk Management
2056	SEC
2057	U.S. Securities and Exchange Commission
2058	Sel
2059	Software Engineering Institute

2060	<b>SP</b>
2061	Special Publication
2062	<b>SWOT</b>
2063	Strengths, Weaknesses, Opportunities, Threats
2064	<b>US-CERT</b>
2065	United States Computer Emergency Readiness Team
2066	

2067	Appendix B. Glossary
2068	actual residual risk
2069	The risk remaining after management has taken action to alter its severity. [10]
2070	aggregation
2071	The consolidation of similar or related information.
2072	assets
2073	The data, personnel, devices, systems, and facilities that enable the organization to achieve business purposes. [7]
2074	<b>context</b>
2075	The environment in which the enterprise operates and is influenced by the risks involved.
2076	<b>cybersecurity risk</b>
2077	The effect of uncertainty on or within information and technology. Cybersecurity risks relate to the loss of
2078	confidentiality, integrity, or availability of information, data, or information or control systems and reflect the
2079	potential adverse impacts to organizational operations (i.e., mission, functions, image, or reputation) and assets,
2080	individuals, other organizations, and the Nation. [9][27]
2081	enterprise
2082	A top-level organization with unique risk management responsibilities based on its position in the hierarchy and
2083	the roles and responsibilities of its officers.
2084	enterprise risk
2085	The effect of uncertainty on the enterprise's mission and objectives.
2086	enterprise risk management
2087	An effective agency-wide approach to addressing the full spectrum of the organization's significant risks by
2088	understanding the combined impact of risks as an interrelated portfolio rather than addressing risks only within
2089	silos. [1]
2090 2091	The culture, capabilities, and practices that organizations integrate with strategy-setting and apply when they carry out that strategy with a purpose of managing risk in creating, preserving, and realizing value. [10]
2092	enterprise risk register
2093	A risk register at the enterprise level that contains normalized and aggregated inputs from subordinate
2094	organizations' risk registers and profiles.
2095	exposure
2096	The combination of likelihood and impact levels for a risk.
2097	information system
2098	A discrete set of information resources organized for the collection, processing, maintenance, use, sharing,
2099	dissemination, or disposition of information. [5]
2100	inherent risk
2101	The risk to an entity in the absence of any direct or focused actions by management to alter its severity. [10]
2102	internal control
2103	An overarching mechanism that an enterprise uses to achieve and monitor enterprise objectives.
2104	normalization
2105	The conversion of information into consistent representations and categorizations.
2106	opportunity
2107	A condition that may result in a beneficial outcome.

#### 2108 organization

An entity of any size, complexity, or positioning within a larger organizational structure (e.g., a federal agency or a company). [5]

#### 2111 plan of actions and milestones

- 2112 A document for a system that "identifies tasks needing to be accomplished. It details resources required to
- accomplish the elements of the plan, any milestones in meeting the tasks, and scheduled completion dates for themilestones." [16]

#### 2115 qualitative risk analysis

2116 A method for risk analysis that is based on the assignment of a descriptor, such as low, medium, or high.

#### 2117 quantitative risk analysis

A method for risk analysis in which numerical values are assigned to both impact and likelihood based on statistical
 probabilities and the monetarized valuation of loss or gain.

#### 2120 residual risk

2121 The risk that remains after risk responses have been documented and performed.

#### 2122 risk

2123 The effect of uncertainty on objectives. [1]

#### 2124 risk appetite

- 2125 The types and amount of risk, on a broad level, [an organization] is willing to accept in its pursuit of value. [10]
- 2126 The broad-based amount an enterprise is willing to accept in pursuit of its mission/vision. [3]

#### 2127 risk detail report

- 2128 A report of detailed risk scenario information that supports the contents of a risk register entry, including risk
- history information, risk analysis data, and information about individual and organizational accountability.

#### 2130 risk profile

- 2131 A prioritized inventory of the most significant risks identified and assessed through the risk assessment process
- 2132 versus a complete inventory of risks. [3]

#### 2133 risk register

A repository of risk information, including the data understood about risks over time. [1]

#### 2135 risk reserve

2136 A type of management reserve in which funding or labor hours are set aside and employed if a risk is triggered to 2137 ensure that the opportunity is realized or that the threat is avoided.

#### 2138 risk response

- A way to keep risk within tolerable levels. Negative risks can be accepted, transferred, mitigated, or avoided.
- 2140 Positive risks can be realized, shared, enhanced, or accepted.

#### 2141 risk tolerance

The organization's or stakeholder's readiness to bear the remaining risk after risk response in order to achieve its objectives, with the consideration that such tolerance can be influenced by legal or regulatory requirements. [9]

#### 2144 security control

The safeguards or countermeasures that are prescribed for an information system or organization to protect the confidentiality, integrity, and availability of the system and its information.

#### 2147 semi-qualitative risk analysis

A method for risk analysis with qualitative categories that are assigned numeric values to allow for the calculation
 of numeric results.

#### 2150 system

A discrete set of information resources organized for the collection, processing, maintenance, use, sharing,
 dissemination, or disposition of information. [5]

#### 2153 target residual risk

- 2154 The amount of risk that an entity prefers to assume in the pursuit of its strategy and business objectives, knowing
- 2155 that management will implement, or has implemented, direct or focused actions to alter the severity of the risk.
- 2156 [10]

#### 2157 threat

2158 Any circumstance or event with the potential to adversely impact organizational operations (a negative risk).

#### 2159 threat actor

A risk instigator with the capability to do harm.

#### 2161 threat source

- 2162 A malicious person with harmful intent or an unintended or unavoidable situation (e.g., natural disaster, technical
- 2163 failure, human error) that may trigger a vulnerability.

#### 2164 vulnerability

A condition that enables a threat event to occur.

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#### 2167 **Appendix C. Federal Government Sources for Identifying Risks**

- This appendix lists Federal Government sources for identifying risks, as defined in *Playbook*: 2168
- 2169 Enterprise Risk Management for the U.S. Federal Government [2]. These sources are intended
- 2170 to supplement risk management programs and do not by themselves constitute the foundation
- 2171 of a risk management program.
- 2172 Agency reports and self-assessments
- 2173 Previous year Federal Managers and Financial Integrity Act (FMFIA) reports and 2174 OMB Circular A-123, Appendix A [3] self-assessments and related assurance 2175 statements 2176
  - Entity-level control interviews and evidence documentation
  - Assessments of agency processes and thousands of documented controls
  - Documented control deficiencies, including their level of significance (i.e., simple, significant, or material weakness)
    - Corrective actions associated with the deficiencies and tracked to either remediation or risk acceptance
- 2182 Financial management risks documented in the agency's Annual Report 0
- 2183 • Project management risks documented in the agency's investment and project 2184 management processes
- 2185 • Anything raised during Strategic Objectives Annual Reviews, quarterly performance reviews, Risk Management Council (RMC), etc. 2186
- 2187 Inspector General (IG) and Government Accountability Office (GAO) •
- 2188 • IG Management Challenges documented annually in the agency's Annual Financial Report (AFR) 2189
- 2190 IG audits and the outstanding corrective actions associated with those audits
- 2191 GAO audits and the outstanding corrective actions associated with those audits
- 2192 Congress
- 2193 • Issues and risks identified during Congressional Hearings and Questions for the 2194 Record
- 2195 Media
  - Issues and risks identified in the news media.
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#### 198 Appendix D. Notional Enterprise Risk Register

Table 9 provides a notional enterprise risk register that combines both federal agency and critical infrastructure risks to illustrate the integration of various cybersecurity risks with key enterprise risks. This table directly supports the discussion in Sec. 3.9 of this report.

201

#### Table 9. Notional enterprise risk register

ID	Prior- ity	Risk Description	Risk Category	Current Finan- cial Impact	Current Reputa- tion Impact	Current Mission Impact	Current Likeli- hood	Current Exposure Rating	Risk Response	Risk Owner	Status
1	5	Retiring staff lead to personnel shortages	Operational Risk	OpEx M CapEx L	L	Μ	Μ	Μ	<ul> <li>Improve hiring diversity</li> <li>Improve employee benefits packages per recent survey and discussions</li> </ul>	Dwayne Rhodes (Human Resources Department)	Open
2	6	A strategic opportunity to hire a globally recognized technologist leads to establishing a new satellite communications initiative <sup>40</sup>	Operational Risk	OpEx M CapEx L	H	Μ	М	Μ	<ul> <li>Allocate funds for compensation package</li> <li>Initiate strategic recruiting plan</li> </ul>	Dwayne Rhodes (Human Resources Department)	Open
3	1	A social engineering attack on the enterprise workforce leads to a breach or loss	Operational Risk	OpEx M CapEx L	Н	Μ	Н	Η	<ul> <li>Update corporate IT security training</li> <li>Implement phishing training service</li> <li>Update email security products per recommendations from the IT Risk Council</li> </ul>	Carly Franklin (CISO)	Open

<sup>&</sup>lt;sup>40</sup> This is an example response to an opportunity (positive risk).

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Enterprise Risk Management

ID	Prior- ity	Risk Description	Risk Category	Current Finan- cial Impact	Current Reputa- tion Impact	Current Mission Impact	Current Likeli- hood	Current Exposure Rating	Risk Response	Risk Owner	Status
4	3	A security event at a third-party partner results in data loss or system outage	Operational Risk	OpEx L CapEx L	Η	Η	Μ	Μ	<ul> <li>Chief Financial Officer and Chief Executive Officer agree on plans for potential secondary financial impacts from the high-rated reputational risk impact</li> <li>Update procurement contract requirements to include protection, detection, and notification clauses per 11/3/2019 report from legal department</li> <li>Implement 3rd Party Partner Assessment for Tier 1 providers per CIO and CISO recommendations</li> </ul>	Ernest Woods (Procurement)	Open
5	7	A sales reduction due to tariffs leads to reduced revenue	Financial Risk	OpEx M CapEx L	L	L	L	L	<ul> <li>Increase marketing in target areas</li> <li>Ensure competitive pricing in target markets</li> </ul>	Elaine Kim (VP Sales)	Open
6	8	Customer budget tightening results in reduced revenue and profits	Financial Risk	OpEx M CapEx L	L	L	М	Μ	<ul> <li>Implement customer surveys to better forecast potential changes in purchasing patterns</li> <li>Improve cost-cutting measures to offset reductions and maintain profitability</li> </ul>	Elaine Kim (VP Sales)	Open
7	9	Failure to innovate results in market share erosion	Strategic Risk	OpEx M CapEx M	М	L	М	L	<ul> <li>Approve CIO proposal to increase Internal Research and Development (IRAD) funding by 10 % to spur and expand internal innovation</li> <li>Update technical training to include design thinking methodologies</li> </ul>	Sharika Grigsby (VP, Product Development)	Open

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ID	Prior- ity	Risk Description	Risk Category	Current Finan- cial Impact	Current Reputa- tion Impact	Current Mission Impact	Current Likeli- hood	Current Exposure Rating	Risk Response	Risk Owner	Status
									<ul> <li>Implement customer surveys in target areas to ensure adequate product coverage</li> </ul>		
8	2	Company intellectual property data is disclosed through employee error or a malicious act	Operational Risk	OpEx M CapEx M	Η	Η	Μ	Μ	<ul> <li>Review and improve employee background screening controls</li> <li>Update corporate security training to reinforce the need for diligence</li> <li>Implement data loss prevention tools per CISO recommendation</li> </ul>	Carly Franklin (CISO)	Closed
9	10	A flaw in product quality leads to reputational damage and reduced sales	Strategic Risk	OpEx M CapEx M	Н	Н	L	L	<ul> <li>Update the continuous improvement process</li> <li>Implement the Baldrige Excellence Framework</li> <li>Update external provider quality standards</li> </ul>	Sharika Grigsby (VP, Product Development)	Open
10	4	A regulatory compliance failure exposes the company to fines, penalties, and legal fees	Compliance Risk	OpEx M CapEx L	Н	L	М	Μ	<ul> <li>Create and maintain a centralized register of compliance requirements</li> <li>Update employee training based on an updated understanding of corporate requirements</li> <li>Review BIA templates to ensure that information and technology requirements include regulatory and contractual obligation criteria</li> </ul>	Mark Braxton (Legal Dept.)	Open

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### 2203 Appendix E. Change Log

- 2204 In February 2025, the following changes were made to this report:
- All Made minor editorial changes throughout the report to implement the current
   NIST IR template.
- All Updated all Cybersecurity Framework (CSF) references and excerpts throughout the report from version 1.1 to version 2.0.
- Executive Summary and Sec. 1.1 Added content on how SP 800-221A relates to the IR
   8286 series.
- Section 2.1.2 Removed Table 1 (similarities among selected ERM and risk management documents) and its corresponding text.
- Section 2 Removed the original Sec. 2.2 ("Shortcomings of Typical Approaches to Cybersecurity Risk Management"). Moved content of the original Sec. 2.3.1
   ("Insufficient Asset Information") to Sec. 3.2.1 ("Inventory and Valuation of Assets").
- Section 2.2 Added a paragraph on complex systems of systems that is partially based on the original Sec. 2.2.4 ("Increasing System and Ecosystem Complexity"). Added a recommendation to perform a BIA and a pointer to IR 8286D for more information.
   Expanded the list of risk management activities during which cybersecurity risk registers should be used.
- Section 3.1.2 Made significant content revisions throughout ("Risk Management Strategy").
- Section 3.2 Added content on using the BIA register and a pointer to IR 8286D for
   more information.
- Section 3.2.1 Made significant content revisions throughout ("Inventory and Valuation of Assets").
- Section 3.3.2 Added a pointer to IR 8286A for additional information on estimating
   the likelihood and impact of consequences.
- Section 3.4 Added a pointer to IR 8286B for additional information on techniques for prioritizing risks.
- Section 3.5 Added a pointer to IR 8286B for additional information on risk response strategies.
- Section 3.6 Added a pointer to IR 8286C for additional information on risk
   monitoring, evaluation, and adjustment.
- Section 3.6.2 Expanded content to include key performance indicators and point to IR
   8286C for more information.

2237 Section 3.8 — Added pointers to IR 8286C for additional information on cybersecurity 2238 risk register aggregation, normalization, analysis, and prioritization and on integrating 2239 cybersecurity risk into the ERR/ERP. Added content on information and communications 2240 technology risk management (ICTRM) and a pointer to SP 800-221A for more information. Added a list of actions for designated risk officers and senior management 2241 2242 to perform on risk registers. • Section 3.9 — Moved the large table with the notional enterprise risk register to a new 2243 2244 Appendix D. Added a new small table with an excerpt from the large table. • Section 4.1 — Transposed and adjusted the content of the table with the illustrative 2245 2246 example of a risk profile to improve its readability and accessibility. 2247 • Section 4.4 — Updated the conclusion. • References — Updated references to reflect current versions and URLs. Renumbered 2248 references to indicate their current order within the document. 2249

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