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Additional Information

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for Securable IoT Devices:**
A Starting Point for IoT Device Manufacturers

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Core Cybersecurity Feature Baseline for Securable IoT Devices:

A Starting Point for IoT Device Manufacturers

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67 **Public comment period: July 31, 2019 through September 30, 2019**

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72 All comments are subject to release under the Freedom of Information Act (FOIA).

73

Reports on Computer Systems Technology

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75 Technology (NIST) promotes the U.S. economy and public welfare by providing technical
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80 the cost-effective security and privacy of other than national security-related information in
81 federal information systems.

82

83

Abstract

84 This publication is intended to help Internet of Things (IoT) device manufacturers understand the
85 cybersecurity risks their customers face so IoT devices can provide cybersecurity features that
86 make them at least minimally securable by the individuals and organizations who acquire and
87 use them. The publication defines a core baseline of cybersecurity features that manufacturers
88 may voluntarily adopt for IoT devices they produce. The core baseline addresses general
89 cybersecurity risks faced by a generic customer. Manufacturers often know more about their
90 customers and the risks they face, so the publication also provides information on how
91 manufacturers can identify features beyond the core baseline most appropriate for their
92 customers and implement those features to further improve how securable their IoT devices are.
93 This approach can help lessen the cybersecurity-related efforts needed by IoT device customers,
94 which in turn should reduce the prevalence and severity of IoT device compromises and the
95 attacks performed using compromised IoT devices.

96

97

Keywords

98 cybersecurity baseline; cybersecurity risk; Internet of Things (IoT); manufacturing; risk
99 management; risk mitigation; securable computing devices; software development

100

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102 workshops and other interactive sessions; the individuals and organizations from the public and
103 private sectors, including manufacturers from various sectors, as well as several manufacturer
104 trade organizations who provided feedback on the preliminary essay; and colleagues at NIST
105 who offered invaluable inputs and feedback.

106

107

Audience

108 The main audience for this publication is IoT device manufacturers seeking a better
109 understanding of how to identify the appropriate cybersecurity features for their IoT devices, or
110 wanting a common language for communicating with others regarding these features. A
111 secondary audience for this publication is IoT device customers (i.e., individuals and
112 organizations) that want to specify which cybersecurity features they need from IoT devices
113 during their evaluation and acquisition processes.

114

115

Note to Reviewers

116 NIST welcomes feedback on any part of the publication, but there is particular interest in the
117 following:

118

- 119 1. Section 3 is intended to help IoT device manufacturers better identify the cybersecurity
120 risks their expected customers (individuals and organizations) are likely to face, instead
121 of assuming a generic set of risks faced by a generic set of customers. This would help
122 manufacturers identify the cybersecurity features their customers need their IoT devices
123 to have. Is the proposed process for identifying features appropriate and reasonable? If
124 not, how can it be improved?
- 125 2. Are the cybersecurity features and the key elements of those features defined in Section 4
126 the right set for a generic starting point for IoT devices? If not, which cybersecurity
127 features and key elements should be added, removed, or changed, and why?
- 128 3. We have received considerable feedback that the lack of transparency into the
129 characteristics of many IoT devices can make it harder to understand and address the
130 cybersecurity risks for those devices. Feedback on how useful the communication
131 considerations outlined in Section 6 may be for consumers and manufacturers, as well as
132 how the considerations can be improved, is particularly important.

133

Trademark Information

134 All registered trademarks and trademarks belong to their respective organizations.

135

136

Preface

137 The overall objective of this publication is to provide voluntary guidance for IoT device
138 manufacturers to help in identifying and planning device cybersecurity features for their
139 products. A key motivation for developing this publication is also to help address the problem of
140 IoT devices being compromised by attackers and joined to botnets, where they can be used to
141 perform distributed denial of service (DDoS) attacks. Use of large numbers of IoT devices in
142 botnets for the Mirai botnet attack in the fall of 2016 highlighted the vulnerable state of many
143 IoT devices.

144

145 In 2017, Executive Order 13800, *Strengthening the Cybersecurity of Federal Networks and*
146 *Critical Infrastructure*, was issued to improve the Nation’s cyber posture and capabilities in the
147 face of increasing threats. The Executive Order tasked the Department of Commerce and
148 Department of Homeland Security with leading a process to “...identify and promote action by
149 appropriate stakeholders to improve the resilience of the internet and communications ecosystem
150 and to encourage collaboration with the goal of dramatically reducing threats perpetrated by
151 automated and distributed attacks (e.g., botnets).” [1]

152

153 The outcome of this joint effort was *A Report to the President on Enhancing the Resilience of the*
154 *Internet and Communications Ecosystem Against Botnets and Other Automated, Distributed*
155 *Threats*. [2] Released in May 2018, it identified a number of actions for the IoT ecosystem that
156 should be undertaken. While that report was being developed, NIST had already recognized the
157 need to help organizations understand what cybersecurity risks might be associated with IoT
158 devices. NIST released draft Internal Report (NISTIR) 8228: *Considerations for Managing IoT*
159 *Cybersecurity and Privacy Risks* in September 2018. [3]

160

161 Through related stakeholder engagement and comments received during the NISTIR 8228 public
162 comment period, as well as the contents of the *Report to the President*, NIST identified a critical
163 gap area in guidance on cybersecurity feature baselines¹ for IoT devices. Actions needed to
164 address this gap were included in a November 2018 document, *A Road Map Toward Resilience*
165 *Against Botnets*. The road map identified tasks and timelines for meeting the objectives in the
166 *Report to the President*. The road map also sequenced the tasks; before assessment, labeling, or
167 awareness initiatives could begin, a core cybersecurity feature baseline that could be considered
168 common across all IoT devices was needed. The road map called on NIST, in collaboration with
169 stakeholders, to define this core cybersecurity feature baseline as a key action to promote raising
170 the basic cybersecurity features of IoT devices and harmonizing across sectors. [5]

171

172 This draft document defines the core cybersecurity feature baseline for IoT devices, and it also
173 outlines practices for secure software design and development that can improve the security of
174 IoT devices. This content helps address three of the botnet roadmap tasks: “Define Core Security
175 Capability Baseline,”² “Enable Risk Management Approach to IoT Security,” and “Publish Best

¹ The term “baseline” should not be confused with the low, moderate, and high control security baselines set forth in NIST Special Publication 800-53 [4] to help federal agencies meet their obligations under the Federal Information Security Modernization Act (FISMA) and other federal policies. In this document, “baseline” is used in the generic sense to refer to a set of foundational requirements or recommendations.

² The roadmap referred to “capabilities”; to avoid confusion with the use of “capabilities” in other NIST documents, this publication uses the word “features” instead. The meaning is the same.

176 Practices for IoT Device Manufacturers.” This document also provides the foundation for
177 additional road map tasks to be addressed in the future, especially the creation of extensions of
178 the core baseline targeted at specific use cases with unique challenges.
179

180

Call for Patent Claims

181 This public review includes a call for information on essential patent claims (claims whose use
182 would be required for compliance with the guidance or requirements in this Information
183 Technology Laboratory (ITL) draft publication). Such guidance and/or requirements may be
184 directly stated in this ITL Publication or by reference to another publication. This call also
185 includes disclosure, where known, of the existence of pending U.S. or foreign patent applications
186 relating to this ITL draft publication and of any relevant unexpired U.S. or foreign patents.

187

188 ITL may require from the patent holder, or a party authorized to make assurances on its behalf,
189 in written or electronic form, either:

190

191 a) assurance in the form of a general disclaimer to the effect that such party does not hold
192 and does not currently intend holding any essential patent claim(s); or

193 b) assurance that a license to such essential patent claim(s) will be made available to
194 applicants desiring to utilize the license for the purpose of complying with the guidance
195 or requirements in this ITL draft publication either:

196 i. under reasonable terms and conditions that are demonstrably free of any unfair
197 discrimination; or

198 ii. without compensation and under reasonable terms and conditions that are
199 demonstrably free of any unfair discrimination.

200

201 Such assurance shall indicate that the patent holder (or third party authorized to make assurances
202 on its behalf) will include in any documents transferring ownership of patents subject to the
203 assurance, provisions sufficient to ensure that the commitments in the assurance are binding on
204 the transferee, and that the transferee will similarly include appropriate provisions in the event of
205 future transfers with the goal of binding each successor-in-interest.

206

207 The assurance shall also indicate that it is intended to be binding on successors-in-interest
208 regardless of whether such provisions are included in the relevant transfer documents.

209

210 Such statements should be addressed to: iotsecurity@nist.gov

211

212 **Executive Summary**

213 Manufacturers are creating an incredible variety and volume of Internet of Things (IoT) devices,
214 which incorporate at least one transducer (sensor or actuator) for interacting directly with the
215 physical world, have at least one network interface (e.g., Ethernet, WiFi, Bluetooth, Long-Term
216 Evolution [LTE], ZigBee), and are not conventional IT devices for which the identification and
217 implementation of cybersecurity features is already well understood (e.g., smartphone, laptop).
218 Many IoT devices provide computing functionality, data storage, and network connectivity for
219 equipment that previously lacked these functions. In turn, these functions enable new efficiencies
220 and technological capabilities for the equipment, such as remote access for monitoring,
221 configuration, and troubleshooting. IoT can also add the ability to analyze data about the
222 physical world and use the results to better inform decision making, alter the physical
223 environment, and anticipate future events. [6]

224 IoT devices are acquired and used by many customers: individuals, companies, government
225 agencies, educational institutions, and other organizations. Unfortunately, IoT devices often lack
226 efficient and effective features for customers to use to help mitigate cybersecurity risks.
227 Consequently, some IoT devices are less easily secured using customers' existing methods
228 because the cybersecurity features they expect may not be available on IoT devices or may
229 function differently than is expected based on conventional IT devices. This means IoT device
230 customers may have to select, implement, and manage additional or new cybersecurity controls
231 or alter the controls they already have. However, new or tailored controls to sufficiently mitigate
232 risks to the same level as before may not be available to all customers or implementable with all
233 IoT devices. Compounding this problem, customers may not know they need to alter their
234 existing IT processes to accommodate IoT. The result is many IoT devices are not secured
235 properly, so attackers can more easily compromise them and use them to harm device customers
236 and conduct additional nefarious acts (e.g., distributed denial of service [DDoS] attacks) against
237 other organizations.³

238 Addressing the challenges of IoT cybersecurity necessitates educating IoT device customers on
239 the differences in cybersecurity risks and risk mitigation for IoT versus conventional IT, as NIST
240 has documented in Internal Report (IR) 8228, *Considerations for Managing Internet of Things
241 (IoT) Cybersecurity and Privacy Risks*. [3] The challenges also necessitate educating IoT device
242 manufacturers on how to identify the cybersecurity features customers need IoT devices to have.
243 This includes improving communications between manufacturers and customers regarding
244 device cybersecurity features and related expectations.

245 This document presents a core baseline of cybersecurity features for all IoT devices that makes
246 devices at least minimally securable by the customers who acquire and use them. This
247 publication does not specify how customers should secure the IoT devices they deploy and use; it
248 only addresses the importance of manufacturers making all IoT devices minimally securable for

³ In 2017, Executive Order 13800, Strengthening the Cybersecurity of Federal Networks and Critical Infrastructure [1], was issued to improve the Nation's cyber posture and capabilities in the face of intensifying threats. The Executive Order tasked the Department of Commerce and Department of Homeland Security with creating the Enhancing Resilience Against Botnets Report [5] to determine how to stop attacker use of botnets to perform DDoS attacks. This report contained many action items, and this document fulfills two of them: to create a baseline of cybersecurity features for IoT devices, and to publish cybersecurity practices for IoT device manufacturers.

249 their customers. The core baseline is intended to help customers achieve a basic cybersecurity
250 posture that mitigates general cybersecurity risks. These features are not exhaustive, and IoT
251 device manufacturers are encouraged to use the core baseline as a starting point. Ultimately, by
252 including cybersecurity features in the IoT devices they design and develop, IoT device
253 manufacturers can help enable IoT device customers to effectively manage their cybersecurity
254 risk, as well as strengthening the security of their devices.

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275

276 **1 Introduction**

277 **1.1 Purpose and Scope**

278 The purpose of this publication is to help improve how securable IoT devices are (e.g., easy for
279 device customers to secure within their systems and environments). IoT device manufacturers
280 will learn how they can help IoT device customers with cybersecurity risk management by
281 carefully considering which cybersecurity features to design into their devices for customers to
282 use in managing their cybersecurity risk.

283 The publication defines a core baseline of cybersecurity features based on common cybersecurity
284 risk management approaches as a starting point for manufacturers. Manufacturers are encouraged
285 to consider the particular use cases and risks of the systems and environments their devices may
286 be deployed within, in order to move beyond the core baseline to the set of features most
287 appropriate for their devices and customers. The use cases should reflect not only how the
288 devices would be used, but also how attackers might misuse and compromise the devices; the
289 latter has been extensively covered elsewhere and is out of scope for this publication.

290 IoT device manufacturers will also gain a better understanding of the need to clearly
291 communicate to customers the cybersecurity-relevant characteristics of their IoT devices. This
292 helps customers implement their cybersecurity risk management processes more effectively and
293 efficiently as they incorporate these devices into their systems and environments. Customers can
294 use this publication as a starting point to identify cybersecurity features they want their IoT
295 devices to have and to specify those features to manufacturers as part of procurement efforts.

296 The scope of this publication is IoT devices that have at least one transducer (sensor or actuator)
297 for interacting directly with the physical world, have at least one network interface (e.g.,
298 Ethernet, WiFi, Bluetooth, Long-Term Evolution [LTE], ZigBee), and are not conventional IT
299 devices for which the identification and implementation of cybersecurity features is already well
300 understood (e.g., smartphone, laptop).⁴ All other types of devices considered part of the IoT
301 ecosystem are out of scope, but no IoT device operates in isolation. Rather, IoT devices will be
302 used in systems and environments with many other devices and components, some of which may
303 be IoT devices, while others may be conventional IT equipment. Manufacturers should also
304 consider the complexity of how IoT devices interact with other devices, systems, and
305 environments when identifying the cybersecurity features to incorporate into their devices.

306 Readers do not need a technical understanding of IoT device composition and features, but a
307 basic understanding of cybersecurity principles is assumed.

⁴ The usage of the term “baseline” in this document should not be confused with the low, moderate, and high control security baselines set forth in NIST Special Publication (SP) 800-53 [4] to help federal agencies meet their obligations under the Federal Information Security Modernization Act (FISMA) and other federal policies. In this document, “baseline” is used in the generic sense to refer to a set of foundational requirements or recommendations.

308 1.2 Publication Structure

309 The remainder of this publication is organized into the following sections and appendices:

- 310 • Section 2 summarizes key points from NIST Internal Report (IR) 8228 that are
311 prerequisites for understanding the rest of this publication.
- 312 • Section 3 discusses considerations for IoT device manufacturers when identifying the
313 cybersecurity features their IoT devices will provide, based on the manufacturers'
314 determination of likely cybersecurity risks their device customers will face.
- 315 • Section 4 defines the core baseline of cybersecurity features that acts as a starting point
316 for identifying features for IoT devices, as explained in Section 3.
- 317 • Section 5 explores considerations for manufacturers implementing cybersecurity features
318 for IoT devices.
- 319 • Section 6 explains the need for communication with customers regarding cybersecurity
320 risk mitigation, and provides examples of the types of information to be communicated
321 and how it could vary for different customers.
- 322 • Section 7 briefly discusses secure development practices for manufacturers that help
323 improve the security (reduce the prevalence of vulnerabilities) of IoT devices.
- 324 • The References section lists the references for the publication.
- 325 • Appendix A provides an acronym and abbreviation list.
- 326 • Appendix B contains a glossary of selected terms used in the publication.

2 Background

This section summarizes context and key points from NIST IR 8228 [3] that are prerequisites for understanding the rest of this document. Readers who are already familiar with NIST IR 8228 can skip this section. Readers unfamiliar with NIST IR 8228 should be able to use the context provided by this section to understand the rest of this publication, but unfamiliar readers are also encouraged to refer to NIST IR 8228 for more details about these concepts.

Many IoT devices affect cybersecurity risks differently than conventional information technology (IT) devices do (e.g., desktops, laptops, servers), which can be broadly seen through three high-level considerations:

1. **Many IoT devices interact with the physical world in ways conventional IT devices usually do not.** The potential impact of some IoT devices making changes to physical systems and thus affecting the physical world needs to be explicitly recognized and addressed from cybersecurity and privacy perspectives. Also, operational requirements for performance, reliability, resilience, and safety may be at odds with common cybersecurity practices for conventional IT devices.
2. **Many IoT devices cannot be accessed, managed, or monitored in the same ways conventional IT devices can.** This can necessitate doing tasks manually or significantly differently than for conventional IT for some IoT devices, expanding staff knowledge and tools to include a much wider variety of IoT device software, and addressing risks with manufacturers and other third parties having remote access or control over IoT devices.
3. **The availability, efficiency, and effectiveness of cybersecurity features are often different for IoT devices than conventional IT devices.** This means organizations may have to select, implement, and manage additional controls, as well as determine how to respond to risk when sufficient controls for mitigating risk are not available.

Cybersecurity risks for IoT devices can be thought of in terms of two high-level risk mitigation goals:

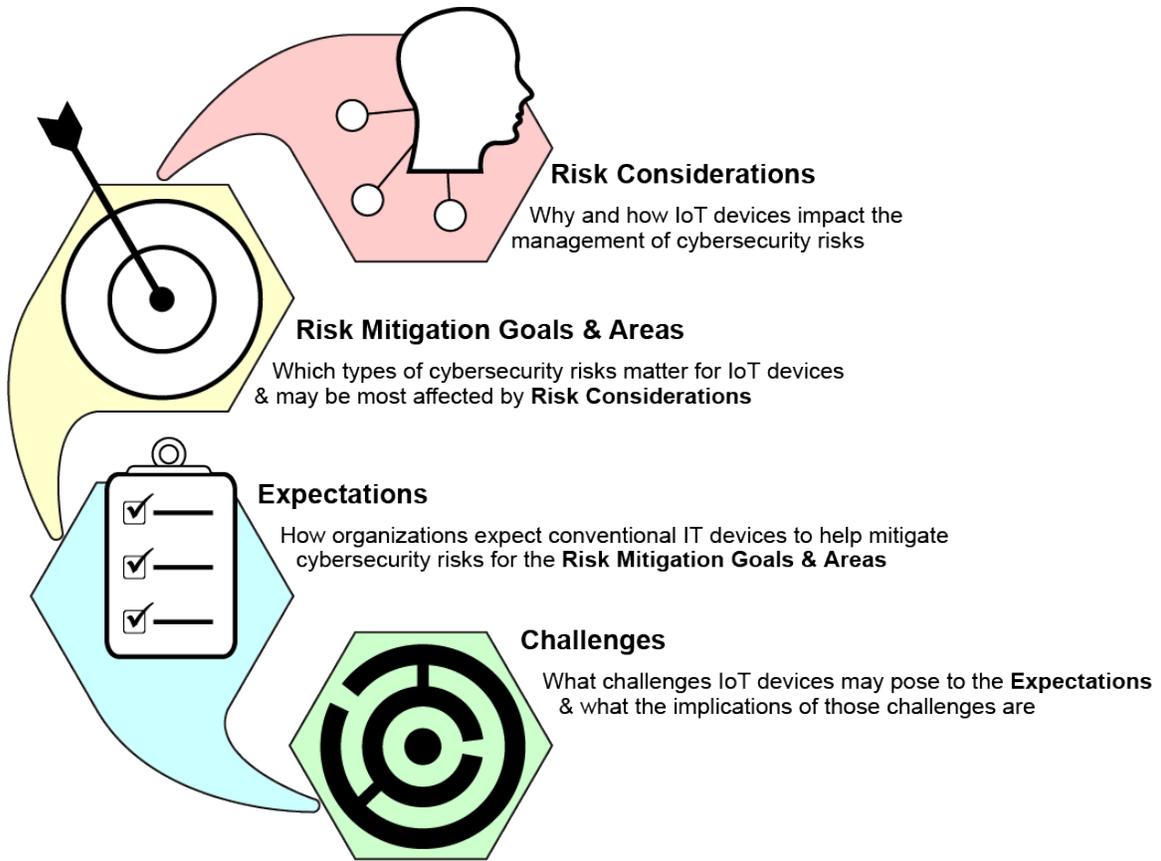
1. **Protect device security.** In other words, prevent a device from being used to conduct attacks, including participating in DDoS attacks against other organizations, and eavesdropping on network traffic or compromising other devices on the same network segment. This goal applies to all IoT devices.
2. **Protect data security.** Protect the confidentiality, integrity, and/or availability of data (including personally identifiable information [PII]) collected by, stored on, processed by, or transmitted to or from the IoT device. This goal applies to each IoT device except those without any data that needs protection.

Meeting any risk mitigation goal involves addressing a set of risk mitigation areas. Based on an analysis of existing NIST publications such as the Cybersecurity Framework [7] and SP 800-53 [4] and the characteristics of IoT devices, common risk mitigation areas for IoT devices are:

- 364 • **Asset Management:** Maintain a current, accurate inventory of all IoT devices and their
365 relevant characteristics throughout the devices' lifecycles in order to use that information
366 for cybersecurity risk management purposes.
- 367 • **Vulnerability Management:** Identify and eliminate known vulnerabilities in IoT device
368 software and firmware in order to reduce the likelihood and ease of exploitation and
369 compromise.
- 370 • **Access Management:** Prevent unauthorized and improper physical and logical access to,
371 usage of, and administration of IoT devices by people, processes, and other computing
372 devices.
- 373 • **Data Protection:** Prevent access to and tampering with data at rest or in transit that
374 might expose sensitive information or allow manipulation or disruption of IoT device
375 operations.
- 376 • **Incident Detection:** Monitor and analyze IoT device activity for signs of incidents
377 involving device and data security.

378 Risk mitigations within these areas carry certain expectations based on conventional IT devices
379 that may not be met or may be met significantly differently for some IoT devices, sometimes in
380 unexpected ways. As a result, there are one or more challenges that IoT devices may pose to
381 each expectation, such as not having expected device features (i.e., technical hardware, software,
382 and firmware functionality). The end result of these linkages is the identification of a structured
383 set of potential challenges with mitigating cybersecurity risk for IoT devices that can each be
384 traced back to the relevant risk considerations.

385 Figure 1 depicts the relationships among the major NIST IR 8228 concepts: risk considerations,
386 risk mitigation goals and areas, expectations, and challenges. For more information on any of
387 these, see Sections 3 and 4 of NIST IR 8228. [3] This document aims to help manufacturers of
388 IoT devices address gaps in IoT device features relative to conventional IT equipment, which
389 will help reduce challenges by aligning IoT devices better with expectations.



390

391

Figure 1: Relationships Among Major NIST IR 8228 Concepts

3 Cybersecurity Feature Identification

393 This section is intended to help IoT device manufacturers better identify the cybersecurity risks
394 their customers (individuals and organizations) face so IoT devices can provide the cybersecurity
395 features customers need. Manufacturers cannot completely understand all of their customers' risk
396 because every customer, system, and IoT device faces unique risks based on many factors;
397 however, manufacturers can consider the expected use cases for their IoT devices, and then make
398 their devices at least minimally securable by customers who acquire and use them consistent
399 with those use cases. *Minimally securable* means the devices have the technical features (i.e.,
400 hardware, firmware, and software) customers may need to implement cybersecurity controls
401 used to mitigate some common cybersecurity risks. Customers are still ultimately responsible for
402 securing their systems and the IoT devices they incorporate, including using additional technical,
403 physical, and procedural means, but cybersecurity features built into IoT devices generally make
404 risk mitigation easier and more effective for customers.

405 This section and the rest of the publication are intended to inform the existing cybersecurity risk
406 management practices IoT device manufacturers already follow as part of their IoT device design
407 processes. This section does not define a risk management methodology or process, but instead
408 provides additional considerations for manufacturers to be incorporated into existing processes.
409 Section 4 defines a core baseline of cybersecurity features that manufacturers can use as a
410 starting point for identifying the appropriate features for their IoT devices. The goal is for
411 manufacturers to consider cybersecurity risks in the context of the applicable use case or cases
412 for the IoT device so the device's hardware, firmware, and software design can help mitigate
413 those risks.

3.1 Expected Customers and Use Cases

415 An early step in IoT device design is identifying the expected customers for the device. They
416 could be as broad as every person and organization, or they could be types of people (e.g.,
417 musicians, cyclists, chefs, preschoolers) or organizations, such as small retail businesses, large
418 hospitals, energy companies with solar farms, or educational institutions with buses. Identifying
419 expected customers is vital for determining which cybersecurity features an IoT device should
420 implement and how it should implement them. For example, an enterprise might need a device to
421 integrate with its log management servers, but a typical home customer would not.

422 Another early step in IoT device design is defining use cases for the device based on the
423 expected customers. Each use case should explain how the customers will use the device, where
424 the device will be used (e.g., countries, jurisdictions within countries), what environments the
425 device will be used in (e.g., inside or outside; stationary or moving; public or private; movable or
426 immovable), likely system dependencies, and other aspects of device use that might be relevant
427 to the device's cybersecurity risk. Each use case should also reflect how attackers might misuse
428 and compromise the devices to ensure that is taken into consideration.

3.2 Device Cybersecurity Features

430 The expected customers and use cases can serve as assumptions for identifying device
431 cybersecurity features. Here are a few examples:

- 432 • **Device management:** The method or methods likely to be used by device customers to
433 manage the device, if any, are important to consider. For example, an IoT device intended
434 for enterprise use could support integration with common enterprise systems (e.g., asset
435 management, vulnerability management, log management). If used, this feature would
436 give enterprise customers a greater degree of control and visibility into the devices'
437 cybersecurity risk. For an IoT device expected to be used in home environments only,
438 this feature would not be relevant, and customers would expect a user-friendly way to
439 manage their devices, or even want the manufacturer to perform all device management
440 on their behalf (e.g., installing patches automatically without customer involvement).
- 441 • **Configurability:** Configurability is closely related to device management. For example,
442 making a device highly configurable is generally more desirable in enterprise
443 environments and less so in home customer settings. A home customer is less likely to
444 understand the significance of granular cybersecurity configuration settings and thus
445 misconfigure a device, weakening its security and increasing the likelihood of a
446 compromise. On the other hand, some configuration settings, such as enabling or
447 disabling clock synchronization services for the device and choosing a time server to use
448 for clock synchronization, may be desired by both enterprise and home customers.
449 Device configuration might be entirely omitted in cases where the device does not need
450 to be provisioned or customized in any way during or after deployment (e.g., does not
451 need to be joined to a wireless network, does not need to be associated with a particular
452 user).
- 453 • **Network characteristics:** Devices expected to be used on networks with low bandwidth,
454 unreliable networks, or other networks that significantly impede the flow of network
455 traffic might preclude the use of certain features. For example, depending on such a
456 network for downloading large updates might saturate the network connection, disrupting
457 other usage, and take far too long to get updates to the device. Manufacturers could
458 consider alternative update strategies, such as changing their processes so as to reduce the
459 size of updates, or distributing updates to administrators on high-speed network
460 connections and having the administrators manually transfer the updates to the IoT device
461 (which introduces additional cybersecurity risks from malware being transmitted by
462 removable media that may need to be mitigated).
- 463 • **The nature of device data:** There is a great deal of variability across IoT devices when it
464 comes to the nature of the data they collect, process, store, and transmit. Some devices do
465 not store any data, while others store data that could cause significant harm if accessed or
466 modified by unauthorized entities. Understanding the nature of data on a device in the
467 context of the customers and use cases can help manufacturers identify the features
468 needed to protect device data. Examples of possible features include data encryption,
469 device and user authentication, access control, and backup/restore.
- 470 • **Access level:** The cybersecurity features an IoT device needs can be greatly affected
471 based on how accessible the device is, either logically or physically. An example is an
472 IoT food vending machine in a public place, which is internet connected so suppliers can
473 track inventory and machine status. Vending machine users would not be required to
474 authenticate themselves in order to insert money and purchase a snack. However, the
475 vending machine would also be highly susceptible to physical attack.

476 NIST IR 8228, *Considerations for Managing Internet of Things (IoT) Cybersecurity and Privacy*
477 *Risks* [3] discusses additional cybersecurity-related considerations that manufacturers should be
478 mindful of when identifying cybersecurity features. It is recommended that IoT device
479 manufacturers read NIST IR 8228 and use the material in Sections 3 and 4 as the basis of
480 identifying the cybersecurity features their devices should provide. Tables 1 and 2 in Section 4 of
481 NIST IR 8228 list common shortcomings in IoT device cybersecurity and explain how they can
482 negatively impact customers. This includes references to Cybersecurity Framework
483 subcategories [7] and NIST SP 800-53 controls [4], which many organizations use when
484 discussing cybersecurity.

485 Manufacturers should also identify any known requirements in their use cases, such as sector-
486 specific cybersecurity regulations or country-specific laws, so they can be mindful of those
487 requirements during feature identification.

488 Identifying the cybersecurity features devices need should happen as early in device design
489 processes as feasible so the features can be taken into account when selecting or designing IoT
490 device hardware, firmware, and software. For many IoT devices, additional types of risks, such
491 as privacy,⁵ safety, reliability, or resiliency, need to be managed simultaneously with
492 cybersecurity risks because of the effects addressing one type of risk can have on others. A
493 common example is ensuring that when a device fails, it does so in a safe manner. Only
494 cybersecurity risks are in scope for this publication. Readers who are particularly interested in
495 better understanding other types of risks and their relationship to cybersecurity may benefit from
496 reading NIST SP 800-82 Revision 2, *Guide to Industrial Control Systems (ICS) Security*. [8]

⁵ A number of privacy efforts, including the NIST Privacy Framework (<https://www.nist.gov/privacy-framework>), are currently underway that are likely to inform needed IoT device features to support privacy. While the core baseline includes cybersecurity features that also support privacy, such as protecting the confidentiality of data, it does not include non-cybersecurity features that support privacy.

497 **4 The Core Baseline for IoT Devices**

498 To provide manufacturers a starting point to use in identifying the necessary cybersecurity features for their IoT devices, this section
499 defines a core cybersecurity feature baseline (*core baseline*), which is a set of technical features needed by a generic customer to
500 support common cybersecurity controls that protect the customer’s devices and device data, systems, and ecosystems as described in
501 Section 2. The core baseline’s role is as a default for minimally securable devices, meaning that cybersecurity features will often need
502 to be added or removed from an IoT device’s design to take into account the manufacturer’s understanding of customers’ likely
503 cybersecurity risks. Also, the core baseline does not specify how the cybersecurity features are to be achieved, so manufacturers who
504 choose to adopt the core baseline for any of the IoT devices they produce have considerable flexibility in implementing it to effectively
505 address customer needs. Section 5 provides additional considerations for feature implementation.

506 Table 1 defines the cybersecurity features in the core baseline. Each row defines a feature and provides a numbered list of key elements
507 of that feature—elements an IoT device manufacturer seeking to implement the core baseline must meet in order to achieve the feature.
508 (Note: the elements are not intended to be comprehensive, nor are they in any particular order.) The third column explains the rationale
509 for needing the feature and its key elements to be included in the core baseline for the generic case. Finally, the last column lists
510 reference examples that indicate existing sources of IoT device cybersecurity guidance specifying a similar or related cybersecurity
511 feature. Definitions of selected terms from Table 1, the terms that are underlined, are provided after the table.

512 Each feature and key element in the core baseline stems directly from the contents of Section 4 of NIST IR 8228, and the core baseline
513 addresses the most common issues in IoT devices based on its findings. See NIST IR 8228 for more details on the rationales behind
514 everything in the core baseline. [3]

Table 1: The Core Cybersecurity Feature Baseline for Securable IoT Devices

Feature	Key Elements	Rationale	Reference Examples
<p>Device Identification: The IoT device can be uniquely identified logically and physically.</p>	<ol style="list-style-type: none"> 1. A unique <u>logical identifier</u> 2. A unique <u>physical identifier</u> on it at an external or internal location <u>authorized entities</u> can access <p>Note: the physical and logical identifiers may represent the same value, but they do not have to.</p>	<ul style="list-style-type: none"> • This feature supports asset management, which in turn supports vulnerability management, access management, data protection, and incident detection. • The unique logical identifier can be used to distinguish the device from all others, usually for automated device management and monitoring. The unique logical identifier can also be used for device authentication. • The unique physical identifier can be used to distinguish the device from all others whenever the unique logical identifier is unavailable, such as during device deployment and decommissioning, or after a device failure. 	<ul style="list-style-type: none"> • BITAG [9]: 7.2, 7.6 • CTIA [10]: 4.13 • ENISA [11]: PS-10, TM-21 • GSMA [12]: CLP11_5.2.1, CLP13_6.6.2, 6.8.1, 6.20.1, 8.11.1 • IIC [13]: 7.3, 8.5, 11.7, 11.8 • IoTSEF [14]: 2.4.8.1, 2.4.14.3, 2.4.14.4
<p>Device Configuration: The IoT device's <u>software</u> and <u>firmware</u> <u>configuration</u> can be changed, and such changes can be performed by authorized entities only.</p>	<ol style="list-style-type: none"> 1. The ability to change the device's software and firmware configuration settings 2. The ability to restrict configuration changes to authorized entities only 3. The ability for authorized entities to restore the device to a secure default configuration defined by an authorized entity 	<ul style="list-style-type: none"> • This feature supports vulnerability management, access management, data protection, and incident detection. • Customers often want to alter a device's configuration for a variety of reasons, including cybersecurity, interoperability, privacy, and usability. Without a device configuration feature, a customer can only use a device as-is and cannot customize it to meet the customer's needs, integrate the device into the customer's environment, etc. • Most cybersecurity features are at least somewhat dependent on the presence of a device configuration feature. • Unauthorized entities may want to change a device's configuration for many reasons, such as gaining unauthorized access, causing the device to malfunction, or secretly monitoring the device's environment. • The ability to restore a secure default configuration for a device is helpful when the current configuration contains errors, has been damaged or corrupted, or is otherwise no longer thought to be trustworthy. 	<ul style="list-style-type: none"> • BITAG: 7.1, 7.2 • CSA2 [15]: 22 • CTIA: 4.7, 4.8, 4.12, 5.15 • GSMA: CLP12_5.3.1.3, 5.6.2 • IIC: 7.3, 7.6, 8.10, 11.1, 11.2, 11.5 • IoTSEF: 2.4.7.7, 2.4.8, 2.4.15

Feature	Key Elements	Rationale	Reference Examples
<p>Data Protection: The IoT device can protect the data it stores and transmits from unauthorized access and modification.</p>	<ol style="list-style-type: none"> 1. The ability to use accepted cryptographic modules for standardized cryptographic algorithms (e.g., encryption with authentication, cryptographic hashes, digital signature validation) to prevent the confidentiality and integrity of the device's stored and transmitted data from being compromised 2. The ability for authorized entities to configure the cryptography use itself when applicable, such as choosing a key length 3. The ability for authorized entities to render all data on the device inaccessible by all entities, whether previously authorized or not (e.g., through a wipe of internal storage, destruction of cryptographic keys for encrypted data) 	<ul style="list-style-type: none"> • This feature supports access management, data protection, and incident detection. • Customers often want the confidentiality of their data protected so unauthorized entities cannot access their data and misuse it. • Customers often want the integrity of their data protected so it is not inadvertently or intentionally changed, which could have a variety of adverse consequences (e.g., issuing the wrong command to a piece of equipment, concealing malicious activity). 	<ul style="list-style-type: none"> • AGELIGHT [16]: 5, 7, 18, 24, 25, 34 • BITAG: 7.2, 7.10 • CTIA: 4.8, 4.10, 5.15 • ENISA: GP-OP-04, GP-TM-14, GP-TM-24, GP-TM-32, GP-TM-34, GP-TM-35, GP-TM-36, GP-TM-39, GP-TM-40 • ETSI [17]: 4.4-1, 4.5-1, 4.5-2, 4.11-1, 4.11-2, 4.11-3 • GSMA: CLP12_5.1.5, 5.1.7.1, 5.2.2.1, 5.3.1.1, 6.2.1, 6.3.1.2, CLP13_6.1.1.6, 6.1.1.8, 6.4.1.1, 6.5.1.1, 6.11, 6.12.1.1, 7.6.1, 8.10.1.1, 8.11.1 • IIC: 7.3, 7.4, 7.7, 8.8, 8.11, 8.13, 9.1 • IoTTSF: 2.4.5, 2.4.7, 2.4.8.8, 2.4.8.16, 2.4.9, 2.4.12.2, 2.4.12.11, 2.4.13.16, 2.4.16.1, 2.4.16.2
<p>Logical Access to Interfaces: The IoT device can limit logical access to its <u>local and network interfaces</u> to authorized entities only.</p>	<ol style="list-style-type: none"> 1. The ability to logically or physically disable any local and network interfaces that are not necessary for the core functionality of the device 2. The ability to logically restrict access to each network interface (e.g., device authentication, user authentication) 3. The ability to enable, disable, and adjust thresholds for any ability the device might have to lock or disable an account or to delay additional authentication attempts after too many failed authentication attempts 	<ul style="list-style-type: none"> • This feature supports vulnerability management, access management, data protection, and incident detection. • Limiting access to interfaces reduces the attack surface of the device, giving attackers fewer opportunities to compromise it. For example, unrestricted network access to an IoT device enables attackers to directly interact with the device, which significantly increases the likelihood of the device being compromised. 	<ul style="list-style-type: none"> • AGELIGHT: 10, 13, 14, 18, 39 • BITAG: 7.1, 7.2, 7.3 • CTIA: 3.2, 3.3, 3.4, 4.2, 4.3, 4.9, 5.2 • ENISA: GP-TM-08, GP-TM-09, GP-TM-21, GP-TM-22, GP-TM-27, GP-TM-29, GP-TM-33, GP-TM-42, GP-TM-44, GP-TM-45 • ETSI: 4.1-1, 4.4-1, 4.6-1, 4.6-2 • GSMA: CLP12_5.6.1, 6.3.1.1, 7.1.1.2, CLP13_6.12.1, 7.10.1, 8.2.1.1 • IIC: 7.3, 7.4, 8.3, 8.6, 11.7 • IoTTSF: 2.4.4.5, 2.4.5, 2.4.6, 2.4.7, 2.4.8, 2.4.13, 2.4.15

Feature	Key Elements	Rationale	Reference Examples
<p>Software and Firmware Update: The IoT device's software and firmware can be <u>updated</u> by authorized entities only using a secure and configurable mechanism.</p>	<ol style="list-style-type: none"> 1. The ability to update all the device's software and firmware through remote (e.g., network download) and/or local means (e.g., removable media) 2. The ability to confirm the validity of any update before installing it 3. The ability to restrict updating actions to authorized entities only 4. The ability to enable or disable updating 5. The ability to set remote update mechanisms to be either automatically or manually initiated for update downloads and installations 6. The ability to enable or disable notification when an update is available and specify who or what is to be notified 	<ul style="list-style-type: none"> • This feature supports vulnerability management. • Updates can remove vulnerabilities from an IoT device, which lowers the likelihood of an attacker compromising the device. • Updates can correct IoT device operational problems, which can improve device availability, reliability, performance, and other aspects of device operation. 	<ul style="list-style-type: none"> • AGELIGHT: 1, 2, 4 • BITAG: 7.1 • CTIA: 3.5, 3.6, 4.5, 4.6, 5.5, 5.6 • ENISA: GP-TM-18, GP-TM-19 • ETSI: 4.3-1, 4.3-2, 4.3-7 • GSMA: CLP11_5.3.3, CLP12_5.8.1, 5.9.1.3, 6.6.1 • IIC: 7.3, 11.5.1 • IoTTSF: 2.4.5, 2.4.6, 2.4.13.1
<p>Cybersecurity Event Logging: The IoT device can log <u>cybersecurity events</u> and make the logs accessible to authorized entities only.</p>	<ol style="list-style-type: none"> 1. The ability to log cybersecurity events across the device's software and firmware 2. The ability to record sufficient details for each event to facilitate an authorized entity examining the log and determining what happened 3. The ability to restrict access to the logs so only authorized entities can view them 4. The ability to prevent any entities (authorized or unauthorized) from editing the logs 5. The ability to make the logs available to a logging service on another device, such as a log server 	<ul style="list-style-type: none"> • This feature supports vulnerability management and incident detection. • Cybersecurity event logging provides a record of events that can be useful in investigating compromises, identifying misuse, and troubleshooting certain operational problems. 	<ul style="list-style-type: none"> • CTIA: 4.7, 4.12, 5.7 • ENISA: GP-TM-55 • ETSI: 4.10-1 • GSMA: CLP11_5.3.4, CLP12_5.7.1.2, 5.7.1.3, CLP13_6.13.1, 7.2.1, 9.1.1.2 • IIC: 7.3, 7.5, 7.7, 8.9, 10.3, 10.4

516 Definitions of selected terms from the table are as follows:

- 517 • *An authorized entity* is an entity that has implicitly or explicitly been granted approval to interact with a particular IoT device.
- 518 The core baseline features do not specify how authorization is implemented for distinguishing authorized and unauthorized
- 519 entities. It is left to the manufacturer to decide how each device will implement authorization.

- 520 • *Configuration* is “the possible conditions, parameters, and specifications with which an information system or system
521 component can be described or arranged.” [18] The Device Configuration feature does not define which configuration settings
522 should exist, simply that a mechanism to manage configuration settings exists.
- 523 • *Cybersecurity events* are observable occurrences with cybersecurity significance in an IoT device. (This definition is derived
524 from [4].)
- 525 • A *device identifier* is a context-unique value that is associated with a device (for example, a string consisting of a network
526 address). (This definition is derived from [19].)
- 527 • An *entity* is a person, device, service, network, domain, manufacturer, or other party who might interact with an IoT device.
- 528 • *Firmware* is “computer programs and data stored in hardware[...]such that the programs and data cannot be dynamically
529 written or modified during execution of the programs.” [4]
- 530 • An *interface* is a boundary between the IoT device and entities where interactions take place. (This definition is derived from
531 [20].) There are two types of interfaces: network and local.
- 532 • *Local interfaces* are interfaces that can only be accessed physically, such as ports (e.g., USB, audio, video/display, serial,
533 parallel, Thunderbolt) and removable media drives (e.g., CD/DVD drives, memory card slots).
- 534 • *Local logical access* is logical access to an IoT device that does not occur over a network.
- 535 • A *logical identifier* is a device identifier that is expressed logically by the device’s software or firmware. An example is a media
536 access control (MAC) address assigned to a network interface.
- 537 • *Network interfaces* are interfaces that connect the IoT device to networks.
- 538 • A *physical identifier* is a device identifier that is expressed physically by the device (e.g., printed onto a device’s housing,
539 displayed on a device’s screen).
- 540 • *Remote logical access* is logical access to an IoT device that occurs over a network.
- 541 • *Software* is “computer programs and associated data that may be dynamically written or modified during execution.” [4]
- 542 • An *update* is a patch, upgrade, or other modification to code that corrects security and/or functionality problems in software or
543 firmware. (This definition is derived from [21].)

544 **5 Cybersecurity Feature Implementation**

545 Manufacturers should implement cybersecurity features in ways that will be appropriate for their
546 customers. Two important aspects of feature implementation are defining the specifications for
547 the IoT device hardware, firmware, and software, and understanding how an IoT device may
548 inherit cybersecurity features from the system or environment it is deployed within. This section
549 discusses these aspects in more detail.

550 **5.1 Device Specifications**

551 Manufacturers properly provisioning device hardware, firmware, and supporting software to
552 provide the necessary cybersecurity features will help make the devices more securable. The
553 following considerations for manufacturers are suggestions and are not comprehensive:

- 554 • Select or build a device with sufficient hardware resources (e.g., processing, memory,
555 storage, network technology, power), as well as firmware and software resources, to
556 support the desired features. For example, encryption is processing-intensive, and a
557 device with limited processing might not be able to support encryption that customers
558 need. Some devices cannot support the use of an operating system or Internet Protocol
559 (IP) networks.
- 560 • Be forward-looking and size hardware resources for potential future use. As an example,
561 if a device has a 10-year lifespan, it may be necessary to update the encryption algorithm
562 or key length the device uses, and the new algorithm or key length may make encryption
563 more processing-intensive.
- 564 • Use hardware-based cybersecurity features. An example is having a hardware root of
565 trust that provides trusted storage for cryptographic keys and enables performing secure
566 boots and confirming device authenticity.
- 567 • Do not include unneeded features provided by hardware, firmware, and/or the operating
568 system; if the inclusion of such features cannot be avoided, ensure they can be disabled to
569 prevent misuse and exploitation. For example, if a device has local interfaces on its
570 external housing and the device is likely to be deployed in public areas, possible
571 approaches include offering a tamper-resistant enclosure to prevent physical access to the
572 interfaces, and offering a configuration option that logically disables the interfaces.
- 573 • Do not force the use of features that may negatively impact operations. A classic example
574 is authentication. Features intended to deter brute force attacks against passwords, such as
575 locking out an account after too many failed authentication attempts, can inadvertently
576 cause a denial of service for the person or device attempting to authenticate. In safety-
577 critical environments, for example, such disruptions to access may not be acceptable
578 because of the danger they would cause. Customers often need flexibility in configuring
579 such features or disabling them altogether.

580 Manufacturers may want to consider using an established IoT platform instead of acquiring and
581 integrating hardware, firmware, and supporting software components (e.g., operating system).
582 An *IoT platform* is a piece of IoT device hardware with firmware and/or supporting software
583 already installed and configured for a manufacturer's use as the basis of a new IoT device. An

584 IoT platform might also offer third-party services or applications, or a software development kit
585 (SDK) to help expedite IoT application development. Manufacturers can choose an adequately
586 resourced IoT platform instead of designing hardware, installing and configuring an operating
587 system or firmware, creating new cloud-based services, writing IoT device applications and
588 mobile apps from scratch, and performing other tasks that are error-prone and generally more
589 likely to introduce new vulnerabilities into the IoT device compared to adopting an established
590 platform.

591 Whether or not an IoT platform is being used for a device, manufacturers should carefully
592 consider the current status and expected lifespan of any third-party components or services
593 before including them in the IoT device design. Avoid using any hardware, firmware, or
594 software that is no longer maintained.

595 **5.2 Cybersecurity Feature Inheritance**

596 IoT device design processes may determine that certain cybersecurity features can be omitted
597 from IoT devices because equivalent protection will be inherited from elsewhere. For example, if
598 an IoT device is intended for use in an environment with stringent physical security controls in
599 place, a manufacturer might be able to omit restricting access to the device's local interfaces
600 because the facility's physical security can take care of it. On the other hand, an IoT device with
601 a particularly important function might merit keeping cybersecurity features for local interface
602 access restriction in order to provide an additional layer of security against attacks.

603 Another example of cybersecurity inheritance is an IoT device being dependent on an IoT
604 gateway or hub for its communications. Such an IoT device cannot fully function unless it
605 communicates directly with an IoT gateway or hub within its physical or logical proximity, with
606 the gateway or hub acting as an intermediary between the IoT device and other devices or
607 services. "IoT gateway" and "IoT hub" are terms without consistent definitions as of this writing,
608 but what matters is the functionality the gateway or hub provides, not the term used. Most IoT
609 gateways and hubs provide one or both of the following: 1) networking services that connect two
610 networks, usually with different protocols, and restrict the traffic between the two networks; and
611 2) application services that provide command and control functionality for IoT devices.

612 An IoT device that is properly shielded from devices outside its network by an IoT gateway or
613 hub can only be accessed in one of two ways—through the IoT gateway or hub, or within
614 physical proximity of the device—so that IoT device effectively inherits network logical access
615 protection from the IoT gateway or hub. An IoT gateway or hub with application services might
616 also be able to handle cybersecurity event logging for an IoT device, especially if the IoT
617 device's internal cybersecurity events are not deemed significant enough to merit logging.
618 Dependency on an IoT gateway/hub has other positive security implications, such as a greater
619 chance of malicious activity involving the IoT device being detected (because its network traffic
620 passes through the IoT gateway/hub). However, shifting features from the IoT device to an IoT
621 gateway or hub makes the cybersecurity of that gateway or hub critical to the cybersecurity of
622 the IoT device.

623 A final group of examples involves device identifiers. An IoT device fully contained within
624 another IoT device might inherit certain cybersecurity features from the outer device, such as the

625 outer device's unique logical and physical device identifiers. An IoT device that will be deployed
626 in an environment without physical access to the device, such as sensors embedded within a
627 structure or a substance, may not need a physical device identifier because the environment
628 around it provides unique identification for it.

629 These examples help illustrate why the core baseline of cybersecurity features is not intended to
630 be fully adopted by every IoT device; every IoT device has a unique set of expected customers
631 and use cases, and not all features in the core baseline will make sense to use in every situation.
632 It is important that manufacturers explain to customers, in sufficient detail, why any core
633 baseline features have been omitted from an IoT device so customers are aware the features are
634 absent and understand the rationale.

635 **6 Cybersecurity Information to Provide to Customers**

636 Many customers will benefit from manufacturers communicating to them more clearly about
637 cybersecurity risks involving their IoT devices. This section provides examples of information
638 that may be particularly beneficial to communicate to customers, especially in enterprise
639 environments. These examples are not unique to IoT, and they will not necessarily apply to all
640 IoT devices a manufacturer produces. However, the information is supportive of and particularly
641 applicable to IoT cybersecurity, and is likely to address cybersecurity challenges currently
642 affecting many IoT devices and customers.

643 Manufacturers should strive to present this information to customers as clearly as possible, in
644 terms the customer will understand, and in logical and physical locations the customer will see or
645 hear it and can readily locate it again whenever needed. Achieving this may require a different
646 approach for different kinds of customers based on their expectations and resources. In some
647 instances, this may mean presenting more or less information based on the customer targeted and
648 their needs.

649 **Device Cybersecurity Features:** Communicating to customers which cybersecurity features the
650 device provides, especially using common terminology (e.g., the feature names from the core
651 baseline), and how these features may affect risk helps customers better understand how to
652 manage risk for the device. Similarly, if features customers would expect to be provided by the
653 device are not, it would help if the missing features were identified as such so customers could
654 adjust their risk management accordingly. Manufacturers should also explain why the features
655 were not included.

656 For most customers, information on device cybersecurity features is likely to be more useful if it
657 includes an explanation of the assumptions the manufacturer made, such as how the device will
658 be used, what type of environment it will be used in, what cybersecurity features will be
659 inherited from elsewhere (e.g., an IoT gateway), and how responsibilities are expected to be
660 shared among the manufacturer, the customer, and others.

661 **Device Transparency:** Communicating to customers information about the device's software,
662 firmware, hardware, services, functions, and data types helps customers better understand and
663 manage cybersecurity for their devices, particularly if the customer is expected to play a
664 substantial role in managing device cybersecurity. Important information for customers includes:

- 665 • Usable information on cybersecurity-related aspects of the device, including device
666 installation, configuration, usage, management, maintenance, and disposal. This
667 information should include the effect on the device if the cybersecurity configuration is
668 made more restrictive than the secure default (e.g., losing some device functionality).
- 669 • An inventory of the IoT device's current internal software and firmware, including
670 versions, patch status, and known vulnerabilities. The ability to inventory the IoT
671 device's internal software and firmware could be offered as a device feature.
- 672 • A list of sources of all of the IoT device's software, firmware, hardware, and services.

- 673 • Sufficient information on the IoT device’s operational characteristics so they can
674 adequately secure the device (e.g., make information on characteristics available on a
675 website; use a standard protocol so devices can provide basic information to authorized
676 parties).
- 677 • A list of the functions the IoT device performs (i.e., the device should not perform any
678 hidden functions customers would not expect or want).
- 679 • A list of data types the IoT device may collect and the identities of all third parties that
680 can access that data.
- 681 • The identities of all parties (including the manufacturer) who have access to or any
682 degree of control over the IoT device.

683 **Software and Firmware Update Transparency:** Manufacturers communicating expectations
684 about when updates may be released and who is responsible for performing updates, as well as
685 providing information on the contents of each update, helps customers plan their cybersecurity
686 mitigations and maintain the cybersecurity of their devices, particularly in response to emerging
687 threats. Practices include:

- 688 • Set customer expectations on if and when updates will be made available.
- 689 • Define the circumstances under which updates will be issued (e.g., controlling execution
690 of faulty software, identification of previously unknown vulnerabilities in protocols).
- 691 • Either inform the customer which entity (e.g., customer, manufacturer, third party) is
692 responsible for performing updates, or give the customer the option to designate who will
693 be responsible.
- 694 • Notify the customer if installing an update may alter existing configuration settings.
- 695 • Notify the customer or the customer’s IoT device of update availability and contents
696 (e.g., altered or new functions or features).

697 **Support and Lifespan Expectations:** Communicating to customers the length of time a
698 manufacturer intends to support a device and how long the device may be able to function helps
699 customers plan their cybersecurity mitigations throughout the device’s support lifecycle, which
700 may be shorter than how long the customer wants to use the device. Practices include:

- 701 • State the timeframe for the end of product support.
- 702 • State the timeframe for product end-of-life.
- 703 • Inform customers of what functionality, if any, the device will have after support ends
704 and at end-of-life.

705 **Decommissioning:** Communicating to customers the options, if any, for securely
706 decommissioning a device helps customers plan for securely disposing of devices. Practices
707 include:

- 708 • Provide customers sufficient information on whether the IoT device can be
709 decommissioned and how they can decommission it, such as removing all user and

710 configuration data from the device and associated systems (e.g., cloud-based services
711 used by the device), rendering the device inoperable, or transferring ownership to another
712 party.

713 It is also important for manufacturers to keep the cybersecurity information they communicate to
714 customers easily accessible and up to date. Accessibility includes communicating in language
715 customers will understand. For example, a home user will likely have less technical knowledge
716 than enterprise customer points of contact (e.g., a system administrator), so messages to these
717 different groups should take that into account to avoid confusion. The amount and focus of
718 information may also vary between customers since they will have different needs, preferences,
719 and abilities, with some customers requiring less information than others about various aspects of
720 their devices and features. How customers are contacted may also vary by customer and by
721 device. For some devices, customers, and use cases, it may be more efficient and effective to
722 have some of the information and notifications of changes come directly from the IoT devices or
723 connected interfaces (e.g., smartphone app) instead of mailing lists and other means.

724 Keeping customers up to date means notifying them of significant changes to previously
725 communicated information. The same recommendations for messaging discussed above apply
726 for follow-up communications, but extra care should be taken to avoid too many or contradictory
727 follow-up messages, which could lead some customers, particularly home customers, to ignore
728 important messages.

7 Secure Development Practices for IoT Devices

The previous sections of this publication have focused on what manufacturers can do to make devices minimally securable. This section covers a different topic: manufacturers improving how secure their IoT devices are by following secure software development practices. Although this does not directly improve how securable devices are for customers, it can improve the security of deployed devices in ways that customers cannot. As a recent NIST white paper, *Mitigating the Risk of Software Vulnerabilities by Adopting a Secure Software Development Framework (SSDF)* [22] states, following secure software development practices should help manufacturers “reduce the number of vulnerabilities in released software, mitigate the potential impact of the exploitation of undetected or unaddressed vulnerabilities, and address the root causes of vulnerabilities to prevent future recurrences.”

There are many existing standards, guidelines, and other publications on secure software development. IoT device manufacturers interested in more information can consult the NIST white paper on secure software development [22] which highlights selected practices for secure software development. Each of these practices is widely recommended by existing secure software development publications, and the white paper provides references from nearly 20 of these publications. Manufacturers looking for information on secure software development can use the references as a starting point.

All of the white paper’s practices are relevant for IoT devices, but some are particularly noteworthy, especially for IoT device software developers who are relatively new to cybersecurity:

- Manufacturers ensuring their workforce has the necessary skills to securely develop IoT devices will help manufacturers more easily design and produce such devices. SSDF practices:
 - PO.2, Implement Roles and Responsibilities
- Manufacturers taking steps to protect code and give customers the ability to verify software integrity helps prevent IoT devices from executing malicious code. SSDF practices:
 - PS.1, Protect All Forms of Code from Unauthorized Access and Tampering
 - PS.2, Provide a Mechanism for Verifying Software Release Integrity
 - PS.3, Archive and Protect Each Software Release
- Manufacturers taking steps to reduce vulnerabilities in IoT devices will make devices inherently more secure and reduce the number of vulnerabilities that need to be mitigated by customers. This includes both the initial development of IoT device software and all updates made to the software after its release. SSDF practices:
 - PW.3, Verify Third-Party Software Complies with Security Requirements
 - PW.4, Reuse Existing, Well-Secured Software When Feasible Instead of Duplicating Functionality
 - PW.5, Create Source Code Adhering to Secure Coding Practices

- 768 ○ PW.7, Review and/or Analyze Human-Readable Code to Identify Vulnerabilities and
769 Verify Compliance with Security Requirements
- 770 ○ PW.8, Test Executable Code to Identify Vulnerabilities and Verify Compliance with
771 Security Requirements
- 772 ○ PW.9, Configure the Software to Have Secure Settings by Default
- 773 ● Manufacturers accepting and responding to vulnerability reports helps customers
774 maintain the cybersecurity of their IoT devices as new threats emerge. SSDF practices:
- 775 ○ RV.1, Identify and Confirm Vulnerabilities on an Ongoing Basis
- 776 ○ RV.2, Assess and Prioritize the Remediation of All Vulnerabilities
- 777 ○ RV.3, Analyze Vulnerabilities to Identify Their Root Causes

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780 **Appendix A—Acronyms and Abbreviations**

781 Selected acronyms and abbreviations used in this document are defined below.

BITAG	Broadband Internet Technical Advisory Group
CD	Compact Disc
CNSS	Committee on National Security Systems
CNSSI	Committee on National Security Systems Instruction
CSA	Cloud Security Alliance
DDoS	Distributed Denial of Service
DVD	Digital Video Disc
ENISA	European Union Agency for Network and Information Security
ETSI	European Telecommunications Standards Institute
FISMA	Federal Information Security Modernization Act
FOIA	Freedom of Information Act
GSMA	Groupe Spéciale Mobile Association
ICS	Industrial Control System
IIC	Industrial Internet Consortium
IoT	Internet of Things
IoTSA	Internet of Things Safety Architecture & Risk Toolkit
IoTSF	Internet of Things Security Foundation
IP	Internet Protocol
IR	Internal Report
IT	Information Technology
ITL	Information Technology Laboratory
LTE	Long-Term Evolution
MAC	Media Access Control
NIST	National Institute of Standards and Technology
PII	Personally Identifiable Information
SDK	Software Development Kit
SP	Special Publication
SSDF	Secure Software Development Framework
USB	Universal Serial Bus
WiFi	Wireless Fidelity

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783 **Appendix B—Glossary**

784 Selected terms used in this document are defined below.

Actuator	A portion of an IoT device capable of changing something in the physical world. [3]
Authorized Entity	An entity that has implicitly or explicitly been granted approval to interact with a particular IoT device.
Configuration	“The possible conditions, parameters, and specifications with which an information system or system component can be described or arranged.” [18]
Core Baseline	A set of technical features needed by a generic customer to support common cybersecurity controls that protect the customer’s devices and device data, systems, and ecosystems
Core Cybersecurity Feature Baseline	See <i>core baseline</i> .
Cybersecurity Event	An observable occurrence with cybersecurity significance in an IoT device. (derived from [4])
Device Identifier	A context-unique value that is associated with a device (for example, a string consisting of a network address). (derived from [19])
Entity	A person, device, service, network, domain, manufacturer, or other party who might interact with an IoT device.
Firmware	“Computer programs and data stored in hardware[...]such that the programs and data cannot be dynamically written or modified during execution of the programs.” [4]
Interface	A boundary between the IoT device and entities where interactions take place. (derived from [20])
IoT Platform	A piece of IoT device hardware with firmware and/or software already installed and configured for a manufacturer’s use as the basis of a new IoT device. An IoT platform might also offer third-party services or applications, or a software development kit to help expedite IoT application development.
Local Interface	An interface of an IoT device that can only be accessed physically, such as a port or a removable media drive.
Local Logical Access	Logical access to an IoT device that does not occur over a network.
Logical Identifier	A device identifier that is expressed logically by the device’s software or firmware.
Minimally Securable IoT Device	An IoT device that has the technical features (i.e., hardware, firmware, and software) customers may need to implement cybersecurity controls used to mitigate some common cybersecurity risks.

Network Interface	An interface that connects an IoT device to a network (e.g., Ethernet, WiFi, Bluetooth, Long-Term Evolution [LTE], ZigBee).
Physical Identifier	A device identifier that is expressed physically by the device (e.g., printed onto a device's case, displayed on a device's screen).
Remote Logical Access	Logical access to an IoT device that occurs over a network.
Sensor	A portion of an IoT device capable of providing an observation of an aspect of the physical world in the form of measurement data. [3]
Software	“Computer programs and associated data that may be dynamically written or modified during execution.” [4]
Transducer	A portion of an IoT device capable of interacting directly with a physical entity of interest. The two types of transducers are sensors and actuators. [3]
Update	A patch, upgrade, or other modification to code that corrects security and/or functionality problems in software or firmware. (derived from [21])