Withdrawn Draft

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Additional Information



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Gema Howell Kevin G. Brady, Jr. Don Harriss	6 7 8
Scott Ledgerwood	9
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33	Gema Howell
34	Kevin G. Brady, Jr.
35	Applied Cybersecurity Division
36	Information Technology Laboratory
37	
38	Donald Harriss
39	Scott Ledgerwood
40	Public Safety Communications Research Division
41	Communications Technology Laboratory
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74 75 76 Organizations are encouraged to review all draft publications during public comment periods and provide feedback to NIST. Many NIST cybersecurity publications, other than the ones noted above, are available at <u>https://csrc.nist.gov/publications</u>.

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80	Attn: Applied Cybersecurity Division, Information Technology Laboratory
81	100 Bureau Drive (Mail Stop 8930) Gaithersburg, MD 20899-8930
82	Email: NISTIR8235_Comments@nist.gov
83	All comments are subject to release under the Freedom of Information Act (FOIA).
84	

Reports on Computer Systems Technology

86 The Information Technology Laboratory (ITL) at the National Institute of Standards and

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- 92 the cost-effective security and privacy of other than national security-related information in
- 93 federal information systems.

94

Abstract

95 Public safety officials utilizing the forthcoming public safety broadband networks will have

96 access to devices, such as smartphones, tablets and wearables. These devices offer new ways for 97 first responders to complete their missions but may also introduce new security vulnerabilities to

98 their work environment. To investigate this impact, the security objectives identified in NIST

99 Interagency Report (NISTIR) 8196, Security Analysis of First Responder Mobile and Wearable

100 *Devices*, were used to scope the analysis of public safety mobile and wearable devices and the

101 current capabilities that meet those security objectives. The ultimate goal of this effort is to

102 provide guidance that enables jurisdictions to select and purchase secure devices and assist

103 industry to design and build secure devices tailored to the needs of first responders.

104

Keywords

- 105 cybersecurity; first responders; internet of things; IoT; mobile security; public safety; wearables.
- 106
- 107

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- 115 Hastings of NIST; Vincent Sritapan of DHS S&T.
- 116

Audience

117 This document is intended for those acquiring mobile devices and wearables for deployment in

118 public safety scenarios. This document may also be useful for those designing public safety

119 smartphones, tablets, and wearable devices.

120

Call for Patent Claims

122 This public review includes a call for information on essential patent claims (claims whose use 123 would be required for compliance with the guidance or requirements in this Information 124 Technology Laboratory (ITL) draft publication). Such guidance and/or requirements may be 125 directly stated in this ITL Publication or by reference to another publication. This call also 126 includes disclosure, where known, of the existence of pending U.S. or foreign patent applications 127 relating to this ITL draft publication and of any relevant unexpired U.S. or foreign patents. 128 129 ITL may require from the patent holder, or a party authorized to make assurances on its behalf, 130 in written or electronic form, either: 131 132 a) assurance in the form of a general disclaimer to the effect that such party does not hold 133 and does not currently intend holding any essential patent claim(s); or 134 135 b) assurance that a license to such essential patent claim(s) will be made available to 136 applicants desiring to utilize the license for the purpose of complying with the guidance 137 or requirements in this ITL draft publication either: 138 139 i. under reasonable terms and conditions that are demonstrably free of any unfair 140 discrimination: or 141 ii. without compensation and under reasonable terms and conditions that are 142 demonstrably free of any unfair discrimination. 143 144 Such assurance shall indicate that the patent holder (or third party authorized to make assurances 145 on its behalf) will include in any documents transferring ownership of patents subject to the 146 assurance, provisions sufficient to ensure that the comMitMents in the assurance are binding on 147 the transferee, and that the transferee will similarly include appropriate provisions in the event of 148 future transfers with the goal of binding each successor-in-interest. 149 150 The assurance shall also indicate that it is intended to be binding on successors-in-interest 151 regardless of whether such provisions are included in the relevant transfer documents. 152 153 Such statements should be addressed to: NISTIR8235 Comments@nist.gov

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248 Introduction 1

249 Public safety first responders are the first at the scene of an emergency incident. Their day-to-day includes life-saving and sometimes life-threatening activities. As commercial and enterprise 250 251 technology advance, first responders have the opportunity to take advantage of this technology to 252 enhance their efficiency, safety, and capabilities during an incident. The nationwide public safety 253 broadband network (NPSBN), is steadily deployed across the United States and operated by 254 AT&T under the guidance of the First Responders FirstNet Authority (FirstNet)., per the Middle 255 Class Tax Relief and Job Creation Act of 2012 [1]. Networks like those provided by FirstNet by 256 AT&T and the NPSBN will allow first responders to use modern communication technology 257 (smartphones/mobile devices) as well as other smart devices (smart wearables) to accomplish 258 their public safety mission.

- 259 As with any new technology, there are security concerns, such as the vulnerabilities and threats
- 260 to their users. In the case of public safety there are concerns that exploits of vulnerabilities may
- 261 inhibit first responders from performing their duties and put their safety at risk. NISTIR 8196
- 262 Security Analysis of First Responder Mobile and Wearable Devices, is a document that was
- 263 produced in a previous study to understand the specific security needs of smart devices for first
- 264 responders [2]. The document captures the various use cases of public safety mobile and
- 265 wearable devices, the known attacks on public safety mobile and wearable devices, and
- 266 information received from interviews with actual public safety officials. Due to their unique
- roles, environments, and situations, the information in NISTIR 8196 is important to grasp the 267 268
- first responder perspective and analyze the security objectives necessary for all first responder 269 devices.
- 270 Mass production of mobile and wearable smart devices makes it easy to find and buy any device
- 271 that may meet one's wants and needs. Technology is primarily produced for the general
- 272 consumer or enterprise and not specifically designed with public safety in mind. This could lead
- 273 to potential repercussions if the appropriate device is procured without consideration of the
- 274 security and safety of first responders. When it comes to selecting mobile and wearable devices,
- 275 there is little security guidance that focuses on the particular needs of public safety. During an
- 276 emergency, a first responder should have some assurance that their devices are reliable and
- 277 secure.

278 1.1 Purpose

279 The purpose of this document is to share a high-level overview of the current capabilities of 280 public safety mobile and wearable devices. This will give insight of the security capabilities 281 available within today's devices. Additionally, this document provides guidance for procuring 282 and designing secure mobile and wearable devices specifically for public safety. This document

- 283 includes the following contributions:
- 284 • A list of tests developed to analyze public safety mobile and wearable devices
- 285
- 286
- Each test provides an overview of the outcome and the analysis derived from observation of that outcome
- A collection of best practices and guidance for public safety mobile and wearable devices 287

288 **1.2 Scope**

289 This research effort focuses primarily on public safety mobile and wearable devices. Securing 290 broadband networks, for instance, the management, and operation of cellular networks are out of 291 scope. An entire class of devices exists under the IoT umbrella; however, this document solely 292 focuses on wearable IoT devices that may be used by public safety. Additionally, mobile 293 applications that ship with a public safety smartphone are considered in scope, as they are often 294 required to perform typical public safety activities, such as voice communication. Backend 295 services and the communication paths utilized by these mobile applications, to include data 296 transmission from an application to supporting infrastructure, are in scope. Finally, public safety 297 officials work in a variety of disciplines, this Interagency Report (IR) is focused on first 298 responders (i.e., fire service, EMS, and law enforcement) and the public safety device 299 administrators that provide devices to first responders. Testing scenarios, gaps, analysis and 300 guidance beyond the scope of this document or the needs of first response, may consult 301 supplementary resources such as the NIST Cybersecurity Framework, the NIST Mobile Security 302 Framework, the Open Web Application Security Project (OWASP), and other device specific 303 security hardening resources.

1.3 Document Structure

- 305 The document is organized into the following major sections:
- Section 2 provides an overview of the technology analyzed,
- Section 3 outlines the methodology used for analysis
- Section 4 summarizes the test plan and findings
- Section 5 suggests best practices and guidance for public safety mobile and wearable devices
- Section 6 concludes the document with a review of the document, future considerations,
 and other related NIST work
- Section 7 contains a list of references used in the development of this document
- 314 The document also contains appendices with supporting material:
- Appendix A defines selected acronyms and abbreviations used in this publication, and
- Appendix B provides a detailed description of each test, including, procedures, analysis,
 gaps, and guidance
- 318

319 2 Technology Overview

320 The following section describes the technologies reviewed throughout this effort. When selecting

321 the public safety devices to analyze, PSCR Engineers searched for public safety-grade

322 technology and devices that could be used in the future to assist first responders. Below is an

323 overview of the types of the devices and why those devices are relevant to this project.

324 **2.1 Public Safety Mobile Devices**

325 The selection of public safety mobile devices was based on knowledge of the upcoming public

326 safety communication systems. The Federal Communications Commission has allocated a

portion of the 700 MHz band as the public safety spectrum. This portion of the spectrum is also
 known as the Band 14 spectrum, which is to be utilized as the national public safety broadband

network. This spectrum will allow for device communications to penetrate walls and buildings

and prevent congestion issues due to flooded transmissions during an emergency. PSCR

331 Engineers sought out mobile devices that utilized band 14, as well as other mobile devices that

332 are not band 14 capable but may be ruggedized or have a more secure operating system.

333 The analyzed public safety mobile devices use a fully-fledge mobile operating system. Typically,

the mobile devices used an android operating system. The version of the operating system varied

per device, some being 4-5 versions behind the latest release.

2.2 Public Safety Wearable Devices

337 Wearable devices made specifically for public safety are slowly being introduced to the

marketplace. Outside of public safety specific wearable devices, PSCR Engineers also acquired

339 wearable devices that may assist first responders in different ways, such as, awareness,

340 communication, and data sharing. Examples of wearable devices include the following:

- Bluetooth headset
- Body camera
- Smart glasses

344

• Vital-sign monitors/Body sensors

345 Most of the wearable devices analyzed, use some variation of Bluetooth and/or Wi-Fi as their

346 wireless communication protocol. These protocols allow for communication between a wearable

347 device and a mobile device or desktop. Wearable devices typically do not have a complex

348 operating system and perform minimal tasks that enable them to process and send information to

349 be interpreted by an application on another system such as a mobile device or desktop computer.

350 Many of the wearable devices analyzed through this research, are dependent on being able to

351 send information to a mobile application to be interpreted, stored, and possibly shared through

352 cloud services.

353 **3** Analysis Methodology

- 354 This section gives an overview of the methodology used to develop the best practices and
- 355 guidance for securing First Responder mobile and wearable devices. The process required
- thorough understanding of the security objectives from the perspective of first responders. This
- 357 was accomplished through interviews with public safety officials and development of NISTIR
- 358 8196, Security Analysis of First Responder Mobile and Wearable Devices [2].

With the information gathered from NISTIR 8196, PSCR Engineers were able to take the steps necessary to analyze the security of current mobile and wearable devices and compare their

- analysis with the security objectives of first responders. This exercise resulted in this document
- 362 and ultimately security guidance that describes the security capabilities that should be included
- in mobile and wearable devices for first responders.

364 3.1 Test Plan

- 365 The previous effort, NISTIR 8196, identified eight (8) security objectives, documented below:
- 366

 Table 1 - Handset and Wearable Security Objectives

Availability	Confidentiality
Ease of Management	Authentication
Interoperability	Integrity
Isolation	Healthy Ecosystem

367

- 368 Using these security objectives, the first step was to develop a test plan to perform a security 369 analysis of public safety mobile and wearables devices. The security objectives, which focus on
- 370 the security needs of public safety, are used to define the scope of the tests. Some, not all,
- 371 security objectives have sub-objectives. A list of these sub-objectives can be found below:
- 372

Table 2 - Handset and Wearable Security Sub-objectives

SECURITY OBJECTIVE

SUB-OBJECTIVE(S)

AVAILABILITY	Network Availability
	Network Agility
	Data Availability
	Device Availability
EASE OF MANAGEMENT	N/A
INTEROPERABILITY	Device Configuration Infrastructure Interoperability

	Network Interoperability Security Technology Interoperability Data Format Interoperability
ISOLATION	Data Isolation Application Isolation
CONFIDENTIALITY	Data In Transit Data At Rest
AUTHENTICATION	Ease of Authentication User to Device Authentication Device to Network Authentication User to Third Party Service/Mobile Device/ Wearables
INTEGRITY	N/A
HEALTHY ECOSYSTEM	Configuration Updates Bundled Applications

Many of the sub-objectives are not in scope for this analysis, as these sub-objectives require a more in-depth analysis and test plan than intended for the purposes of this project. The excluded security objectives are important to the needs of public safety and may be analyzed in future

377 research.

378 **3.2 Testing & Analysis**

379 PSCR Engineers gathered a series of mobile and wearable devices that are advertised for public 380 safety use or could be used to assist first responders. Using the test plan, PSCR Engineers 381 applied the tests to the acquired devices. With the observed results, an analysis was performed 382 that gave understanding of the current security posture of these devices. Using information gathered from the initial research in NISTIR 8196 and the results from this security analysis, a 383 384 gap analysis was performed to identify any missing features or capabilities within the public 385 safety mobile and wearable devices. The results of all research allowed for the next step in the 386 overall methodology, the development of best practices and guidance for acquiring secure 387 mobile and wearable devices for public safety.

388 **3.3 Develop Guidance**

389 After completion of the security testing and gap analysis, for the final step in the methodology

- 390 PSCR Engineers developed best practices and guidance. To develop this guidance, PSCR
- 391 Engineers used information gathered from the test analysis and referenced current security best
- 392 practices for general information systems that can apply to mobile and wearable devices. These
- references include the Cybersecurity Framework Version 1.1 [3], NISTIR 8228, Considerations

- 394 for Managing Internet of Things (IoT) Cybersecurity and Privacy Risks [4], and DRAFT (2nd)
- 395 NISTIR 8259, Recommendations for IoT Device Manufacturers: Foundational Activities and
- 396 *Core Device Cybersecurity Capability Baseline* [5].

3984Test Overview

The type of testing performed for this analysis demonstrates an understanding of the state of firmware/software that is pre-installed, the vulnerabilities present on the device, and the types of secure technologies included within the devices. This effort will also assist with understanding what type of external certifications and testing occurs for these devices, such as Ingress

403 Protection (IP) ratings.

404 This document does not identify specific devices, manufacturers, or service providers. NIST

405 does not condone, endorse, dissuade or dismiss the use of any specific device, manufacturer,

service provider or analysis tool utilized for information collection. All test information was
 gathered at a specific date and time before the writing of this document and may not accurately

408 reflect the current state, condition or availability of information pertaining to a specific device. In

- 409 this section information will be collated to reflect a summary of information regarding all
- 410 devices tested.
- 411 The following sections provide a summary of the test findings for mobile and wearable devices.

412 Each section starts with a table that provides an overview of the tests used to analyze the security

413 capabilities of mobile and wearable devices. The table includes the following:

- *Test Number* The number associated with each test
- *Test Name* The test name, which summarizes the purpose of the test
- 416 Security Objective(s) The mapping to one or more of the security objectives from NISTIR 8196
- *Test Description* The test description describes the information the test will provide in relation to the security analysis of the mobile and wearable devices
- For more information about the test outcomes, including a detailed analysis of potential impacts ,
 future considerations for public safety, and any gaps found as a result of the test, see <u>Appendix</u>
- 421 future 422 B.
- 422 <u>B</u>

423 4.1 Mobile Test Results Summary

424

Table 3 - Mobile Device Tests

Test No.	Test Name	Security Objectives	Test Description
1	Obtain General Hardware Information	Ease of Management Data Availability Healthy Ecosystem	This test identifies information about the device, and how easy it is to do so.
2	Obtain General Software Information	Ease of Management Network Agility	This test identifies the name and software version of operating system and major applications that are shipped with the device. This will also attempt to understand the protocol versions for the primary

		Healthy Ecosystem	wireless protocols (i.e., Wi-Fi, Bluetooth, and Cellular).
3	Device Ruggedization Ratings	Device Availability Ease of Management Healthy Ecosystem	Implementation of ruggedization ensures durability for First Responder applications and survivability of day-to-day use. This test identifies the Ingress Protection (IP) ratings and any ruggedization information available for the device. Physical survivability of First Responder mobile devices ensures the integrity of responder data. IP ratings and certification ensure data integrity by reducing occurrence of device failure in extreme environments as well as reliable communications.
4	Obtaining Vulnerability Information from OS version and known databases	Device Availability Data Availability Integrity Healthy Ecosystem	In this test, PSCR Engineers manually check the software versions of the OS that shipped within the device against a list of vulnerabilities within public databases to understand the types of vulnerabilities already known within the OS. PSCR Engineers look to understand the impact and criticality of all the known vulnerabilities.
5	Vulnerability Scan via Mobile Threat Defense (MTD) Application	Device Availability Data Availability Integrity Healthy Ecosystem	This test uses publicly available mobile threat defense (MTD) applications to identify vulnerabilities within the mobile OS and applications shipped with the device. PSCR Engineers look to understand the impact and criticality of all the known vulnerabilities
6	External Fingerprinting	Confidentiality Integrity	Fingerprinting a device is often an initial stage of information gathering before it is attacked. Device integrity can be verified by performing external scanning and fingerprinting over a network connection. This test uses a set of common network scanning tools to understand the types of ports and protocols open and running on the device.
7	External Vulnerability Scan	Data Availability Confidentiality Integrity Healthy Ecosystem	This test uses a set of common vulnerability scanners to understand the types of vulnerabilities within the device. An external vulnerability scan device is often part of an information gathering phase before it is attacked. PSCR Engineers look to understand the impact and criticality of all the known vulnerabilities
8	MAC Address Randomization	Confidentiality	Device confidentiality and autonomy can be maintained through the use of MAC address randomization. This test identifies if the device is utilizing MAC addresses randomization. This includes the Bluetooth MAC addresses.

9	Device Update Policy	Healthy Ecosystem	This test seeks to understand how often the device is scheduled to receive security updates and other software from the vendor. Specifically, the regularity / cadence, type, and reasons for updating the device and applying security patches will be reviewed.
10	Rogue Base station Detection	Availability Confidentiality Integrity	This test identifies if the public safety mobile devices can detect rogue base stations affecting their cellular traffic in malicious ways.
11	Configuration Guidance	Integrity Interoperability Healthy Ecosystem	This test reviews the type of guidance provided from the vendor to the public safety professionals, and if any of this is security guidance dedicated to properly owning, operating, and configuring the device for public safety use.
12	Wi-Fi Man-in-the- Middle (MitM) Detection	Availability Confidentiality Integrity	This test checks to see if the mobile device is able to locally detect man-in-the-middle attacks when using Wi-Fi.
13	Boot Integrity	Integrity	This test checks to see if the mobile device is performing some form of boot validation. Boot validation is an integrity check on device boot files and processes to verify that the mobile OS has successfully executed into a valid state. If validation succeeds, the device will continue to load the system and may perform additional validation. If validation fails, the device will stop the boot sequence, enter an error state and/or reboot.
14	Data Isolation	Integrity Isolation	In this test, PSCR Engineers seek to understand if the mobile device is utilizing an isolation technology such as SELinux.
15	Device Encryption	Confidentiality Ease of Management	In this test, PSCR Engineers seek to understand if the device is locally utilizing device-wide encryption, and how difficult it is to use.

426 PSCR Engineers found that most smart mobile devices have the built-in capabilities and the 427 information necessary to meet the various security objectives of First Responders. Smart Mobile 428 devices have been around for more than 10 years, which has allowed growth in many areas (e.g., 429 functionality and security). With a full OS and screen display, users/administrators can easily find device information within the Settings menu (i.e., hardware and software information). 430 431 Additional information (i.e., configuration guidance and update policies) is easily accessible in 432 the user manuals available online. All of this information is useful for device administrators to 433 use when making risk decisions and deciding whether to use a specific mobile device that meets 434 the identified First Responder requirements.

- 435 Security is not automatically enabled in mobile devices. Although mobile devices have built-in
- 436 security features, enabling those features requires additional APIs. For example, PSCR Engineers
- 437 leveraged a free 3rd party mobile application called a Mobile Threat Defense tool to analyze any
- 438 potential or current vulnerabilities on the mobile device under analysis. A Mobile Threat
- 439 Defense tool can detect the presence of malicious apps or operating system (OS) software,
- 440 known vulnerabilities in software or configurations, and connections to blocklisted
- 441 websites/servers or networks [6]. There are other applications/tools that can enable different
- security features within a mobile device, such as a VPN connection or enforce policies/device
- 443 configurations.
- 444 PSCR Engineers found that a few mobile devices were operating on an outdated OS. Using an
- outdated OS allowed the device to continue to use Public Safety mobile applications that are
- 446 only supported by the old OS. OS updates are developed to improve features or patch
- 447 bugs/vulnerabilities. Using an outdated OS may allow a First Responder to use the Public Safety
- 448 application they need for their daily activities, but may also leave the phone in a vulnerable state
- 449 because it has not received the necessary patches.
- 450 Lastly, PSCR Engineers found that mobile devices are not able to detect a rogue/fake base
- 451 station and prevent connection to these base stations. Rogue base stations are not owned or
- 452 operated by a Mobile Network Operator (MNO), they broadcast cellular network information,
- and masquerade as a legitimate network [7]. These base stations can be used for MitM attacks to
- 454 eavesdrop, perform a denial of service, or gather information to track a user's location. A
- 455 common attack is using a rogue base station as an International Mobile Subscriber Identity
- 456 (IMSI) catcher. When a mobile device attempts to connect to a rogue base station, they are able
- to gather that device's IMSI information. With a device's IMSI information, an attacker can
 track a device as it moves from base station to base station. Recent updates to the 3GPP cellular
- 459 standards conceal the subscriber identity so that rogue base stations are unable to track the
- 460 location a user's device [8]. Although this may defeat IMSI catchers, this does not resolve the
- 461 other potential attacks because mobile devices are constantly trying to connect to a cellular
- 462 network and may connect to a rogue base station if it has the strongest signal. There are ongoing
- standards activities and research projects to improve mobile device technology and protect
- 464 devices against rogue base station attacks.

465 **4.2 Wearable Test Results Summary**

466

Table 4 - Wearable Device Tests

Test No.	Test Name	Security Objectives	Test Description
1	Obtain General Hardware Information	Ease of Management Data Availability Healthy Ecosystem	This test identifies information about the device, and how easy it is to obtain that information.
2	Obtain General Software	Ease of Management	This test identifies the name and software version of operating system and major applications that are shipped with the device. Note that this is much more

	Information	Network Agility Healthy Ecosystem	difficult on a wearable device than on a mobile device, and NIST engineers will not be performing firmware and binary extraction activities. This will also attempt to understand the protocol versions for the primary wireless protocols (i.e., Wi-Fi, Bluetooth, and Cellular). This test will also investigate the use of wearable specific protocols such as Near field communications (NFC), ZigBee, and Z-Wave.
3	Device Ruggedization Ratings	Device Availability Ease of Management Healthy Ecosystem	Implementation of ruggedization ensures durability for First Responder applications and survivability of day-to-day use. This test identifies the Ingress Protection (IP) ratings and any ruggedization information available for the device.
4	Obtaining Vulnerability Information from OS version and known databases	Device Availability Data Availability Integrity Healthy Ecosystem	In this test, PSCR Engineers manually check the software versions of the OS that shipped within the device against a list of vulnerabilities within public databases to understand the types of vulnerabilities already known within the OS. PSCR Engineers look to understand the impact and criticality of all the known vulnerabilities.
5	Device Pairing	Authentication Integrity	This test identifies how the wearable device pairs and authenticates to a mobile device, such as the use of an insecure pairing mechanism. Investigate any encryption, privacy protections, device names, and insecure pairing types.
6	Device Encryption	Confidentiality	This test identifies how the wearable device communicates with a mobile device, specifically using encryption. This will include the use of secure algorithm, reasonable key sizes, and any man in the middle protection.
7	Configuration Guidance	Integrity Interoperability Healthy Ecosystem	This test reviews the type of guidance provided from the vendor to the public safety professionals, and if any of this is security guidance dedicated to properly owning, operating, and configuring the device for public safety use.
8	MAC Address Randomization	Confidentiality	Device confidentiality and autonomy can be maintained through the use of MAC address randomization. This test identifies if the device is utilizing MAC addresses randomization. This includes the Bluetooth MAC addresses.
9	Device Update Policy	Healthy Ecosystem	This test seeks to understand how often the device is scheduled to receive security updates and other software from the vendor. Specifically, the regularity / cadence, type, and reasons for updating the device and applying security patches will be reviewed.

468 Through testing and analysis, PSCR Engineers found that most wearable devices have minimal

469 functionality. The limited functionality seems to be partially intentional because the device

470 requires limited processing power which minimizes batter power usage and allows for longer

471 battery life. This also restricts the general capabilities of the device, including the security 472 capabilities. Wearable devices often do not have a screen display and require another application

- 473 (e.g., mobile application) to interface with the device and gather information about the device.
- 474 Alternatively, detailed device information can be found in the user manual or on the device
- 475 manufacturer's website.

476 When reviewing access to wearable device information, PSCR Engineers found limited and

- 477 varying information available on each device. Some information required network traffic
- 478 analysis to identify information such as, the version of the network protocol being used, or the
- 479 security levels being implemented by the wearable device. Most devices did not provide an
- 480 update policy or secure configuration guidance.

481 Network protocols varied amongst the wearable devices, with few using Wi-Fi or Cellular

482 protocols. The most common network protocol used across the wearable DUTs, was Bluetooth.

483 Many of the devices were using older versions of the Bluetooth specification or were able to

484 downgrade to an older spec for device compatibility reasons. PSCR Engineers analyzed the

485 authentication and encryption capabilities with regards to the Bluetooth device pairing process.

486 For authentication, most wearable DUTs use Simple Pairing Mode to request device access,

487 which does not provide MitM protection. This potentially leaves wearable devices vulnerable to

- 488 eavesdropping, a denial of service, and location tracking. Devices that utilize version Bluetooth
- 489 4.0 or greater have the ability to use Bluetooth Smart or Bluetooth Smart Ready, which can
- 490 provide MitM protection if user input is available. Most wearables do not have a way to input the
- 491 PIN code required for MitM protection. PSCR Engineers found that one device used MitM
- 492 protection, but the PIN was static and could easily be brute forced or found in the device manual.
- 493 Overall most devices used the older Bluetooth pairing method (Simple Pairing Mode) and auto
- 494 accepts any connection requests. More information can be found in section B.2.5.
- 495 The encryption used by the wearable DUTs followed that of devices using older versions of
- 496 Bluetooth (e.g., Bluetooth version 2.1) and secure simple pairing with security level 2, which
- 497 uses unauthenticated keys. Some older versions of Bluetooth use encryption algorithms that are
- 498 no longer approved by the Federal Information Processing Standards (FIPS). Bluetooth versions
- 499 4.1 or greater and Bluetooth Low Energy all use FIPS approved algorithms [9].
- 500 Ultimately, PSCR Engineers concluded that wearables are currently able to adhere to a minimum

501 number of Public Safety security objectives. Wearable devices are built to emphasize usability

- 502 rather than security. In a field such as Public Safety, usability is vital for a First Responder to
- 503 perform their life-saving activities, but without the proper hardening this could impact the 504

usability of a wearable device (e.g., Denial-of-Service or transmission of inaccurate data) [18].

505 Wearable devices may require future improvements to better meet the security needs of First

506 Responders.

Best Practices and Guidance

- 508 After reviewing the test analysis results, PSCR Engineers gained an understanding of the current
- 509 state of mobile and wearable devices with regards to their security capabilities. These results
- 510 were then compared to the First Responder security objectives from NISTIR 8196. This
- 511 comparison was done to understand gaps in the current capabilities of these devices vs. what first
- 512 responders are looking for when it comes to the security of their devices.
- 513 In this section, PSCR Engineers provide guidance to assist first responders when acquiring
- 514 mobile and wearable devices that meet their security needs. This guidance is intended to be
- beneficial and understandable for all stakeholders within the public safety mobile and wearable 515
- device arena. First responders can benefit from this guidance because they are the primary users 516
- 517 of these devices and a secure device allows them to focus on their life-saving activities. Also,
- 518 first responders should have a way to communicate their needs with regards to a secure device.
- 519 Public safety device administrators are responsible for distribution and configuration of mobile
- 520 and wearable devices. This guidance will help administrators ensure they are aware of what
- security features to ask for, how to apply the security features, and train their users for proper 521
- 522 use. Finally, this guidance will give device manufacturers insight into the security features and
- 523 capabilities that first responders are looking for within their mobile and wearable devices. With 524 this information, manufactures can build to meet the security objectives of first responders.
- 525 PSCR Engineers used the Cybersecurity Framework version 1.1, to aid in the guidance
- 526 communication. The Cybersecurity Framework is a tool that can be used to communicate
- cybersecurity information to various technical levels within an organization. The Cybersecurity 527
- 528 Framework defines five functions (Identify, Protect, Detect, Respond, and Recover) that are easy
- 529 to understand and can be used to communicate in plain language to various members within an
- 530 organization [3]. PSCR Engineers used these functions to provide high-level guidance to take
- 531 into consideration when aspiring to acquire secure mobile and wearable devices.

532 **Guidance for Mobile and Wearable Devices** 5.1

- 533 Mobile devices have many built-in security capabilities. This is partially due to their size, storage
- 534 capability, and fully-fledged operating systems. Somewhat mimicking traditional desktops, a
- mobile phone has various network capabilities (e.g., Bluetooth, Wi-Fi, and cellular connectivity), 535
- 536 along with the ability to update firmware and download software to expand the devices abilities
- 537 even further. Many mobile devices are capable or have the information necessary to meet the
- 538 security objectives of first responders.
- 539 Wearable devices are very different from mobile devices, in that they are typically built
- 540 primarily to accomplish a specific use (e.g., communication through a headset or to record vital
- 541 signs). Due to their often-limited processing power, wearable devices do not have various
- options when it comes to functionality and security. Device information and capabilities vary 542
- 543 per wearable device, and the inconsistency with wearable device information makes it difficult
- 544 for interested parties to find what they need to make risk-decisions. While there is a variance in
- 545 capabilities, this could be beneficial if the capabilities meet the needs of first responders using
- 546 them (i.e., functionally and security-wise). The configuration of wearable device capabilities is
- 547 not as flexible as with mobile devices. Often wearable devices only come with preset abilities

- and are not updatable. For some wearable devices that interfaced with a mobile application or
- other external software application, some areas of functionality/firmware could be updated.
- 550 There are several areas where wearable devices can better address the security objectives of first
- responders, and they are highlighted in the guidance provided below.
- 552 Below is a chart that includes the following:
- 553oCybersecurity Framework Function the Cybersecurity Framework function that554provides the plain language term that applies to the guidance
- 555 O Guidance the one-line notion that states guidance of what to consider when it 556 comes to the security of first responder mobile and wearable devices
- 557

Table 5 – High-Level Guidance for Securing Mobile and Wearable Devices

Cybersecurity Framework Function	Guidance
Identify	Identify your public safety needs and devices
Protect	Protect yourself by applying security and training users
Detect	Detect issues by logging and monitoring your devices
Respond	Respond with a prepared plan
Recover	Recover by implementing the plan and constantly improving

558

569

- 559 The following subsections give more information about what should be considered when
- 560 applying each aspect of the guidance mentioned in the chart above. These subsections also map
- 561 the guidance to the First Responder security objective(s) that are addressed through the guidance.
- 562 Lastly, the guidance is mapped to any tests that are relevant to the guidance being discussed.

563 **5.1.1** Identify – your public safety needs and devices

- 564 The first step in making decisions about technology acquisition is understanding an 565 organization's needs. An organization needs may be influenced by the following:
- 566 use cases
- threat modeling/risk assessments
- 568 business policies
 - desired security objectives
- 570 An example of these influential components can be found in NISTIR 8196 [1]. This information
- 571 can be used to guide the search for features and capabilities within a device. Here are some
- 572 example features and capabilities that may be considered necessary for First Responder devices:

- Make & model of the device
- Firmware and software information
- Network protocols (e.g., Wi-Fi, Bluetooth, Cellular)
- Ruggedization ratings (e.g., IP ratings or MIL-STD)
- Security capabilities (e.g., authentication options and encryption)
- Update policies and schedules
- 579 Once the organization establishes their device needs, this can be used to identify devices that
- 580 meet these needs. To identify these devices, device administrators will need to obtain

581 information about their prospective or current devices. A device administrator can use this

582 information to decide whether a device has most of their required features, which may be

- 583 prioritized by usability and security capabilities [18].
- 584 PSCR Engineers found that mobile devices provide most of the information necessary to allow
- 585 public safety device administrators to make decisions around whether a device has the security
- 586 features that meets their needs. Wearable devices differed in that the device information provided

587 varied per device. Many wearable devices require additional research or a discussion with the

588 device vendor to find specific details about the device's specifications. Some wearable device

- 589 information that was not readily available include the security capabilities and limitations (e.g.,
- 590 encryption, MitM protection, degradability) within a specific version of Bluetooth.
- 591 This guidance will assist public safety device administrators to identify devices that meet their
- 592 specific public safety needs. Device information gives insights into device capabilities, including
- 593 their interoperability with other devices/systems. Also, having information readily available
- about a device will help device administrators maintain and manage the devices that are used by
- 595 first responders.
- 596 Security Objectives: Availability, Ease of Management, Interoperability, Healthy Ecosystem

597 Test References in Appendix B: B.1.1, B.1.2, B.1.3, B.1.9, B.1.11, B.1.13, B.2.1, B.2.2, B.2.3,
598 B.2.9

599 **5.1.2** Protect – yourself by applying security and training users

600 Once devices are acquired security must be applied. The security applied should go along with

601 the public safety security needs identified through the prior guidance given in section 5.1.1.

602 Some devices are built with security features automatically enabled. Most devices require secure

- 603 configuration to allow an organization to configure to their specific needs (e.g., authentication
- and encryption requirements). When applying security, public safety device administrators
- should consider both usability and security [18]. Usability and security are both very important
- to public safety officials. A device needs to be usable to accomplish the necessary tasks during
- an emergency incident. Security is important because if not applied, it could leave a device
- 608 vulnerable to attacks, which could then compromise the usability of the device during an
- 609 emergency incident.
- 610 In addition to applying security, public safety device users should receive training to properly
- 611 use their devices. User error can impact security if users do not do their part to secure their

- 612 device. Most security configurations should be applied prior to providing a user with a device,
- but some security controls require user interaction. For example, a public safety user may be
- required to create a password or use an authenticator for their device. The user should
- understand the importance of applying the password and the potential risk to sharing their
- 616 password or authenticators.
- 617 With few exceptions, mobile devices do not apply security by default. Some security features
- 618 can be enabled manually by a public safety device administrator. Other features require
- 619 additional third-party services to apply security features such as policy configurations, encrypt
- data transmissions, or analyze mobile applications. The practice guide, NIST SP 1800-21
- 621 *Mobile Device Security: Corporately-owned Personally-enabled,* discusses some of the various
- 622 mobile device security solutions that can be used to apply security configurations and policies to
- a mobile device [10]. These solutions include an Enterprise Mobility Management (EMM)
- 624 solution, Mobile Application Vetting (MAV), and Virtual Private Network (VPN).
- 625 PSCR Engineers developing applications for wearables may require an API on a mobile device
- or other system to update and apply certain features. Most security features were unchangeable,
- 627 which is why it is very important to be aware of the security features within a wearable device; to
- 628 ensure the device meets the desired public safety security objectives. If future wearable devices
- are more configurable with their security capabilities, this would allow a single device to be
- 630 configured to meet the security needs of various different parties.
- 631 With the appropriate security applied to First Responder devices, this assists with mitigating
- against potential threats that could harm the security and usability of a device. Any risk to
- 633 security of a device could put the safety of a first responder at risk. By applying security and
- training users in advance, first responders can focus on an emergency incident without the
- 635 unnecessary distraction of interacting with a device.
- 636 Security Objectives: Availability, Isolation, Confidentiality, Authentication, Integrity
- 637 Test References: B.1.4, B.1.5, B.1.7, B.1.11, B.1.12, B.1.14, B.1.15, B.2.4, B.2.5, B.2.6, B.2.7

638 5.1.3 Detect – issues by logging and monitoring your devices

- 639 First Responder mobile and wearable devices should be constantly monitored to check for
- 640 compliance, vulnerabilities, and any other issues. While monitoring, it is also important to log
- 641 monitoring and general device activities. Compliance monitoring will check for any authorized
- 642 changes to the device configuration such as, changing the password settings or downloading an
- 643 unauthorized application to the device. Vulnerability monitoring can check for different types of
- 644 vulnerabilities that may impact the device (e.g., application vulnerabilities, network
- 645 vulnerabilities, or OS vulnerabilities). Potential issues related to device health are also important
- to monitor since they can also have significant consequences for the security and usability of
- 647 devices (e.g., battery health and overheating).
- 648 Using device information (i.e., make/model, OS, network protocol), public safety device
- administrators can manually monitor devices by performing a web search for potential
- 650 vulnerabilities. Mobile device security solutions (e.g., EMM and MTD) can monitor mobile
- 651 devices and send notifications to the administrator and/or the user when it finds a potential

- vulnerability or policy violation. Some solutions can also perform compliance actions if it finds
- that a mobile device is violating an enforced policy. An example policy violation is a user
- removing a required authentication method. To address this policy violation, a compliance action
- 655 could be enforced to restrict the device's access to an organization's resources, until the device is
- no longer in violation of the policy. Wearable devices do not have easily available monitoring
- tools and may require manual monitoring through research and analysis. Some devices may
- 658 provide their own monitoring tools, but this is not consistent across all wearable devices.

By logging and monitoring devices, device administrators are aware of device issues and trends

- 660 in device activity. This is the information needed to make decisions about how to address issues
- 661 in the short-term and long-term. With insight into current or potential issues with a device, a 662 device administrator can make risk-based decisions (e.g., likelihood, impact, etc.) for how to
- address any device concerns. Notification of any anomalous activity allows administrators to
- address any device concerns. Notification of any anomalous activity anows administrators to address device issues promptly. Lastly, continuous monitoring and logging information provides
- the ability to monitor cybersecurity incidents and review the effectiveness of the protective
- 666 measures in place.
- 667 Security Objectives: Availability, Integrity, Ease of Management, Healthy Ecosystem
- 668 Test References: B.1.1, B.1.2, B.1.4, B.1.5, B.1.7, B.2.1, B.2.2, B.2.4

669 5.1.4 Respond – with a prepared plan to address issues

When device issues are found, it is helpful to be prepared with a plan of action to address issues.This may be an immediate plan of action. For example, in the short-term, device issues may be

- 672 handled by:
- 673 Removing a device from deployment and provide an alternative/back-up device to
 674 perform during an emergency incident
- Disconnecting a device's access to public safety resources
- A combination of understanding the device issue and making a risk-based decision should be
- taken into consideration when deciding how to address device issues. For first responders, timing
- and impact of the remediation plan are a few key things to consider because a first responder
- 679 may not want their device disconnected in the middle of an emergency incident. Communication
- 680 of any remediation plans is important to share across the first responder team.
- 681 PSCR Engineers found that most mobile devices allowed for device administrators or users to
- apply some type of immediate response to address certain issues. Mobile tools, such as an EMM,
- can respond and update a device's configuration settings if there is a policy in place to address a
- 684 particular issue or event. As mentioned before, an immediate change in device configuration
- could cause a disruption while a public safety official is responding to an emergency incident.
 Instead of applying immediate changes, an EMM can send notifications of any issues/anomalous
- events to the user/device administrator. With these notifications, the device administrator can
- 688 make decisions to plan how to appropriately address the issue or event [12].
- 689 Wearable devices do not have the same flexibility with regards to updating device
- 690 configurations. Most of the wearable devices reviewed by PSCR Engineers do not have a way to

- 691 immediately apply fixes or update the device configurations. The lack of updatability may
- 692 require device administrators to do additional planning for how to address wearable device
- 693 vulnerabilities, when to decommission, and the purchase of new wearable devices. Devices that
- 694 are able to be maintained, updated, and patched offer longer use and less of a need to purchase 695 new devices.
- Having a plan prepares public safety officials with methods to address device issues when they
- 697 occur. Using an effective plan will help prevent first responders in the field from using devices
- 698 potentially vulnerable to attack. Communication of any planned remediation keeps all public
- 699 safety officials aware and allows everyone to plan/prepare accordingly.
- 700 Security Objectives: Ease of Management, Healthy Ecosystem
- 701 Test References: B.1.11, B.2.7

702 5.1.5 Recover - from issues by implementing the plan and constantly improving

- 703 After establishing a plan to handle issues/events, it is important to implement those
- 704 plans/procedures to restore mobile and wearable devices affected by a cybersecurity issue/event.
- Additionally, any remediation of issues should be tested to ensure the issue is resolved as desired
- and does not impact device functionality. Device administrators should also take note of any
- 107 lessons learned from the issue/event and from applying the remediation. Once again,
- 708 communication is key here during and after recovery.
- Some device issues require more time and consideration. Some example remediations that mayrequire more planning and preparation include:
- Patch/update of a device and redeployment
- Decommission/dispose of a device and device replacement
- 713 Device vendors may provide an update policy and/or schedule. This was commonly provided
- amongst mobile devices. Updates/Patches to vulnerabilities are typically not applied
- automatically to mobile and wearable devices unless specified to do so. First responders may not
- 716 want automatic updates because this could disrupt activities at an emergency incident. Without
- 717 automatic updates, public safety device administrators can plan an appropriate schedule to apply
- changes to a public safety mobile and wearable devices. Wearable devices often did not have an
- 719 update policy/schedule or were not capable of being updated at all. A risk analysis may be
- necessary to decide how to handle the wearable device issues/vulnerabilities. If, for example, a wearable device is unable to be updated/patched to address a high-risk issue/vulnerability, then
- 721 wearable device is unable to be updated/patched to address a high-risk issue/vulnerability, ther 722 the device may need to be decommissioned. Device administrators will then have to consider
- 723 device replacement.
- 724 Implementing the plan to address device issues assists with protecting first responders and
- reducing risks to being vulnerable to attack and device malfunctions. Advanced planning for
- more impactful changes, such device updates and patches ensures that device maintenance
- doesn't interfere with first responder daily activities. Applying fixes on a schedule and preparing
- 728 for decommission/device replacement ensures first responders have a device available to use
- during emergencies. Testing devices will check to see that the issue is remediated as desired and

- that any changes do not impact the device's functionality. The lessons learned throughout the
- recovery process can be used to improve your plan to address future device issues, more
- r32 efficiently or before they occur. The fewer issues first responders need to address, the more they
- can focus on their daily live saving activities. Communication amongst all public safety officials
- involved helps with the following:
- Understanding what the device issue and why it is important to make changes to address
 the issue
- Scheduling an appropriate time for device maintenance that doesn't impact a first
 responder's work schedule
- Teaching/Learning any significant nuances to device functionality after the remediation is applied
- Ensuring the first responder is confident and comfortable using the device
- 742 Security Objectives: Healthy Ecosystem
- 743 Test References: B.1.9, B.1.11, B.2.7, B.2.9

744 6 Conclusion

745 Using the public safety security objectives defined in NISTIR 8196, PSCR Engineers analyzed 746 the security capabilities of public safety mobile and wearable devices. The security objectives 747 assisted in framing the test plan used to analyze the devices. The test analysis of devices fed into 748 the development of suggestions and guidance for future public safety mobile and wearable 749 devices.

- The guidance derived from the test analysis, leverages the Cybersecurity Framework Functions
 to summarize and easily communicate the guidance to various levels within public safety
- 752 organizations. PSCR Engineers suggest the following high-level guidance for public safety
- officials interested in acquiring mobile and wearable devices: *Identify* your public safety needs
- and devices; *Protect* yourself by applying security and training users; *Detect* issues by logging
- and monitoring your devices; *Respond* with a prepared plan; *Recover* by implementing the plan
- and constantly improving. In addition to this high-level guidance, PSCR Engineers detail specific
- information and features that should be taken into consideration to accomplish the guidance.
- 758 Throughout the analysis of mobile and wearable devices, PSCR Engineers found that smart
- mobile devices have advanced greatly over the years and are capable of meeting most of the
- 760 public safety security objectives. Mobile technology still has room for improvement when it
- 761 comes to capabilities, such as rogue base station detection. Wearable devices are still being
- introduced to the public safety market and due to their limited functionality, wearable devices
 struggle to meet some of the public safety security objectives. Wearable device information was
- 765 struggle to meet some of the public safety security objectives. wearable device information wa 764 inconsistently provided in manuals and many devices lack the ability to be updated or
- reconfigured to apply different security settings. Some wearable devices interact with an API,
- which allows a little more flexibility in gathering information or applying different settings.
- 767 While Bluetooth specifications are constantly being improved and updated, commercially
- available wearables still seem to use older versions of Bluetooth, with minimal security levels.
- 769 Overall, PSCR Engineers found that few devices are built with features that are specific to public
- safety, such as a ruggedization rating that meets the needs of firefighters.
- 771 Through this security analysis and guidance, PSCR Engineers strive to assist public safety
- officials interested in acquiring mobile and wearable devices that meet their security objectives.
- 773 This information may also prove informative to device manufacturers that are interested in
- building devices that meet the public safety security objectives and include features to support
- our first responders. PSCR Engineers suggests the following publications as supplemental
- 776 guidance for public safety mobile and wearable devices:
- NISTIR 8196, Security Analysis of First Responder Mobile and Wearable Devices [1]
 NISTIR 8080, Usability and Security Considerations for Public Safety Mobile Authentication [18]
 NISTIR 8228, Considerations for Managing Internet of Things (IoT) Cybersecurity and Privacy Risks [4]
 NISTIR 8259, Foundational Cybersecurity Activities for IoT Device Manufacturers[5]
 NISTIR 8259A, IoT Device Cybersecurity Capability Core Baseline [22]
- NIST SP 800-124 Revision 2, *Guidelines for Managing the Security of Mobile Devices in the Enterprise* [6]

- NIST SP 1800-13, Mobile Application Single Sign-On: Improving Authentication for
 Public Safety First Responders [19]
- NISTIR 8181, Incident Scenarios Collection for Public Safety Communications Research: Framing the Context of Use [20]

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792

793 Appendix A—Acronyms

794 Selected acronyms and abbreviations used in this paper are defined below.

795	2G	2 nd Generation
796	3 G	3 rd Generation
797	3 GPP	3 rd Generation Partnership Project
798	4 G	4 th Generation
799	5 G	5 th Generation
800	AES-CCM	Advanced Encryption Standard-Counter with CBC-MAC
801	APCO	Association of Public Safety Communications Officials
802	BLE	Bluetooth Low Energy
803	CBC-MAC	Cipher Block Chaining Message Authentication Code
804	DHS	Department of Homeland Security
805	ECDH	Elliptic-curve Diffie–Hellman
806	EMM	Enterprise Mobility Management
807	EMS	Emergency Medical Services
808	EMT	Emergency Medical Technician
809	FIPS	Federal Information Processing Standards
810	GSM	Global System for Mobile Communications
811	IP	Ingress Protection
812	IP	Internet Protocol
813	IR	Interagency Report
814	ІоТ	Internet of Things
815	ITL	Information Technology Laboratory
816	LE	Low Energy
817	LEO	Law Enforcement Officer
818	LMR	Land Mobile Radio
819	LTE	Long Term Evolution
820	MHz	Megahertz
821	MitM	Man in the Middle
822	MTD	Mobile Threat Defense
823	MAV	Mobile Application Vetting
824	NFC	Near Field Communication
825	NIST	National Institute of Standards and Technology
826	NPSBN	Nationwide Public Safety Broadband Network
827	OS	Operating System
828	OUI	Organizationally Unique Identifier
829	PAN	Personal Area Network
830	PIN	Personal Identification Number
831	PSCR	Public Safety Communications Research
832	RFID	Radio-Frequency Identification
833	SP	Special Publication
834	SSO	Single Sign-on
835	UI	User Interface
836	VPN	Virtual Private Network

837 Appendix B—Tests and Results

- 838 The type of testing performed for this analysis includes an understanding of the type and state of
- the software that is pre-installed, the vulnerabilities residing within the device, and the types of
- 840 secure technologies included within the devices. This effort will also assist with understanding
- 841 what type of external certifications and testing occurs for these devices, such as the Ingress
- 842 Protection (IP) ratings.

843 This section provides the test plan used to analyze the security capabilities of the device. Below 844 is an outline of the layout for each test case description:

- Test Number: Test Name Each test is numbered and given a name with summarizes
 the purpose of the test.
- *Security Objective* The objective of each test is mapped to one or more of the security
 objectives from NISTIR 8196
- *Test Description* The test description describes the information the test will provide in relation to the security analysis of the mobile and wearable devices
- *Test Procedures* PSCR Engineers documented the procedures used to perform each
 test. These procedures provide insight into how these tests can be replicated for personal
 analysis
- *Test Outcome* After completion of each test, the engineers documented the outcome.
- Analysis The results of each test are reviewed for potential impacts and future
 considerations for public safety. This analysis also includes gaps found as a result of the
 test.
- *Guidance* Finally, each test concludes with suggested guidance for how to address the
 Security Objective(s) and concerns discussed in the Analysis. This guidance also includes
 potential benefits to implementing the provided guidance.
- 861 B.1 Mobile Test Results
- 862 **B.1.1 Test 1: Obtain General Hardware Information**

863 *Security Objective(s)*: Ease of management of the mobile device, availability of technical 864 specifications and the ability to maintain a healthy device ecosystem.

865 *Test Description:* Obtaining device documentation is the starting point towards understanding

- the basic operating functions of a mobile device. In this test, general information is gathered
- 867 from the accompanied documentation contained in the box of the device, the manufacturer's web
- site or service provider's web site. Specific device information can also be obtained from the
- 869 device's "About" or help settings. The intent of this test is to find hardware
- 870 information/specifications and ease of access to assistive or help documentation.
- 871 *Test Procedures:* Check the accompanied documentation that shipped with the device. Record
- 872 ease of access to the information and note the presence of quick-start guides, detailed guides,
- 873 links to on-line resources. Check on-line web resources for ease of access, quick start guides and

- 874 supplementary links. Check help and about settings on the device for on-line guides or search
- 875 features. Note the presence of hardware information or specifications from these sources.
- 876 Test Outcome: General hardware information can be obtained directly from manufacturers' web
- 877 sites. All devices tested contained a printed manual that contained information, quick start
- 878 guides and/or links to web related resources. Both new and older devices contained at least one
- 879 source of information to obtain general hardware information or help functions. A simple web
- search provided results to on-line resources to either the manufacturer or service provider of the
- 881 mobile device. Newer devices had specific links to on-line help services from the mobile OS
- 882 settings menu, however older devices only contained general hardware information from the
- 883 "About" screen.

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\equiv Phone status	← Status
7.1.1	SIM status
Android security patch level June 1, 2018	IMEI information
Baseband version T.2.3.c8-00075-SDM660_GEN_PACK-1	IP address fe80:: fdb7:dead:beef:cafe:
Modem config version Unknown	fdb7:dead:beef:cafe: 10.230.101.212
Aboot version v1.04	WLAN MAC address
Kernel version	Bluetooth address Unavailable
4.4.21-perf+ bag054@srv502 #1 Thu Jun 21 02:33:56 IDT 2018	Serial number
Build number NGI77B.L11_R01.00.40	Up time 0:01:40

Figure 1 - Example 1: Device Information

Figure 1 shows the "About" and "Phone Status" screen on an Android device. These imagesshow basic phone information including hardware platform, software versions and builds. This

- information can be used to obtain further information about the phone, either through web
- 889 searches, manufacturers' web site or OS vendor web site. This information serves as a base 890 reference for subsequent mobile tests performed in this guidance document.

891 Analysis: General hardware information for mobile devices is easy to obtain for both new and 892 old mobile devices. With access to the mobile device, a user can find information within the 893 Android "Settings" application under "About device" or "General > About" for iOS devices. 894 This section provides information, such as the make and model of mobile device. Each device 895 comes with a manual or data sheet within the packaging. Alternatively, a web search using the 896 device's name and model provides direct links to the device's manufacturer and the device's 897 manual and/or specification's sheet. Documentation accompanying the device contained general 898 setup guidance that corresponded with the OEM OS and version contained on the device, out-of-899 the-box. Subsequent device updates from the OEM OS contained variations that did not match 900 the insert documentation, however through intuition, settings often closely matched previous

901 versions.

902 *Gaps:* Updates to the device's operating system may alter results, conflict or invalidate

903 documentation sources. Device specifications may have slight variations among minor hardware

revisions or among service providers that use the same manufacturer and model of a device.

More in-depth web searches may be required by referencing the devices serial number or part

906 number to ensure up-to-date and accurate documentation sources.

907 *Guidance:* Manufacturers should continue to provide the general hardware information for

908 mobile devices and public safety users/device administrators should leverage this information as

909 necessary (e.g., inventory, awareness, etc.). Documentation that accompanies the device should

910 reflect the OEM OS contained on the phone, however valid web resources or links should be

911 referenced so the user can obtain the latest update and guidance information.

912 *Benefits:* Easy access to the general hardware information allows the user to easily identify the

913 device. Device serial numbers, OS version and model numbers can be used to gather more

914 information to make configurations to the device, solve technical or usability issues, as well as

915 secure the device. Device hardware on mobile devices is generally considered "non-upgradable"

and therefore unlikely to deviate over the device's lifespan. Occasionally manufacturers may

917 perform minor hardware revisions though the device's lifespan and is often reflected in the

- 918 device's serial or hardware model number.
- 919

920 B.1.2 Test 2: Obtain General Software Information

921 Security Objective(s): Ease of Management, Network Agility and Healthy Device Ecosystem

922 *Test Description:* This test will identify the name and software version of operating system and

- major applications that are shipped with the device. This will also attempt to understand the
- 924 protocol versions for the primary wireless protocols (i.e., Wi-Fi, Bluetooth, and Cellular).

- 925 *Test Procedures:* Device information is obtained via documentation obtained in using the
- 926 methodology described in Test 1. OS software information can be obtained on Android devices
- 927 under Settings > About or on iOS General > About. Web searches for the specific OS version
- 928 were performed to find information from the OS software provider. Network capabilities are
- obtained via the device's technical specifications documentation or manufacturer web site. 929
- 930 Applications that ship with the device are identified under the Settings > Applications (Apps)
- 931 listing and/or within the "apps" menu. Apple iOS displays a list of apps under the settings menu.

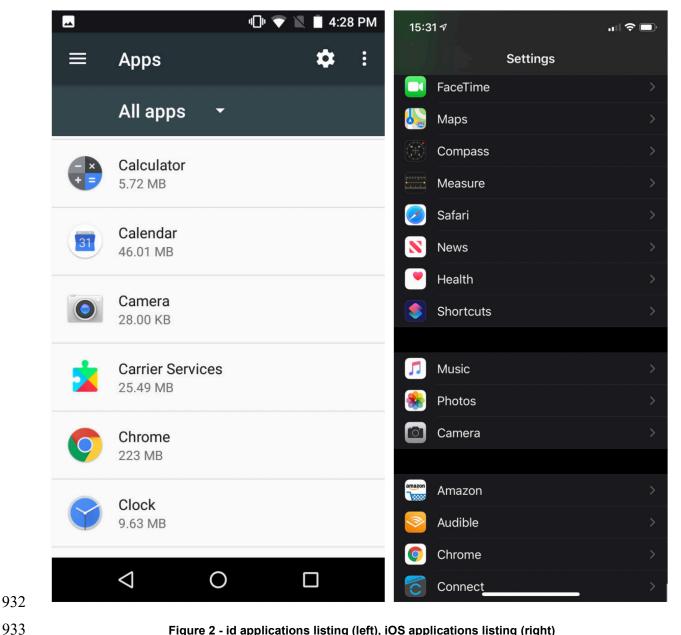


Figure 2 - id applications listing (left), iOS applications listing (right)

934 *Test Outcome:* Basic information can be gathered from the device through the use of the user 935 interface or graphical user interface. Of the devices analyzed, the OEM OS was not at the latest

- 936 patch level. Upon connecting to the internet, devices automatically downloaded new OS
- 937 versions and/or patches that corrected most known vulnerabilities and added features. While

- 938 pre-provisioned devices are at risk upon unboxing, it is commonly an accepted risk and part of
- normal onboarding operations for enterprise and First Responder mobile devices.

940 Some Pre-installed applications are viewable to the user under the applications listing or under

941 Settings menus. Of the observed applications, only one observed device revealed a remote-

- 942 management application. Upon further inspection, the application is used as a remote-
- 943 management and provisioning platform used by enhanced management services. Unlike most
- 944 general consumer market devices, First Responder devices only included applications such as the
- 945 default Google applications, First Responder focused applications and/or service provider
- 946 installed applications.

All devices observed are capable of Wi-Fi, Bluetooth and Cellular network capabilities. Of the devices tested, only three mobiles were Band 14 capable, however all devices but two supported

- 949 up to Bluetooth version 5 and Wi-Fi 802.11ac also known as Wi-Fi 5. None of the devices tested
- 950 supported Wi-Fi version 802.11ax also known as Wi-Fi 6.

951 *Analysis:* Operating system and application data can be easily obtained through the Settings

952 menu within the mobile device. Application data is found within the applications menu and/or

953 the settings menu. Of the applications observed, those that are not part of the default OS

954 installation are designed to assist or enhance the experience for Public Safety officials. Those

- 955 applications are specifically designed for mobility services, such as talk groups, remote
- 956 management or public safety specific data services. Complete network capabilities are not easily
- 957 obtained via the OS settings; however, the general specifications of network capability are
- 958 contained within the device documentation as described in Test 1. All devices supported
- 959 protocols and capabilities to operate on cellular and Wi-Fi networks, however older devices
- 960 lacked hardware capability necessary to connect to future network technology protocols and
- 961 methods.

Gaps: Many of the default OS shipped applications are not necessary or applicable to the First
Responder mission or enhance the goals of Public Safety. Likewise, supplementary applications
shipped with the device do not reflect the entirety of Public Safety's needs to include Police,
Firefighters or EMS. Also note that some default OS applications cannot be removed. Similarly,
some applications "hide" as background processes or daemons and cannot be easily analyzed

967 without 3rd party tools. Such applications do not appear within the user space of the OS.

968 *Guidance:* Software information including OS, general app inventory and network protocols

- should be readily available to the Public Safety. To leverage the NSPBN FirstNet Network,
- 970 Public Safety mobile devices must have band 14 capability. The FirstNet NPSBN contains a

971 certified list of applications and requirements for certification available from the FirstNet

- 972 developer portal at <u>https://developer.firstnet.com</u>. Applications should only be installed from
- trusted platform providers, such as Android Google Play or Apple iOS App Store. Any
- 974 applications not relevant to the needs of first responders should be uninstalled, where possible.
- 975 Onboarding practices vary by organization and mobility device management (MDM)
- 976 implementations, however it is recommended that new device onboarding be performed on an
- 977 isolated network segment. Isolated network segments only contain crucial network connections
- 978 necessary for device updating, application installation, federation and device integration.

- 979 Devices that are onboarded via the cellular interface should utilize private VPN connections for980 MDM integration.
- 981 *Benefits:* Accessibility to OS, application data and network capability allow the user to
- 982 understand software and hardware capability of the device. These factors foster comprehension
- 983 of the device's point in its lifecycle. Similarly, the presence of default applications in first
- 984 responder devices should reflect the goal or mission of the device. Network capability and
- 985 performance should adequately support the purpose of default applications to ensure resilience
- 986 and reliability required of First Responders.
- 987 Mobile devices with Band 14 capabilities can utilize the NSPBN FirstNet network, which hosts
- 988 reserved spectrum for public safety to remediate against any concerns of potential congestion
- 989 due to mass communications transmissions that may occur on the traditional cellular networks.
- 990 This congestion may be caused due a heavily populated area without the supported
- 991 infrastructure, a major emergency incident where citizens are attempting to contact loved ones all
- at the same time.
- 993 Most mobile devices have multiple network capabilities. This provides network agility by
- allowing the device to alternate between Wi-Fi, Bluetooth or cellular if one network protocol is
- 995 unavailable. Awareness of the network protocols available on mobile device allows Public
- 996 Safety Officials to be aware any potential limitations to their network agility.
- 997

998 B.1.3 Test 3: Device Ruggedization Ratings

- 999 *Security Objective(s)*: Device availability and integrity through survivability, healthy mobile 1000 ecosystem through continuous operation and ease of management in day-to-day operations.
- 1001 *Test Description*: Implementation of ruggedization ensures durability for First Responder
- applications and survivability of day-to-day use. This test identifies the Ingress Protection (IP)
- 1003 ratings and any ruggedization information available for the device. Physical survivability of
- 1004 First Responder mobile devices ensures the integrity of responder data. IP ratings and
- 1005 certification ensure data integrity by reducing occurrence of device failure in extreme
- 1006 environments as well as reliable communications.
- 1007 *Test Procedures:* Utilizing the methodologies described in Test 1, obtain metrics to determine 1008 any certifications of ruggedization. Through local observation, inspect any protective surfaces or
- 1009 covers that enhance device survival in demanding environments. Check any fortifications that
- 1010 ensure battery operation or temperature threshold parameters.
- 1011 *Test Outcome:* Device ruggedization metrics and certifications are obtained through a
- 1012 combination of on-line documentation, product inserts and queries to the manufacturer technical
- 1013 support. Physical observations can also determine if a device is built specifically for First
- 1014 Responder applications. Attributes include, but not limited to, features such as protective glass,
- 1015 fortified case and high impact plastics. The most common ruggedization standard utilized is the
- 1016 MIL-STD-810G. Of the phones analyzed, only three handhelds claim conformation to MIL-

- 1017 STD-810G, one rating was self-certified. All devices under analysis conformed to IP67 water
- 1018 ruggedization certification. One device is certified IP69, which includes high-temperature, high-
- 1019 pressure ruggedizations.
- 1020 Analysis: Devices that conform to the MIL-STD-810G standard are generally bulky and contain
- 1021 rubber and/or hard plastics to fortify against impacts and drops. Devices that contain IP67
- 1022 certification are not as easily discernable, however of the devices that contained the certification
- 1023 and contained a removable battery, supplementary seals, screws and latches are present to
- 1024 enhance protection against water. It may also be noted that of the devices tested, the removable
- 1025 batteries do not correlate to the same temperature thresholds as the mobile device. Survivability 1026 of the device does not necessarily correlate to operational ability through a first responder event.
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- 1028

Figure 3 - Example ruggedized device

- 1029 Figure 3 is an example of a mission critical handsets that is typically bigger, with ruggedized
- 1030 features adapted for mission critical applications. Handsets may include additional interfaces
- 1031 than consumer-based handsets, such as buttons for push-to-talk, emergency request buttons, and 1032
- switches to toggle between talk groups.
- 1033 Gaps: Although ruggedization rating information is available in some form. There are no
- 1034 specific standards with regards to what is required for a public safety device. The ruggedization
- 1035 rating may differ per public safety personnel (i.e., law enforcement, firefighter, EMS).

- 1036 Ruggedization ratings may only be held at face value due to non-conformality or non-regulation
- 1037 of IP or MIL implementations. Comparison analysis among ratings standards may be required
- 1038 (by the user) to determine if a device applies to their need(s).

1039 Guidance: While high-grade ruggedization may be ideal, public safety mobile devices should

- 1040 meet the appropriate ruggedization ratings for their purposes. This information should be easily
- 1041 available for Public Safety to determine whether the ruggedization level of the device meet their
- 1042 desired needs. Such information should be provided within the product documentation or on the
- 1043 manufacturer web site. Mobile carriers often group mission critical devices as a separate 1044
- offering and are presented on a different web page than standard consumer mobile devices.
- 1045 Public safety devices that do not require or contain additional OEM ruggedization may benefit
- from the application of a mobile case and/or screen protector. 1046
- 1047 *Benefits:* Ruggedization certification ensures that a mobile device is properly designed with
- 1048 extreme environments in mind. A public safety specific ruggedization certification or guide
- 1049 could be beneficial to assist public safety personnel in choosing a device with the appropriate
- 1050 ruggedization grade. For example, a law enforcement officer's device may not require the same
- 1051 heat resistant capabilities as a firefighter's device. Due to the occupational extremities required
- 1052 of public safety and first responders, ruggedization is required for day-to-day survivability and
- 1053 operation of the device.
- 1054

1055 B.1.4 Test 4: Obtaining Vulnerability Information from OS version and known 1056 databases

1057 Security Objective(s): Availability of the mobile operating system, integrity of the mobile and 1058 user data and maintaining a healthy device ecosystem.

1059 Test Description: The Analysis of the OEM software version can be verified against a list of 1060 vulnerabilities within public databases describing Common Vulnerabilities and Exposures (CVEs). While most cellular service providers and device manufactures provide patching and 1061 1062 updates to help mitigate known CVEs, the application of updates are generally initiated by the end user. Older mobile devices, particularly those that are out of production cycle or end-of-life, 1063 1064 may lack necessary updates and patches to ensure operating system integrity. Since many public 1065 safety mobile devices are built for longevity and incur higher costs to the user/first responder 1066 organization, the likelihood of use beyond the manufacturer lifetime is higher than normal 1067 consumer mobile devices. By comparing the current operating system with known CVE 1068 databases, it can be determined if operating system support is being provided and known

1069 vulnerabilities are being patched by the user, device manufacturer or service provider.

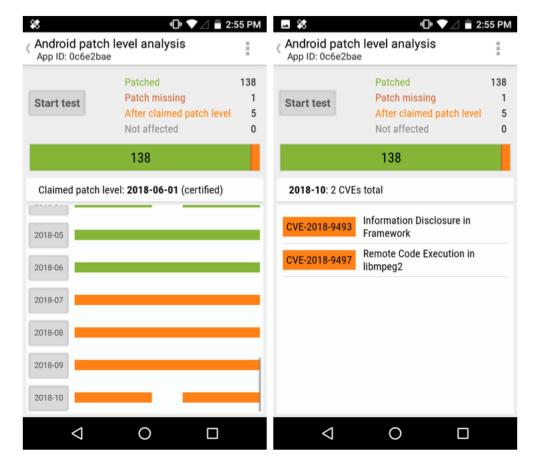
Google » Android » 7.1.1: Security Vulnerabilities

lotal r	number of vuln	erabilities : 544 Page	e : 1 (This Page) 2 3 4 5 6 7	<u>8 9 10 11</u>									
Copy R	esults Downloa	ad Results											
#	CVE ID	CWE ID # of Exploits	s Vulnerability Type(s)	Publish Date	Update Date	Score	Gained Access Level	Access	Complexity	Authentication	Conf.	Integ.	Avai
1 <u>CV</u>	E-2019-14783	264		2019-08-08	2019-09-25	2.1	None	Local	Low	Not required	None	Partial	Nor
On Sai	msung mobile	devices with N(7.x), ar	nd O(8.x), P(9.0) software, FotaA	gent allows a ma	licious applicat	ion to cre	ate privileged files. The	e Samsung ID	is SVE-2019-	14764.			
2 <u>CV</u>	E-2019-2179	<u>190</u>	Overflow	2019-09-05	2019-09-06	4.3	None	Remote	Medium	Not required	Partial	None	Nor
		e of ndef_utils in Andro ser interaction is neede	id 7.1.1, 7.1.2, 8.0, 8.1 and 9, ti d for exploitation.	nere is a possible	out of bounds	read due	to an integer overflow.	This could lea	ad to local info	rmation disclosur	re with no a	dditional e	kecutio
					2019-09-06	7.2	None	Local	Low	Not required	Complete		

1070 1071

Figure 4 - Example Android CVEs

- 1072 Figure 4 is an example of one of the CVE databases that contain extensive analysis for each
- 1073 Android or Apple iOS version. Many databases rate the severity of the CVE, vulnerability type 1074 and when or if a patch is available. This data can be cross-referenced with the current running
- 1075 version on the handset under test to ensure it is protected.[12]
- 1076 *Test Procedures:* Obtain the OS version of the device and search for CVEs on known databases.
- 1077 Where possible, search for the specific OS build number to provide more refined results. Make
- 1078 specific note of the number of vulnerabilities in critical categories.
- 1079 In this test it is important to note that results reflect the date that the test was conducted.
- 1080 Reiterations of these tests will result in different outcomes due to newly discovered
- 1081 vulnerabilities and the issuance of new CVEs. Likewise, before all tests were performed, all
- 1082 devices under test (DUT) were upgraded and patched to the latest available version from the
- 1083 manufacturer or service provider. It is also important to note that older versions of operating
- 1084 systems do not necessary mean less patching support. Adequate patching of both new and old
- 1085 operating systems is necessary to ensure device integrity. Gaps in patching, delays in patching
- 1086 or missing patches were not instigated in this study.
- 1087 *Test Outcome:* Of all of the devices, only one mobile contained a patch level within three months
- 1088 of the date of the testing. While this resulted in fewer CVEs, many critical categories remained.
- 1089 Likewise, only one device contained an operating system and patch level that was no longer
- 1090 supported by the OS provider. Two of the devices tested contained Android Version 7.1.1 with
- 1091 different patch levels and one device contained version 6.0.1 with a patch level issued within the
- 1092 past 3 months of testing.



1094

Figure 5 - Vulnerability scanner results

1095 Vulnerability scanners, such as SnoopSnitch in Figure 5, can scan a device and provide patch
1096 analysis reports to inform the user of any potential vulnerabilities. The results in the above
1097 report, show two potential vulnerabilities. The device under test (DUT) is running Android
1098 version 7.1.1, patch level June 1st, 2018. No subsequent updates were available for this device,
1099 potentially putting the device at risk.

Analysis: CVE databases are easily accessible through online sources and patch level analysis
 tools are available for free use. Most CVEs can be mitigated through regular patching and

1102 updates. Those that can't be mitigated through patching must utilize alternative methods of

1103 protections, such as mobile threat defense and detection applications. While CVEs are easy to

1104 find and identify, the level of threat and user applicability may differ, depending on the device,

1105 OS and build. Some CVEs are listed as informal notifications that affect a large breadth of

1106 devices but may not directly affect the DUT.

1107 *Gaps*: Individual patch levels may further be analyzed to determine if a specific software build

1108 contains vulnerabilities. Not all patch levels are publicly disclosed. Software builds may also be

1109 specific to a device, vendor, hardware platform and/or service provider. It may be difficult for a

1110 first responder to interpret what CVEs impact their device. The information presented is not 1111 always clear and concise for the average user and may require additional research. The

always clear and concise for the average user and may require additional research. The requirement of additional time investment may not be feasible to most public safety groups.

- 1113 Guidance: Enterprise administrators of public safety mobile devices should be aware of CVEs
- 1114 that pertain to current running versions. Since devices typically run under a common
- administration using a mobile device management (MDM) solution in enterprise scenarios,
- 1116 keeping devices up-to-date and patching CVEs is a cumulative task. Individually managed
- 1117 devices and personal devices are administered upon the discretion of the first responder and/or
- 1118 mobile ISP service provider. It is recommended to check for device software updates on a
- regular basis and apply those patches when available. Note that not all CVEs may be applicable
- 1120 to a specific device, nor may it be possible to address or patch the CVE. OS and patch-level
- 1121 information should be readily available to the device user at any time of inquiry.

₩CVE-2018-9497 Detail

Current Description

In impeg2_fmt_conv_yuv420p_to_yuv420sp_uv_av8 of impeg2_format_conv.s there is a possible out of bounds write due to missing bounds check. This could lead to remote code execution with no additional execution privileges needed. User interaction is needed for exploitation. Product: Android Versions: Android-7.0 Android-7.1.1 Android-7.1.2 Android-8.0 Android-8.1 Android-9.0 Android ID: A-74078669

Source: MITRE View Analysis Desc	cription	
Severity	CVSS Version 3.x CVSS Version 2.0	
CVSS 3.x Severi	ty and Metrics:	
	VD Base Score: 7.8 High	Vector: CVSS:3.0/AV:L/AC:L/PR:N/UI:R/S:U/C:H/I:H/A:H

- 1122
- 1123

Figure 6 - CVE reference in National Vulnerability Database

1124 Using one of the CVE's found in Figure 5, Figure 6, cross-references the CVE-2018-9497 ID in

1125 the NIST National Vulnerability Database to obtain more information about the unpatched

1126 vulnerability. Detailed information can be used to determine if a patch is available or if further

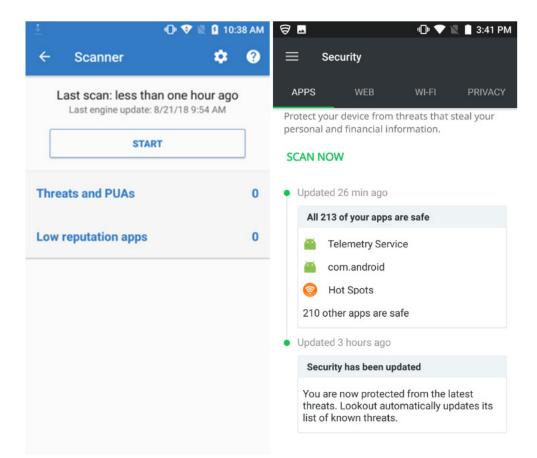
- 1127 action is needed to mitigate the risk.
- 1128 Benefits: Analysis of known vulnerabilities informs the user of potential threats that the device
- 1129 may incur. This analysis allows the users to determine next steps to secure the device, if the
- 1130 device can be updated, if further protections are necessary or supplemental mitigation
- 1131 mechanisms must be employed.
- 1132

1133 B.1.5 Test 5: Vulnerability Scan via Mobile Threat Defense (MTD) Application

Security Objective(s): Device integrity, availability and health can be enhanced using a mobilethreat defense application.

- 1136 *Test Description:* Vulnerability scanning on a mobile device is commonly achieved using a 3rd
- 1137 party application downloaded from a mobile application store. Frequent use of an MTD ensures
- 1138 the integrity of both the mobile device operating system as well as any applications installed by

- 1139 the user, manufacturer or service provider. MTDs expedite and automate vulnerability scanning
- 1140 reducing time invested into searching for vulnerabilities. This test uses publicly available MTD
- applications to identify vulnerabilities within the mobile OS and applications shipped with the
- 1142 device. MTD information may be cross referenced with the results in Test 4 CVEs or via the
- 1143 manufacturers web site to ensure consistency among results. In most cases, the MTD will
- 1144 produce a report and prompt a notification of any potential threats to the mobile device.
- *Test Procedures:* Download and install an MTD application that references CVE databases and
 provide applications ratings. Observe and compare the results, cross referencing patch
 databases.
- 1148 *Test Outcome:* Overall, the 3rd party application found that all CVEs were patched at the current
- 1149 level (after the mobile device was updated) for three of the DUTs. The remaining devices
- 1150 contained less than five patched CVEs. The 3rd party application reported many "inconclusive"
- results for all the DUTs. Inconclusive indicates that the MTD could not find evidence of the
- patch related to the OS. The number of pre-installed/OEM apps and number of files analyzed by
- 1153 the MTD varied among all the devices tested. Only one false-positive result was reported among
- 1154 the OEM applications installed. The MTD reported a potential command and control
- 1155 application. The application in question was used for device remote provisioning and
- 1156 deployment. Referring to Test 2, due to the unique application of First Responder mobile
- 1157 devices, pre-installed applications represented less risk compared to consumer mobile devices.



1159

Figure 7 - MTD scan results

1160 MTD software can scan device for app-based vulnerabilities in addition to systems scans (see

1161 Figure 7). Most MTD applications can be configured to run on a continuous or "active" basis to

1162 intercept malicious apps in real time. Regular, full-system scans should be running daily to

1163 ensure existing apps have not been compromised.

1164 Analysis: MTD software is easily obtained through OS application stores and can be configured

to scan the device automatically on a regular basis. Most MTD applications will also provide

1166 active application analysis, web browsing security, connection monitoring and privacy settings

optimization. When a threat is detected, the application immediately informs the user of the

1168 threat and will take action to mitigate the problem. Full system scans give the user a detailed

1169 report and accounting log of executed actions. MTD application updates and definition updates

- 1170 occur upon installation of the MTD and check on a regularly preconfigured schedule.
- 1171 *Gaps*: Results differ among MTD software providers. MTD definitions must be updated to
- 1172 ensure latest vulnerabilities are defined and discoverable. Users and administrators must be
- aware that malware on an infected device may alter results from MTD applications. The
- 1174 occurrence of false-positive results also varies among MTD software providers. MTDs are
- powerful tools to help the user secure their device, however human intervention and judgement
- 1176 must be made to determine if an unpatched CVE presents a risk to the device. Analysis of CVEs

- can be time consuming and requires familiarity with cybersecurity related technologies todetermine if a CVE presents a risk.
- 1179 Guidance: For both public safety enterprise administrators and individual first responder users, it
- 1180 is recommended to consider using mobile security tools, such as the MTD application tool used
- 1181 in this test. MTD applications can be used in conjunction with an EMM solution to ensure a
- 1182 complete device health ecosystem. An MTD tool scans the mobile device and alerts the
- 1183 user/administrator of potential vulnerabilities. In addition to EMM, MDM and MTD solutions,
- 1184 users can also consider Mobile Application Vetting Services. More information can be found in
- 1185 NIST SP 800-124 rev. 2 *Guidelines for Managing the Security of Mobile Devices in the*
- 1186 *Enterprise*[6]. Daily scans should be performed to ensure no new threats are present. User and/or
- administrators should be alerted if a threat is present. A log or summary of the scan information
- should be presented in the application or remote management software upon request. Most MTD applications offer both "free-to-use" and paid tier levels. Typically, the "paid" tier offers greater
- 1190 protections such as zero-day mitigations and enhanced device management optimizations. At the
- 1190 protections such as zero-day mitigations and enhanced device management optimizations. At th 1191 very least, first responders should install and run the free MTD application, however it is
- recommended to utilize a paid application service to ensure the greatest level of protection for
- 1192 recommended to utilize a paid application service to ensure the greatest level of protection for
- 1193 the first responder device.
- 1194 Benefits: Mobile security tools such as MTDs inform the user of potential vulnerabilities and low
- reputation applications installed on the mobile device. Information and awareness are beneficial
- 1196 to public safety device administrators by allowing them to take necessary action to address any
- 1197 potential vulnerabilities or concerns. By addressing these vulnerabilities, public safety officials
- 1198 can avoid any potential compromise of a mobile device and its capabilities. Scanned app
- 1199 information can be used to make decisions on an app trustworthiness or weigh the benefits of the
- 1200 app verses potential risk of using the app. This decision can prompt further investigation of the
- app in question and the data that it has access to. Maintaining logs or summary of information
- 1202 from the mobile security tools can assist with future policy analysis and risk considerations.
- 1203

1204 B.1.6 Test 6: External Fingerprinting

Security Objective(s): Device integrity and confidentiality can be determined through use ofnetwork-based scanning tools.

1207 Test Description: Device integrity can be verified by performing external scanning and 1208 fingerprinting over a network connection. Most internet connected devices utilize application 1209 sockets to communicate using either Transmission Control Protocol (TCP) or User Datagram 1210 Protocol (UDP) transport mechanisms. Open TCP or UDP sockets on a device may indicate a "listening" service or application on the mobile device. Network sockets are typically used for 1211 1212 enhanced user experience and network operation/functionality. In some cases, an open socket 1213 may be used to exploit a device application or be indicative of malicious applications on the mobile device. Knowledge of open service ports may lead to further analysis of the application 1214 1215 or services requesting the service port. Fingerprinting a device is often the initial stage of 1216 information gathering before it is attacked over a network.

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- 1217 *Test Procedures:* Identify the Wi-Fi IP address of the mobile device. Using a network-based
- scanning tool, such as nmap, scan the DUT. Determine which, if any network sockets are open,
- 1219 what services are running on the ports and if the device OS and/or hardware can be identified.
- 1220 Test Outcome: Analyzed devices displayed open ports via Wi-Fi scanning with nmap. Open
- 1221 ports did not indicate a listening service to establish a session with the specified TCP/UDP
- socket. Of the devices tested, dhcps UDP/67, dhcpc UDP/68 and zeroconf were observed as
- 1223 common open ports. All three ports are typically used for device configuration and IP
- assignment. Although all three ports were "open" the scan indicated that the devices did not
 respond or actively closed the connection. One device indicated SIP TCP/5060 service port,
- 1226 commonly used for Voice over IP applications. Two of the devices scanned indicated open imap
- 1227 TCP/143 and TCP/993 and pop3 ports, TCP/110 and TCP/995 typically used for email services.
- 1228 Overall, potential findings indicate the presence of applications, such as pop and sip services,
- 1229 that could be further exploited. In order to minimize exposure, unnecessary applications and
- 1230 services should be disabled or removed. The scan could not indicate what applications used these
- 1231 open ports. Further investigation of running applications should be investigated to determine the
- 1232 need of the application. Device hardware could only be extrapolated by manufacturer due to the
- 1233 24-bit Organizationally Unique Identifier (OUI) of the Wi-Fi MAC address.

	:~\$	sudo nmap	-sS -sl	- PN 10	9.230.101.3	L24	i
Nmap scar Host is u	Nmap 7.60 report fo up (0.081s	r 10.230. latency).	101.124	g) at	2018-08-23	L 17:13	MDT
PORT 5060/tcp	n: 1996 clo STATE filtered	SERVI Sip	CE				
68/udp	<pre>open filte open filte open filte</pre>	red dhcpc					
MAC Addre	ess:	rocc (1 b	oct up)	662000	1 in 1010 (nde

- 1234
- 1235

Figure 8 - NMAP port scan

Network based scanning tools, such as NMAP (see Figure 8), can provide insight of open ports,
indicating a potential running service on the device. Other information can be extrapolated from
in-depth scans, such as OS type, running applications and hardware information.

1239 *Analysis:* Network based scanning tools utilized in this test returned results indicating that the

1240 devices filtered any open network ports. While this does indicate an active running service, the

1241 device actively mitigated any attempts to probe or exploit those ports. In general, mobile

- 1242 devices, in their default configuration, protect against network-based attacks using methods
- 1243 built-in to the devices' OS. However, the manufacturer of the device can be easily obtained
- 1244 through the devices MAC OUI if the device does not support MAC address randomization. The
- 1245 device manufacturer of all of the tested devices was determined, however detailed information,
- 1246 such as device type and actual running applications, could not be determined.

- 1247 *Gaps*: Network based port scanning does not provide information on the specific application
- 1248 using the open port. Host based tools may be used to determine the nature of the application and
- 1249 legitimacy of its presence on a device. Accordingly, if a device has multiple network interfaces,
- 1250 e.g. Wi-Fi, Bluetooth and/or LTE data connection, all interfaces must be analyzed to determine
- 1251 listening service ports. Depending on the network configuration, accurate results may be skewed
- 1252 due to intermediate network devices, filters, firewalls or other middleware boxes.
- 1253 *Guidance:* Devices under a common administration should be routinely scanned over a managed
- 1254 local network for potential network vulnerabilities. Since most broadband mobile devices
- 1255 operate over LTE networks, the opportunity to externally scan the device on a locally controlled
- Wi-Fi network may not be possible. If a device cannot be regularly scanned over a locallycontrolled Wi-Fi network, an MTD should be used and a mobile management policy should be
- 1257 controlled wi-Fi network, an wird should be used and a mobile management poncy should be 1258 implemented to ensure the device can be periodically scanned. MDM solutions, as explained in
- 1259 Test 7, can perform detailed device scans if the mobile device can connect to the internet.
- 1260 Devices not under a common administration should run an MTD on a daily basis. Only
- 1261 applications required for mission critical operations should be present on the device.
- 1262 Benefits: Network scanning allows the user to determine how network based or "outside" hosts
- 1263 may connect to the mobile device. Scanning reveals potential exploitable sources of entry as
- 1264 well as applications that allow external access to the device.
- 1265

1266 B.1.7 Test 7: External Vulnerability Scan

- 1267 *Security Objective(s)*: Mobile device availability, confidentiality and integrity.
- 1268 *Test Description:* Vulnerability scanning is the next step beyond external fingerprinting and is
- 1269 often executed to ensure device integrity. Vulnerability scanning suites utilize scripts and
- 1270 automated methods to determine if an open network port or service can be exploited. This level
- 1271 of scanning is much more intrusive but can provide in depth analysis concerning a device's
- 1272 network security posture. An external vulnerability scan is often part of an information gathering
- 1273 phase before it is attacked.
- 1274 *Test Procedure:* Determine the Wi-Fi IP address of the DUT. Using a network-based
- vulnerability scanner, execute a scan to determine if the open ports in Test 6 are exploitable and
 if OS information can be enumerated.
- 1277 *Test Outcome*: Test results indicated only informative level findings providing network
- 1278 enumeration values, such as hostname, IP address and network diameter information. No know
- 1279 vulnerabilities were discovered, indicating that the ports discovered in Test 6 were not active
- 1280 listening services. Overall indications reveal that external, network originated attacks on mobile
- 1281 OS services do not represent high risk for the DUT. Specific OS information could not be
- determined without an authenticated scan. The scanner could only determine that the mobile
- 1283 devices run a variant of Linux.

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INFO	Deprecated / Disabled Plugins in Scan Policy - Noti	Misc.	1	1	tatus: olicy:	Completed Internal PCI Network Scan
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INFO	Scan Information	Settings	1	1	nd: lapsed:	Today at 5:14 PM 2 minutes
INFO	Traceroute Information	General	1	/ v	ulnerabiliti	es

1285

Figure 9 - External vulnerability scan results (1)

1286 External vulnerability scanners can perform detailed analysis against networked hosts, including

1287 mobile devices (see Figure 9). Authenticated scans can also be performed to provide an

administrative level scan against the device. Authenticated scans may require installation of

additional apps and device policy modifications to maximize results. Scans should only be

1290 performed over Wi-Fi connections under locally controlled administration.

1291 *Analysis:* Observed devices produce informational findings using unauthenticated scans.

1292 Authenticated scans using an MDM solution produced detailed analysis that included CVE

1293 checks against OS patch levels and application versions. Authenticated scans produced warnings

1294 concerning installed applications, including those requiring updating and potential low reputation

1295 apps.

nurolu	Devices and Vulnerabilitie	S		Switch Dashboard
ndroid Devi ulnerability	ces and Vulnerabilities - Android Devices by			Android Devices and Vulnerabilities - Android Device Trend - Past 25 Days
IP Address	Total Vulnerabilities			
	220 107	113		2.5
	101 83			20
	60 60			
	54 53			0.5
	41 35			0.0 Mon 07 Wed 09 Fri 11 Mar 13 Tue 15 Thu 17 Set 19 Mon 21 Wed 28 Fri 25 Mar 27 Tue 29 Thu
ast Updated: 2 m	ninutes ago			Android - Total
android Devi Severity	ces and Vulnerabilities - Android Vulnerabilit	es by		Android Devices and Vulnerabilities - Android Vulnerability Trend - Past 25 Days
Plugin ID	Name	Severity	То	
Plugin ID 90195	Name Google Chrome < 49.0.2623.108 Multiple Vu/nerabilities (Mac OS X)	Severity High	To 1	
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90195	Google Chrome < 49.0.2623.108 Multiple Vulnerabilities (Mac OS X)	High	1	
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90195 4645 8996	Google Chrome < 49.0.2623.108 Multiple Vulnerabilities (Mac OS X) Google Chrome Version Detection Google Public DNS Usage Detection	High Info	1 3 3	



Figure 10 - External vulnerability scan results (2)

Another example of external vulnerability scanning can be found in Figure 10 which is a NessusAndroid vulnerability report.[11]

Gaps: Authenticated scans provide enhanced scanning by remotely logging into the DUT. Most
 mobile devices do not allow authenticated scans without root account access, which is often
 restricted or prohibited by the manufacturer or service provider. Like Test 6, all network ports

1303 should be analyzed to determine a device's integrity.

1304 *Guidance:* Like guidance in Test 6, devices under a common administration should be routinely 1305 scanned over a managed local network for potential network vulnerabilities. An MDM solution

1206 and mahile management nalisy should be implemented to anyway namia dia securing. Only

and mobile management policy should be implemented to ensure periodic scanning. Only

applications required for mission critical operations should be present on the device. Non essential applications should be removed to ensure no external network connections can be made

essential applications should be removed to ensure no external network connections can be madeto the device. Authenticated scans are typically performed on devices running an MDM and an

1310 associated scanner plugin. The scanner application works in conjunction with the MDM

1311 application to provide detailed analysis of device applications and patches. Devices that cannot

1312 be scanned or are scanned using unauthenticated methods should have a MTD installed and

1313 scheduled to run daily. For more information on MDM implementation, consult NIST SPECIAL

1314 PUBLICATION 1800-4, "Mobile Device Security Cloud and Hybrid Builds." This publication

1315 includes detailed procedures on how to architect enterprise-class protection for mobile devices

1316 accessing corporate resources.[14]

1317	Benefits: External vulnerability scans allow the user to determine if the mobile device is
1318	exploitable. When possible, the scanning software will attempt to determine OS type, hardware

- 1319 platform, exploitable applications, services and exploit unpatched systems.
- 1320

1321 B.1.8 Test 8: MAC Address Randomization

1322 *Security Objective(s)*: Mobile device confidentiality

1323 *Test Description:* Device confidentiality and autonomy can be maintained using MAC address

1324 randomization. Static MAC addresses can be used as a mechanism to track First Responders

between networks and potentially build a profile of users, locations and network activity.

- 1326 Traditionally, IP networked devices do not randomize MAC address due to serviceability
- 1327 concerns, such as domain name resolution, MAC based authentication, access control, MAC-
- based billing. MAC address randomization may also be limited due to hardware, OS and devicelimitations.
- 1330 *Test Procedure:* Check the device's MAC address under the Settings menu. Connect to a Wi-Fi 1331 network and compare the MAC address to the address in the settings menu. Perform the same

analysis on different Wi-Fi networks. Using an external Wi-Fi network sniffer, capture traffic to

analysis of unrefer wi-Fi networks. Using an external wi-Fi network sinner, capture traine to 1222 and from the desire. Analysis the medicate of the medicate of the MAC edditions in the content with the

and from the device. Analyze the packets and compare the MAC address in the capture with the

- 1334 MAC address under the Settings menu.
- 1335 *Test Outcome:* Over the air packet captures confirmed that MAC address changed between
- 1336 different Wi-Fi networks. Only the devices running Android 8 and IOS 8 or greater performed
- 1337 the MAC address change. Older devices did not have a menu option to use MAC address
- 1338 randomization. Over-the-air captures confirmed that older devices did not change their MAC
- address.

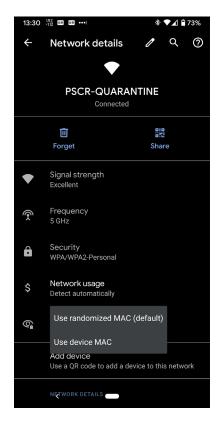




1340

Figure 11 - Mac address randomization analysis

- 1342 Figure 11's over-the-air capture shows MAC address on an Android device with MAC address
- 1343 unchanged. Note device MAC address in the 802.11 MAC Header Source (left), matches the
- 1344 device MAC address 4C:CC:34:60:7C:B4 (right)
- 1345 *Analysis:* Starting in Android version 8, MAC address randomization can be implemented by the
- 1346 Wi-Fi chip vendor and the Android application developer can implement the
- 1347 IWifiStaIface.setMacAddress() HAL method to support this feature. Similarly, MAC address
- 1348 randomization was enabled starting in iOS version 8, but it is enabled only during specific user
- 1349 configurations. iOS will randomize the MAC address of the device when connecting to a new
- 1350 access point. The below figure displays an Android device running Android version 10, showing
- 1351 MAC address randomization enabled.



1353

Figure 12 - Optional Mac address randomization setting

- 1354 Figure 12 shows an Android device's Wi-Fi network settings where a randomized MAC address
- 1355 can be set under the specific Wi-Fi network. As shown in the figure, randomization is enabled
- 1356 by default.
- 1357 Gaps: Network disruptions can occur due to MAC randomization. When a device is associated
- 1358 to a Wireless Basic Service Set (BSS) or Extended Service Set (ESS), changes in MAC address
- 1359 can temporarily disrupt service to the device. Depending on the network configuration and
- 1360 device implementation, it is possible to cause network disruptions, causing loss of device
- 1361 connectivity. For example, networks that use MAC addresses for network access control cannot
- 1362 support devices that utilize MAC address randomization.

- 1363 Wi-Fi probe requests, device traffic patterns and frame sequence numbers from the mobile
- device may also be used to profile or fingerprint certain mobile devices, despite enabling MAC
- address randomization. MAC address randomization alone does not ensure device
- 1366 confidentiality due to advanced heuristic tracking methods.
- 1367 *Guidance:* MAC address randomization should be enabled and used when possible. Network
- 1368 access control considerations should be given for devices that authenticate to enterprise wireless
- 1369 networks. The use of authentication methods that depend on static MAC addressing cannot be
- 1370 used. Additional device protections, as discussed in this document, are recommended in addition
- 1371 to MAC address randomization.
- 1372 Only trusted Wi-Fi networks should be used while using a mission critical, first responder
- 1373 device. When outside of a trusted network, LTE broadband networks should be used.
- 1374 *Benefits:* MAC address randomization ensures confidentiality by preventing the tracking of a
- 1375 device within or between networks. Similarly, randomized MAC address may prevent
- 1376 identification of the device hardware if the OUI portion of the address is randomized.
- 1377

1378 B.1.9 Test 9: Device Update Policy

- 1379 *Security Objective(s):* Device Ease of Management, Integrity and Healthy Ecosystem.
- 1380 *Test Description*: Verifying the device update policy seeks to understand how often the device is
- 1381 scheduled to receive security updates and other software from the vendor. Specifically, the
- regularity / cadence, type, and reasons for updating the device and applying security patches are
- 1383 common policies contained in the update policy.
- 1384 *Test Outcome*: Update procedures and implementation are clearly defined within device user 1385 guides, however specific information concerning frequency and scheduling of updates were not
- easily obtained. Both Android and Apple iOS have defined roadmaps for OS updates and
- 1387 releases at their respective web sites, but most mobile providers and smart phone vendors control
- 1388 the actual implementation and release of updates, patches and features. Since Apple iOS devices
- 1389 are sourced from a single vendor, roadmaps, release and patch notes can easily be found from the
- Apple support site. Specific versions can be found on the Apple web site and release notes havespecific, clear sections for features that received updates. A specific section for privacy and
- 1391 specific, clear sections for reatures that received updates. A specific section for privates is security updates or features.
- 1393 For Android devices, none of the vendor/platform specific user guides or web sites contained
- 1394 information concerning security update roadmaps. Some of the mobile device vendors have
- 1395 software update histories and change reports freely available, while others required support
- account logins to view update information. Overall, the information for security related updates
- 1397 are difficult to find for Android devices in vendor specific handsets. Vendor produced
- 1398 documentation does not include detailed information concerning security patches. More detailed
- 1399 information can be found through the Android support and developer web sites; however, the
- 1400 information only refers to the general Android OS and not the vendor specific, OEM version of

1401 the mission critical device.

- 1402 *Analysis:* Specific device software and security patching roadmaps are not readability available.
- 1403 Device manufacturers did not contain specific information regarding patching but did contain
- 1404 update procedure documentation. The web site of cellular providers supporting the device
- 1405 contained the most recent information for device updates. Update information didn't contain
- 1406 road mapping information to address outstanding patch fixes for security vulnerabilities.

The details	The updates
Release date: December 23, 2019	What's changing: Security Patch Level
Android version: 8.1	
Security patch level (SPL): September 1, 2019	
Baseband version: MPSS.AT.3.1-00821-SDM660-	ATT-191117-1646
Build number: 8A.0.5-12-8.1.0-10.83.00	
File size: 155MB	

1408

1407

Figure 13 - Example update information

1409 Most cellular service providers implement and control the distribution of software and security

- 1410 patch updates. This information can be found for specific devices on the cellular service
- 1411 provider's web site (see Figure 13).
- 1412 *Gaps:* Update policies are either non-existent or not consistent among the Android devices
- 1413 tested. Update policies are difficult to find and often do not contain detailed information to make
- 1414 formal decisions.

1415 *Guidance:* End users and administrators should configure devices to receive notifications when

- 1416 patches and updates are available. This configuration is commonly the default for both Android
- 1417 and Apple iOS devices but should be verified before initial deployment. Both Android and iOS
- devices are set to automatically check for updates and notify the user when updates are available.Users and administrators should be aware of the vendors current support for respective devices.
- 1420 Software versioning and patch levels can be found under the device's "About" menu on both iOS
- 1421 and Android devices. The specific version and patch level for a device can be cross referenced
- 1422 with on-line documentation to ensure the latest software is in use. As discussed in Test 4, OS
- 1423 versions and patch levels can be referenced in CVE databases to check existing vulnerabilities.
- 1424 End users and administrators should also consider the schedule/timing of applying software
- 1425 updates. Applying a patch/update during an emergency incident can impact a First Responder's
- 1426 ability to perform their public safety activities. Device administrators should also ensure that all
- 1427 public safety applications are compatible with the software before performing an update. Lack of
- 1428 compatibility can prevent a First Responder from accessing public safety resources.
- 1429 *Benefits:* A defined device update policy informs the user of ensured continuity of device
- 1430 support. It notifies the user of any potential vulnerabilities or enhancements made to the device
- 1431 OS. Applying patches assist in protecting a first responders' mobile device from known
- 1432 vulnerabilities.

1434 **B.1.10** Test 10: Rogue Base station Detection

1435 *Security Objective(s):* Availability, Confidentiality, Integrity and Authentication

1436 Test Description: Long-Term Evolution (LTE) is commonly known as 4G in the 3GPP

1437 specification. This test serves to identify the known LTE vulnerabilities and how public safety

1438 and first responder groups can protect against these attacks. Analysis will include settings that

can be configured by first responders, conditions to observe during an LTE service attack and

- appropriate response actions.
- 1441 There are three general attack methods that bad actors will use when targeting mobile devices1442 utilizing LTE networks.
- 1443 1. Denial of Service
- 1444 2. Man-in-the-middle or rogue base station
- 1445 3. Location Tracking

1446 Denial of service attacks are the most successful because they can be performed multiple ways.

- 1447 Bad actors can "jam" the operating frequency, denying use of the mobile spectrum. Another
- 1448 way is to impersonate an LTE base station and send a fabricated network rejection message.
- 1449 Note that rogue basestations are also referred to as rogue eNodeBs or stingrays in some
- 1450 publications or articles.

1451 Man-in-the-middle attacks involve both impersonating an eNodeB as well as causing a

1452 "downgrade attack." In this method, the bad actor will send a rejection message, causing the

1453 mobile to disconnect from the trusted network as in the denial of service attack. Secondly, the

bad actor will also run a 2G eNodeB that the mobile will believe is a valid service node. 2G

services lack mutual authentication and weak encryption methods required in modern

1456 communications networks. Once the mobile device connects, the bad actor can intercept any and

all traffic the user sends over the network.

1458 Location tracking attacks utilize a weakness in how eNodeBs identify mobiles in each cell. In

1459 general, the information gathered from this attack cannot be detected by the user and is gathered

1460 by the bad actor using passive sniffing techniques.

Test Outcome: In the default configuration, mobile devices will attach to any "valid" eNodeB
providing a mobile connection. The order of preference is to attach to the network providing the

topmost tier connection within the provisioned "home" network. For example, if the mobile

- 1464 device's provisioned network has an available 4G LTE signal, the phone will authenticate and
- 1465 connect to that network first. In the event of signal degradation or poor coverage, the handset 1466 will connect to the next best service tier. Fallback to 3G or 2G will occur when those services
- 1467 are available in absence of higher quality links and/or access to the mobile device's "home"
- 1468 network. When a rogue eNodeB is introduced, the mobile handset will attach to the rogue base
- 1469 station in scenarios where legitimate services are lost or degraded to an unusable status. This
- 1470 will only occur if the rogue base station is configured to imitate an existing base station and to

1471 accept and authenticate with the handset.

1472 Analysis: A tradeoff scenario occurs whilst determining greater protection versus reduce cell

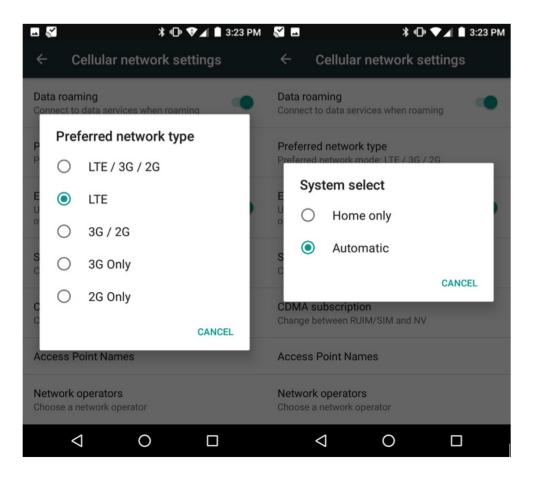
1473 signal quality. Out of the box, most mobile devices are provisioned to connect to cellular

1474 services of any connection level, if available. This behavior is normal to ensure maximum

1475 coverage for cellular subscribers. Some mobile devices can be configured to only connect to

- 1476 specific quality connections, e.g. 5G, 4G, 3G, 2G or a combination of those services. Similarly,
- 1477 most devices allow the user to configure "home only" connections or disabling roaming when
- 1478 home networks are not available. All of the first responder specific mobile devices that were
- analyzed gave the user both the option to configure connection type as well as roaming options.
 However, many of the devices, not designed for first responder needs, only contained options for
- However, many of the devices, not designed for first responder needs, only contained options forroaming configuration.
- 1482 *Gaps:* Device types and OS may alter user configurable settings to control cellular connection1483 parameters.
- 1484 Most cellular vulnerabilities are inherent issues within the LTE standard and cannot be mitigated
- 1485 by the user. Ratifications within the 3GPP LTE standard would have to include methods to hide
- 1486 sensitive identifiers mobile providers use to authenticate and track handsets.
- Some mitigations can only occur within the mobile provider network, including encryption ofsensitive identifiers of mobile devices.
- 1489 *Guidance:* Mobile providers should ensure baseline configurations of LTE network components
- 1490 include maximum security and encryption for public safety and first responder devices. Device
- 1491 users should be aware of the potential behaviors of LTE based attacks. Many of these attacks are
- 1492 localized, meaning the bad actor is specifically targeting a responder or group of responders with
- 1493 the intent of further mal intent. While targeted campaigns on mobile devices are rare, special
- 1494 events or circumstances may make an LTE based attack a viable method.
- 1495 Denial of Service mitigations Users should observe behaviors in signal drops and outages. A
- 1496 fabricated Attach Reject message from a rogue eNodeB causes a mobile device to go into an out-
- 1497 of-service state. *Attach Reject* messages are temporary blocks that can be removed by rebooting
- 1498 the mobile device or toggling off and on Airplane mode. The only way a first responder may
- 1499 know they have been affected by an *Attach Reject* attack is the loss of signal, "no bars" or
- 1500 inability to use network services. Another type of denial of service attack is using signal
- 1501 spectrum jamming. Jamming attacks can only be mitigated by moving into an area not affected
- 1502 by the jam or using alternative signaling channels. Localized controls, such as deployable LTE
- 1503 eNodeBs, may also counteract weaker jamming signals. Alternative protocols, such as LTE over
- 1504 Wi-Fi, or IMS over Wi-Fi can also be utilized if cellular service is unavailable.
- 1505 Man-in-the-middle or rogue base station mitigations like denial of service, observations in
- 1506 signal dropping and outages are inherent to these attacks. Users may also observe a downgrade
- 1507 in service from 4G/3G to 2G GSM. If the downgrade of service occurs in an area where 4G LTE
- 1508 service is inherent, this may be indicative of a downgrade attack. Users can mitigate these
- 1509 attacks by configuring the device to only attach to 4G LTE networks. However, the drawback is

- 1510 that coverage may be limited in areas where legitimate services are available. Configuring the
- 1511 device in 4G LTE only mode will prevent the device from connecting to mobile services in poor
- 1512 reception or coverage areas.



1514

Figure 14 - Preferred network selection on an Android device

1515 The preferred network can be configured to LTE only mode on some mobile devices (see Figure

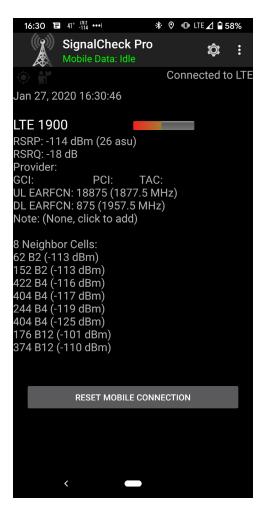
1516 14 - Preferred network selection on an Android device). Pictured on the right, configuration can

1517 set the mobile device to only connect to the home subscriber network. The home subscriber

setting ensures the device only connects to a NPSBN. Be aware that both settings will

1519 effectively limit coverage for the device. These settings should only be used in situations where

1520 increased security is necessitated over mobile coverage requirements.



1522

Figure 15 - Mobile network connection monitor

1523	3 rd Party applications, such as SignalCheck in Figure 15, can be used to monitor connected LTE
1524	networks. Savvy users and administrators may utilize these utilities to determine signal quality

1525 and legitimate LTE connections in special operations scenarios.

Location Tracking mitigations – Bad actors can utilize both passive monitoring and the man in
 the middle methods to track LTE users. First Responders should use the guidance for mitigating

1528 man in the middle attacks. However, since passive monitoring cannot be mitigated by the user,

1529 service providers should ensure that mission critical networks contain provisioning to prevent

- tracking of local mobile identifiers, such as international mobile subscriber identities (IMSI) or
- 1531 Cell Random Network Temporary Identifiers (C-RNTI.) These identifiers should be transmitted
- 1532 via encrypted methods to ensure passive monitoring attacks are mitigated.
- 1533 *Benefits:* First Responders should have a general situational awareness of LTE mobile devices.
- 1534 While LTE based attacks are unlikely, they may be used in specific circumstances where the bad
- actor is savvy with communication technologies. Such circumstances may include investigative
- 1536 cases, SWAT scenarios or coordinated campaigns.

1538 B.1.11 Test 11: Configuration Guidance

1539 Security Objective(s): Integrity, Device & Ecosystem Health, Interoperability

1540 *Test Description:* Mobile device configuration guidance provides the user instruction to

1541 configuring the device, ensuring integrity, device ecosystem health and interoperability. This

test will review the type of guidance provided from the vendor to the public safety professionals.

- 1543 Analysis will determine if any of the contained information contains security guidance dedicated
- 1544 to properly owning, operating, and configuring the device for public safety use. The procedure
- of this test utilizes the outcome observed in Test 1; however, this test focuses specifically on user
- 1546 guidance after device unboxing and post-provisioning.
- 1547 *Test Outcome:* Devices have specific user guidance in the user manual to secure the mobile
- 1548 device. Configuration settings include enabling/disabling of location tracking, account settings,
- 1549 user accounts, unlock settings and linked accounts. Detailed user guides can also be found
- 1550 online from both the device manufacturer and the cellular service provider.
- 1551 Analysis: Out-of-the-box devices will go through a setup procedure to secure settings such as
- 1552 location tracking, encryption and lock screen settings. Application specific settings are
- 1553 configured after the device is initialized and in some cases after applications are installed.
- 1554 Configuration guidance is easily obtained through the device manufacturer's web site,
- accompanying documentation, and the cellular provider's web site. The most accurate guidance
- 1556 information is contained on the cellular service provider's web site for Android devices.
- 1557 Guidance for Apple iOS devices is best obtained through Apple's support web site. Specific app
- settings must be obtained through the application's vendor or developer web site. MDM
- solutions and local settings are also available for further device controls, such as camera access
- and app store access.
- 1561 *Gaps:* OS updates and patches may alter the location of specific settings. Likewise, updates and
- 1562 patches can alter previously set configuration and/or add additional settings. Deviations from
- 1563 update and patches may require the user to either find new settings or search online for additional
- 1564 settings. MDM software can help mitigate settings induced risk among devices that are under
- 1565 common administration. App specific settings are variable, and users must refer to the specific
- 1566 app vendor for configuration guidance.
- 1567 Guidance: It is recommended to perform post provisioning of devices, especially after
- 1568 installation of additional mission critical applications. Only the minimum services and
- 1569 permissions should be enabled to allow functionality of mission critical applications and perform
- 1570 routine duties. Configurations, such as location tracking should be turned off for non-essential
- applications, including OS provided tracking services. Application permissions are configured
- 1572 upon installation or can be changed post-installation in the settings menus.

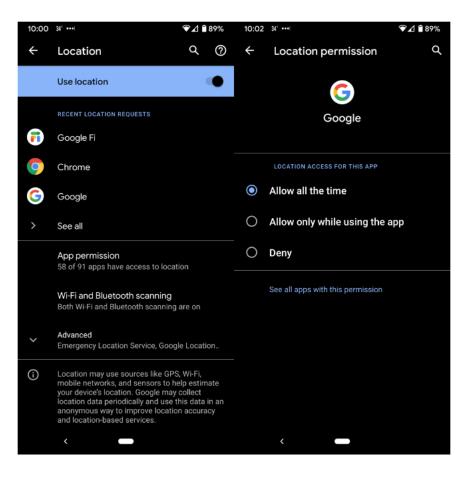
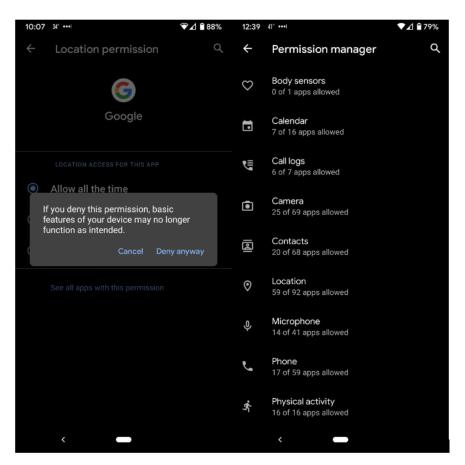


Figure 16 - Android device location permissions (1)



1576

Figure 17 - Android device location permissions (2)

1577 Android contains specific provisioning for location and permissions for each installed app.

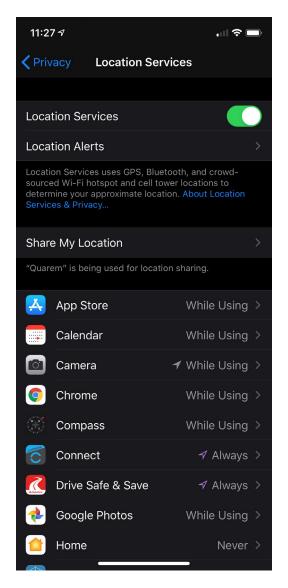
1578 Figure 16 displays a system wide setting for location tracking as well as a log of recent tracking

1579 requests. The right image of Figure 16 shows specific settings for an individual application.

1580 Figure 17 shows a warning message notifying the user that disabling location services for certain

apps may negatively affect basic device functionality and permissive variables for device

1582 functionality.



1584

Figure 18 – iOS device location permissions

Figure 18 shows how Apple iOS devices contain a similar menu to control location permissions for the entire device or individual apps.

1587 Mobile devices allow for application specific settings for various permission. Note that some

1588 permissions must be enabled for the device to operate properly. The application will typically

1589 re-prompt the user if an application requires additional permissions. Users and administrators

should regularly review device permissions and services to ensure device integrity and prevent

- 1591 profile tracking of responders.
- 1592 Since settings are subject to change with OS versions and device types, it is recommended to
- 1593 utilize web-based resources for configuration guidance for specific devices. Most mobile OSs
- 1594 provide detailed lists of apps and associated permissions as shown in the Android Permissions
- 1595 Manager in the figure above. It is recommended to regularly test applications, especially after

- 1596 updates or permission changes, to ensure that first responder applications remain operational.
- 1597 Policies applied through an MDM solution should be regularly tested to ensure proper policy
- 1598 implementation as well as adequate operation of the responder devices. Negligence in
- 1599 performing regression testing of security polices and operational functionality puts the first
- 1600 responder at risk. For example, a security policy that limits the use of the device's camera may
- 1601 impact the ability to collect incident evidence at a crime scene. In some reported cases, public
- 1602 safety personnel have resorted to use non-secure, personal devices to collect such evidence.
- 1603 These actions prevent the responder from completing their job, exposes their personal asset to
- 1604 external risk and may invalidate the evidence and chain-of-custody processes.

Benefits: Post provisioning of device security settings ensure device integrity by securing device
 permissions. Location services can allow profiling through apps and tracking of First Responder
 devices. Linked accounts may provide app access to mobile settings, cameras, haptic devices

and databases. Linked accounts may present the potential for remote application execution or

- 1609 device exploitation through the installation of backdoor trojans or solicitation exploitation.
- 1610 Users should be aware of configuration and security settings to ensure continued health of the
- 1611 mobile device in post-provisioning situations. Post-provisioning, post-policy application
- 1612 regression testing should be performed on test devices before being applied to first responder
- devices in the field. Field users should be notified of changes and updates so that devices can be
- 1614 operationally verified in a non-emergency setting.
- 1615

1616 B.1.12 Test 12: Wi-Fi MitM and Rogue AP Detection

1617 Security Objective(s): Integrity, Confidentiality

- 1618 *Test Description:* This test checks to see if the mobile device can locally detect Evil Access 1619 Points and/or Man-in-the-Middle (MitM) attacks when using Wi-Fi.
- 1620Note: While additional, advanced MitM attack methodologies exist, this test intends to1621test basic mobile device MitM detection using built-in OS defenses.

1622 Test Procedure: The test configuration network consists of two Access Points (see Figure

1623 below.) One AP is the trusted Infrastructure AP utilizing secure methods of authentication and

1624 encryption. The second AP is the EvilAP used to mimic the Infrastructure APs SSID. This test

1625 consists of two parts. Part one tests if the Smartphone Device will connect to the EvilAP, part

- 1626 two tests interception of HTTP/HTTPS traffic and extraction of private data. For the tests to be
- 1627 "successful" the smartphone device must be able to locally distinguish between the trusted and
- 1628 untrusted Wi-Fi connections. Differentiation of trusted/untrusted connections are accomplished
- 1629 through association via a trusted 48-bit BSSID. If the first test is not successful, naturally the
- 1630 second MitM test cannot be tested. In a non-successful event, the second condition is tested by
- 1631 connecting the Smartphone Device to the EvilAP and the MitM test is performed.

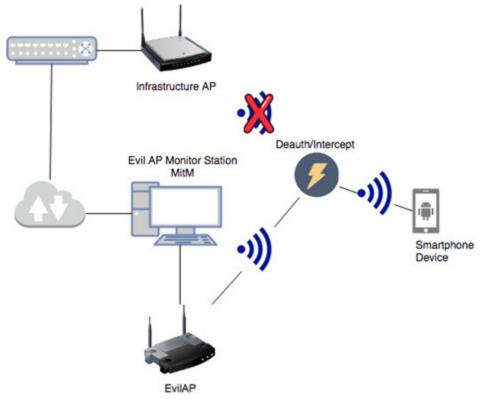


Figure 19 - EvilAP/MitM network configuration

- 1634 *Test Outcome:* All DUTs successfully mitigated the Wi-Fi spoofing attack as well as the MitM
- 1635 attack. The mobile wireless client distinguishes the Wi-Fi connections by BSSID, even if the
- 1636 SSID contains the same network identifier. Mobile devices will not automatically connect to the
- 1637 rogue AP until manually subjected via user input. Additionally, if previous association is made
- to both APs, the mobile client would prefer the Infrastructure AP using advanced Wi-Fi security
- 1639 mechanisms over an AP using Open or no authentication.
- 1640 All devices successfully mitigated the T attack. The devices tested claimed to be connected to
- 1641 the Rogue Wi-Fi network but reported "no internet." This factor indicates that the Wi-Fi client
- 1642 identified an untrusted connection. Further analysis with the mobile's web browser identified
- 1643 that the trusted destination web sited utilized a secure mechanism called HTTP Strict Transport
- 1644 Security (HSTS). HSTS prevents SSL downgrade attacks.

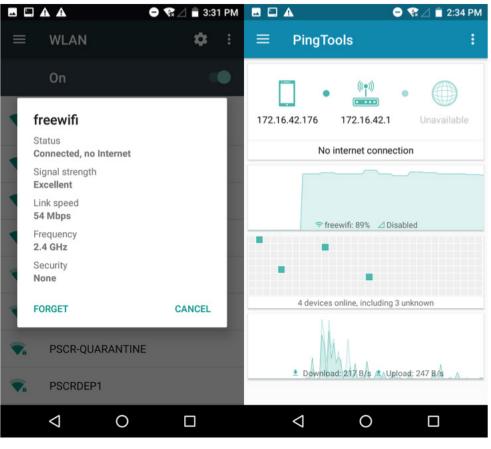
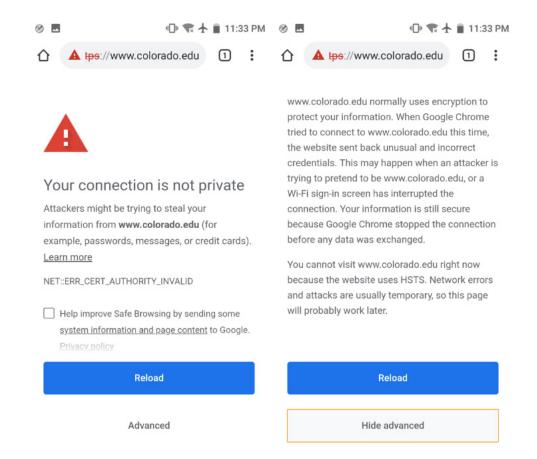


Figure 20 - Mobile device connection to AP with no Internet



1648

Figure 21 - Website detects MitM attack due invalid certificate response

1649 Figure 20 (left) displays an Android Wi-Fi client that shows connection to AP, but no internet.

1650 On the right of Figure 20, Ping Tools (3rd party app) is shown to verify the connectivity status.

Figure 21 shows a browser request detect MitM attack due to invalid certificate response and the advanced information explaining why connection was not established due to invalid certificate

1653 response.

1654 *Analysis:* Mobile devices have built in mitigations to prevent Wi-Fi based attacks, both on the

1655 OS level as well as the browser level. Many indicators and warning messages are conveyed to

1656 the user to make them aware of a potential attack.

- 1657 *Gaps:* HSTS is a server-side protocol feature that must be implemented in both the web server as1658 well as the mobile browser.
- 1659 The web browser is not locally tied to the OS, instead the OEM web browser was used in this
- 1660 experiment. Changes in browser technologies and protocols are typically interdependent of the
- 1661 OS. Therefore, it is important to keep browser applications up to date with latest revisions and
- 1662 patches in addition to the mobile OS.
- 1663 We were unable to prevent the mobile device from connecting to the fake AP. This requires
- additional network configuration from a network and mobile device administrator.

- 1665 *Guidance:* The device user should always check the network connection and access to network
- 1666 services. Awareness of network connectivity and availability is important to validate the Wi-
- 1667 Fi/LTE connection to ensure connection to the proper network.
- 1668 To prevent connection to rogue or public access points, a device administrator should consider
- 1669 leveraging the VPN services on the mobile device. The device user should authenticate to the
- 1670 VPN services to ensure authorized access to public safety resources. VPNs ensure data
- 1671 confidentiality, especially when connecting to public Wi-Fi access points or other non-trusted
- 1672 networks.
- 1673 *Benefits:* Detection mechanisms implemented in the mobile device's Wi-Fi client prevent basic
- 1674 MitM attacks by distinguishing trusted/untrusted connections. If a user accidently connects to an
- 1675 untrusted access point using the same SSID, multiple indicators are present to alert the user of a
- 1676 potential attack.
- 1677 Configuring a mobile device to connect over first responder VPN services allows the device
- 1678 owner control over network access and secure transfer of public safety information. User data is
- 1679 encrypted and cannot be interpreted by any intermediate entities.
- 1680

1681 **B.1.13 Test 13: Boot Integrity**

1682 Security Objective(s): Integrity

1683 *Test Description*: This test will check to see if the mobile device is performing some form of 1684 boot validation. Boot validation are integrity checks on device boot files and processes to verify that the mobile OS has successfully executed into a valid state. Boot validation methods on 1685 mobile devices require executable kernels and code to be verified via digitally signed 1686 1687 cryptographic hashes (of the kernel code). The exact location of the hashes varies between 1688 devices, but the operation and methodology are similar in all mobile devices. After the boot executable code is loaded into memory, validation occurs. If validation succeeds, the device will 1689 1690 continue to load system executables and may perform additional validation. If validation fails, 1691 the device will stop the boot sequence, enter an error state and/or reboot.

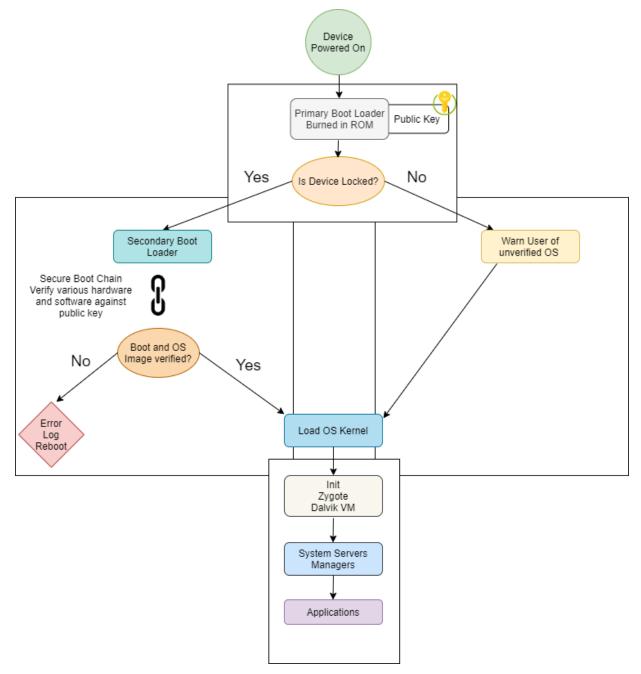


Figure 22 - Simplified schematic of the Android boot process

1694 Secure boot operating systems utilize cryptographic public keys that are burned into system readonly memory (ROM) from the factory. The boot processes will use a burned in public key to 1695 verify hashes of boot loaders, hardware components, system images and the OS image in a 1696 1697 "boot-chain". This methodology allows lower levels of the boot operation to verify the next 1698 operation in a "chain" of events. If any step in the chain verification fails, the device will stop 1699 the boot process, log the error, notify the user and reboot the device. While the boot procedure is like that of any other computer, verification occurs before any code is loaded into system 1700 1701 memory or storage. Factory unlocked mobiles will bypass the secure chain verification, warn the 1702 user of booting an unverified OS, and load the OS.

1703 When selecting mobile technology, the consumer needs to be aware of the differences and 1704 selections available between "factory unlocked" and "locked" phones. Starting in Android 1705 version 4.4, methods were added for kernel verification during boot and notified the user if 1706 deviations occurred. In Android version 7.0 boot verification was enforced to prevent data 1707 corruption and malicious compromise. Subsequent Android releases beyond 7.0 perform boot 1708 verification and in some cases have improved these methods to address known exploits or 1709 improve boot security methods. Apple iOS devices also cryptographically sign components involved in the booting and startup process in a similar method as Android. iOS boot code is 1710

- 1711 immutable at the chip fabrication level and verified through Apple Root CA verification.[15]
- 1712 *Test Outcome:* All tested devices contained some degree of boot verification. One of the tested
- 1713 devices contained the oldest Android version 4.4, however still contained kernel verification, but
- 1714 could be easily bypassed. Another device contained a special version of Android OS and
- 1715 therefore did not have specific information about boot integrity. Since this device also came
- 1716 factory unlocked, boot integrity methods can be bypassed by the user. All the remaining devices
- 1717 in the test contained an Android version greater than 7, contained enforced boot verification
- 1718 methods.
- 1719 *Analysis:* Modern mobile devices contain some form of boot integrity verification. Like any
- 1720 technology, older devices may not have the latest protection mechanisms and are more likely to
- 1721 contain exploits to bypass boot verification. Newer devices also contain hardware level
- 1722 verification methods that check for digital signatures and cross reference these signatures with
- 1723 trusted manufacturer sources. Overall, factory "locked" devices provide the greatest boot
- 1724 integrity protections and should always be considered over "unlocked" devices.
- 1725 Gaps: Many older handsets cannot be software upgraded to protect against new exploits. Like
- any other secure computing device, bootloaders typically run immutable code on read-only
- 1727 memory implemented at the factory. Future technologies and exploits may reveal weaknesses in
- 1728 current cryptographic algorithms. Since cryptographic keys are burned-in, they cannot be
- 1729 updated to support newer crypto algorithms that provide greater entropy. Typically, it is
- assumed that the lifecycle of the device is shorter than technological advances that may be used
- 1731 to exploit security controls.
- 1732 *Guidance:* First responders and public safety organizations should only purchase mobile devices
- 1733 from trusted vendors. Devices should be factory locked to ensure device integrity and that only
- 1734 the mobile provider or device vendor can perform OS updates. Devices that are no longer
- 1735 software upgradable or hardware cannot support the latest boot integrity methods should be
- 1736 retired out-of-service.
- 1737 Benefits: Boot integrity prevents loading of an unauthorized OS that could be used to
- 1738 compromise handset devices, potentially leading to data extraction or utilization as a remote
- 1739 attack platform. In Android Verified Boot Version 2.0, system prompts are implemented to warn
- 1740 the user in the event a custom or unverified OS is loaded. This warning occurs on both factory
- 1741 locked or unlocked Android devices. Apple iOS devices also provide similar protection

- 1742 mechanisms to prevent loading of unauthorized iOS boot code.
- 1743

1744 B.1.14 Test 14: Data Isolation

1745 *Objective: Isolation*

1746 Description: This test will check to understand if the mobile device is utilizing an isolation 1747 technology such as Android Security-Enhanced Linux (SELinux). Data isolation occurs on 1748 individual applications after the device is fully booted and operational. SELinux enforces access 1749 control over all device processes as well as their interaction with crucial Linux process, such as init, dmesg, cron and others. Data isolation provides device protection by confining and 1750 1751 restricting system services and controls access between applications. These protections create 1752 sandboxes that allow applications to run within its own domain without risk of interfering with 1753 other applications or system services. Many mobile device systems run data isolation on a 1754 allowlisted basis where processes are denied unless explicitly allowed. However, for 1755 development purposes, it is possible to enable special modes that are more permissive. 1756 Permissive modes are disabled by default and must be manually enabled by the user or 1757 developer. While permissive modes allow greater access to system resources and processes, 1758 enabling this mode puts the device at greater risk. However, most modern mobile operating 1759 systems, such as Android, still allow sandboxing even while in permissive test modes. Android 1760 OS introduced SELinux sandboxing into its operating system in version 4.3. Version 7.0 and 8.0 added features to further restrict applications to sandboxes as well as boot level isolation for 1761 vendor specific images. Apple iOS uses a similar data integrity suite called System Integrity 1762 1763 Protection (SIP) or rootless integrity protection. Much like SELinux, a combination of file system permissions as well as sandbox environments separate applications in user spaces to 1764 1765 prevent unwanted system compromise. Accordingly, Apple further enhances application 1766 security by requiring code to be vetted through a digital signing process. Apple iOS also 1767 includes a specific development environment to allow unsigned applications, not yet vetted 1768 though the Apple App Store. Like Android, development environments include enhanced 1769 protections and sandboxing to prevent system compromise.[16]

Test Outcome: All observed devices contained a form of data isolation for applications. Most of
the devices were factory locked and developer options were disabled by default. Of the devices
that were not factory locked, developer options were disabled, and OEM OS images were used in
testing. All devices ran in the respective enforced security policy to provide sandboxing of
applications and file system protections.

1775 Analysis: Data isolation methods are implemented on most modern devices. Like Boot Integrity

1776 methods, older hardware and software may not support the latest protections provided by data

1777 isolation methods like SELinux or Apple iOS SIP. Data isolation methods can be bypassed

1778 though user modification, however sandboxing of applications creates permissive restrictions for

1779 processes and applications. Most users are unaware of data isolation since there is an abstraction

1780 level between app operation and user interface (UI). Options for the user to interact with data

isolation mechanism must be explicitly implemented by the application developer or through

- 1782 system settings.
- 1783 Gaps: No vendor guidance is given regarding data isolation in the user documentation or web
- site resources from the vendor. Data isolation is considered a mandatory or common
- 1785 implementation on modern mobile devices, so it's often assumed that these features are enabled
- 1786 by default. Typical users would have no relocation of data integrity unless explicitly notified of
- 1787 its purpose or in the event of compromise.
- 1788 Data isolation does not prevent administrative override to grant user or app permission to system
- 1789 resources. Out-of-the-box, the device owner has complete administrative control over the device
- to grant application permissions, which could potentially compromise the data integrity of the
- 1791 device. It is important to understand that data integrity does not influence administrative control,
- 1792 these two concepts are not analogous.
- 1793 *Guidance:* Most modern handsets and mobile devices contain the latest features and
- 1794 enhancements regarding data integrity protections. Similarly, devices typically have data
- 1795 integrity mechanisms built in and enabled by default, requiring little or no user intervention.
- 1796 Older devices may lack features to protect against modern attacks, therefore it is important to
- 1797 keep devices up to date with latest OS patches and upgrades. Devices that are no longer
- supported by the hardware vendor or OS manufacturer should be retired out of service.
- To guarantee data integrity, applications should only be downloaded though the OS app store.
 Apps must be digitally signed to ensure the contained code has been properly vetted for public
 use.
- 1802 Users that install new applications from the app store should take note of any special permissions 1803 required for the application to run. Allowing application permissions grant use of protected
- required for the application to run. Allowing application permissions grant use of protectedsystem processes, which could compromise data integrity and put the system or user data at risk.
- 1805 Only applications required to perform first responder duties should be installed to mission
- 1806 critical handsets. By default, out-of-the-box, the device owner is considered the device
- 1807 administrator and can install apps or make system changes. While data integrity mechanisms are
- 1808 always in effect, the user can grant permissions to applications to bypass or allowlist access to
- 1809 system processes. Device administrators may consider using an application vetting service or
- 1810 working with an application provider that includes the information necessary to address any
- 1811 concerns (app permissions, data collection, privacy concerns, etc.). [21]
- 1812 Devices that are under common administration should run supplemental device enrollment
- 1813 software to further enforce data integrity policies at the enterprise level. Device enrollment
- 1814 management systems are typically used to secure and manage enterprise mobile devices. These
- 1815 systems enforce device policies to ensure devices are up to date and prevent installation of
- 1816 unwanted or unnecessary applications. Device enrollment systems and software are not included
- 1817 in most factory handset configurations.
- 1818 Handsets not used in software development environments should have developer and test modes
- 1819 disabled. This setting is commonly found within the device's setting menu, but may be hidden
- 1820 from the user, depending on the platform and OS version. By default, most factory distributions

- 1821 have developer or test modes disabled. This setting is typically not included within the normal
- 1822 user documentation but can be found though online web searches or vendor support web pages.
- 1823 Depending on the hardware platform, development environments may only be accessible using
- 1824 supplemental hardware interfaces and software development kits. Devices used for development
- 1825 purposes should not be used daily first responder use.
- 1826 Application developers should only use software development kits offered from the OS
- 1827 developer. Applications should be vetted through the manufacturer and digitally signed for end
- 1828 user use and distribution. Any developed application should only request permissions necessary
- 1829 for the application to function. Requested permissions should be clearly explained as to why the
- 1830 permission is required within the app's description on the application store. During installation 1831 or application use the user should be prompted to allow special permissions. Allowing excessive
- 1832 or unnecessary permissions can allow an application to bypass data integrity protections, putting
- 1833 the device at risk.
- 1834 *Benefits*: Data integrity protects OS processes and user data from potential compromise by
- 1835 enforcing access permission. Data integrity protection mechanisms are a combination of
- 1836 supervisory processes that prevent execution of code, access to system processes and critical OS
- 1837 file system areas. These supervisory processes prevent the deletion or alteration of critical
- 1838 system files, enforce user process separation, segregate application processes, and enforce
- 1839 application permission to system functions.
- 1840

1841 B.1.15 Test 15: Device Encryption

1842 *Objective:* Confidentiality, Ease of Management

Description: This analyzes if the device is locally utilizing device-wide encryption, and how
 difficult it is to use. Device encryption encodes all user data using symmetric encryption keys.
 Once encrypted, the user must provide credentials upon boot to decrypt user data. Typically, the
 user only must provide credentials once and further encryption/decryption occurs automatically
 upon disk read and writes. Modern devices typically utilize dedicated, chip-based, encryption
 engines to support real-time processing as well as hardware level separation to physically
 separate encryption operations from systems processes. Physical separation of encryption

1850 activities creates isolated environments on-hardware to prevent compromise of encryption keys.

1851 Two types of encryption are available for most mobile devices, depending on the mobile OS and 1852 hardware support. Device functionality behaves differently depending on the type of encryption 1853 used. One is not necessarily better or worse than the other regarding file system security but may 1854 alter the user experience. The type of encryption on mobile device is hardware dependent and 1855 typically not configurable by the user. For more information about Android encryption refer to 1856 Android's developer web documentation. [13]

File-based encryption only encrypts user files, which allows for partial phone
 functionality before decryption. File-based encryption allows for the device to receive
 calls and/or make emergency calls before credentials are entered. Multiple keys can be

- 1860 used to provide independent encryption of files, which is useful in multi-user
- 1861 configurations or in high-confidential scenarios where additional protections are required.
- Full-disk encryption uses only a single key to protect the entire volume of the device.
 User data as well as system data is encrypted and can only be unlocked at boot. The
 device is not useble until the law is unlocked.
- 1864 device is not usable until the key is unlocked.
- 1865 *Test Outcome:* All of the DUTs supported file-based encryption. Encryption options were
- 1866 prompted upon initial device setup, however configuration for encryption was present in the 1867 device's security settings.

≵ ս⊡ս マ 📉 🗎 4:16 PM	11:29 1 🤉 🗖
\equiv Security	Settings Face ID & Passcode
Device security	ALLOW ACCESS WHEN LOCKED:
	Today View
Screen lock 🔅	Notification Center
	Control Center
Fingerprint	Today ViewNotification CenterControl CenterSiriReply with MessageHome ControlWalletReturn Missed CallsUSB Accessories
Smart Lock	Reply with Message
To use, first set a screen lock	Home Control
Encryption	Wallet
	Return Missed Calls
Encrypt phone	USB Accessories
Encrypted	Unlock iPhone to allow USB accessories to connect when it has been more than an hour since your iPhone was locked.
Passwords	
	Erase Data
Make passwords visible	Erase all data on this iPhone after 10 failed passcode attempts.
Device administration	Data protection is enabled.
Davias administrators	

1869 Figure 23 - (Left) Android device encryption settings. (Right) Apple iOS device data protection settings

- 1870 Figure 23 shows an Android device's security settings confirming encryption and an Apple iOS
- 1871 device confirming encryption settings "Data protection is enabled." Neither device specifies
- 1872 what type of encryption is being used.
- 1873 Analysis: All modern mobile handsets contain some form of device encryption. Apple iOS
- 1874 introduced forms of encryption and digital signing in early versions of its operating system.
- 1875 Digital signing of applications was mimicked after app store implementations were introduced in

- 1876 iPod devices. Encryption was introduced in iOS version 4, such as encryption on lock screen
- 1877 and application specific data protection. Android introduced encryption in Android version 4.4.
- 1878 Modern mobile devices include encryption as an initial deployment option and is recommended
- 1879 to the user on initial setup. Encryption is easy to set up, however it requires that the user
- 1880 implement stronger authentication methods. Stronger authentication ensures that encryption
- 1881 cannot be bypassed through brute force.
- 1882 Gaps: No observable gaps were found concerning data and device encryption. Vendor guidance
- 1883 provided clear configuration instructions, where possible. Since encryption is offered during
- 1884 device setup, it is easily user configurable. On-line resources through the vendor or OS
- 1885 manufacturer offered clear instructions on how to set up encryption or where to check status of
- 1886 the device's encryption. App based encryption and configuration varies according to the app
- 1887 developer, this is not considered a notable gap for the device.
- 1888 *Guidance:* Out-of-the-box most devices are not encrypted, however setup wizards provide the
- 1889 option to encrypt the device. It is recommended to enable encryption whenever possible, both on
- 1890 the OS/device level as well as within applications, wherever available. Device encryption can be
- 1891 enabled though the setup menu of the device, typically under the security configuration section.
- 1892 On Apple iOS devices, encryption configuration can be found under Settings, Touch ID &
- 1893 Passcode or Face ID & Passcode. When the device is encrypted, it will prompt the user for a
- 1894 passcode. It is important to recognize that this passcode is a separate passcode/key than the
- 1895 device "unlock" code. While these two passcodes can be the same or different, one will
- 1896 unencrypt the disk data, while the other allows access to the device's UI.
- 1897 Disk encryption is only as good as the authentication methodology for access control. When
- 1898 possible, complex passwords should be used for encryption. It is important to remember that
- 1899 encryption passwords are generally only authenticated upon device start or bootup. This
- 1900 password should include complex alphanumeric passwords instead of the numeric pin.
- 1901 Passwords should contain special characters, both lower and capital letters, numbers and should
- 1902 not contain dictionary based, easily guessable words. Since digital identity guidelines change on
- a constant basis, it is recommended to use the latest NIST guidelines found at
- 1904 https://www.nist.gov. After the device is fully booted and decrypted, alternative authentication
- 1905 methods can be used to "unlock" the device screen during normal use. For public safety
- 1906 applications, users need to ensure that the device is fully booted and authenticated to ensure rapid
- 1907 access to the device is available.
- 1908 On devices that support file-based encryption, applications can be "made aware" of encryption.
- 1909 Apps that require additional protections can utilize this feature by operating in separate protected
- 1910 disk space. When the protected app is started, it will prompt for a passcode to unencrypt app
- 1911 specific device data. This passcode is a separate key from the key used to encrypt user files but
- 1912 utilizes the same hardware level processing. Configuration of encryption for individual apps
- 1913 vary by app vendor and support for app-based encryption must be implemented by the app
- 1914 vendor. App based encryption is recommended where additional protections are required for app
- 1915 specific data. Examples include enterprise secret data, personal identifiable information or state
- 1916 secret data. Common first responder applications that utilize these mechanisms include

- 1917 enterprise email apps, document editors, forensic collections apps, and health monitoring
- 1918 collections apps.
- 1919 Benefits: Data Encryption ensures confidentiality of user or system data if the device is
- 1920 physically compromised. If the device is lost or stolen, data on the device cannot be retrieved
- 1921 unless the proper passcode or key is presented to unencrypt the data. While the device may be
- 1922 reused, the data cannot be retrieved due to the data being encoded. If key passcodes are lost,
- 1923 data cannot be retrieved, and the device must either be factory defaulted or application
- reinstalled. Data encryption can also protect app specific data from other potential malicious
- apps on devices that support file-based encryption. Malicious apps and bad actors cannot access
- app specific encrypted data unless a key is presented to unlock data.
- 1927

1928B.2Wearable Devices

1929 B.2.1 Test 1: Obtain General Hardware Information

- 1930 Security Objective: Ease of Management
- *Test Description*: This test will identify information about the device, and how easy it is to obtainthat information.
- 1933 *Test Procedures:* Search for online datasheets and technical documentation for each wearable
- 1934 device to obtain available hardware information and operating specifications. Most information
- 1935 was obtained using the device manufacturer's webpages and search engines if the information
- 1936 could not be found through the device manufacturer.
- 1937 *Test Outcome:* All devices had specific online resources pertaining to the hardware and software
- specifications of each device. Some devices had specific datasheets that listed all the hardware
- 1939 components and manufacturer information while others listed the ranges of operating conditions
- 1940 that the device would be able to handle. Overall the information gathered about each device was 1941 sufficient to understand what sensors and components the device had as well as its hardware
- 1941 sufficient to unders 1942 capabilities.
- 1943 *Analysis:* Most of the information about devices was readily available. The information sheets
- varied in the amount of detail and types of data provided. The data ranged from specifications on
- 1945 the hardware and software to general marketing information about the product. Devices that were
- 1946 accompanied by technical datasheets could be more thoroughly examined since they often
- 1947 included important information about software versions and hardware components that may have
- 1948 been difficult to obtain through other means, since most wearable devices do not have an
- 1949 operating system to interact with.
- 1950 *Gaps:* Some devices had more descriptive datasheets than others, so we were not able to get all
- 1951 the important information we would have liked to have about each device through reading these
- 1952 datasheets.

- 1953 *Guidance:* Public Safety device administrators should have the device hardware information for
- asset management and resource awareness. Device manufacturers should ensure hardware
- information is readily available on the device, online, or in the device manual.

1956 *Benefits:* Hardware data sheets allow public safety device administrators to be aware of the

device information, such as the make and model. This information is important for generalawareness, auditing inventory, and asset management. This information is also useful if any

awareness, auditing inventory, and asset management. This information is also useful if any
issues are identified with a specific make or model of device (e.g., recall or identify information)

about the device based on hardware datasheets that can give awareness to information (e.g., the

- 1961 device make and model).
- 1962

1963 B.2.2 Test 2: Obtain General Software Information

1964 Security Objective: Ease of Management

1965 *Test Description*: This test will identify the name and software version of operating system and 1966 major applications that are shipped with the device. Note that this is much more difficult on a 1967 wearable device than on a mobile device, and NIST engineers will not be performing firmware 1968 and binary extraction activities. This will also attempt to understand the protocol versions for the 1969 primary wireless protocols (i.e., Wi-Fi, Bluetooth, and Cellular). This test will also investigate 1970 the use of wearable specific protocols such as Near field communications (NFC), ZigBee, and Z-1971 Wave.

1972 *Test Procedures:* Software information about each wearable device was obtained using the 1973 device datasheets obtained from the device manufacturer or through packet captures. More

recent versions of Bluetooth carry more comprehensive security capabilities, so identifying the

1975 version of Bluetooth used by the device is indicative of what security measures the device is

1975 version of Bluetooth used by the device is indicative of what security measures the device is 1976 capable of supporting. Some devices had the version of Bluetooth and Wi-Fi being used listed in

1977 their technical documentation. Other devices did not have this information readily available, so

1978 the information needed to be obtained through examining a packet capture for an attempted

1979 connection to the device using Bluetooth. Versions of Bluetooth past version 4.0 usually contain

a packet that identifies the version of Bluetooth that the device is using even if a successful

1981 connection to the device cannot be made.

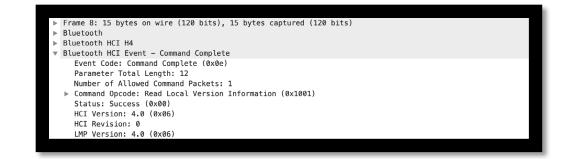
1982 Test Outcome: All devices examined either used Bluetooth or Wi-Fi, with some devices using

1983 both for different purposes. The versions of Bluetooth being used by each device varied since

1984 Bluetooth is designed to be backwards compatible with earlier versions. All devices using

1985 Bluetooth exclusively used at least Bluetooth version 2.1 which was the first version of

1986 Bluetooth to enforce using encrypted key exchange between devices.



1988

Figure 24 - Example packet capture used to identify Bluetooth version

1989 Analysis: Most of the wearable devices examined do not contain an operating system since they 1990 were not designed to be interacted with directly. Therefore, to identify versions of Bluetooth 1991 being used you need to examine datasheets that accompany the device or identify the information 1992 through attempting to pair with the device. From examining device pairings, we could find the 1993 Bluetooth version directly if the exchange contained a 'Read Remote Version Information' 1994 packet sent by the controller or a 'Read Local Version Information' packet sent by the host. Both of these packets contain a "LMP version number" field that corresponds to the Link Manager 1995 1996 Protocol (LMP) Version Number. This version number has a corresponding mapping to what 1997 version of Bluetooth is being used by the device. If the device pairing did not contain either of 1998 these packets, we could check the exchange to see if simple pairing mode was enabled, which 1999 indicates that the device is at least using Bluetooth version 2.1.

2000 *Gaps:* Some older versions of Bluetooth do not require that the device list its version number

2001 when pairing, so we were not able to list a specific version of Bluetooth for all devices.

2002 However, if the devices were using Secure Simple Pairing, we could assume that the version

2003 being used was at least 2.1.

Guidance: Software information should be available to device owners to understand the device
 capabilities (e.g., available network protocols, compatible applications, operating system). For
 first responders, additional information about the specifics of the network protocols should be
 provided. For example, with Bluetooth, the device owner should have the information about
 what version of Bluetooth is being used and what security levels are enabled within the device.

2009 Benefits: Devices that use newer versions of Bluetooth can utilize more security features that

2010 have been built into the pairing mechanisms between devices. Recognizing the differences

2011 between versions of Bluetooth can encourage public safety organizations to purchase devices

2012 that clearly state the software specifications for the devices they are using to ensure that they

2013 have the capabilities necessary to meet their security objectives (e.g., confidentiality, integrity,

- and availability).
- 2015

2016 B.2.3 Test 3: Device Ruggedization Ratings

2017 Security Objective: Availability

- *Test Description*: This will identify the IP ratings and any other information available for thedevice.
- 2020 Test Procedures: Most devices were accompanied by datasheets and technical documentation
- 2021 that contained ruggedization information, specifically IP ratings and operating temperatures.
- 2022 Examining the IP ratings and operating temperatures in this documentation was sufficient to
- 2023 determine what physical limitations the device had.
- 2024 *Test Outcome:* Most wearable devices were accompanied by IP ratings in their technical
- 2025 documentation, with varying capabilities when it came to dust and water protection. The least
- 2026 protected wearable devices had protection against limited dust ingress and low-pressure water
- 2027 jets, while the best protected wearables had protection for total dust ingress and were
- submersible up to 1 meter in water. Most wearable devices had relatively durable operating
- 2029 temperatures, with some allowing devices to operate at temperatures below 0° F and as high as
- 2030 122°F. Some of the wearable devices examined contained drop tests as well and had varying
- 2031 results between 6 to 10 feet. Some devices did not contain significant technical documentation
- 2032 information like operating temperatures and IP ratings could not be obtained.
- 2033 Analysis: Most wearable devices have significant durability because they were built for everyday
- 2034 use. Wearable devices that have little to no protection against dust and water are limited in where
- and how they can be used effectively, so most wearable devices are required to have a certain
- 2036 level of protection that allow for them to be used by consumers wherever possible. This makes
- 2037 them particularly useful for public safety professionals because wearable devices need to be
- durable and dependable for public safety professionals to incorporate them into their jobs.
 Devices that can withstand extreme operating temperatures and have significant protection
- 2039 Devices that can withstand extreme operating temperatures and have significant protection 2040 against water are particularly useful since they can be used in most climates that a public safety
- 2040 against water are particularly useful since they can be used in most enhances that a public safety 2041 professional will experience. It is important for device manufacturers to provide easy access to
- 2047 professional will experience. It is important for device manufacturers to provide easy access to 2042 this information so consumers can evaluate the conditions that the wearable device can handle
- and decide whether the device will be capable of withstanding the environment that it will be in.
- 2044 *Gaps:* Some devices did not contain IP ratings and operating temperature ranges in their
- technical documentation, so the durability of these wearable devices could not be evaluated.
- 2046 Providing these details in technical documents can be very important for public safety
- 2047 professionals to determine whether or not they can be used.
- 2048 *Guidance:* Public safety device administrators should be aware of their ruggedization ratings for 2049 their wearable devices. These devices are typically worn on a first responder's body and may be 2050 more exposed to elements than other devices/sensors.
- 2051 *Benefits:* Devices that have a wider range of operating temperatures, significant dust ingress
- 2052 protection, and water protection are more dependable for public safety professionals to use in
- 2053 their everyday tasks. Better protection also means that these devices can be used in more
- 2054 significant ways that could help public safety professionals have better tools to work with in
- 2055 situations with bad weather conditions or in unsafe environments.
- 2056

2057 B.2.4 Test 4: Obtaining Vulnerability Information from OS Information

2058 Security Objective: Integrity, Device & Ecosystem Health

Test Description: This test will have NIST engineers manually check the software versions of the
OS that shipped within the device against a list of vulnerabilities within public databases to
understand the types of vulnerabilities already known within the OS. These will include the
National Vulnerability Database (NVD), VulnDB, and the vulnerability bulletins from Apple,
Google, and the public safety handset manufacturers. Engineers will look to understand the
impact and criticality of all the known vulnerabilities.

- *Test Procedures:* Researchers could extract version information pertaining to Bluetooth from
 each device by parsing packet captures using Python. Bluetooth versions earlier than 4.0 do not
 include the "Low Energy" and "Bluetooth Smart" additions to the protocol so devices that used
 these earlier versions were identified as having potential vulnerabilities.
- *Test Outcome:* Most devices used versions of Bluetooth that supported Secure Simple Pairing,
 which would indicate that the device supported at least Bluetooth version 2.1. This version of
- 2071 Bluetooth allows for encryption key sizes to be negotiated, so an attacker can negotiate a smaller
- 2072 key size in an effort to help them break the encryption set up by Secure Simple Pairing. In
- addition, mutual authentication may not be required with this and versions of Bluetooth prior to
- 2074 3.1. The "Just Works" pairing method was observed in most devices, since it requires the least
- 2075 number of security features to be enabled, however this method of pairing provides no man-in-
- 2076 the-middle protection. Devices that use this method for pairing, even in versions of Bluetooth up
- to 4.2, are susceptible to a man-in-the-middle attack where an attacker can obtain the
- 2078 authentication and encryption key(s) from each device and observe and inject Bluetooth packets
- 2079 between devices. Devices using Bluetooth versions prior to 4.0 also use the E0 stream cipher,
- which is relatively weak and is supplemented with FIPS approved algorithms in later versions ofBluetooth.
- 2082 Analysis: Through observing packet captures, information about the version of Bluetooth being 2083 used by the device and security features that were enabled could be extracted to provide insight 2084 into what vulnerabilities the device was likely to have. Most devices using Secure Simple Pairing 2085 were using Security Mode 4 but did not have man-in-the-middle protection enabled. Wearable 2086 devices often do not have a method for a user to input anything like a display or text keyboard, 2087 so enabling man-in-the-middle protection would require the device to have a static pin number 2088 that it can use to set up this protection with the controlling device. Devices using a version of Bluetooth greater than 4.0 use the Bluetooth "Low Energy" pairing process that contains the 2089 2090 same limitation, so device manufacturers need to ensure that man-in-the-middle-protection can 2091 be enabled through using a static pin number and the "Passkey" pairing method as opposed to the 2092 "Just Works" pairing method. This static pin number should not be obvious or included in 2093 technical documentation since attackers can easily find what the pin number is and disable the 2094 man-in-the-middle protection. Bluetooth was designed to be backwards compatible with earlier 2095 versions of itself, which means that devices will commonly try to connect using legacy methods 2096 that can possibly be less secure than more recent implementations.

- 2097 *Gaps:* Prior to Bluetooth version 4.0, there was not an explicit packet that designated what
- 2098 version of Bluetooth was being used in the device's pairing process. Since Secure Simple Pairing
- was introduced in version 2.1, we can only assume that the devices are using at least version 2.1
- 2100 when the "Read Remote Version Information" or "Read Local Version Information" packets are
- 2101 not present in a packet capture of a device's pairing process.
- 2102 Guidance: Public safety device administrators should be aware of the Bluetooth version used on
- 2103 their wearable devices and the potential vulnerabilities with using a particular version. PSCR
- 2104 Engineers performed packet captures to obtain the Bluetooth version. It would be helpful if this
- 2105 information was provided by the manufacturer within the device manual. With this information,
- a device administrator can identify and assess the risk of using that device.
- 2107 Attackers will often intentionally display or use an earlier version of Bluetooth to force the
- 2108 device to authenticate and pair using a less secure process, so device manufacturers need to take
- 2109 this into account when evaluating the security of their wearable devices. Device manufacturers
- 2110 need to carefully observe what "Security Mode" their device will downgrade to when the
- 2111 controlling device does not support a recent or commonly used version of Bluetooth, in order to
- 2112 make sure that there is no situation where the device can be connected to and used with low to no
- 2113 security measures.
- 2114 *Benefits:* Identifying a device's Bluetooth version and pairing mechanisms gives an in-depth
- 2115 view on what security measures the device can support and what measures it has enabled. Earlier
- 2116 versions of Bluetooth have significant vulnerabilities that are somewhat addressed in more recent
- 2117 versions of Bluetooth but are not always enabled or enforced by default. Using packet captures
- also allows researchers to perform an unbiased analysis of the device and allows for providing
- additional information about the device's capabilities along with what may or may not be present
- 2120 in a device's technical documentation.
- 2121

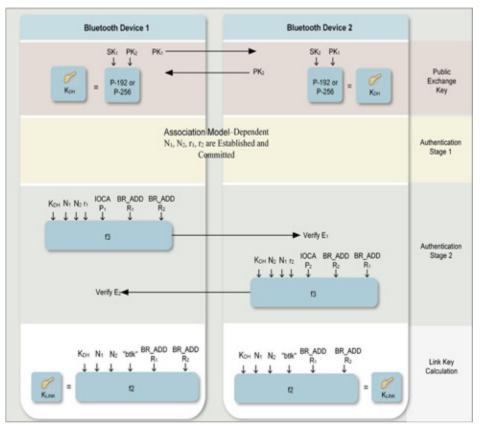
2122 B.2.5 Test 5: Bluetooth Pairing

2123 Security Objective: Authentication

2124 *Test Description:* This test will identify how the wearable device pairs and authenticates to a 2125 mobile device, such as the use of an insecure pairing mechanism. Investigate any encryption, 2126 privacy protections, device names, and insecure pairing types

- 2126 privacy protections, device names, and insecure pairing types.
- 2127 *Test Procedures:* To examine authentication mechanisms packet captures were examined
- 2128 between wearable devices and the mobile devices that contained software to be able to interact
- 2129 with them. Many wearable devices are accompanied by third party applications, so capturing
- 2130 packets gave the opportunity to examine how the wearable device would attempt to authenticate
- 2131 when being used as intended. To facilitate identifying authentication information in packet
- 2132 captures, automation methods using Python were implemented to extract meaningful information
- 2133 related to device version information and flags that were enabled during pairing such as secure
- simple pairing, man in the middle protection, and out of band information. The presence of these fields in each packet determines the level of privacy protection that the wearable device will use

- and is an indicator for what kind of encryption the device will use as well.
- 2137 Test Outcome: All of the wearable devices contained an authentication mechanism, although
- 2138 how this mechanism was implemented varied depending on what version of Bluetooth the device
- 2139 was using. Some devices did not use Bluetooth at all, since they contained a wireless networking
- 2140 interface that they could use to access all of their components over the local area network. In this
- 2141 case the devices used WPA2 passwords to handle authentication, but packet payload encryption
- 2142 was not available for all devices. Devices that primarily used Bluetooth to communicate enforced
- authentication through Bluetooth's simple pairing mode, which will set up a symmetric key
- between each device upon pairing. Before the symmetric key is established between the devices,
- the host device sends a user confirmation request packet to the controller device. The controller
- 2146 device then needs to respond with the corresponding link key to authenticate to the host device.



2148

Figure 25 - Link Key Establishment for Secure Simple Pairing (NIST SP 800-121) [17]

2149 If the link key is not provided, then the device will either set up a new connection or refuse to

2150 pair with the controller device depending on its authentication requirements Most of the devices 2151 used secure simple pairing to handle authentication, however some appeared to be using

2151 used secure simple pairing to handle autoentication, however some appeared to be using 2152 Bluetooth's Generic Attribute Profile (GATT) to only handle service level access restrictions.

2152 Divices that were compatible with Bluetooth Low Energy (BLE) handled authentication through

2154 the low energy pairing process, where identity keys for each device are used among a set of

additional keys to calculate a long-term key that is used to verify each device's identity.

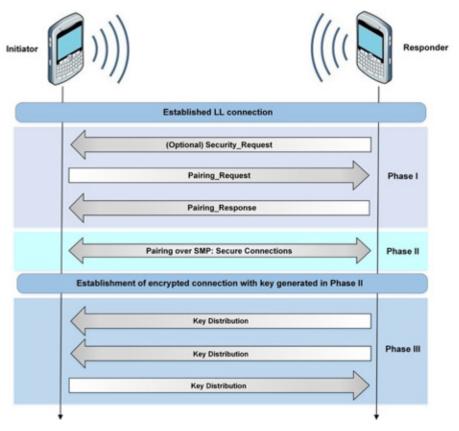


Figure 26 - Bluetooth Low Energy Secure Connections Pairing (NIST SP 800-121) [17]

2158 Analysis: The pairing exchanges for every device could be observed and every device could be 2159 successfully paired with, however the version of Bluetooth being used by the device and its input 2160 capability determined what kind of authentication would be used. Devices that do not have an 2161 interface for a user to interact with cannot require the user to input a PIN number or passcode 2162 since there is no way to enter this information, so the device has to either take a predetermined 2163 pin code or use an alternative method for handling authentication. Wearable devices using secure 2164 simple pairing handle authentication through using a link key and a random number which is 2165 calculated during the pairing exchange, so when a host reconnects the controller device can 2166 verify its identity. However, the authentication requirements of the controller device can allow 2167 for varying restrictions on devices that do not authenticate correctly, from automatically 2168 accepting a new connection to refusing a connection with the host device. Secure simple pairing 2169 also does not provide man in the middle protection since a single link key is calculated between 2170 the devices, so Bluetooth version 4.0 and above have adapted a more robust pairing mechanism 2171 to authenticate devices. This pairing mechanism is referred to as "Bluetooth Smart" and 2172 "Bluetooth Smart Ready" for host and controller devices and involves creating a "long term key" 2173 from a series of key exchanges between the devices. These key exchanges allow the devices to handle authentication by securely sending keys from one device to the other, instead of the 2174 devices calculating them individually. Bluetooth Smart can provide man in the middle protection 2175 2176 if both devices can input a six-digit code, but if the controller device has no input capability then no man in the middle protection is applied. One device examined used a static PIN code with 2177

- 2178 Bluetooth Smart, that provided man in the middle protection but was listed in their technical
- 2179 documentation and could be easily guessed to allow for a successful connection to the device.
- 2180 *Gaps:* Bluetooth is designed to be able to successfully pair with devices using older versions of
- 2181 Bluetooth, so when examining the pairing between devices the wearable device may use an older
- 2182 method of pairing if the host device is using an older version of Bluetooth. In addition, the
- authentication requirements of the wearable device can be set to allow automatically accepting
- 2184 new connections. This is common in wearable devices since they do not have an interface to
- 2185 interact with, so some are built to constantly try to accept new connections without a set number
- of allowed attempts.
- 2187 *Guidance:* Public safety device administrators should be aware of the device pairing process for
- 2188 their IoT devices. This pairing process is often based on the network protocols (discussed in Test
- B.1.2) available within the device (e.g., Wi-Fi, Bluetooth, NFC, etc.). Device manufacturers
- should include information about the pairing capabilities within the device manuals and also
- 2191 consider providing different pairing options. By providing information on different device
- 2192 pairing options, this allows public safety officials to enable the authentication process that meets
- their various needs.
- 2194 Benefits: It is important that wearable devices used by Public Safety are appropriately
- 2195 authenticated to interact with other Public Safety devices (e.g., mobile devices) and/or public
- 2196 safety resources (e.g., computer-aided dispatch (CAD) systems). Evaluating the pairing between
- 2197 devices highlights the important information being passed between devices when the wearable
- 2198 device is being used, and what steps the device will take to protect the confidentiality, integrity,
- 2199 and availability of this information.
- 2200 Depending on the emergency incident or scenario, a first responder may require immediate
- 2201 access to communications or resources. With this in mind, it is important for device
- 2202 administrators to understand the device authentication/pairing capabilities and consider the risk
- 2203 of implementing different levels of authentication. Certain authentication mechanisms may
- 2204 require more time and interaction from the user, which can negatively impact a first responders
- 2205 response time to an emergency incident.
- 2206 Devices that use newer versions of Bluetooth have access to more robust security measures that 2207 provide better protection from common attacks on wearable devices. Examining the pairing 2208 between host devices and wearable devices can give specific information on what requirements 2209 for authentication and encryption wearable devices should have to make full use of the security 2210 options in newer versions of Bluetooth.
- 2211

2212 B.2.6 Test 6: Bluetooth Encryption

- 2213 Security Objective: Confidentiality, Integrity
- *Test Description*: This test will identify how the wearable device communicates with a mobile
- 2215 device, specifically using encryption. This will include the use of a secure algorithm, reasonable

2216 key sizes, and any man in the middle protection.

2217 Test Procedures: Similar to the previous authentication testing, automated parsing of packet

2218 captures using Python was used to test for encryption mechanisms in wearable devices. When a

2219 wearable Bluetooth device pairs with a host device an encryption scheme is determined based on

the corresponding versions of each device and the method for authentication. Encryption

- information could be extracted from packet captures if flags were set during the pairing process
- such as secure simple pairing, out of band pairing, or man in the middle protection enabled since
- a Bluetooth device will examine these flags and choose a certain encryption method in versions
 under 4.0. Later versions of Bluetooth use a more complicated process which uses multiple
- temporary encryption keys to calculate a long-term encryption key, so encryption information
- 2226 can be extracted from multiple packets that carry these encryption keys.

2227 *Test Outcome:* All devices pairing using Secure Simple Pairing enforced link level encryption

using a shared link key, with some devices explicitly setting an encryption key size when paired.

2229 The pairing exchanges between devices do not mention specific algorithms being used to

2230 generate keys but does indicate whether encryption is enabled and provides a code that indicates

2231 what type of encryption key was used to encrypt the data. Secure simple pairing uses elliptic-

2232 Curve Diffie Hellman (ECDH) public key cryptography to generate key pairs between devices

starting with version 2.1 and includes four levels of link key authentication that services on

2234 Bluetooth devices can enforce (see Figure 27).

- Level 4: Authenticated link key using Secure Connections required
- Level 3: Authenticated link key required
- Level 2: Unauthenticated link key required
- Level 1: No security required
- Level 0: No security required. (Only allowed for SDP)

2235

2236 Figure 27 - Security Requirements for Services Protected by Security Mode 4 (NIST SP 800-121) [17]

2237 All of the devices examined using Secure Simple Pairing enforced unauthenticated link keys, which would correspond to Security Level 2. Security Level 1 corresponds to no security at all, 2238 2239 Security Level 3 enforces using authenticated link keys, and Security Level 4 enforces using 2240 Secure Connections. All devices examined used Bluetooth versions 2.1 to 4.0, which corresponds to using the Bluetooth E0 encryption algorithm, which uses the 128-bit link key, 2241 2242 128-bit random number, and an encryption key to encrypt packet data. Newer versions of 2243 Bluetooth do not use the E0 algorithm because it is not Federal Information Processing Standards 2244 (FIPS) approved and is considered a relatively weak algorithm for encryption. Bluetooth Low 2245 Energy (BLE) and versions of Bluetooth after 4.1 use a stronger encryption algorithm called 2246 Advanced Encryption Standard-Counter with Cipher Block Chaining Message Authentication 2247 Code (AES-CCM) which is FIPS approved and helps to resolve a lot of the shortcomings of the 2248 E0 algorithm. Man-in-the-middle protection was not enabled with most of the wearable devices 2249 since Bluetooth depends on the user being able to enter or verify a numerical PIN, and most

- 2250 wearable devices do not contain the ability to enter data through a keyboard. One device set a
- static PIN for use with the BLE Secure Connections pairing, which provides man in the middle
- 2252 protection but makes the static pin easy to guess through a brute force attack or easily identified
- in user manuals. Key sizes for devices ranged between 7 and 16 bytes for encryption keys, some
- of which were set by the controller device during pairing.

For Security Mode 4, the Bluetooth specification defines five levels of security for Bluetooth services for use during SSP. The service security levels are as follows:

- Service Level 4 Requires MITM protection and encryption using 128-bit equivalent strength for link and encryption keys; user interaction is acceptable.
- Service Level 3—Requires MITM protection and encryption; user interaction is acceptable.
- Service Level 2—Requires encryption only; MITM protection is not necessary.
- Service Level 1—MITM protection and encryption not required. Minimal user interaction.
- Service Level 0—No MITM protection, encryption, or user interaction required.

2255

2256

Figure 28 - Secure Simple Pairing Service Levels (NIST SP 800-121) [17]

2257 Analysis: The strength and reliability of Bluetooth encryption algorithms is directly related to 2258 the pairing mechanisms being used between devices, and many of the inputs for encryption 2259 schemes come from outputs of authentication during pairing. With later versions of Bluetooth come more robust pairing schemes which lead to stronger and more reliable encryption 2260 2261 algorithms, so keeping up to date with the latest versions of Bluetooth becomes vitally important for protecting the confidentiality of data passing between wearable and mobile devices. Even 2262 2263 between the latest three versions of Bluetooth there have been significant improvements to the 2264 encryption algorithm being used as well as the authentication mechanisms that Bluetooth uses.

- Using more recent versions of Bluetooth also provides additional capabilities when it comes to
- 2266 protecting data integrity. Devices using Secure Simple Pairing only generate a link key that is
- used to encrypt and decrypt data, but the ability to cryptographically sign packets to ensure they
- have not been altered in transit after the pairing process is complete did not become available
- 2269 until Bluetooth Smart and Bluetooth Low Energy was introduced in version 4.0. This updated
- version introduced a Connection Signature Resolving Key (CSRK) that is generated from the same pairing process that creates Long Term Key (LTK) that is used for authentication. This
- 2272 CSRK can be used by the device sending data packets to sign them and the signature can be
- 2273 verified by the receiving device to provide additional data integrity protection.
- 2274 *Gaps:* If wearable devices do not have the ability to input a numeric PIN for Security Level 4
- 2275 then they cannot provide man in the middle protection and have to fall back to using the "Just
- 2276 Works" pairing mechanism. In addition, the ability to have no limit on the attempts made to pair
- with a device means that an attacker can continually attempt to pair with a device to try to extract
- 2278 any information about encryption or authentication. To determine the Bluetooth encryption
- 2279 levels, PSCR Engineers performed network traffic analysis. This information was not easily
- available in the device documentation and would require public safety officials to inquire about

- the device encryption information.
- 2282 *Guidance:* Wearable devices that use the classic implementation of Bluetooth should strive to
- 2283 use the latest version of Bluetooth since it includes significant updates to encryption and
- 2284 authentication that are available in Bluetooth Low Energy capable devices. Where applicable,
- 2285 wearable devices should also use Security Level 4 which implements secure connections for both
- 2286 BLE and BDR implementations but be mindful that using secure connections does not guarantee
- 2287 man in the middle protection.
- Benefits: Strong encryption algorithms help to protect vital user data for wearable devices, such
 as devices that measure a user's vital signs or record what a user is doing while working as a
 public safety professional. First responders, such as law enforcement, may need to keep their
 location and activities confidential during an operation. Using robust pairing and strong
- encryption algorithms can help to prevent an attacker from being able to gain access to this data
- 2293 without proper authentication to the device.
- 2294

2295 B.2.7 Test 7: Configuration Guidance

- 2296 Security Objective: Integrity, Device & Ecosystem Health, Interoperability
- *Test Description*: This will review the type of guidance provided from the vendor to the public
 safety professionals, and if any of this is security guidance dedicated to properly owning,
 operating, and configuring the device for public safety use.
- *Test Procedures:* To identify configuration guidance information, researchers examined user
 guides and manuals that were shipped with the device. Additionally, researchers examined the
 vendor's websites and any additional information that could be found through the vendor's
 documentation for each device.
- *Test Outcome:* The wearable devices examined that used Bluetooth did not provide secure
 configurations guidance, while the wearable devices that included a networking component did.
 The quality of guidance varied between devices, with some containing simple instructions and
 suggestions to some devoting entire webpages and videos to secure configuration. The devices
- that used Bluetooth primarily did not provide secure configuration guidance since most of the
- 2309 configuration details are set within the Bluetooth firmware and could not be changed by the user.
- 2310 Analysis: Most of the wearable devices that primarily use Bluetooth did not provide secure
- 2311 configuration guidance since most of the configuration is already established in the firmware.
- 2312 This highlights the fact that secure configuration and use has not been a major focus in the
- 2313 development of wearable devices since manufacturers place more emphasis on usability than
- 2314 security. However, secure configuration plays a major role in how Bluetooth devices can use the
- available security options present in the most recent versions of Bluetooth, so providing
- 2316 mechanisms for enforcing strict authentication and encryption requirements can help a great deal
- to close some of the security gaps present in wearable Bluetooth devices.
- 2318 *Gaps:* Most wearable Bluetooth devices examined do not provide a mechanism for altering the

- authentication and encryption requirements present in the device from outside the device'sfirmware.
- 2321 *Guidance:* Public safety device administrators should identify the necessary device
- 2322 configurations and apply them prior to providing the devices to their users.
- 2323 Benefits: Secure configuration guidance can help users to become aware of the security
- 2324 capabilities of the wearable devices in use and can help users to extend enforcing security
- 2325 policies to wearable devices. By applying secure configurations prior to device deployment, this
- 2326 provides the first responder with a device that is secure whilst requiring minimal to no additional
- 2327 configuration that may interfere with their response to an emergency.
- 2328

2329 B.2.8 Test 8: Wearable Device MAC Address Randomization

- 2330 Security Objective: Confidentiality
- *Test Description*: This test will identify if the wearable device is utilizing MAC addresses randomization. This includes the Bluetooth MAC address.
- 2333 Test Procedures: Bluetooth advertisement packets were collected using Python, which contained
- the Bluetooth MAC addresses of the devices sending advertisements within range of the
- 2335 capturing device. The specific Bluetooth address of the DUT was already known, so a program
- 2336 was developed that would check this known address against the addresses found in
- advertisement packets to determine if the device was sending its real Bluetooth MAC address inadvertisement packets.
- *Test Outcome:* Most devices do not utilize address randomization as their Bluetooth addresses can be found in advertising messages broadcasted to all devices in the local area network.
- 2341 *Analysis:* Bluetooth devices with a version prior to 4.0 and not using Bluetooth Low Energy
- 2342 (BLE) do not have the option to randomize hardware addresses in advertising messages. Since
- 2343 most of the devices observed were using older versions of Bluetooth, MAC address
- randomization was not expected to be observed. Bluetooth devices that use version 4.0 or later
- have a feature called "LE Privacy" that will replace the hardware address with a random value
- that changes at a varying timing interval.
- 2347 Gaps: Most devices examined were using a Bluetooth version earlier than 4.0, so devices in the
- future may be able to overcome this limitation through enabling the LE Privacy feature present
- 2349 in the latest versions of Bluetooth.
- 2350 *Guidance:* Device address randomization is recommended for first responders that may be
- 2351 involved in situations where tracking their location is problematic and could put them in danger.
- 2352 Public safety device administrators should consider the use cases for each device and ensure it
- has the appropriate security capabilities. If a feature like LE Privacy is necessary, Public Safety
- 2354 device administrators should ensure they are using the appropriate version of Bluetooth with that
- 2355 capability enabled. This device information could be included with the device manual for easy

- awareness to the device owner. Additionally, it would useful for an IoT Management Solution to
- be able to easily extract the devices capabilities and present it to the device administrator through
- their console.
- 2359 Benefits: Including this kind of randomization into future wearable devices will help to prevent
- 2360 problematic tracking of public safety wearable devices using the hardware address. With this
- 2361 information readily available, device administrators can make informed decisions when
- considering the use of a device.
- 2363

2364 B.2.9 Test 9: Device Update Policy

2365 Security Objective: Device & Ecosystem Health

Test Description: This will seek to understand how often the device is scheduled to receive
security updates and other software from the vendor. Specifically, the regularity / cadence, type,
and reasons for updating the device and applying security patches will be reviewed.

2369 *Test Procedures:* To identify update policy information, researchers examined the device

- vendor's user guides and manuals to see what steps they recommended taking to apply updatesand upgrades to each device. When this information could not be found through the device's
- 2372 documentation the vendor's website and any additional information that vendor provided was
- examined.

2374 *Test Outcome:* Most wearable devices examined do not contain update policies that schedule

regular updates for security. The devices examined either did not contain any mechanism to

2376 update the device, required that the device be sent back in for updates to be applied, or could

only be updated manually using additional applications and software packages that needed to be

2378 purchased separately. Since most devices primarily used Bluetooth, they did not contain a way to

- 2379 regularly check for updates through an online provider unless the user had access to an
- application or tool on a separate device that could check for updates.

2381 *Analysis:* Wearable devices using Bluetooth cannot manage identifying updates on their own

since they do not have a network connection, so scheduling security updates for these devices

2383 needs to be managed by another device. Many of the devices examined included applications or

command line tools for a host device in the local piconet to handle updating the firmware on

2385 devices. While these applications could successfully update the firmware on the wearable

- 2386 devices, they rarely included information on what specific updates were being applied, so users
- could not be made aware of whether specific versions of components were being upgraded.

Gaps: Wearable devices cannot seek out updates on their own and need a separate application or
 tool to be able to install the newest versions of firmware available.

2390 *Guidance:* Public safety device administrators should be aware of any devices update polices to

be informed of the following:

2392 2393	 Device update schedule – to plan and ensure updates do not conflict with first respond daily work activities 	er
2394	• Device security updates – to patch vulnerabilities that may leave a first responder's	
2395	device vulnerable to attack	
2396	• Device functionality updates – to address bug fixes and be aware of any new/removed	
2397	capabilities provided within the device	
2398	• Device support period – to know how long a device is supported and prepare for end-o	of-
2399	life, device disposal, and device refresh.	
2400	• Device interoperability changes – to be aware if the update impacts the wearable device	es
2401	compatibility with applications and different device platforms (e.g., Windows, MacOS	\$,
2402	iOS, and Android)	
2403	• Applying device update – to understand how the device must be updated (e.g.,	
2404	automatically, manually, or through purchase of a new device)	
2405	Benefits: Device update policies can help keep wearable devices equipped with the latest	

2406 versions of Bluetooth that implement the most robust and secure pairing and encryption

2407 mechanisms available.