



NISTIR 6515 2001 ED

# ANNUAL LISTING: NORTH AMERICAN QUALITY SYSTEM REGISTRATION ORGANIZATIONS (NAQSRO)

Michael E. Squires

United States Department of Commerce  
National Institute of Standards and Technology  
Office of Standards Services  
Technology Services  
Gaithersburg, MD 20899



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**NIST**  
National Institute of Standards and Technology  
Technology Administration, U.S. Department of Commerce



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**August 2001**



U.S. Department of Commerce  
*Donald L. Evans, Secretary*

National Institute of Standards and Technology  
*Karen H. Brown, Acting Director*



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PREFACE  
NAQSRO/August 2001

The listed organizations have provided NIST with information on their quality system registration activities for the ASQ (American Society for Quality) Q9000 series, the ISO (International Organization for Standardization) 9000 \* series, QS (Quality Systems)-9000, ISO (International Organization for Standardization) 14000 EMS (Environmental Management Systems) or equivalent criteria such as TL (Telecommunications) 9000, TS (Technical Specification) 16949, HACCP (Hazard Analysis Critical Control Point) and SA (Social Accountability) for the United States, Canada and Mexico. NO ATTEMPT HAS BEEN MADE TO EVALUATE ANY OF THESE PROGRAMS. Interested parties are advised to review and compare the offered services (particularly the registrar's scope of accreditation as indicated) when selecting a program appropriate to their needs. In addition to the specific entries, this directory contains a Table of Contents along with Appendices including a Glossary. For additional information, contact:

Michael Squires  
NIST  
100 Bureau Drive, Mail Stop 2150  
Gaithersburg, MD 20899-2150  
Telephone: (301) 975-4039  
Fax: (301) 926-1559  
E-mail: [michael.squires@nist.gov](mailto:michael.squires@nist.gov)  
URL: <http://ts.nist.gov/ts/htdocs/210/216/iso9000.htm>

- **NOTE:** The ISO 9000 (1994) \* series was revised and reissued in December 2000. Companies should be aware that the changes made may affect the time required to achieve conformance to the standard.
- Additional information on ISO 9000-related activities may be found on the U.S. ISO member ANSI (American National Standards Institute) website at [www.ansi.org](http://www.ansi.org).
- Training for transitioning to the new ISO 9001: 2000 is offered by many registrars represented in these pages as well as by other organizations. Consult individual registrars and training bodies for details.
- Additional information on the ISO 9000: 2000 and related standards is available on the NIST (National Institute of Standards and Technology) website at: <http://ts.nist.gov/ca>.

- Visit [www.rabnet.com](http://www.rabnet.com) for information on the American National Standards Institute (ANSI)-Registrar Accreditation Board (RAB) National Accreditation Program (NAP) and the RAB certification program for assessors.

*Disclaimer: Entries in this directory are based on information provided by each organization and reflect the organization's view of its activities. No attempt was made by NIST to verify the information provided by the listed organizations.*



1)

ABS Quality Evaluations, Inc. (ABS QE)  
16855 Northchase Drive  
Houston, TX 77060-6008  
Phone: (281) 877-6800 (Contact: Patricia L. Wigginton)  
Fax: (281) 877-6801  
E-Mail: [qe\\_cust\\_serv@eagle.org](mailto:qe_cust_serv@eagle.org)  
URL: [www.abs-group.com](http://www.abs-group.com)

Other Information:

a.

Accredited by: RvA (Raad voor Accreditatie) (Netherlands), INMETRO (Instituto de Metrologia, Normalizacao e Qualidade Industrial) (Brazil), and ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM (General Motors).

c.

Other: Scope of accreditation includes: mining; quarrying; food; beverages; textiles; wood; pulp; paper; publishing; coke; petroleum; chemicals; fibers; rubber; plastics, nonmetallic minerals; metals; machinery; equipment; electrical products; optics; shipbuilding; other transport equipment; construction; wholesale and retail trade; transportation; storage; communication; information technology; engineering and other professional services. Encompasses SIC 372, 376, Major Group 60, 61, 62, 63, 64, 65, 67, and Major Group 27. Additional offices in Mexico, Brazil and Singapore and in the United States in Troy, MI and Berea, OH. Member of IAAR (Independent Association of Accredited Registrars). Uses IRCA (International Register of Certificated Auditors)/RAB-certified assessors. Accredited by ANSI-RAB NAP to conduct ISO 14000 assessments. Can also audit to AS9100 and the TE Supplement. An IATF (International Automotive Task Force) recognized certification body.

---

2)

Advanced Waste Management Systems, Inc. (AWMS)  
6430 Hixson Pike or P.O. Box 100  
Hixson, TN 37343 Hixson, TN 37343  
Phone: (423) 843-2206 (Contact: Richard A. Ellis/James Mullican)  
Fax: (423) 843-2310  
E-Mail: [mail@awm.net](mailto:mail@awm.net)  
URL: [www.awm.net](http://www.awm.net)

Other Information:

a.

Accredited by: ANSI-RAB for ISO 14000.

b.

Other Quality Program Recognition: Scope of accreditation is unlimited. One of the first

five registrar companies accredited under the ANSI-RAB NAP for ISO 14000.

c.

Other: Experienced in defense industries, nuclear waste storage and chemical industries.

---

3)

AEA Quality Advantage Corporation (AEA)

15 Myers Corners Road

Suite 1-S

Wappingers Falls, NY 12590

Phone: (845) 298-0032 (Contact: Nirmal S. Sandhu)

Fax: (845) 298-1253

E-Mail: [aea@aeaquality.com](mailto:aea@aeaquality.com)

URL: [www.aeaquality.com](http://www.aeaquality.com)

Other Information:

a.

Accredited by: RvA (Netherlands).

b.

Other Quality Program Recognition: Pursuing QS-9000 qualified registrar status by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: rubber; rubber products; plastic products; electrical equipment; optics; optical equipment; electrical products; pharmaceuticals. Uses IQA (Institute of Quality Assurance)/IRCA-certified assessors. Maintains other offices in Mexico, India and in the U.S. in Morgan Hills, CA and Houston, TX. Pursuing accreditation to EN (European Norm) 46000. Also, pursuing AS9100 and TL 9000 accreditation.

---

4)

AFAQ-ASCERT (French Association for Quality Assurance) International, Inc. (AAI)

2500 West Higgins Road, Suite 1145

Hoffman Estates, IL 60195

Phone: 1-800-241-3412; (847) 755-9125 (Contact: Jose Mayer)

Fax: (847) 755-9130

E-Mail: [jose.mayer@afaq.org](mailto:jose.mayer@afaq.org)

URL: <http://www.afaq.fr>

OR

50 Fullerton Court, Suite 202

Sacramento, CA 95825

Phone: (888) 476-8303 (Contact: Michael Bonawitz)

Fax: (916) 920-7028

E-Mail: [aes\\_safety@compuserve.com](mailto:aes_safety@compuserve.com)

URL: <http://www.afaq.fr>

Other Information:

a.

Accredited by: Accredited by COFRAC (French Accreditation Committee) (France), TGA/DAR (Germany) and ANSI-RAB to register companies to ISO 9000, ISO 14000.

b.

Other Quality Program Recognition: With over 11,000 certificates issued in more than 40 countries, AFAQ is the world's fifth-ranking management system registration body. QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: See Entry Number 5 for information on AFAQ-ASCERT International. Member of IAAR.

---

5)

AFAQ-ASCERT (French Association for Quality Assurance) International

1054 31<sup>st</sup> Street, NW, Suite 320

Washington, DC 20007

Phone: (202) 338-4365 (Contact: Frederic Sevin);

also (847) 755-9125 (IL); (916) 920-7028 (CA)

Fax: (202) 337-3709; also (847) 755-9130; (916) 920-7028

E-Mail: [frederic.sevin@afaq.org](mailto:frederic.sevin@afaq.org)

URL: [www.afaq.fr](http://www.afaq.fr)

Other Information:

a.

Accredited by: TGA-DAR (Trageregemeinschaft für Akkreditierung – Deutscher Akkreditierungs Rat) (Germany), COFRAC (France) and ANSI-RAB.

b.

Other Quality Program Recognition: AFAQ-ASCERT International Inc. is a subsidiary of AFAQ which has issued over 11,000 quality management certificates. AFAQ-ASCERT International, Inc. has a national and international network of 650 RAB, IRCA and/or IQA certified auditors. AFAQ-ASCERT International network covers the entire world with representation offices. AFAQ-ASCERT provides International Certificates with automatic recognition around the globe. Through an extensive network of certified auditors, AFAQ-ASCERT provides comprehensive registration services in ISO 9000, QS-9000 and ISO 14000; Industrial, Agro-biological and Agro-food product certifications; process certification; certification of services; and certification of personnel. An IATF-recognized certification body.

c.

Other: Scope of accreditation includes: AFAQ-ASCERT International covers all types of industries in 39 EAC (Economic Activity Code) scopes. Also, AFAQ-ASCERT International registration certificates are valid for three years. Surveillance audits are conducted annually. Additional certification services for CE (Conformite Europeene) Marking are available for companies exporting products or equipment to Europe. Founding member of IQNET. Member of IAAR. See Number 4 above for branch offices of AFAQ-ASCERT International, Inc.

6)

AIB Registration Services (AIBRS)

1213 Bakers Way/P.O. Box 3999

Manhattan, KS 66505-3999

Phone: (785) 537-4750; 1-800-633-5137 (Contact: C. Pappas)

Fax: (785) 537-1493

E-Mail: [cpappas@aibonline.org](mailto:cpappas@aibonline.org)

URL: [www.aibonline.org](http://www.aibonline.org)

Other Information:

a.

Accredited by: Has applied for ANSI-RAB accreditation.

b.

Other Quality Program Recognition: None.

c.

Other: Scope of accreditation includes: food and kindred products; paper and allied products; chemicals and allied products; rubber and plastics; food products and packaging; machinery; public warehousing and storage; groceries and related products; farm-produce raw materials; beer, wine and distilled alcoholic beverages; nondurable goods; food stores; pest control services; and cleaning/maintenance services. Caters to food and food-related industry companies only.

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7)

Amador Product Service (See TUV Management Services entry below.)

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8)

American Global Standards (AGS) [formerly Davy Scott Registrars, Inc.]

300 Esplanade Dr., Ste. 1120

Oxnard, CA 93030

Phone: (805) 983-8200 (Contact: Administrator)

Fax: (805) 981-1034

E-Mail: [admin@americanglobalstandards.com](mailto:admin@americanglobalstandards.com)

URL: [www.americanglobalstandards.com](http://www.americanglobalstandards.com) (under construction)

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: None reported.

c.

Other: Will be conducting ISO 14000 registrations. ANSI-RAB accreditation for ISO 14000 expected in October 2001. AGS was formerly known as Davy Scott Registrars, Inc. The registrar moved its offices to central California and changed its name in September 2000. AGS maintains its original auditing staff and has added new staff in California. ANSI-RAB approval of the name change was granted as of April 2001.

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9)

American Institute of Quality Registrars (AIQR)

15624 Farmington Road

Livonia, MI 48154 -2852

Phone: (734) 422-9789 (Contact: William Rogers)

Fax: (734) 421-0353

E-Mail: [aiqr@aol.com](mailto:aiqr@aol.com)

URL: none reported

Other Information:

a.

Accredited by: Has applied for ANSI-RAB accreditation.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Contact AIQR directly for details on ISO 9000, ISO 14000 and TE Supplement services.

---

10)  
AGA Quality (See IAS and QMI entries.)

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11)  
American Petroleum Institute Quality Registrar (APIQR)  
1220 L Street, N.W.  
Washington, DC 20005  
Phone: (202) 682-8574 (Contact: Chip Evans)  
Fax: (202) 682-8070  
E-Mail: [evanst@api.org](mailto:evanst@api.org)  
URL: [http://www.api.org/programs\\_services/quality/apiqrl.htm](http://www.api.org/programs_services/quality/apiqrl.htm)

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: Above accreditation is being sought for the following major groups under SIC codes: Major Groups 28, 32, 33, 34, 35, 37 and 87.

c.

Other: The APIQR registers suppliers to ISO 9001, but specializes in (1) the Dual Registration in API (American Petroleum Institute) Specification Q1/ISO 9001 or API Standard 1512/ISO 9001 of suppliers' quality systems already licensed in API's Monogram Program accredited by API's Petroleum Test Laboratory Accreditation Program (PTLAP) and (2) offering ISO 9001 registrations to those companies interested in petroleum industry-specific ISO registration. For the past 3 years, API Monogram licensees have had the opportunity to obtain ISO 9000 registration in conjunction with their Monogram product certification program application or renewal. Through the APIQR ISO 9000 Registration Program, companies may apply for ISO 9000 registration, API Monogram licensing, or both together under a newly-integrated Dual Registration service. SIC codes are 1389, 1629, 2899, 30, 324, 329, 331, 339, 34, 353, 356, 359, 3625, 3731 and 873. Is the sole provider of API Monogram Program for Oil & Gas Industry licensing and APIQR Dual Registration (API & ISO 9000 combined). Q1 Registration.

---

12)  
American Quality Assessors (AQA)  
1107 Belleview Avenue  
Columbia, SC 29201  
Phone: (803) 779-8150 (Contact: Patricia Pardue)  
Fax: (803) 779-8109

E-Mail: [patricia@aqausa.com](mailto:patricia@aqausa.com)

URL: [www.aqausa.com](http://www.aqausa.com)

Other Information:

a.

Accredited by: ANSI-RAB and RvA (The Netherlands).

b.

Other Quality Program Recognition: QS-9000 and TE Supplement to QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. Has ISO 14001 accreditation. An IATF-recognized certification body.

c.

Other: Scope of accreditation includes: accounting, auditing, bookkeeping; educational services; electronic and other electric equipment (including computer and office equipment); fabricated metal products; furniture and fixtures; industrial machinery and equipment; management and public relations; miscellaneous manufacturing industries; noncommercial research organizations; paper and allied products; plastic products; primary metal industries; printing and publishing; rubber and miscellaneous; stone, clay and glass products; testing laboratories; textile mill products; wholesale trade-durable and nondurable goods. Also approved for the following SIC codes: # 284, 382, 384, 385, 386 and 387. Member of IAAR. AQA was created solely to assess and register conformance to international standards for management systems. AQA is committed to providing responsive, affordable registration services to companies located in the U.S. and abroad. AQA offers assessment and registration to the requirements of ISO 9000 2000, QS-9000, ISO TS (Technical Specification) 16949 and AS9100, ISO 14001 and the TE Supplement to QS-9000.

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13)

ASME, International

Three Park Avenue

New York, NY 10016-5990

Phone: (212) 591-8033 (Contact: Raj Manchanda)

Fax: (212) 591-8599

E-Mail: [Accreditation@asme.org](mailto:Accreditation@asme.org)

URL: [www.asme.org/codes](http://www.asme.org/codes)

Other Information:

a.

Accredited by: ANSI-RAB and RvA (Netherlands).

b.

Other Quality Program Recognition: ASME's accreditation of manufacturers serves as a means of meeting a number of federal, state and local regulations.

c.

Other: The registration program covers suppliers of mechanical equipment and related

materials, items and services in the industries and sectors associated with the art, science and practice of mechanical engineering. Scope of accreditation includes: basic metals and fabricated metal products; machinery and equipment; engineering services and reinforced thermoset-plastic vessels.

---

14)

American Software Quality Assurance (ASQA)  
3187 Blue Rock Road  
Cincinnati, OH 45239  
Phone: (513) 385-8210 (Contact: Mark J. Knue)  
Fax: (513) 385-8210  
E-Mail: [Mark\\_Knue@fuse.net](mailto:Mark_Knue@fuse.net); or [ASQA@TheUS.com](mailto:ASQA@TheUS.com)  
URL: [www.ASQA.TheUS.com](http://www.ASQA.TheUS.com)

Other Information:

a.

Accredited by: none reported

b.

Other Quality Program Recognition: none reported

c.

Other: Specializing in pre-assessments of compliance with ISO 9001. Also specializing in ISO 9000, Guidebook 3 – Software and ISO 9000, Guidebook 4 – Consulting Services. See web above for further information on services. Note: After Summer 2001, ASQA will no longer provide above services. The company will be liquidated/dismantled.

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15)

American Systems Registrar (ASR)  
4550 Cascade Road, Suite 202  
Grand Rapids, MI 49546  
Phone: (616) 942-6273; (888) 891-9002 (Contact: Lisa Williams)  
Fax: (616) 942-6409  
E-Mail: [asroffice@netonecom.net](mailto:asroffice@netonecom.net)  
URL: [www.asr.9000.net](http://www.asr.9000.net)

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.



c.

Other: Serves the manufacturing and service industry. Provides ISO 9000 quotes within 24 hours. No hidden costs. Also conducts registration transfers. ISO 14000 accreditation through ANSI-RAB. Issues ISO 9001: 2000 certificates. Present ISO 9001/2/3:1994 certificates will be upgraded.

---

16)

AOQC Moody International, Inc.

24900 Pitkin Rd., Ste. 200

The Woodlands, Texas 77386

Phone: (281) 367-8764 (Contact: Patti Wigginton)

Fax: (281) 367-3496

E-Mail: [houston@aoqcmoody.com](mailto:houston@aoqcmoody.com)

URL: <http://www.aoqcmoody.com>

#### Other Information:

a.

Accredited by: ANSI-RAB accredited. Home office accredited by UKAS (United Kingdom Accreditation Service) (U.K.) and TGA (Germany). Accredited through AOQC Moody International Ltd. in the United Kingdom. SCC accredited through AOQC Moody International Ltd. in Canada. Also, TWI (The Welding Institute) (U.K.) for EN 729/ISO 3834. Accredited COFRAC accredited through AOQC Moody International in France. MAC accredited through AOQC Moody International in various worldwide network offices.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by SCC (Standards Council of Canada) (Canada) through Canadian sister company and TGA.

c.

Other: Scope of accreditation includes: boilers and pressure vessels; chemical industry machinery; compressors and fluid power equipment; construction industry equipment; cranes and lifting equipment; electrical equipment installation; electrical instruments and control systems; electrical equipment for motor vehicles; foundries; furnaces and kilns/iron working; metal fabrication and machining; metal furniture; paint and varnish production; plant recessing equipment; printed circuit boards; process engineering; pumps; structural steel; chartered accountants; cleaning services; distribution of fuels and industrial materials; distribution of machinery and industrial equipment; distribution of timber and building materials; freight forwarders; facility and equipment leasing; interior design for shops and offices; printing and publishing of literature and stationery; professional and technical services; recruitment agencies; stocking distributors; storage and warehousing; training establishments. Has offices in Tucson, AZ; Medina, OH; Charlotte, NC; and Redmond, WA. Maintains other offices in Abu Dhabi, Japan, Canada, Indonesia, China (People's Republic of), Italy, England, Malaysia, Germany, Kingdom of Saudi Arabia, The Netherlands and Singapore. Offers clients a cost effective means of attaining registration using a value-added partnership approach. Offers assess-

ment to AS9100, ISO 14000, VDA (Verband der Automobilindustrie) 6.1, ISO/TS (Technical Specification) 16949, ISO/IEC 17025 and OSHAS (Occupational, Safety and Health Administration Standard) 18001.

---

17)

AOQC Moody International Registration Ltd. (AOQC)  
57 Simcoe St., South, Ste. 2H  
Oshawa, Ontario L1H 4G4 Canada  
Phone: (905) 433-2955 (Contact: David Bright/George Harwood/Stanley  
Harris/JoanneSmith)  
Fax: (905) 432-9308  
E-Mail: [aoqc\\_osh@compuserve.com](mailto:aoqc_osh@compuserve.com)  
URL: [www.moodycanada.com](http://www.moodycanada.com)

Other Information:

a.

Accredited by: ANSI-RAB, UKAS (U.K.), TGA (Germany), SINCERT (Italian National System for the Accreditation of Certification Bodies) (Italy), COFRAC (France), SCC (Canada) and MAC.

b.

Other Quality Program Recognition: none reported

c.

Other: Scope of accreditation includes: Accredited by the SCC for the following SIC codes – 12, 14, 17, 18, 19, 21, 25, 31, 33 & 34. Accreditation pending for SIC codes 20 & 29.

---

18)

AQSR International Inc.  
3025 Boardwalk Dr., Ste. 120  
Ann Arbor, MI 48108  
Phone: (734) 913-8055 (Contact: Michelle Langley)  
Fax: (734) 913-8152  
E-Mail: [aqsrus@aqsr.com](mailto:aqsrus@aqsr.com)  
URL: [www.aqsr.com](http://www.aqsr.com)

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: rubber and plastics; leather tanning and finishing; leather goods; primary metal industries; fabricated metal products; industrial machinery

and equipment; motor vehicle parts and accessories; and adhesives and sealants; lubricating oils and greases; and miscellaneous manufacturing industries. AQR International Inc. complies with EN 45012 for the registration of quality management systems. Also ISO 14001 accredited. Conducts assessments to the TE Supplement to QS-9000. An IATF recognized certification body. Conducts assessments to AS9100, TL9000, ISO/TS 16949, ISO/IEC 17025 and VDA 6.1.

---

19)

AV Qualite (AVQ) (See Det Norske Veritas Certification, Inc./DNV entry below.)

---

20)

BQR Ltd.-BestCERT Quality Registrars Ltd. (BQR)

[formerly Barbieri Quality Registrars, Inc.]

714 River St.

Fitchburg, MA 01420

Phone: (978) 665-0100 (Contact: Sandra Tokola)

Fax: (978) 665-0101

E-Mail: [bqriso@aol.com](mailto:bqriso@aol.com)

URL: [www.bestcert.org](http://www.bestcert.org)

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: IAF (International Accreditation Forum) Scope Categories include: 1) Food Products, Beverages and Tobacco – except manufacture of tobacco products; 2) Textiles and Textile Products; 3) Pulp, Paper and Paper Products; 4) Publishing Companies; 5) Printing Companies; 6) Rubber and Plastic Products; 7) Nonmetallic Mineral Products; 8) Concrete, Cement, Lime, Plaster, etc.; 9) Basic Metals and Fabricated Metal Products – except manufacture of basic processing of iron and steel and production of ferro-alloys and casting of metals; 10) Machinery and Equipment; 11) Electrical and Optical Equipment; 12) Aerospace; 13) Manufacture not elsewhere classified; 14) Construction; 15) Wholesale and Retail Trade, Repair of Motor Vehicles, Motorcycles and Personal/Household Goods – except maintenance and repair of motor vehicles and repair of personal/household goods; 16) Transport, Storage and Communication; 17) Engineering Services; 18) Other Services; 19) Public Administration; 20) Education; 21) Health and Social Work – except human health activities; 22) Other Social Services and 23) Medical Devices. Surveillance audits can be arranged for either 6 month or 12 month intervals. Registration certificates are valid for three years from the date of registration. BQR, Limited has offered quality system registration for 2 and a half years. Owned and operated by experienced quality professionals. Auditors have actual industry experience and have audited hundreds of

companies in many industries. Currently has offices in the U.S., Taiwan, People's Republic of China and Republic of Korea. Has applied for ANSI-RAB's NAP Environmental Management Systems (EMS) ISO 14000 accreditation. Conducts TL (Telecommunications) 9000 assessments. Accredited by ANSI-RAB to run Lead Auditor course for 36 hours.

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21)

Bellcore Quality Registration Services (See Telcordia Quality Registration entry below.)

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22)

BSI, Inc. (BSI, INC)

12110 Sunset Hills Road, Suite 140

Reston, VA 22301

Phone: (703) 437-9000

Fax: (703) 437-9001

E-Mail: [inquiry@bsiamericas.com](mailto:inquiry@bsiamericas.com)

URL: [www.bsiamericas.com](http://www.bsiamericas.com)

Other Information:

a.

Accredited by: Parent company is accredited by UKAS (U.K.), RvA (Netherlands) and INMETRO (Brazil). BSI, Inc. is covered by both UKAS and RvA accreditations. ANSI-RAB accreditation as of August 18, 1999. Note: A subsidiary of the British Standards Institution incorporated by Royal Charter in the United Kingdom. ANSI-RAB accreditation for ISO 9001: 2000.

b.

Other Quality Program Recognition: Also accredited by the UKAS (UK) under the TickIT certification scheme for software development. Has operational MOUs (Memoranda of Understanding) with Underwriters Laboratories (USA), QMI (Quality Management Institute) (Canada), JMI (Japanese Management Institute) (Japan), AS (Standards Australia) (Australia), SSI (Singapore Standards Institute) (Singapore), STQC (Standards Testing and Quality Control) (Thailand), BICQ (Taiwanese Institute of Quality Control) (Taiwan) and HKQAA (Hong Kong Quality Assurance Association) (People's Republic of China). Parent company in U.K. is QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. Also recognized for EMAS (European-Eco-Management and Audit Scheme).

c.

Other: Member of IQNET (International Quality Certification Network) and IAAR. ISO 14001 under the Environmental Management Systems by UKAS (U.K.). Offices in Canyon Lake, CA; Houston, TX; Detroit, MI; and Chatham, NJ. Issued over 33,000 certificates of registration in over 74 countries worldwide. BSI's registration services cover virtually all industry and commercial Standard Industrial Classification (SIC) codes and all sizes of organizations from small and medium-sized companies to very large multi-national corporations. Accredited for

ISO 14000 EMS by ANSI-RAB NAP. Conducts AS9100 for Aerospace, TL 9000 and BS (British Standard) 7799 (Information Security Management). Assessment expertise includes ISO/TS 16949, VDA 6.1, ISO/IEC Guide 25, ISO 17025, OSHAS 18001 (BS 8800) and CE marking. BSI is a notified body.

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23)

Bureau de normalisation du Quebec – Systems registration (BNQ-SR) (A Division of the Centre de recherche industrielle du Quebec or CRIQ)

8475 Christophe-Colomb Avenue

Montreal, Quebec H2M 2N9

Phone: (514) 383-3239

Fax: (514) 383-3260

E-Mail: [bnqmla@prolognet.qc.ca](mailto:bnqmla@prolognet.qc.ca)

URL: <http://www.criq.qc.ca/bnq/>

OR

333 rue Franquet

Sainte-Foy, Quebec G1P 4C7

Phone: (418) 652-2296; 1-888-267-1476 (Contact: Sylvie Lavoie)

Fax: (418) 652-2221

E-Mail: [BNQES@criq.qc.ca](mailto:BNQES@criq.qc.ca)

URL: <http://www.criq.qc.ca/bnq/>

**Other Information:**

a.

Accredited by: SCC (Canada).

b.

Other Quality Program Recognition: BNQ-Registration Systems is a division of the Center for Industrial Research of Quebec (CRIQ). BNQ is a Canadian pioneer in registering quality systems to ISO standards and has over 30 years of experience with standards.

c.

Other: Scope of accreditation: agricultural production and services; forestry; fishing; hunting and trapping; mining; construction; food and kindred products; tobacco products; textile products; lumber and wood products; furniture and fixtures; paper and allied products; printing, chemicals and allied products; petroleum; rubber; leather; stone; primary metal industries; industrial machinery; electronic and other electric equipment; transportation; motor freight transportation; postal service; water transportation; communications; electric, gas and sanitary services; wholesale trade – nondurable and durable goods; general merchandise stores; automotive dealers; apparels and accessory stores; retail; nondepository credit institutions; real estate; holding and other investment offices; business services; automotive repair; motion pictures; amusement and recreation services; health, legal and educational services; engineering and accounting; research and Management services. BNQ's registration is valid for three years. Surveillance audits are conducted every 12 months from the date of registration or more often, if required by

the clients or specific agreements. As of March 1998, BNQ had issued over 335 certificates. Other offices are in Ottawa, Quebec and Edmundston. Offers ISO 9001, 9002, 9003, 14001, ISO/IEC Guide 25/ISO/IEC 17025 and HACCP (Hazard Analysis Critical Control Point)/9000 assessments. Offers quality systems evaluation according to ISO 9001: 2000. Also, as SCC's partner, BNQ offers laboratory accreditation to ISO 17025.

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24)

Bureau Veritas Quality International (N.A.) Inc. (BVQI)

509 North Main Street

Jamestown, NY 14701

Phone: (716) 484-9002 (Contact: Greg Swan)

Fax: (716) 487-9004

E-Mail: [info@bvqina.com](mailto:info@bvqina.com)

URL: [www.bvqina.com](http://www.bvqina.com)

Other Information:

a.

Accredited by: ANSI-RAB and SCC (Canada). Parent and sister companies are accredited by: UKAS (U.K.), RvA (Netherlands), BELCERT (Belgian Accreditation System) (Belgium) and SWEDAC (Swedish Board for Accreditation and Conformity Assessment) (Sweden), Swiss Accreditation Service (SAS) (Switzerland), COFRAC (France), DAR (Germany), SINCERT (Italy), DANAK (Dansk Akkreditering) (Denmark), JAZ-ANZ (Joint Accreditation System of Australia and New Zealand) (Australia-New Zealand), INMETRO (Brazil) and ENAC (Entidad Nacional de Acreditacion) (Spain). Recently acquired Kemper Registrar Services, Inc.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. Accredited by UKAS (U.K.) under the TickIT certification scheme for software development. An IATF-recognized certification body.

c.

Other: Member of IAAR. Has 7 regional offices within the USA in Colorado; Providence, RI; Fort Mill, SC; Plano, TX; West Bloomington, MN; and Jamestown, NY. Also, qualified registrar for ISO 14000 with accreditations available under the UKAS, RvA, DANAK, SWEDAC and SAS. BVQI is a notified body in accordance with the EMC Medical Devices Directive (93/42/EEC) and Active Implantable Medical Devices Directive (90/385/EEC). Has ISO 14001 accreditation through ANSI-RAB. Offers assessments to SA 8000 and AS9100. Has offices in 45 countries with more than 22,000 clients and more than 1,400 small to large companies in North America have chosen BVQI. Offers HAACP, SFI (Six Figure Income), SafetyCert, Codes of Conduct, TE Supplement, TL 9000 and ISO/TS 16949 assessments.

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25)

Calidad Mexicana Certificada, A.C. (CALMECAC)  
Jose Vasconcelos No. 83 Col. San Miguel Chapultepec  
Mexico, D.F.,C.P. 11850  
Phone: (52) 55 53 05 71(Contact: Manuel E. Angulo)  
Fax: (52) 5 211 6702  
E-Mail: [info@calmecac.com.mx](mailto:info@calmecac.com.mx)  
URL: <http://www.calmecac.com.mx>

Other Information:

a.

Accredited by: Direccion General de Normas (DGN) under the Secretaria de Comercio y Fomento Industrial (SECOFI) in Mexico. Has ANSI-RAB accreditation.

b.

Other Quality Program Recognition: This is the first quality system registrar accredited under the new Mexican National Accreditation and Certification System.

c.

Other: Also has attained certification of quality system auditors in Mexico under ISO 10011-2/NMX-CC (Guideline for Selecting Quality Auditors/Official Mexican Standard) 8. Certification officially recognized by Norma Oficial Mexicana (NOM). Certification of Environmental Management System, ISO 14001. Certification of Quality Management Systems, ISO 9000 and QS-9000. Also, accredited in labor personnel competence (Consejo de Normalizacion y Certificacion de Competencia Laboral – CONOCER). Pursuing KBA (Kraftfahrt-Bundesamt) accreditation for VDA 6.1. Offers assessments to NOM-TUR (Official Mexican Standard/Technical Specifications) from 1 to 7, NOM-004-SCFI (Commercial Information on Labels for Textiles, Clothing and Accessories), NOM-024-SCFI, NOM-050-SCFI, NOM-051-SCFI, NOM-020-SCFI, NOM-015-SCFI, NOM-141-SSA1, NOM-142-SSA (Goods and Services, Labels for Prepackaged Perfumes and Beauty Products.)1 and Normas de Competencia Laboral. ISO 9001: 2000 accreditation through Entidad Mexicana de Acreditacion (EMA). Also ISO 14000 accreditation in progress with ANSI-RAB NAP.

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26)

Canadian General Standards Board (CGSB)  
Place du Portage, Phase III, 6B1  
Hull, Quebec K1A 1G6  
Phone: (819) 956-0425 (Contact: Desmond Gray)  
Fax: (819) 956-5644  
E-Mail: [Desmond.G.Gray@pwgsc.gc.ca](mailto:Desmond.G.Gray@pwgsc.gc.ca)  
URL: <http://www.pwgsc.gc.ca/cgsb>

Other Information:

a.

Accredited by: SCC (Canada).

b.

Other Quality Program Recognition: Has MOUs with UL (USA), NSAI (National Standards Authority of Ireland) (Ireland) and with SIRIM (Scientific and Industrial Research Institute of Malaysia) (Malaysia).

c.

Other: Scope of accreditation includes: SIC (Standard Industrial Classification) codes # 4; 6; 7; 9; 10; 12; 13; 14; 15; 17, excluding manufacture of basic precious and non-ferrous metals; 18, excluding manufacture of weapons and ammunition and manufacture of domestic appliances

n.e.c.; 19, excluding manufacture of television and radio receivers, sound or video recording or reproducing apparatus and associated goods, manufacture of medical and surgical equipment and orthopaedic appliances and manufacture of watches and clocks; 21; 22; 23; 24; 28, excluding renting of construction or demolition equipment with operator; 29; 33, excluding data processing and data base activities; 34; and 36. Also has ISO 14001 accreditation through SCC (Canada). Conducts assessments to AS9100. Also, ISO 13485 (medical devices) in process.

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27)

Ceramic Industry Certification Scheme Ltd. (CICS)

Queens Road

Penkhull

Stoke-on-Trent, Staffordshire ST4 7LQ

United Kingdom

Phone: 44-1782-411008 (Contact: Glenn Cargill)

U.S. Toll Free – 1-800-813-7605

Fax: 44-1782-764363

E-Mail: [info@cicsltd.com](mailto:info@cicsltd.com)

URL: [www.cicsltd.com](http://www.cicsltd.com)

Other Information:

a.

Accredited by: UKAS (U.K.).

b.

Other Quality Program Recognition: QS-9000, ISO 14000, CE Marking.

c.

Other: Scope of accreditation includes: quarrying of stone, sand and clay; mining of chemical minerals; mining and quarrying ores and compounds; manufacture of dyes and pigments; manufacture of inorganic and organic basic chemicals and compounds; manufacture of inorganic pigment colors; mineral colors; manufacture of colors, glazes and vitreous enamel frits; manufacture of building sealants; nonmetallic bathroom and sanitary ware products, fixtures and fittings; manufacture of ceramic products; manufacture of bricks, tiles and construction products; cutting; shaping and finishing of stone; ground and processed minerals and nonmetallic mineral products;



manufacture of abrasive products; manufacture of glass products; domestic china, pottery, oven and tableware; manufacture of concrete products; metallic bathroom and sanitary ware products, fixtures and fittings; manufacture, installation, commissioning, servicing and refurbishing of furnaces, ovens and kilns; fixing tiles; wholesale of material and products used in the ceramic industry; wholesale of domestic china, pottery, oven and tableware; sale and distribution of kilns and associated equipment; clay bricks, clay roofing tiles and clay pavers; calcium silicate bricks. Uses IRCA Lead Auditors on the International Register of Certificated Auditors. CICS offers preassessment visits, assessment to ISO 9000 and product conformity certification to national and international standards. In addition, CICS offers training courses on all aspects of ISO 9000 and Quality Management Systems which are tailored to suit the specific requirements of its clients. CICS works in partnership with its clients to provide an efficient and cost-effective service from registration through certification and beyond.

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28)

CRS Registrars, Inc. (CRS)

135 Chesterfield, Suite 201

Maumee, OH 43537

Phone: (419) 861-1689 (Contact: Kelli Rogers)

Fax: (419) 861-1696

E-Mail: [bned@crsregistrars.com](mailto:bned@crsregistrars.com)

URL: [www.crsregistrars.com](http://www.crsregistrars.com)

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: general building contractor; special trade contractors; primary metal industries; industrial machinery and equipment; transportation equipment; communications; wholesale trade; miscellaneous repair; engineering management; environmental quality; heavy construction; furniture and fixtures; fabricated metal; electronic, electrical instruments; electric, gas, sanitary; business services; services, N.E.C.; administration of economic programs. CRS's mission is to exceed expectations in every facet of registration activities. This is accomplished by becoming a partner in quality. Also ARD (Aerospace Research and Development)/9000. As of August 4, 1997 CRS Registrars' scope of accreditation was broadened to include all chemicals and allied products (SIC 28), excluding drugs (SIC 283), all petroleum and coal products (SIC 29), all rubber and miscellaneous plastic products (SIC 30), all stone, clay and glass products (SIC 32). Offers registration of companies to ISO 9000 and QS-9000 in the following SIC codes: 25, 28-29, 48-50, 73, 76, 82, 87, 89, 95 and 96. Member of IAAR. Conducts assessments against TE Supplement to QS-9000 and AS9100. ISO 14000 accreditation pending through ANSI-RAB. Conducts assessments

against ISO Guide 25/ISO17025. Planning seminars to address changes to ISO 9000. Also conducting training for auditors and staff on ISO 9000:2000, VDA 6.1 and ISO 17025.

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29)

Davy Scott Registrars, Inc. (DSR) (See American Global Standards/AGS entry.)

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30)

Defense Supply Center, Columbus (DSCC-VQ)

P.O. Box 3990

Columbus, OH 43216-5000

Phone: (614) 692-0679 (Contact: Darrell Hill)

Fax: (614) 692-6942

E-Mail: [Louie\\_Hill@dsccl.dla.mil](mailto:Louie_Hill@dsccl.dla.mil)

URL: [http://www.dscclcols.com/offices/Sourcing\\_and\\_Qualification](http://www.dscclcols.com/offices/Sourcing_and_Qualification)

Other Information:

a.

Accredited by: Due to DSCC's authority as the U.S. National Qualifying Activity for electronic components, registrations issued by DSCC have readily been accepted internationally by customers of Qualified Products List/Qualified Manufacturers List (QPL/QML) manufacturers. If a QPL/QML manufacturer requests an accredited registration, DSCC has established Memoranda of Understanding (MOU) with accredited registrars who accept DSCC assessments as part of their registration scheme.

b.

Other Quality Program Recognition: DSCC currently has MOUs with NSF International, the Electronics Industry Quality Registry (EQR), EAGLE Registrations, Inc. and KEMA Registered Quality.

c.

Other: Program is only open to manufacturers in the military QPL/QML (Qualified Product List/Qualified Manufacturers List) program.

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31)

Deloitte & Touche Quality Registrar Inc. (D&T QRI)

150 Ouellette Place, Suite 200

Windsor, Ontario N8X 1L9 Canada

Phone: 1-888-258-2240 (Contact: Dan DeMartin)

Fax: (519) 967-0714

E-Mail: [dademartin@deloitte.ca](mailto:dademartin@deloitte.ca)

URL: [www.deloitte.ca](http://www.deloitte.ca)

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. Also, conducts assessment to QS-9000 TE Supplement accreditation.

c.

Other: Scope of accreditation includes: from SIC 01 (Agricultural Production – Crops) to SIC 92 (Justice, Public Order and Safety). ISO 14000 Environmental Management Systems registration services accredited through sister company in Europe. Offers assessments to AS9100. Member of IAAR. Offers assessment to ISO 9001:2000.

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32)

Det Norske Veritas Certifications, Inc. (DNV)  
16340 Park Ten Place, Suite 100  
Houston, TX 77084-5143  
Phone: (281) 721-6818 (Contact: Charlotte Jones)  
Fax: (281) 721-6903  
E-Mail: [houcertainment@dnv.com](mailto:houcertainment@dnv.com)  
URL: [www.dnvcert.com](http://www.dnvcert.com)

Other Information:

a.

Accredited by: ANSI-RAB. Parent/affiliate DNV companies are accredited by: UKAS (U.K.), SINCERT (Italy), INMETRO (Brazil), RvA (The Netherlands), BELCERT (Belgium), ENAC (Spain), SWEDAC (Sweden), DANAK (Denmark), BMwA (Bundesministerium Akkreditierung) (Austria), NA (Norway), FINAS (Finnish Accreditation Service) (Finland), KSA (Korean Standards Association) (Republic of Korea), TGA/DAR (Germany), SAS (Switzerland), COFRAC (France), JAS-ANZ (Australia-New Zealand), JAB (Japan), IPQ (Instituto Paulista da Qualidade (Portuguese/Sao Paulo, Brazil), NABCB (Quality Council of India) (India), OAA (Organismo Argentino de Acreditacion) (Argentina) and HKCAS (Hong Kong Certification Body Accreditation Scheme) (Hong Kong, People's Republic of China).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. An IATF-recognized certification body.

c.

Other: Operates in Houston, TX (Headquarters); River Edge, NJ; Long Beach, CA; Atlanta, GA; Detroit, MI; and Toronto, ON, Canada. Member of IAAR. Approved to issue AS9100 certificates of conformity. DNV is a Notified Body providing CE Mark Services for 12 different Directives including Medical Devices, Pressure Equipment and Machinery. Also accredited for ISO 14001.

Offers assessments to TL 9000. Recognized registrar for ISO/TS 16949, ISO 9001/9002, SA (Social Accountability) 8000, ISO 14000 (EMS), EMAS, TickIT, BS 7799, VDA 6.1, AVSQ94, SCC, EN 46001/2, ISO 13485 and EN 729.

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33)

DLS Quality Technology Associates, Inc. (DLS)  
100 Main St.  
Camillus, NY 13031  
Phone: (315) 672-3598 (Contact: Rocco Lupo)  
Fax: (315) 672-3596  
E-Mail: [dlsqual@aol.com](mailto:dlsqual@aol.com)  
URL: none reported

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: ISO 14001 & AS9100 accreditations pending. Member of IAAR.

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34)

DQS, Inc. – Registration Services  
German American Registrar for Management Systems, Inc.  
1000 Skokie Blvd., Ste. 360  
Wilmette, IL 60091  
Phone: (847) 256-0523 (Contact: Alexa Romeike)  
Fax: (847) 256-0572  
E-Mail: [DQSoFUSA@aol.com](mailto:DQSoFUSA@aol.com)  
URL: [www.dqscertus.com](http://www.dqscertus.com)  
or [www.dqs.de/](http://www.dqs.de/)

Other Information:

a.

Accredited by: DAR/TGA (Germany). ANSI-RAB accredited since January 2000.

b.

Other Quality Program Information: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Accredited registrar for ISO 9000, ISO 14001, QS-9000, VDA 6.1 and AS9100. Serves all industry sectors. Internationally recognized as member of IQNET. Has over 600 highly qualified auditors with management experience. New ISO 9001:2000

expertise. Registered 8,500 + global companies. Maintains offices in the U.S., Mexico, Germany, Eastern Europe, Asia, Brazil and South Africa. Provides registration services to the ISO 9001:2000.

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35)

EAGLE Registrations, Inc.

2242 West Schantz Avenue

Dayton, OH 45414

Phone: (937) 293-2000 (Contact: Amy Cotterman)

Fax: (937) 293-0220

E-Mail: [eagleiso@aol.com](mailto:eagleiso@aol.com)

URL: [www.eagleregistrations.com](http://www.eagleregistrations.com)

Other Information:

a.

Accredited by: RvA (Netherlands). ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. Many EAGLE auditors are AIAG-approved QS-9000 automotive assessors.

c.

Other: Scope of accreditation includes: aerospace; automotive/transportation equipment (QS-9000); chemicals, chemical products and fibers; concrete, cement, lime, plaster, etc; construction; electronic, electrical, computer and optical equipment; engineering and other services (ISO/IEC Guide 25); food products and beverages; (HACCP); metals and fabricated metal products; machinery; tooling and equipment (TE Supplement); pharmaceuticals; pulp, paper and paper products; printing; publishing; rubber and plastic products; textile and textile products; transportation, storage and communications; and wholesale/retail. Also, complies with EN 45012 and ISO 10011. Uses IRCA/IQA-certified or RAB-approved auditors. Also, notified body for CE Marking for European Union (EU). ISO 14000 accreditation. Offers assessments to TE Supplement. EAGLE also offers accredited ISO 9000 and ISO 14000 training classes. Note: EAGLE's registration contract and certificate are open ended and may be canceled at any time by consensus of any EAGLE's customer. Surveillance audits are conducted every 6 months to 1 year. Triennial re-registration audits are not required as part of the EAGLE registration system. Conducts assessments to ISO 9000, OS (Operating Systems), AS, TE Supplement, ISO/IEC Guide 25, AS9100, and is a General Electric Aircraft Engines (GEAE) approved AS9100 registrar. Conducts assessment to TL 9000 for telecommunications. Member of IAAR. ISO/TS 16949. Sister company, ACLASS, is ISO/IEC 17025 accreditation body.

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36)

EAQA USA Registrars, Inc.  
15475 Chemical Lane  
Huntington Beach, CA 92649  
Phone: (714) 373-3773 (Contact: Tom Haney)  
Fax: (714) 373-3775  
E-Mail: [info@eaqausa.com](mailto:info@eaqausa.com)  
URL: <http://www.eaqausa.com>

Other Information:

a.

Accredited by: UKAS (U.K.). ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. Also, ISO 9000-3 Software/TickIT (U.K.) Scheme.

c.

Other: Offers registration for ISO 9000/QS-9000 Quality Management and ISO 14000 Environmental Management. Conducts assessments to AS9100 and TL 9000. TS 16949 certification is available through affiliation with AFAQ/ASCERT. Worldwide certification is provided through EAQA offices located in the United Kingdom, France, Switzerland, Abu Dhabi, South Africa, India, Malaysia, Thailand, Indonesia, People's Republic of China, Republic of Korea, Australia, Mexico, Costa Rica and Brazil. Also, has teamed with Quality Assurance Services of North America (QASNA) to provide accredited training courses. Maintains offices in Huntington Beach, CA; Los Angeles, CA; Gulfport, MS; Nashville, TN; and McAllen, TX. More offices opening in Denver, CO; San Francisco, CA; Washington, D.C.; and the Great Lakes region soon. U.K. contact: Electricity Association Quality Assurance Ltd (EAQA), Natasha Richards, 30 Hill Bank, London, SW1P 4RD England, phone: 020 7 963 5947, fax: 020 7 828 9237, e-mail: [enquiries@eaqa.demon.co.uk](mailto:enquiries@eaqa.demon.co.uk). EAQA provides accredited ISO 9000 and ISO 14000 certification from offices across the United States and around the world.

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37)

Electronic Quality Registry, Inc. (EQR)  
An Operating Division of The National Registry  
3031 Javier Road  
Fairfax, VA 22031-4607  
Phone: (703) 205-9600 (Contact: Miguel Gaitan)  
Fax: (703) 205-0684  
E-Mail: [Gaitan@TheNationalRegistry.com](mailto:Gaitan@TheNationalRegistry.com)  
URL: webpage under construction

Other Information:

a.

Accredited by: None reported.

b.

Other Quality Program Recognition: MOU in effect with Defense Supply Center, Columbus (DSCC). QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: pulp; paper; chemicals; fibers; rubber; plastics; metals; machinery; equipment; electrical products; equipment; transportation; trade; motor vehicles; motorcycles; personal goods; household products; and engineering services. Member of IAAR.

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38)

Emaco Product Service (See TUV Management Services entry below.)

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39)

Entela, Inc. QSRD

2625 Buchanon, S.W.

Grand Rapids, MI 49548

Phone: (616) 247-0515 (Contact: Tony Perkins)

Fax: (616) 248-9690

E-Mail: [tperkins@entela.com](mailto:tperkins@entela.com)

URL: [www.entela.com](http://www.entela.com)

Other Information:

a.

Accredited by: RvA (Netherlands), ANSI-RAB, DAR (Germany) and IATF/IAOB (International Automotive Task Force/International Automotive Oversight Bureau). The RvA accreditation is specified to, for example, SIC code 42 (transportation and warehousing). See below.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. Offers assessments to Tooling & Equipment (TE) Supplement to QS-9000. IATF/IAOB recognized certification for ISO/TS 16949.

c.

Other: Assessors meet requirements of ISO 10011-2 and the IRCA/RAB lead assessor criteria. Has facilities in Taipei, Taiwan (Formosa). Scope of accreditation includes: textile mill products; textile products; wood and wood products; furniture and fixtures; pulp, paper and allied products; printing and publishing; chemicals, chemical products and fibers; rubber and plastic; stone, clay and glass; primary metals; fabricated metals; machinery and equipment; electrical and optical equipment; transportation (QS-9000); motor vehicles and equipment; railroad equipment; motorcycles, bicycles and parts; personal and household goods; miscellaneous transportation equipment; measuring and

controlling devices; personal safety appliances; miscellaneous manufacturing; transportation and warehousing; wholesale trade – durable; wholesale trade – nondurable; and engineering and management services. Member of IAAR. Offers assessment to ISO 14001 and TE Supplement. Building construction; construction – heavy, construction – special trade contractors group and Medical Devices. An IATF recognized certification body. Offers assessment to VDA 6.1. ISO/TS 16949. Member of IAOB (International Automotive Oversight Bureau). Exclusive partnership for registration services in Brazil, Germany and Republic of Korea. Comprehensive scope of accreditation with Assessors meet requirements of ISO 10011-2 and the IRCA/RAB lead assessor criteria.

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40)

ETL Testing Laboratories/Inchcape Testing Services Co.

3933 U.S. Route 11

Cortland, NY 13045

Phone: (607) 753-6711 (Contact: Kenneth Ash)

Fax: (607) 756-9891

E-Mail: none reported

URL: none reported

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: none reported

c.

Other: none reported

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41)

Excalibur Registrations, Inc. (ERI)

20740 Ryan Rd., Ste. 100

Warren, MI 48091

Phone: (810) 755-9100

Fax: (810) 755-9110

E-Mail: [excalibur9000@earthlink.net](mailto:excalibur9000@earthlink.net)

URL: [www.excaliburregistrations.com](http://www.excaliburregistrations.com)

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000:98.

c.



Other: Conducts quality compliance audits and ISO 9001 assessments. IAF codes: 14, 17, 18, 21, 22, 23, 24, 29, 30, 31, 34 and 35. Conducts ISO/TS 16949 assessments. ISO 14000 (EMS) accreditation pending.

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42)

Factory Mutual Research Corp. (FMRC)

1151 Boston-Providence Turnpike

Norwood, MA 02081

Phone: (781) 255-4972 (Contact: John P. Hill)

Fax: (781) 762-9375

E-Mail: [john.hill@fmglobal.com](mailto:john.hill@fmglobal.com)

URL: <http://www.fmglobal.com>

**Other Information:**

a.

Accredited by: RvA (Netherlands).

b.

Other Quality Program Recognition: Has MOU with International Quality Corporation (IQC) USA, Sira Certification Service (UKAS/UK-accredited registrar), Vouching Technical Inspection, Ltd. (VTI, Beijing, People's Republic of China) and UL of North America.

c.

Other: All auditors are certified through IRCA. Scope of accreditation includes: textiles; pulp; paper; chemicals; petroleum; rubber; plastics; stone/glass/concrete; metals; industrial and computer equipment; electrical/electronic equipment; manufacturing; communications; durable goods; and the multiple areas/categories of personal/business/repair/engineering/accounting/research-related services. Certified FMRC auditors are located in offices throughout North America. Offers ISO 14000 registration services. Conducts assessments to AS9100 and TL 9000. Also conducts facility and procedures audits, which cover product certifications and quality management systems.

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43)

GBJD Registrars Ltd.

9251-8 Yonge Street, Suite 310

Richmond Hill, Ontario L4C 9T3 Canada

Phone: (905) 727-6980; 1-877-256-1967; (705) 526-3995 (Contact: R.F. Grayston)

Fax: (905) 727-1730; (705) 526-6113

E-Mail: [rayman@solve.net](mailto:rayman@solve.net)

URL: none reported

Other Information:

a.

Accredited by: Parent company is accredited by UKAS (U.K.).

b.

Other Quality Program Recognition: TickIT-accredited by UKAS for software. QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Lead assessors are certified by IRCA. GBJD certifies products for use in explosive atmospheres in the U.K. Also maintains office in the U.S. at P.O. Box 956, Orland Park, IL 60462; contact C. Jenrich at phone (708) 349-8342 and fax (708) 957-6968.

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44)

Global Registrars, Inc. (GRI)

4700 Clairton Boulevard

Pittsburgh, PA 15236

Phone: (412) 884-2290 (Contact: Joseph Fabian)

Fax: (412) 884-2268

E-Mail: [info@globalregistrars.com](mailto:info@globalregistrars.com)

URL: <http://www.globalregistrars.com>

Other Information:

a.

Accredited: ANSI-RAB and RvA (Netherlands).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: mining; quarrying; construction; paper products; printing; chemicals; non-metallic minerals; metals; machinery; equipment; transportation; trade and engineering services. Member of IAAR.

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45)

HSB Registration Services (HSBRS)

595 Swedesford Rd. or P.O. Box 61509

Wayne, PA 19087

King of Prussia, PA 19406-0909

Phone: 1-800-345-1122 (ext. 1419 or 1420) (Contact: Phillip Dobyms)

Fax: (484) 582-1802

E-Mail: [phillip\\_Dobyms@hsb.com](mailto:phillip_Dobyms@hsb.com)

URL: [www.hsbiso.com](http://www.hsbiso.com)

Other Information:

a.

Accredited by: ANSI-RAB. RvA (Netherlands).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation ranges from general building contractors (SIC 15) to nondestructive examination (SIC 8734). Member of IAAR. Also, conducts assessments to ASME and NQA (National Quality Assurance) requirements.

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46)

International Approval Services, Inc. (IAS) [See QMI entry.]

8501 E. Pleasant Valley Rd.

Cleveland, OH 44131-5575

Phone: (216) 901-1911 (Contact: Jim Solich)

Fax: (216) 520-8967

E-Mail: [jsolich@qmi.com](mailto:jsolich@qmi.com)

URL: [www.qmi.com](http://www.qmi.com)

Other Information:

a.

Accredited by: SCC (Canada), RvA, (The Netherlands), EMA (Mexico) and ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/Daimler/Chrysler/GM.

c.

Other: Accredited registrar for Environmental Management Systems (EMS) under ISO 14000. Also conducts assessments to AS9100, TL 9000, ISO/TS 16948, ISO/IEC 17025, ISO 13485, MS (Malaysian Standard)/ISO 9000 and TAPPI (Technical Association of the Pulp and Paper Industry) specifications.

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47)

Instituto Mexicano de Normalizacion y Certificacion, A.C. (IMNC)

Manuel Maria Contreras No. 133 Piso 1, Col. San Rafael

Cuauhtemoc C.P. 06470

Mexico Distrito Federal

Phone: (525) 566 4750 (Contact: Joel Narvaez/Felipe Reyes)

Fax: (525) 546 4546

E-Mail: [imnc@inetcorp.net.mx](mailto:imnc@inetcorp.net.mx)

URL: none reported

Other Information:

a.

Accredited by: Direccion General de Normas (DGN) under the Secretaria de Comercio y Fomento Industrial (SECOFI) in Mexico.

b.

Other Quality Program Recognition: MOUs in development with QMI (Canada) and ASCERT (France).

c.

Other: IMNC has registered companies in Mexico, USA and Canada. IMNC certification is useful in fulfilling some Mexican government requirements. Distributes the ISO 9000 and QS-9000 standard manuals in Spanish/en Espanol.

---

48)

International Quality Certifications, S.A., DE C.V. (IQC)

Calle Joselillo No. 6-A

Despacho 908, Colonia El Parque, Naucalpan

Estado de Mexico C.P. 53390

Phone: 55 57 9629; 55 57 5023; 55, 57 5149; 55 57 5084 (Contact: Cristela Garcia Martinez)

Fax: 525 557 9629

E-Mail: [cris72@prodigy.net.mx](mailto:cris72@prodigy.net.mx)

URL: none reported

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: none reported

c.

Other: Has applied for accreditation by ANSI-RAB's NAP for ISO 14000 EMS.

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49)

International Management Systems, Inc. (IMS)  
5420 Bay Center Drive, Suite 200  
Tampa, FL 33609  
Phone: (813) 639-9876 (Contact: Steve Pearson)  
Fax: (813) 639-9875  
E-Mail: [Mriso9000@ims4iso.com](mailto:Mriso9000@ims4iso.com)  
URL: [www.ims4iso.com](http://www.ims4iso.com)

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: none reported

c.

Other: Provides in-house training for auditors and sales people towards the ISO 9001:2000 required changes. Will offer clients information on the transition plan during each surveillance audit.

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50)

International Quality Registrars Corp. (IQR)  
1 Davis Avenue, Suite 101  
Frederick, MD 21701  
Phone: (301) 696-9740 (Contact: Tom Broderick)  
Fax: (301) 696-9776  
E-mail: [iqrcorp@erols.com](mailto:iqrcorp@erols.com)  
URL: [www.iqrcorp.com](http://www.iqrcorp.com)

Other Information:

a.

Accredited by: Offering co-registration with Factory Mutual Research Corp.(FMRC/Norwood, MA) with RvA (Netherlands) accreditation.

b.

Other Quality Program Recognition: none reported

c.

Other: Offers assessments to ISO 9001:2000. Extensive experience in manufacturing, process and service industries.

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51)

International Quality System Registrars (IQSR)  
7025 Tomken Road, Suite 271

Mississauga, Ontario L5S 1R6 Canada  
Phone: (905) 565-0116 (Contact: Claude G. Larabie)  
Fax: (905) 565-0117  
E-Mail: [iqsr@iqsr.com](mailto:iqsr@iqsr.com)  
URL: <http://www.iqsr.com>

Other Information:

a.

Accredited by: SCC (Canada) and ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: agriculture; fishing; mining and quarrying; food products, beverages and tobacco; textile and textile products; pulp, paper and paper products; publishing and printing; manufacture of coke and refined petroleum products; nuclear fuel; chemicals, chemical products and fibers; pharmaceuticals; rubber and plastic products; non-metallic mineral products; concrete, cement, lime and plaster; basic metals and fabricated metal products; machinery and equipment; electrical and optical equipment; shipbuilding; wholesale and retail trade; repair of motor vehicles, motorcycles and personal and household goods; transport, storage and communication; financial intermediation; real estate; renting; information technology; engineering and other services; public administration; education; health; social work and services; public administration; education; health; social work and services. Maintains offices in Halifax, Montreal, Ottawa, Toronto, Calgary, Pittsburgh and Washington, D.C. Also ISO 9000, ISO 14000 and QS-9000 training and registration services are offered. Offers assessments to AS9100. Offers assessments to ISO 13485 & 13488 on medical devices (accreditation in progress with SCC).

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52)

ITS Intertek Services (ITS)  
4317-A Park Drive, N.W.  
Norcross, GA 30093  
Phone: (770) 925-2444 (Contact: Andrew Cole)  
Fax: (770) 925-7294  
E-Mail: [acole@itsqs.com](mailto:acole@itsqs.com)  
URL: [www.itsglobal.com](http://www.itsglobal.com)

Other Information:

a.

Accredited by: ANSI-RAB. UKAS (U.K.).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: ITS is the world's largest independent testing laboratory. Also provides CE marking for EU. Offers assessments to EN 46000, ISO 14000 and AS9100.

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53)

ITS Intertek Services

70 Codman Hill Rd.

Boxborough, MA 01719

Phone: (978) 929-2100 or 1-800-810-1195 (Contact: Stacey Tucker)

Fax: (978) 635-8595 or 1-800-813-9287

E-Mail: [itsintertek@etlsemko.com](mailto:itsintertek@etlsemko.com)

URL: [www.itsintertek.com](http://www.itsintertek.com)

Other Information:

a.

Accredited by: RvA (Netherlands), ANSI-RAB, UKAS (U.K.) and SCC (Canada).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: aerospace; basic metals and fabricated metals; electrical and optical equipment; food and kindred products; machinery and equipment; paper and allied products; pharmaceuticals; railroad equipment; stone, clay, glass and concrete products; transportation and storage; engineering, accounting, research, management and related services; business services; chemicals; chemical products and fibers; finance and insurance; information technology; motor vehicles and equipment; petroleum refining and related industries; printing; publishing and allied industries; rubber and plastic products; textiles; wholesale trade and distribution. Member of IAAR. Lead assessors are registered with IRCA. Also has MDD (Medical Devices) CE markings for EU in medical products through the Swedish affiliate, ETL SEMKO, (European Testing Laboratory/SEMKO). Also accredited by UKAS (U.K.) for BS 7750/ISO 14001 and offers registration services for ISO 14000, AS9100, ISO 13485/88, ISO/TS 16949, ISO/IES 17025, EN 46000, SA 8000, VDA 6.1, TE Supplement & TL 9000. An IATF recognized certification body. Intertek Testing Services is America's first ISO 9000 and ISO 14001-accredited registrar. For more information on registration services, visit [www.itsintertek.com](http://www.itsintertek.com) online. Through its ETL SEMKO division, ITS also offers product safety testing and certification, EMC (Electromagnetic Compatibility) testing and performance evaluations globally.

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54)

Intertek Testing Services, NA, Ltd.

(ITS Intertek/Canada)

1829, 32<sup>nd</sup> Avenue

Lachine, Quebec J7G 2L4

Phone: (514) 631-3100 or 877-779-4357 (Contact: Daniel Desilets)

Fax: (514) 631-1133

E-Mail: [ddesilet@etlsemko.com](mailto:ddesilet@etlsemko.com)

URL: [www.itsintertek.com](http://www.itsintertek.com)

Other Information:

a.

Accredited by: SCC (Canada).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Standards Council of Canada. Also provides CE Marking for EU. Offers assessments to EN 46000, ISO 13485, ISO 14000, TL 9000, ISO 17025 (in process) and SA 8000.

c.

Other: Scope of accreditation: Includes the following SICs: 8, 13, 14,15, 16, 17, 20, 21, 23, 24, 25, 26, 28, 29, 30, 32, 33, 34, 35, 36, 37, 39, 40, 41, 42, 44, 45, 46, 47, 48, 50, 51, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63, 64, 65, 66, 67, 70, 71, 73, 76, 78, 81, 86, 87 and 95. Scope includes part of the following SICs: 27, 31, 38, 49, 75, 82, 83. ITS Intertek is accredited for almost all NACE (List of Economic Activities for the European Union) in forestry, logging and related services; mining and quarrying; food products, beverages and tobacco; textiles products; leather and leather-products; wood and wood products; pulp, paper and paper products; printing companies; manufacture of refined petroleum products; chemicals, chemical products and fibers; pharmaceuticals; rubber and plastic products; non-metallic mineral products; concrete, cement, lime, plaster, etc.; basic metals and fabricated metal products; machinery and equipment; electrical equipment; shipbuilding; aerospace; other transport equipment; manufacturing not elsewhere classified; recycling; water supply; construction; financial intermediation; information technology; architectural and engineering services; other services; public administration; adult and other education services; and other social services. Has issued 1,300 ISO 9000 certificates and ISO 14000 (EMS) accreditation. Also has regional offices in Mississauga, ON, Calgary, AB and Coquitlam, BC. International offices are maintained through the U.S., Mexico, Europe and Asia/Pacific. Registration validity period is 3 years, with surveillance audits conducted at 9 or 12 month intervals. Surveillance audits with no re-assessment at the end of the 3-year period are also available. Conduct of assessments to ISO 13485 in conjunction with Health Canada Requirements is in process. Also conducts assessments to AS9100.

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55)

ISOQAR, Inc. (ISOQAR)  
166 Forbes Road, Suite 203  
Braintree, MA 02184

Phone: (781) 356-6572 (Contact: Andy Smith)

Fax: (781) 848-4749

E-Mail: [isoqarusa@isoqar.com](mailto:isoqarusa@isoqar.com)



URL: [www.isoqar.com](http://www.isoqar.com)

Other Information:

a.

Accredited by: UKAS (U.K.) and ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Specializes in service to small to medium-sized organizations. Scope of accreditation includes: abrasive products; agriculture and horticulture; business services; chemicals and chemical products; electrical and electronic engineering; food, drink and tobacco industries; timber and wooden furniture; health services; general construction; Instrument engineering; metal goods; mineral oil refining; clothing industries; man-made fibers; mechanical engineering; metal goods; mineral oil refining; motor vehicle parts; office machinery and data processing equipment; paper products; rubber and plastic products; textile industry; telemarketing services; sanitary services; distributors; ships services; transportation. Member of IAAR. Has over 2,000 registered clients with offices worldwide. Offers assessments to ISO 14001.

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56)

KEMA Registered Quality (KRQ)

4377 County Line Road

Chalfont, PA 18914

Phone: (215) 997-4519 (Contact: Pierre Salle/Alexis Islinger)

Fax: (215) 997-3810

E-Mail: [psalle@krqusa.com](mailto:psalle@krqusa.com)

URL: [www.krqusa.com](http://www.krqusa.com);

[www.kema.nl](http://www.kema.nl)

Other Information:

a.

Accredited by: RvA (Netherlands) and ANSI-RAB.

b.

Other Quality Program Recognition: ITQS recognition. Has MOUs with UL (USA), QMI (Canada) and JQA (Japanese Quality Association) (Japan). Parent body (NV KEMA) is accredited by RvA (Netherlands). KEMA is Notified Body offering CE marking services for regulated products marketed in the EU in areas of medical products, telecommunications, machinery and electromagnetic compatibility. QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: agriculture; chemicals; chemical products and fibers; rubber and plastic products; basic metals and fabricated metal products; machinery and equipment; aerospace; electrical and optical equipment; transport equipment; paper and allied products; stone/glass products; warehousing; jewelry and related articles; music instruments; sport goods; games and toys; electricity supply; gas supply; water supply; wholesale and retail trade; repair of motor vehicles; motorcycles; personal and household goods; information technology; and engineering services. Member of IQNET and IAAR. Three regional offices in U.S. As of March 1, 1997 was accredited as an ISO 14000 registrar. Offers assessments to AS9100 and TL 9000. Offers assessments to ISO 13485, EN 4600 Medical QMS and is a Notified Body for CE Marking of related products for the EU.

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57)

Kemper Registrar Services, Inc. (See Bureau Veritas Quality International (N.A.) Inc./BVQI in above entry.)

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58)

KPMG Quality Registrar (KPMGQR)

150 John F. Kennedy Pkwy.

Short Hills, NJ 07078

Phone: 1-800-716-5595 (Contact: Kelli Gallagher/Axel Breidenbruch)

Fax: (973) 912-6050

E-Mail: [kgallagher@kpmg.com](mailto:kgallagher@kpmg.com)

URL: [www.us.kpmg.com/qualreg](http://www.us.kpmg.com/qualreg)

OR

KPMG Quality Registrar Inc. (Canada)

Commerce Court West, Suite 3300

P.O. Box 31

Toronto, Ontario M5L 1B2 Canada

Phone: (416) 777-8755; 1-800-862-6752 (Contact: Mark J. O'Sullivan)

Fax: (416) 777-8818

E-Mail: none reported

URL: <http://www.kpmg.ca>

Other Information:

a.

Accredited by: ANSI-RAB. JAS-ANZ (Australia and New Zealand). SCC (Canada).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/Daimler Chrysler/GM. Has SIRA MOU. Offers CE mark and TickIT certification through UKAS (U.K.).

c.

Other: Member of IAAR. One of the big six accounting quality system registrars. Pursuing associations in India, Korea (Republic of), Mexico and other regions of the

world. Offers assessments to ISO 14000 & TL 9000. An IATF recognized certification body.

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59)

LLD, Inc.

500 Grove Street, 3<sup>rd</sup> Flr.

Herndon, VA 20170

Phone: (703) 925-0660 (Contact: Mark Birch)

Fax: (703) 925-9441

E-Mail: [ems@corp.LLD.com](mailto:ems@corp.LLD.com)

URL: [www.lld.com](http://www.lld.com)

Other Information:

a.

Accredited by: LLD, Incorporated has received accreditation in ANSI-RAB's NAP Environmental Management Systems (ISO 14000).

b.

Other Quality Program Recognition: none reported

c.

Other: For scope of accreditation contact the above website for LLD, Inc.

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60)

Lloyd's Register Quality Assurance, Ltd. (LRQA)

15810 Park Ten Place, Ste. 330

Houston, TX 77084

(Note: From October 1, 2001 new address will be: 1401 Enclave Pkwy., Ste. 200, Houston, TX 77077)

Phone: (281) 398-7370 (Contact: Dot Bradshaw)

Fax: (281) 398-7337

E-Mail: [management-usa@lrqa.com](mailto:management-usa@lrqa.com)

URL: [www.lrqa.com](http://www.lrqa.com)

Other Information:

a.

Accredited by: RvA (Netherlands), UKAS (U.K.), ANSI-RAB, INMETRO (Brazil), COFRAC (France), JAB (Japan), SCC (Canada), JAS-ANZ (Australia-New Zealand), SWEDAC (Sweden), SINCERT (Italy), TGA (Germany), KAB (Republic of Korea) BELCERT (Belgium), SPSB (Singapore Productivity and Standards Board) (Singapore), ENAC (Spain), HKCAS (Hong Kong Certification Body Accreditation Scheme) (Hong Kong, People's Republic of China), IPQ (Portugal) and ENAC (Spain).

b.

Other Quality Program Recognition: Accredited by the UKAS (U.K.) under the TickIT certification scheme for software development. QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Uses lead assessors that are IRCA registered. Member of IAAR. LRQA has issued ISO 14000 and ISO 9000 registration certificates to more than 20,000 organizations in over 100 countries. LRQA offers registration to ISO 9000, AS9100, TL 9000, QS-9000 and ISO 14000. LRQA is also a Notified Body for CE Marking under the EU Directives. LRQA offers a full range of commercial training courses including accredited Lead Auditor for ISO 9000 and ISO 14000. EMS accredited through ANSI/RAB NAP. Offers assessments to VDA 6.1, HACCP (Hazard Analysis Critical Control Point), TE Supplement and ISO/TS 16949, EU Directives for Medical Devices and In-Vitro Diagnostics, Environmental Product Declaration and Report Verification and OHSAS 18000 (Health Safety).

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61)

National Quality Assurance, U.S.A. (NQA, USA)

4 Post Office Square Road

Acton, MA 01720

Phone: 1-800-649-5289; (978) 635-9256 (Contact: N. Carignan)

Fax: (978) 263-0785

E-Mail: [ncarignan@nqa-usa.com](mailto:ncarignan@nqa-usa.com)

URL: <http://www.nqa-usa.com>

a.

Accredited by: NQA, USA is one of the most experienced and widely accredited registrars in the world. International acceptance of certificate is provided through ANSI-RAB, RvA (The Netherlands) and NACB (National Accreditation of Certification Bodies) (U.K.).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. Also accredited by the UKAS (U.K.) under the TickIT certification scheme.

c.

Other: Has performed over 13,000 ISO 9000, ISO 14000 and QS-9000 assessments worldwide. Member of IAAR. Provides a common sense and cost effective approach to the registration process combined with superior reputation for value added service. Specializes in aerospace and electronics. Accredited under the National Accreditation Program (NAP) through ANSI-RAB for ISO 14000 EMS. Entire range of services includes assessments to ISO 9001, ISO 9002, QS-9000 and AS9100. Has received ISO 14001 EMS accreditation from ANSI-RAB's NAP. Also, offers assessment to ISO/IEC Guide 25 and AC-0056. TL 9000 accreditation pending. ISO 17025 approval pending. Provides training, internal audits and supplier audits. Offers assessments to ISO 9001:2000, AS9100 and TL9000.

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62)

NSF International Strategic Registrations, Ltd. (NSF-ISR)  
(A subsidiary of NSF International)  
789 N Dixboro Rd.  
Ann Arbor, MI 48105  
Phone: 1-888-NSF-9000; (734) 769-8010 (Contact: Kevin Lawlor)  
Fax: (734) 827-6801  
E-Mail: [information@nsf-isr.org](mailto:information@nsf-isr.org)  
URL: <http://www.nsf-isr.org>

Other Information:

a.

Accredited by: RvA (Netherlands) and ANSI-RAB.

b.

Other Quality Program Recognition: Accredited by: Has MOUs with Moody's AOQC, IAS (formerly AGAL), QMI of CSA and also DSCC. Can offer joint assessment and registrations with registrars in the U.K. and other European countries, Israel, Australia, Canada, Japan and other selected Asian countries. In addition to ISO 9000, is a QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Lead assessors are registered with IRCA/RAB. Member of IAAR. Has ISO 14001 accreditation. Offers assessments to TE Supplement, HACCP and HACCP 9000, Trademark Quality Registration for the Food Industry. Also, offers assessments to ISO 9001:2000. Offers analysis and preliminary assessments through parent company as well as a series of training courses in ISO 9000 and 14001.

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63)

National Standards Authority of Ireland (NSAI)  
402 Amherst Street  
Nashua, NH 03063  
OR  
39159 Paseo Padre Parkway, Suite 232  
Fremont, CA 94538  
Phone: (603) 882-4412 (Contact: Thomas L. Byrne)  
(510) 713-0292 (Contact: Donna Wood/Randy Rabitz)  
Fax: (603) 882-1985 (eastern region)  
(510) 713-0294 (western region)  
E-Mail: [certification@nsai.ie](mailto:certification@nsai.ie)  
URL: [www.nsai.ie](http://www.nsai.ie)  
Other Information:

a.

notified to the EU. Operates under the Irish Science and Technology Agency. Also, has ANSI-RAB accreditation. Accredited by the Irish government for registration of ISO 9000/EN 29000.

b.

Other Quality Program Recognition: Has reciprocal recognition for its registrations in all EU and EFTA countries without further assessment upon payment of the necessary registration fees. Also has a bilateral agreement with CGSB (Canadian General Standards Board) (Canada). Is pursuing additional bilateral agreements. Offers product certification services for CE marking for EU directives. Is a QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: All NSAI's lead assessors are registered with IRCA. NSAI has been registering companies to the Irish Environmental Standard for the past four years. Member of IQNET, the International Certification Network. Also, offers assessments to ISO 14001 and EN 46000 on medical devices. EU notified body for a wide range of EU directives. NSAI is a fully integrated standards publishing and certification body. Overseas office: NSAI, Maria McKeown, Glasnevin, Dublin 9, Ireland; phone: 011 353 1 807 3800; fax: 011 353 1 807 3844; e-mail: [mckeownm@nsai.ie](mailto:mckeownm@nsai.ie); web: [www.nσαι.ie](http://www.nσαι.ie). Member of IAAR.

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64)

National Technical Systems-Certification Services (NTS-CS)

47 Jack Ellington Road

Fredericksburg, VA 22407

Phone: 1-800-988-2687; (940) 752-0736 (Contact: Steve Upter/Bill Hartman)

Fax: (540) 752-7630

E-Mail: [ntscs@aol.com](mailto:ntscs@aol.com)

URL: [nts-cs.com](http://nts-cs.com)

Other Information:

a.

Accredited by: RvA (Netherlands). ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Registers in the following SIC codes: 2800, 3300, 3500, 3600, 3700, 3800, 5000, 5100, 5200, 5300, 5400, 5600, 5700, 5800, 5900 and 8700. Scope extensions include 5000 series, 5100 series, 5200 thru 5900 series and 8700 series. Regional offices are located in California, Massachusetts, Michigan and Virginia. NTS-CS recently acquired Davy Registrar Services and Scott Quality Systems Registrars and has integrated these 2 systems into its own accredited system. Member of IAAR.

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65)

Orion Registrar Inc.

7850 Vance Drive, #210

Arvada, CO 80003

Phone: (303) 456-6010 (Contact: Paul Burck)

Fax: (303) 456-6681

E-Mail: [info@orion-iso.com](mailto:info@orion-iso.com)

URL: [www.orion-iso.com](http://www.orion-iso.com)

Other Information:

a.

Accredited by: RvA (Netherlands). SCC (Canada). ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: pulp, paper and paper products (7); printing companies (9); chemicals, chemical products and fibers, limited to blending and purification activities through filtering (12); pharmaceuticals, limited to drugs and therapeutic products (13); rubber and plastic products (14); basic metals and fabricated metal products (17); machinery and equipment (18); electrical and optical equipment (19); wholesale and retail trade, repair of motor vehicles, motorcycles and personal and household goods (29); information technology (33); and other professional services (35). Additional EAC/SIC codes are 13/28 – 14/30 – 16/32 – 17/33, 34 – 18/35 – 22/38, 37. Also, has MOU with NEMKO (Norwegian Certification Entity for Information Technology and Telecommunications) (Norway) for CE Mark; blood banks. Conducts assessments to ISO 14001, AS9100, TL 9000, ISO 13485, EN 46001 and MDD CE Marking requirements.

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66)

OTS Quality Registrars (OTSQR)

3726 Dacoma St.

Houston, TX 77092

Phone: (713) 683-2290 (Contact: Ron Platt)

Fax: (713) 683-2283

E-Mail: [info@otsqr.com](mailto:info@otsqr.com)

URL: <http://www.otsqr.com>

Other Information:

a.

Accredited by: RvA (Netherlands). Pursuing ANSI-RAB NAP accreditation.

b.

Other Quality Program Recognition: none reported

c.

Other: Scope of accreditation under the OTSQR Quality System Registration includes: mining, quarrying, chemicals, fibers, rubber, plastics, metals, machinery and equipment, wholesale trade (distributors), business services, transportation and electrical/optical equipment, including semiconductors, aerospace, automotive and small to mid-size companies and large or multi-site corporations. IRCA/RAB registered auditors. Also conducts registration audits to requirements of ISO 9001: 1994E and ISO 9002: 1994E.

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67)

Performance Review Institute Registrar (PRI)

161 Thornhill Road

Warrendale, PA 15086

Phone: (724) 772-1616 (Contact: J. L. Borczyk)

Fax: (724) 772-1699

E-Mail: [pri@sae.org](mailto:pri@sae.org)

URL: [www.pri.sae.org](http://www.pri.sae.org)

Other Information:

a.

Accredited by: ANSI-RAB and RvA (Netherlands).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: ground vehicle and aerospace industry. Conducts assessment to AS9100, Customized Industrial Programs and ISO 14001. Note: certified by NIST to perform Fastener Quality Act audits. PRI is affiliated with SAE (Society of Automotive Engineers). Has ANSI-RAB NAP accreditation for ISO 14000. Member of IAAR. Conducts assessments to QS-9000 TE Supplement.



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68)

Perry Johnson Registrars, Inc. (PJR)  
26555 Evergreen Road, Ste. 1340  
Southfield, MI 48076  
Phone: (248) 358-3388 (Contact: Rachel Douglas)  
Fax: (248) 358-0882  
E-Mail: [pjr@pjr.com](mailto:pjr@pjr.com)  
URL: [www.pjr.com](http://www.pjr.com)

Other Information:

a.

Accredited by: ANSI-RAB, RvA (Netherlands), JAB (Japanese Accreditation Board for Conformity Assessment) and KBA (German Federal Motor and Transport Authority). Applications are pending with UKAS (U.K.), TGA (German Association for Accreditation) and INMETRO (Brazil).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: EAC codes 2, 3, 4, 5, 6, 7, 8, 9, 12, 14, 17, 18, 19, 21, 22, 23, 28, 29, 30, 31, 35, 37 and 40. PJR provides 3<sup>rd</sup> party audits for ISO 9000, ISO 14000, QS-9000, AS9100, VDA 6.1, ISO/IEC Guide 25 and TE Supplement. Domestic offices: Detroit (Southfield & Grand Rapids), Boston, Chicago, Los Angeles, Dallas, Philadelphia, Cleveland, Colorado, Florida, Indiana, Minnesota, Missouri and North Carolina. Global offices: Monterrey & Mexico City, Mexico; Hiroshima, Osaka and Tokyo, Japan; Brazil and Germany. Member of IAAR. Also conducts TL 9000 assessments.

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69)

Professional Registrar Organization, Inc. (PRO, INC)

300 East Long Lake Rd., Ste. 275

Bloomfield Hills, MI 48072

Phone: (248) 593-6511; 1-800-793-4408 (Contact: Chuck Schleyer/Kristi Corrigan-Troup)

Fax: (248) 593-6518

E-Mail: [Charles\\_Schleyer@EarthTech.com](mailto:Charles_Schleyer@EarthTech.com)

URL: [www.PRORegistrar.com](http://www.PRORegistrar.com)

Other Information:

a.

Accredited by: ANSI-RAB. ISO 14001 accreditation.

b.

Other Quality Program Recognition: QS-9000 qualified registrar status by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: agricultural production crops; paper and allied products; chemicals and allied products; petroleum and coal products; primary metal industries; computers; transportation equipment; aircraft; aerospace; instruments and related products; medical instruments; miscellaneous manufacturing; U.S. Postal Service; transportation by air; wholesale trade- durable goods; wholesale trade – nondurable goods; business services; health services; legal services; engineering and management services; services; environmental quality and housing. Also, oil and gas extraction (SIC #13); printing ink (SIC #2893); rubber and miscellaneous plastics products (SIC #30); flat glass (SIC #321); products of purchased glass (SIC #323); fabricated metal products (SIC #34); industrial machinery (SIC #35); electronic and other electric equipment (SIC #36); motor vehicles and equipment (SIC #371); motorcycles, bicycles and parts (SIC #375); miscellaneous transportation equipment (SIC #379); miscellaneous manufacturing industries (SIC #39); and personal services (SIC #72). PRO was formed by a group of ISO professionals with extensive experience in auditing, instruction and various technical services.

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70)

Quality Assurance Systems Inc. (QAS)  
International Management Systems Marketing  
635 North Michigan Avenue, Suite 65  
Chicago, IL 60611  
Phone: (312) 751-3497 (Contact: Scott Mersch)  
Fax: (312) 751-5427  
E-Mail: [qas@dial.pipex.com](mailto:qas@dial.pipex.com)  
URL: [www.imsms.co.uk](http://www.imsms.co.uk)

OR

25 Burlington Mall Road, Suite 300  
Burlington, MA 01803  
Phone: (781) 270-0661 (Contact: Head of Marketing)  
Fax: (781) 270-9318  
E-Mail: [qas@dial.pipex.com](mailto:qas@dial.pipex.com)  
URL: [www.quality-assurance.com](http://www.quality-assurance.com) and [www.imsms.co.uk](http://www.imsms.co.uk)

Other Information:

a.

Accredited by: QAS is an international certification company that does not subscribe to the conventional accreditation network.

b.

Other Quality Program Recognition: A key member of the British Quality Foundation (BQF) of the U.K.

c.

Other: ISO 9000: 2000 registration and revision is available to small and medium-sized businesses. Offers International Organization for Standardization (ISO) guidelines for businesses and clients with a cost-effective route to registration within defined financial targets. All assessors hold the IRCA Lead Auditor Certificate. Surveillance visits are conducted annually. Additional services for the ISO 14000 environmental standard are available. Other offices are located in England, France, Germany, South Africa, Ireland and Canada. As of January 2001, has issued 324 certificates in the U.S.A. and over 4,000 worldwide. Conducts AS9100 assessments. For the U.K. headquarter office contact: QAS Ltd., The Gig House, Oxford Street, Malmesbury, Wiltshire SN16 9AX England. Telephone: (0044) 1666 826065 – Contact: Michael Bright/Owen Wright; fax: (0044) 1666 826050; e-mail: [qas@dial.pipex.com](mailto:qas@dial.pipex.com); url: [www.imsms.co.uk](http://www.imsms.co.uk).

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71)

Quality Certification Bureau, Inc. (QCB)  
Advanced Technology Center  
9650 – 20th Avenue, Suite 103  
Edmonton, Alberta T6N 1G1 Canada  
Phone: (780) 496-2463 (Contact: Han Visser)  
Fax: (780) 496-2464  
E-Mail: [hanv@qcbinc.com](mailto:hanv@qcbinc.com)  
URL: [www.qcbinc.com](http://www.qcbinc.com)

Other Information:

a.

Accredited by: SCC (Canada) and RvA (Netherlands).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: EAC 2 – mining and quarrying; 3 – food, beverages and tobacco; 4 – textiles and textile products(\*); 6 – wood and wood products; 7 – pulp, paper and paper products; 9 – printing companies; 10 – manufacture of coke and refined petroleum products(\*); 12 – chemicals, chemical products and fibres; 14 – rubber and plastic products; 15 – nonmetallic mineral products(\*); 16 – concrete, cement, lime, plaster, etc.; 17 – basic metals and fabricated metals; 18 – machinery and equipment; 19 – electrical and optical equipment; 21 – aerospace; 22 – other transport equipment; 28 – construction(\*); 29 – wholesale and retail trade, repair of motor vehicles, motorcycles and personal and household goods; 31 – transport, storage and communication(\*); 34 – engineering services; 35 – other professional services(\*); 37 – education; 38 – health and social services. (Note: \* = limited scope) Conducts assessment to ISO 9000 and ISO 14000. Member of IAAR.

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72)

Quality Management Institute (QMI) [Div. of the Canadian Stds. Assoc. (CSA)]

90 Burnhamthorpe Rd., W., Ste. 300

Mississauga, Ontario L5B 3C3 Canada

Phone: (905) 272-3920 or 1-800-465-3717 (Contact: Barbara Frost)

Fax: (905) 272-4538

E-Mail: [clientservices@qmi.com](mailto:clientservices@qmi.com)

URL: <http://www.qmi.com>

Other Information:

a.

Accredited by: SCC (Canada), RvA (Netherlands) and ANSI-RAB.

b.

Other Quality Program Recognition: Has full MOUs (bilateral agreements) with AENOR (Spain), AFAQ (France), BSI QA (U.K.), DQS (Germany), DS (Denmark), IMQ (Italy), JQA (Japan), KEMA (Netherlands), OQS (Austria), QAS (Australia), SISIR (Singapore), SNZ (New Zealand), SIS (Sweden), SQS (Switzerland), TELARC (New Zealand) and UL (USA). MOUs in development with BCIQ (Taiwan), CISQ (Italy), IMNC (Mexico), KAITECH (Republic of Korea), KSA QA (Republic of Korea), NCS (Norway), SFS (Finland), SII (Israel) and SIRIM (Malaysia). QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. Offers registration services in Sustainable Forest Management System CAN/CSA (Canadian Standards Association) Z809.

c.

Other: QMI's applicants comprise major industry segments under SCC (Canada), RvA (Netherlands) and ANSI-RAB, including: forestry; telecommunications; petrochemical; chemical; electrical and electronics; pulp and paper; mechanical; mining; transportation; service sectors; and engineering and management services. SCC accreditation allows registration in all industry segments. Maintains other hub offices in Calgary/Alberta, Montreal/Quebec and Vancouver/British Columbia, Canada; Cleveland, OH; Irvine, CA; Philadelphia, PA; and Mexico City, Mexico. Also maintains satellites in Kowloon, People's Republic of China; Charlotte, NC; Chicago, IL; Detroit, MI; Nashua, NH and San Francisco, CA. Operates QMI Agents in Halifax and Kingston, Canada; Islamic Republic of Iran; Lebanon; and Turkey. Member of IAAR. Accredited for Environmental Management System (EMS) ISO 14000 by SCC. QMI is a full member of IQNET. QMI is an IATF recognized certification body. Offers assessments to TL 9000; AS9100; ISO/TS 16949; TE Supplement to QS-9000; ISO/IEC 17025 (not accredited, but can conduct audits on behalf on LAB which issues reports/certificates); CAN/CSA Q830-96 Privacy Code (not accredited); CAN/CSA B619-00 Carrier Safety Management Systems (not accredited); ISO 13485 & ISO 13488 (not accredited, but accreditation audit applied for).

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73)  
QMI  
8501 E. Pleasant Valley Rd.  
Cleveland, Ohio 44131-5575  
Phone: (216) 901-1911 (Contact: Jim Solich)  
Fax: (216) 520-8967  
E-Mail: [jsolich@qmi.com](mailto:jsolich@qmi.com)  
URL: [www.qmi.com](http://www.qmi.com)

Other Information:

- a.  
Accredited by: SCC (Canada), RvA (The Netherlands), EMA (Mexico) and ANSI-RAB.
- b.  
Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.
- c.  
Other: Provides AS9100 assessments for aerospace; TL 9000 for telecommunications and ISO 14000 for Environmental Management Systems. Also, offers assessments to ISO/TS 16949, ISO/IEC 17025, ISO 13485, MS 9000 and TAPPI (Technical Association of the Pulp and Paper Industry) standards.

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74)  
Quality Management Institute (QMI)  
900 W. Sproul Rd., Ste. 103  
Springfield, PA 19064  
Phone: (610) 544-7880 (Contact: Bud Cuthbert/Sharon Berckman)  
Fax: (610) 544-9682  
E-Mail: [bcuthbert@qmi.com](mailto:bcuthbert@qmi.com)  
URL: <http://www.qmi.com>

Other Information:

- a.  
Accredited by: SCC (Canada) and ANSI-RAB.
- b.  
Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.
- c.  
Other: QMI is a member of IQNET (The International Quality Certification Network).

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75)  
Quality Services International (QSI)  
12350 SW 132 Court, Ste. 206  
Miami, FL 33186  
Phone: (786) 293-2053 (Contact: Paola D'Angelo)  
Fax: (786) 293-9137

E-Mail: [info@qsiamerica.com](mailto:info@qsiamerica.com)  
URL: [www.qsiamerica.com](http://www.qsiamerica.com)

Other Information:

- a.  
Accredited by: ANSI-RAB and IAR.
  - b.  
Other Quality Program Recognition: Accreditation currently in process with ANSI-RAB for QS-9000.
  - c.  
Other: Provides auditing services for SA 8000, TL 9000, HACCP, ISO 9000 and ISO14000 through IAR. Also conducts assessments to ISO 17025 and ISO/TS 16949.
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76)

Quality Systems Registrars, Inc. (QSR)  
13873 Park Center Road, Suite 217  
Herndon, VA 22071-3279  
Phone: (703) 478-0241 (Contact: Timothy Law/Scott Kleckner)  
Fax: (703) 478-0645  
E-Mail: [timl@qsr.com](mailto:timl@qsr.com)  
URL: [www.qsr.com](http://www.qsr.com)

Other Information:

- a.  
Accredited by: ANSI-RAB and RvA (Netherlands).
  - b.  
Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.
  - c.  
Other: Scope of accreditation includes: mining; oil and gas extraction; food products; textiles; lumber; paper, pulp and allied products; printing; chemicals and allied products; petroleum refining; rubber and plastics; primary metal production; fabricated metal products; electronic equipment; transportation equipment; measuring instruments; pipelines; wholesale trade; and engineering/accounting/research services. Evaluators meet IRCA/RAB requirements for lead auditors. Member of IAAR. Also ISO 14000 accredited under ANSI-RAB NAP. Conducts assessments to AS9100.
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77)

QUASAR

Quality Systems Assessment Registrar  
(A Division of the Canadian Welding Bureau)

7250 West Credit Avenue

Mississauga, Ontario L5N 5N1 Canada

Phone: (905) 542-0547, 1-800-461-9001 (Contact: Doug Luciani)

Fax: (905) 542-1318

E-Mail: [doug.luciani@cwbggroup.com](mailto:doug.luciani@cwbggroup.com)

URL: [www.cwbggroup.com](http://www.cwbggroup.com)

Other Information:

a.

Accredited by: SCC (Canada).

b.

Other Quality Program Recognition: Pursuing QS-9000 qualified registrar status by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: mining; quarrying; chemicals, chemical products and manmade fibers; nonmetallic mineral products; basic metal and fabricated metal products; electrical and optical equipment; aerospace; electric supply; wholesale and retail trade; transportation, storage and communication; printing; rubber and plastic products; concrete, cement, lime and plaster; machinery; shipbuilding; other transport equipment; construction; information technology; and engineering services. Specializes in ISO 9000 awareness, documentation and implementation, internal auditor training and lead auditor training. Also conducts assessments to TL 9000 and ISO 14000.

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78)

Replication Technology Inc./dba TUV CETECOM (See TUV CETECOM entry below.)

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79)

Scott Quality Systems Registrars, Inc. (See NTS-CS entry above.)

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80)

SGS International Certification Services Canada Inc. (SGS ICS)

Unit 2, 6275 Northam Drive

Mississauga, Ontario L4V 1Y8 Canada

Phone: (905) 676-9595

Fax: (905) 676-9362

E-Mail: [info@sgsna.com](mailto:info@sgsna.com)

URL: [www.sgs.ca](http://www.sgs.ca)

Other Information:

a.

Accredited by: SCC (Canada), UKAS (U.K.), ANSI-RAB, SINCERT (Italy), INMETRO (Brazil), DAR/TGA (Germany), BELCERT (Belgium), INN (Chile), SAS (Switzerland), JAS-ANZ (Australia-New Zealand), JAB (Japan), COFRAC (France), ENAC (Spain) and SECOFI (Mexico).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: SGS ICS is one of the largest independent quality systems registrars in the world, operating internationally in more than 60 countries. With offices in North America, South America, Europe, Africa, Australia and Asia, SGS ICS has registered over 13,000 Companies worldwide. SGS ICS Canada, Inc. offers worldwide registration and training services to ISO 9000, QS-9000, CE markings and TickIT Software Standard. Scope of accreditation includes: agriculture and fishing; leather and leather products; wood and wood products; pulp/paper and paper products; publishing companies; printing companies; manufacture of coke and refined petroleum products; chemicals (chemical products and fibers); pharmaceuticals; rubber and plastics products; non-metallic mineral products; concrete/cement/lime/plaster; basic metals and fabricated metal products; machinery and equipment; electrical and optical equipment; aerospace; transport equipment; construction; wholesale and retail trade; hotels and restaurants; transport (storage and communication); financial intermediation; information technology; engineering services; public administration; education; health and social services. Also offers assessments to SA 8000, Green Globe Certification and HACCP Certification. Provides training services. Accredited through SCC for ISO 14001.

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81)

SGS International Certification Services, Inc. (SGS ICS, Inc.)

201 Route 17 North

Rutherford, NJ 07070

Phone: (201) 935-1500 (Contact: Christine Hughes)

Fax: (201) 935-4555

E-Mail: [sgsics@attglobal.net](mailto:sgsics@attglobal.net)

URL: [www.sgsicsus.com](http://www.sgsicsus.com)

Other Information:

a.

Accredited by: ANSI-RAB. SGS ICS worldwide network can also offer UKAS (U.K.), BELCERT (Belgium), JAS-ANZ (Australia/New Zealand), SINCERT (Italy), SAS (Switzerland), DAR/TGA (Germany), INMETRO (Brazil), SCC (Canada), JAB (Japan) and INN (Instituto Nacional de Normalizacion) (Chile). Accreditation for Social Accountability (SA 8000) Audits granted to SGS by the Council on Economic Priorities (CEP). ISO 14000 (EMS) accreditation through ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. Also a Notified Body to EU.

c.

Other: Additional certification offices in Mexico, Brazil, Canada, Europe and Pacific Basin. Additional offices in Houston, TX; Lombard, IL; Los Angeles, CA; Hampstead, NH; Charlotte, NC; and Fremont, CA. Member of IAAR. Also qualified to perform AS9100 audits. Offers ISO 9000, QS-9000/TE Supplement, ISO 14001, CE Marking, ISO 9000 for Healthcare, SA 8000 and Green Globe assessments.

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82)

Smithers Quality Assessments, Inc. (SQA)

425 West Market Street

Akron, OH 44303

Phone: (330) 762-4231 (Contact: Wyn Hardy)

Fax: (330) 762-7447

E-Mail: [sqa@smithersmail.com](mailto:sqa@smithersmail.com)

URL: [www.smithersregistrar.com](http://www.smithersregistrar.com)

Other Information:

a.

Accredited by: RvA (Netherlands). ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. An IATF-recognized certification body.

c.

Other: Scope of accreditation includes: aircraft, automotive; basic materials; bearings and gears; elastomerics; electrical and optical; equipment manufacturing; fabricated metal products; general electric aircraft engines; guided missiles and space vehicles; motor vehicle wheels; parts and accessories; printing; rubber and plastic products; and wholesale, non-durable goods. Member of IAAR. Offers ISO 9001, 9002 and 9003 services. Also ISO 14001 EMS and AS9100 assessments. Offers assessments to ISO/TS 16949, TE Supplement, ISO 9001: 2000, TL 9000 and ISO/IES 17025 with Laboratory Accreditation Bureau.

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83)

SRI Quality System Registrar, Inc. (SRI)

2000 Corporate Drive

Wexford, PA 15090

Phone: (724) 934-9000 ext. 601 (Contact: James H. Bytnar)

Fax: (724) 935-6825

E-Mail: [jbytnar@SRIRegistrar.com](mailto:jbytnar@SRIRegistrar.com)

URL: <http://www.SRIRegistrar.com>

Other Information:

a.

Accredited by: ANSI-RAB, RvA (Netherlands) and IAOB. Has ISO 14000 EMS accreditation.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. An IATF-recognized certification body.

c.

Other: Scope of accreditation includes: mining; quarrying; food products; beverages; tobacco; wood and wood products; pulp, paper and paper products; coke and refined petroleum products; chemicals, chemical products and fibers; rubber and plastic products; nonmetallic mineral products; concrete, cement, lime, plaster, etc; basic metals and fabricated metal products; machinery and equipment; electrical and optical equipment; aerospace; other transport equipment; manufacturing not elsewhere classified; recycling; construction; wholesale and retail trade; repair of motor vehicles; motorcycles; personal and household goods; transport, storage and communications; engineering services; other services; education. The IAF scope categories are 02, 03, 06, 07, 10, 12, 14, 15, 16, 17, 18, 19, 21, 22, 23, 24, 28, 29, 31, 34, 35 and 37. Member of IAAR. Also is a registrar for ISO 14001. Offers assessments to AS9100. Also offers laboratory evaluation, education, rolling stock for railway industry – locomotives and aerospace services. Conducts assessment to AAR (Association of American Railroads) M-1003 (specification on manufacture of cast steel wheels and axles). TE/QS-9000 underway. Also conducts assessments to ISO Guide 25. Conducts assessments to ISO/TS 16949; ISO 9001, 9002, 9003 (1994); ISO 17025, as affiliate to Laboratory Accreditation Bureau; AAR M-1003 assessments; TE Supplement; TL 9000; ISO 14000 and ISO/TS 16949.

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84)

STR-Registrar, LLC

10 Water Street

Enfield, CT 06082

Phone: (860) 749-8371 (Contact: Jim Galica/Nadja Infanti)

Fax: (860) 749-8234

E-Mail: [info@str-r.com](mailto:info@str-r.com)

URL: [www.str-r.com](http://www.str-r.com)

Other Information:

a.

Accredited by: ANSI-RAB: Approved for ISO 9001, 9002, 9003; 1994 and ISO 9001: 2000 as of July 24, 2001 through the American National Standards Institute – Registrar Accreditation Board National Accreditation Program.

b.

Other Quality Program Recognition: none reported.

c. Other: Scope of accreditation: IAF scope categories for 04 Textiles and Textile Products; 07 Pulp, Paper and Paper Products; 09 Printing Companies; 14 Rubber and Plastic Products; 17 Basic Metals and Fabricated Metal Products; 18 Machinery and Equipment; 23 Manufacturing Not Elsewhere Classified; 29 Wholesale and Retail Trade; Repair of Motor Vehicles, Motorcycles and Personal and Household Goods; 30 Hotels and Restaurants; 31 Transport, Storage and Communications; 36 Public Administration; 37 Education; 38 Health and Social Work; and 39 Other Social Services.

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85)

Telcordia Quality Registration (TQR)

[formerly Bellcore]

3 Corporate Place

Piscataway, NJ 08854

Phone: (732) 699-3739 (Contact: Michael F. Faccone)

Fax: (732) 336-2244

E-Mail: [mfaccone@telcordia.com](mailto:mfaccone@telcordia.com)

URL: [tqr.telcordia.com](http://tqr.telcordia.com)

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: none reported

c.

Other: Scope of accreditation includes: electrical products; optics; transportation; storage; and communication/information technology; telecommunications – all phases. Conducts assessments to TL 9000. Member of IAAR.

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86)

Testwell Laboratories, Inc. (TLI)

47 Hudson Street

Ossining, NY 10562

Phone: (914) 762-9000 (Contact: Vidyasagar Reddy Kancharla, P.E.)

Fax: (914) 762-9638

E-Mail: [Kancharla\\_VR@testwelllabs.com](mailto:Kancharla_VR@testwelllabs.com)

URL: [www.testwelllabs.com](http://www.testwelllabs.com)

Other Information:

a.

Accredited by: Pursuing ANSI-RAB accreditation.

b.

Other Quality Program Recognition: CCRL (Cement and Concrete Reference Laboratory), NVLAP (National Voluntary Laboratory Accreditation Program), Army Corps of Engineers, ELAP (Environmental Laboratory Accreditation Program), NYCDOB (New York City Department of Buildings).

c.

Other: Divisions located in NY and NJ. Also offers services related to: soil test borings, geotechnical engineering, pile driving, construction inspection and testing services, concrete, precast concrete, soils, asphalt, reinforcing steel, structural steel, masonry, roofing, NDE (Nondestructive Examination) testing such as UT (Ultrasonic Thickness), MP (Manufacturing Process), RT (Real Time), load testing of existing structures, pile load testing and the study of structural failures. Conducts quality system audits of construction projects and construction discrepancies, pull and shear testing of anchors, bolts and rebar; and conducts asbestos testing, air monitoring, building and site surveys, environmental studies and recommendations, water and waste water analysis, Offers specialized studies, lead testing and Phase I and II audits.

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87)

The National Registry

3031 Javier Road, Second Floor

Fairfax, VA 22031-4607

Phone: (703) 205-9600 (Contact: Don R. Swanner)

Fax: (703) 205-0684

E-Mail: [Swanner@TheNationalRegistry.com](mailto:Swanner@TheNationalRegistry.com)

URL: [www.thenationalregistry.com](http://www.thenationalregistry.com)

Other Information:

a.

Accredited by: Accredited for EAC sector codes 7, 12, 14, 15, 17, 18, 19, 22, 29, 31, 34, 35 and 37.

b.

Other Quality Program Recognition: MOU in effect with Defense Supply Center, Columbus (DSCC). QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: chemicals, chemical products and fibers; communications equipment and systems; educational services; electrical, electronic and computer equipment and products; engineering services; fabricated metal products; industrial machinery and equipment; instruments and related products; management and other services; nonmetallic mineral products; primary metal products; pulp, paper and paper products; rubber and plastic products; telecommunications equipment and services; textiles; and transportation equipment. Member of IAAR.

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88)

The Registrar Company, Inc. (TRC)

P.O. Box 516186

Dallas, TX 75251-6186

Phone: (972) 783-7194; 1-800-966-3291 (Contact: Gerry Sherman)

Fax: (972) 783-8953

E-Mail: [gsherman@theregistrarco.com](mailto:gsherman@theregistrarco.com)

URL: [theregistrarco.com](http://theregistrarco.com)

Other Information:

a.

Accredited by: ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: paper and allied products; rubber and miscellaneous plastics products; leather and leather products; primary metal industries; fabricated metal industries; industrial machinery and equipment; motor vehicle parts and accessories; instruments and related products; miscellaneous manufacturing industries; and testing laboratories. In addition, TRC has requested approval for extension of scope. Please contact TRC for current scope of accreditation. TRC is also in the process of applying for approved supplier status for ARD 9000. Utilizes only RAB/IRCA certified auditors. A country-wide staff of professional, qualified auditors allows TRC to reduce additional registration costs. Will be offering TL 9000 and AS9100-accredited registration.

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89)

TRA Certification (TRA-CD)

700 E. Beardsley Avenue

Elkhart, IN 46514

Phone: (219) 264-0745; 1-800-398-9282 (Contact: Rob Podawiltz)

Fax: (219) 264-0740

E-Mail: [info@tramold.com](mailto:info@tramold.com)

URL: [www.tra-cd.com](http://www.tra-cd.com)

Other Information:

a.

Accredited by: ANSI-RAB and RvA (Netherlands).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: Scope of accreditation includes: primary metals (castings, forging); fabricated metal (stampings, tools, pipe, wire); plastics and rubber; electrical and electronics; chemicals; wood products; industrial and commercial machinery; computer equipment; automotive; test laboratories; aerospace; industrial process control equipment; and measuring instruments. As a registrar of ISO/QS-9000 quality systems, TRA Certification offers a full range of third party assessment services leading to registration, including pre-assessment (on-site), document review, initial audit (on-site), registration and surveillance audits (on-site). Member of IAAR and AIAG.

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90)

TUV Management Service (TMS)

5 Cherry Hill Drive

Danvers, MA 01923

Phone: 1-800-888-0123 (Contact: Christina DiPasquale)

Fax: (978) 762-7637

E-Mail: [info@tuvam.com](mailto:info@tuvam.com)

URL: [www.tuvglobal.com](http://www.tuvglobal.com)

Other Information:

a.

Accredited by: ANSI-RAB and the German Accreditation Council (DAR/TGA) to provide ISO 9000, QS-9000 and ISO 14001 registration. Additional accreditations and authorizations include ANSI-RAB for TE Supplement registration and the German Department of Transportation (KBA) and the Association of German Automotive Industry (VDA) for VDA 6.1 registration. In addition, TUV Product Service is accredited by the German Accreditation Body for Notified Bodies (ZLG) to EN 46001, EN 46002, ISO 13485 and ISO 13488.

b.

Other Quality Program Recognition: Member of the TUV CERT organization. QS-9000 qualified registrar by Ford/DaimlerChrysler/GM and RAB/DAR recognized. General Electric Aircraft Engines (GEAE) approved AS9100 registrar. An IATF-recognized certification body.

c.

Other: Scope of accreditation includes: plant and mechanical engineering; construction industry; chemistry/raw materials/energy; services; iron, steel and nonferrous metals; electrical and electronic products; automobile manufacture/supply companies; precision mechanics/optical products; glass ceramics; wood products and furniture; plastic products/rubber; medical devices; food and drink industry; printing; paper and packaging materials; textiles; transportation and logistics and much more. TUV has issued over 8,500 certificates in nearly 40 countries and maintains offices in San Diego, CA; Boulder, CO; New Brighton, MN; and 10 additional offices across North America. Member of IAAR. An international certification company, TUV Management Service/TUV Product Service represents one of the world's largest system and product certification organizations. As a European Union (EU) Notified and Competent Body, the array of services includes ISO 9000, QS-9000 and ISO 14001 registration. TUV also performs a variety of product and systems-related testing, inspection and certification services, creating single source solutions for management systems and product-related testing and certification. Services include CE marking assistance, electrical and mechanical safety, electromagnetic compatibility (EMC), telecommunications, medical devices and orthopedics testing and certification. In addition, working with BABT Product Service, TUV can provide BABT 340/940 audits and telecom related services. ISO/TS 16949. ISO 13485/13488.

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91)

TUV CETECOM

411 Dixon Landing Rd.

Milpitas, CA 95035

Phone: 1-800-888-4630 (Contact: Hermann Ries)

Fax: (408) 586-6299

E-Mail: [info@tuvessen.com](mailto:info@tuvessen.com)

URL: [www.tuvessen.com](http://www.tuvessen.com)

OR

TUV Essen, Inc., Quality Systems Division

4 Brighton Rd., Ste. 340

Clifton, NJ 07102

Phone: (973) 773-8880 (Contact: Melissa Manco)

Fax: (973) 773-8834

E-Mail: [info@tuv.essen.com](mailto:info@tuv.essen.com)

URL: [www.tuvessen.com](http://www.tuvessen.com)

Other Information:

a.

Accredited by: Parent company accredited by DAR (Germany). TGA (Germany). ANSI-RAB. Reaccredited under RAB for ISO 9001/9002.

b.

Other Quality Program Recognition: Member of TUV CERT organization, which is a Notified Body to the EU. QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. An IATF-recognized certification body.

c.

Other: Scope of accreditation includes: automotive; chemicals and allied products computer and office equipment; pharmaceuticals and drugs; electronic and other electrical equipment and components; fabricated metal products; general manufacturing; industrial machinery and equipment; industrial paints, coatings and finishes; information technology; laboratory analytical equipment; measuring and controlling devices; medical devices; motor vehicles; office furniture; plastics, resins and elastomers; research, development and testing services; telecommunications; testing laboratories; leather and leather products; pulp, paper and paper products; engineering services. Has offices in MI and NJ. Provides ISO 14001 registration and CE marking services through parent company, RWTUV. Recently expanded scope to include the construction industry, finance, food and aerospace (AS9100). Conducts ISO/TS16949 and EN 46000 MDD assessments via its parent company, RWTUV. Listed as #1 in administrative efficiency and #2 in overall customer satisfaction by Quality Digest survey in August 1999. Member of IAAR. Scope extended to IAF 21 Aerospace. Gateway to Radio and Telecommunication Terminal Equipment (R&TTE) Certification and Bluetooth Qualification Body via CETECOM, Inc.

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92)

TUV Rheinland of North America, Inc. (TUVRNA)

182 Turnpike Rd., Ste. 91

Westborough, MA 01581

Phone: (508) 836-3366 (Contact: Mark Orlando)

Fax: (508) 836-3601

E-Mail: [morlando@us.tuv.com](mailto:morlando@us.tuv.com)

URL: <http://www.tuv.com>

Other Information:

a.

Accredited by: RvA (Netherlands). Parent company accredited by DAR (Germany).  
ANSI-RAB. TL 9000-accredited by ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by  
Ford/DaimlerChrysler/GM. Member of TUV CERT. A Notified Body for the EU. An  
IATF-recognized certification body.

c.

Other: Has offices in 30 countries and around U.S. Member of IAAR. At present,  
conducts ISO 14001 registrations through TUV CERT; accredited by ANSI-RAB for  
ISO 14000. TUV Rheinland is currently holding 39 EAC codes in accreditations from  
the DAR/TGA and RvA for ISO 9000 and QS-9000. TUV is also able to provide VDA  
6.1 registration for its automotive clients.

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93)

Underwriters Laboratories, Inc. (UL)

333 Pfingsten Road

Northbrook, IL 60062

Phone: 1-800-2UL-4ISO (285-4476) (Contact: Chris Trigsted/James Moy)

Fax: (847) 509-6219

E-Mail: [registrar@ul.com](mailto:registrar@ul.com)

URL: <http://www.ul.com>

OR

Underwriters Laboratories, Inc. (UL)

Corporate Quality and Reliability Department or

Registration and Technical Services Department

1285 Walt Whitman Road

Melville, NY 11747

Phone: 1-800-2UL-4ISO; (631) 271-6200 ext. 23051 (Contact: Dina Tarantino)

Fax: (631) 439-6030

E-Mail: [registrar@ul.com](mailto:registrar@ul.com)

URL: [www.ul.com](http://www.ul.com)

Other Information:

a.

Accredited by: RvA (Netherlands), SCC (Canada), UKAS (U.K.), INMETRO (Brazil) and ANSI-RAB. Accredited registrar for ISO 14001 by ANSI-RAB.

b.

Other Quality Program Recognition: To complement accreditations, UL has established a worldwide network through MOUs with 18 other registrars. Through these agreements, UL clients can gain access to registration from any of the MOU partners with one assessment. QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. An IATF-recognized certification body.

c.

Other: Is the U.S. National Supervising Inspectorate (NSI) for the IECQ system. Scope of accreditation includes: converted paper and paperboard products (except containers and boxes); industrial/inorganic chemicals; plastic materials and synthetic resins; synthetic rubber; cellulosic and other manmade fibers (except glass); plastic products; rolling, drawing and extruding of nonferrous metals; general industrial machinery and equipment; computer and office equipment; electric transmission and distribution equipment; electrical industrial apparatus; electric lightning and wiring equipment; communications equipment; electronic components and accessories; laboratory apparatus and analytical, optical, measuring and controlling instruments and supplies; electrical goods – wholesale trade; computer programming; data processing; food and kindred products; textile mill products; rubber and miscellaneous products; fabricated metal

products; instruments and related products; business services and related products. Member of IAAR. Additionally, RAB SIC codes 372, 20 and 73. Also conducts assessments to AS9100 and EN 46000 and TE Supplement. Conducts assessment to TL 9000, VDA 6.1, SA 8000, TickIT, ISO/TS 16949 and OSHAS requirements.

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94)

Underwriters' Laboratories of Canada (ULC)  
Quality Registry Division  
7 Crouse Road  
Scarborough, Ontario M1R 3A9 Canada  
Phone: (416) 757-3611 (Contact: Vijay Aggarwal/Peter Moore)  
Fax: (416) 757-1781  
E-Mail: [ulcinfo@ulc.ca](mailto:ulcinfo@ulc.ca)  
URL: [www.ulc.ca](http://www.ulc.ca)

Other Information:

a.

Accredited by: SCC (Canada).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: ULC offers ISO 9000 Registration that provides immediate acceptance in Canada, the United States and the world. ULC's registration program includes the full range of registration services of affiliate, Underwriters Laboratories Inc. (UL), the largest U.S.-based ISO 9000 registrar, including internationally recognized ISO 9000 accreditations by SCC, RAB, RvA and UKAS; QS-9000 registration for the automotive industry; and ISO 14000 registration of Environmental Management Systems. Also, ULC offers a full range of product testing and certification services, as well as, 5-day RAB-accredited lead auditor training and 2-day internal auditor training.

OR

Underwriters' Laboratories of Canada (ULC)  
Airport Square  
Suite 600, 1200 W. 73<sup>rd</sup> Avenue  
Vancouver, British Columbia V6P 6G5 Canada  
Phone: (604) 264-1355 (Contact: Chuck Fazackerley)  
Fax: (604) 264-1306  
E-Mail: none reported  
URL: [www.ulc.ca](http://www.ulc.ca)

Other Information:

a.

Accredited by: SCC (Canada).

b.

Other Quality Program Recognition: none reported

c.

Other: none reported

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95)

United Registrar of Systems Ltd. (URS)

1187 S. Grove

Oak Park, IL 60304

Phone: 1-888-877-8689 (Contact: Sales Services)

Fax: 1-888-877-8689

E-Mail: [ursreg@aol.com](mailto:ursreg@aol.com)

URL: [www.urs-registrar.com](http://www.urs-registrar.com)

Other Information:

a.

Accredited by: UKAS (U.K.).

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM.

c.

Other: URS has appointed an Independent Certification Board (ICB) which is constituted of independent and impartial persons who represent the interests of the consumer, industry and legislative bodies. The ICB ensures the operational staff of URS are kept up-to-date on commercial and quality-related issues. URS has offices and agents in the U.S.A., Dominion of Canada, England and Scotland (U.K.).

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96)

U.S. Testing Company (See SGS International Certification Services, Inc. entry above.)

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97)

VCA North America

17250 Newburgh Road, Suite 140

Livonia, MI 48152

Phone: (734) 591-1605 (Contact: Robert M. Brayfield; extension 102)

Fax: (734) 591-1705

E-Mail: [r.brayfield@vcana.com](mailto:r.brayfield@vcana.com)

URL: <http://www.vca.gov.uk>

Other Information:

a.

Accredited by: UKAS (U.K.). ANSI-RAB. Also has ISO 14001 EMS accreditation through ANSI-RAB.

b.

Other Quality Program Recognition: QS-9000 qualified registrar by Ford/DaimlerChrysler/GM. VCA is an automotive industry registrar only. An IATF-recognized certification body.

c.

Other: Scope of accreditation includes: glass; glassware; ferrous metals; non-ferrous metals; forging; bolts; sintering; locks; brackets; hinges; agricultural machines; press tools; earth moving equipment; mechanical tilting equipment; precision chains; industrial engines; air conditioning; precision components; insulated wire; electrical equipment; cellular telephones; electrical instruments; audio equipment; lamps; motor vehicles; trailers; automobile parts; invalid carriages; tachographs; panel clocks; printing; rubber tires; plastics; wholesale distribution; stock; inspection; repair; mobile radio; road haulage; and technical designs. Note: the head office for VCA is at 1 Eastgate Office Centre, Eastgate Road, Bristol, United Kingdom BS5 6XX. Member of IAAR. Conducts assessments to VDA 6.1 - KBA and ISO TS 16949 - SMMT.

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APPENDIX A  
Contacts for Further Information on Listings

Information on the ANSI-RAB National Accreditation Program (NAP) and on the registrars that are accredited can be obtained from:

American National Standards Institute (ANSI)  
1819 L Street, N.W.  
Sixth Floor  
Washington, DC 20036  
Phone: (202) 293-8020 (Contact: Lane Hallenbeck; Ross Quan)  
Fax: (202) 293-9287  
E-Mail: [rquan@ansi.org](mailto:rquan@ansi.org)  
URL: <http://www.ansi.org>

OR

The Registrar Accreditation Board (RAB)  
P.O. Box 3005 or 600 Plankinton Avenue  
Milwaukee, WI 53201-3005  
Phone: (414) 272-3937, 1-888-722-2440 (Contact: Penny Fredrick)  
Fax: (414) 765-8661  
E-Mail: [rab@rabnet.com](mailto:rab@rabnet.com)  
URL: [www.rabnet.com](http://www.rabnet.com)

Information on RvA's accreditation program for quality system registrars (as well as on the registrars they have accredited) can be obtained from:

Raad voor Accreditatie (RvA)  
{Dutch Council for Accreditation}  
Radboudkwartier 223  
P.O. Box 2768  
3500 GT Utrecht, The Netherlands  
Phone: 011-31-30-239-4500 (Contact: Peter Tempelman)  
Fax: 011-31-30-239-4539  
E-Mail: [peter.tempelman@rva.nl](mailto:peter.tempelman@rva.nl)  
URL: <http://www.rva.nl>

Information on Canada's accreditation programs for quality and environmental management systems registrars (as well as on the registrars they have accredited) can be obtained from:

Standards Council of Canada (SCC)  
270 Albert St., Suite 200  
Ottawa, Ontario K1P 6N7 Canada



Phone: (613) 238-3222 (Contact: Don Wilson/Hollie Last)  
Fax: (613) 569-7808  
E-Mail: [info@scc.ca](mailto:info@scc.ca)  
URL: <http://www.scc.ca>

Information on Mexico's accreditation program for quality system registrars (as well as on the registrars that they have accredited) can be obtained from:

Dirección General de Normas (DGN)  
Puente de Tecamachalco No. 6 colonia  
Lomas de Tecamachalco  
Estado de Mexico  
C.P. 53950  
Mexico  
Phone: (525) 729-94-76  
Fax: (525) 729-94-84  
Telex: 177 58 40 inceme  
Cable: secofi/147  
E-Mail: [cqm@secofi.gob.mx](mailto:cqm@secofi.gob.mx) or [avaldez@secofi.gob.mx](mailto:avaldez@secofi.gob.mx) or [cidgn@secofi.gob.mx](mailto:cidgn@secofi.gob.mx)  
URL: [www.secofi.gob.mx/dgn1.html](http://www.secofi.gob.mx/dgn1.html)

RAB operates a quality system assessor registration program in the United States, as does the International Register of Certificated Auditors (IRCA). Address RAB inquiries to the address listed above. Address all IRCA inquiries directly to:

International Register of Certificated Auditors (IRCA)  
12 Grosvenor Crescent  
London SW1X 7EE  
United Kingdom  
Phone: (0) 207 245 6833 (Contact: Sancia Brown)  
Fax: (0) 207 245 6755  
E-Mail: [irca@irca.org](mailto:irca@irca.org); [sbrown@irca.org](mailto:sbrown@irca.org)  
URL: [www.irca.org](http://www.irca.org)

Note: IRCA is one of the initial signatories to the International Auditor and Training Certification Association (IATCA) MLAs for mutual recognition of auditor and training course certification.

Contact the following in Britain:

United Kingdom Accreditation Service (UKAS)  
Queens Road  
Teddington, Middlesex TW11 ONA  
United Kingdom

Phone: 44-181-943-6311  
Fax: 44-181-943-7134  
E-Mail: none reported  
URL: none reported

APPENDIX B  
List of Selected Acronyms/Initials

AAR (Association of American Railroads)  
ACCSQ (ASEAN Consultative Committee for Standardization/Quality)  
AFNOR (Association Francaise de Normalisation)  
AIDMO (Arab Organization for Industrial Development & Mines)  
ASMO (Arab Organizations for Standardization and Metrology)  
ANSI (American National Standards Institute)  
APEC (Asia-Pacific Economic Cooperation)  
APEC/SCSC (APEC Subcommittee on Standards and Conformance)  
APLAC (Asia-Pacific Laboratory Accreditation Cooperation)  
APLMF (Asia-Pacific Legal Metrology Forum)  
APMP (Asia-Pacific Metrology Program)  
ARSO (African Regional Organization for Standardization)  
ASEAN (Association of South East Asian Nations)  
ASQ (American Society for Quality)  
BELCERT (Belgian Accreditation System)  
BIPM (Bureau International des Poids et Mesures)  
CARICOM (Caribbean Community and Common Market)  
CARIMET (Caribbean Metrology Program)  
CASCO (ISO Council Committee on Conformity Assessment)  
CEN (European Committee for Standardization)  
CENELEC (European Committee for Electrotechnical Standardization)  
CIS (Commonwealth of Independent States)  
CMN (Mercosur Standardization Committee)  
COOMET (Cooperative Organization on Metrology)  
COPANT (Comision Paramericana de Normas Technicas)  
DAR (Deutscher Akkreditierungs Rat)  
DGN (Direccion General de Normas)  
DIN (Deutsches Institut fur Normung)  
EAC (European Accreditation Cooperation)  
EFTA (European Free Trade Association)  
EMA (Entidad Mexicana de Acreditacion)  
EMAS (European-Eco-Management and Audit Scheme)  
EMS (Environmental Management Systems)  
EN (European Norm)  
EOQ (European Organization for Quality)  
EOTC (European Organization for Testing and Certification)  
ETSI (European Telecommunications Standards Institute)  
EU (European Union)  
EUROMET (European Metrology Program)  
FAO/CODEX (Food & Agricultural Organization/Codex)  
FSU (Former Soviet Union)

FTAA (Free Trade Area of the Americas)  
 GATT (General Agreement on Tariffs and Trade)  
 GCC (Gulf Cooperation Council)  
 HACCP (Hazard Analysis Critical Control Point)  
 HKCBAS (Hong Kong Certification Body Accreditation Scheme)  
 IAAR (Independent Association of Accredited Registrars)  
 IAF (International Accreditation Forum)  
 IAOB (International Automotive Oversight Bureau)  
 IATCA (International Auditor and Training Certification Association)  
 IATF (International Automotive Task Force)  
 IEC (International Electrotechnical Commission)  
 IECEE/CB (IEC System for Conformity Testing to Standards for Safety of  
 Electrical Equipment, Certification Bodies Scheme)  
 ILAC (International Laboratory Accreditation Cooperation)  
 IMEKO (International Measurement Confederation)  
 IRCA (International Register of Certificated Auditors)  
 IQNET (International Quality Certification Network)  
 ISO (International Organization for Standardization)  
 ITU (International Telecommunications Union)  
 JISC (Japanese Industrial Standards Committee)  
 JUNAC (Junta Andina Comision)  
 KBA (German Department of Transportation/Kraftfahrt-Bundesamt)  
 MERCOSUR (Mercado Comun del Cono Sur)  
 MSTQ (Metrology, Standardization, Testing and Quality)  
 NACB (National Accreditation of Certification Bodies)  
 NACLA (National Cooperation for Laboratory Accreditation)  
 NAICS (North American Industry Classification System)  
 NAFTA (North American Free Trade Agreement)  
 NAP (National Accreditation Program)  
 NIST (National Institute of Standards and Technology)  
 NOM (Norma Oficial Mexicana)  
 NORAMET (North American Metrology Program)  
 NQA (National Quality Assurance)  
 NVLAP (National Voluntary Laboratory Accreditation Program)  
 OIML (Organisation Internationale de Metrologie Legale)  
 OPEC (Organization of Petroleum Exporting Countries)  
 PAC (Pacific Accreditation Cooperation)  
 PASC (Pacific Area Standards Committee)  
 QMS (Quality Management Systems)  
 QSAR (Quality Systems Assessment Recognition/ISO/IEC)  
 RvA (Raad voor Accreditatie/Dutch Council for Accreditation)  
 RAB (Registrar Accreditation Board)  
 SA (Social Accountability)  
 SASO (Saudi Arabian Standards Organization)

SCC (Standards Council of Canada)  
SIM (Sistema Interamericano de Metrologia)  
TBT (Technical Barriers to Trade)  
TGA (Trageregemeinschaft für Akkreditierung)  
VDA (Verband der Automobilindustrie/  
German Automotive Industry Association)  
WELMEC (European Cooperation in Legal Metrology)  
WTO (World Trade Organization)

## APPENDIX C

### Glossary\*

The following selected organizations and abbreviations are referenced in NAQSRO:

Association of American Railroads (AAR)  
ASEAN Consultative Committee for Standardization/Quality (ACCSQ)  
Association Francaise de Normalisation (AFNOR)  
Arab Organization for Industrial Development & Mines (AIDMO)  
Arab Organization for Standardization and Metrology (ASMO)  
American National Standards Institute (ANSI)  
Asia-Pacific Economic Cooperation (APEC)  
APEC Subcommittee on Standards and Conformance (APEC/SCSC)  
Asia-Pacific Laboratory Accreditation Cooperation (APLAC)  
Asia-Pacific Legal Metrology Forum (APLMF)  
Asia-Pacific Metrology Program (APMP)  
African Regional Organization for Standardization (ARSO)  
Association of South East Asian Nations (ASEAN)  
American Society for Quality (ASQ)  
Belgian Accreditation System (BELCERT)  
Bureau International des Poids et Mesures (BIPM)  
Caribbean Community and Common Market (CARICOM)  
Caribbean Metrology Program (CARIMET)  
ISO Council Committee on Conformity Assessment (CASCO)  
European Committee for Standardization (CEN)  
European Committee for Electrotechnical Standardization (CENELEC)  
Commonwealth of Independent States (CIS)  
Mercosur Standardization Committee (CMN)  
Cooperative Organization on Metrology (COOMET)  
Comision Paramericana de Normas Technicas (COPANT)  
Deutscher Akkreditierungs Rat (DAR)  
Direccion General de Normas (DGN)  
Deutsches Institut fur Normung (DIN)  
European Accreditation Cooperation (EAC)  
European Free Trade Association (EFTA)  
Entidad Mexicana de Acreditacion (EMA)  
European-Eco-Management and Audit Scheme (EMAS)  
Environmental Management Systems (EMS)  
European Norm (EN)  
European Organization for Quality (EOQ)  
European Telecommunications Standards Institute (ETSI)  
European Union (EU)  
European Metrology Program (EUROMET)  
Food & Agricultural Organization/Codex (FAO/CODEX)  
**\*Note:** See Appendix B for an alphabetical list of acronyms.

Former Soviet Union (FSU)  
Free Trade Area of the Americas (FTAA)  
General Agreement on Tariffs and Trade (GATT)  
Gulf Cooperation Council (GCC)  
Hazard Analysis Critical Control Point (HACCP)  
Hong Kong Certification Body Accreditation Scheme (HKCBAS)  
Independent Association of Accredited Registrars (IAAR)  
International Accreditation Forum (IAF)  
International Auditor and Training Certification Association (IATCA)  
International Automotive Task Force (IATF)  
International Electrotechnical Commission (IEC)  
IEC System for Conformity Testing to Standards for Safety of Electrical Equipment,  
Certification Bodies Scheme (IECEE/CB)  
International Laboratory Accreditation Cooperation (ILAC)  
International Measurement Confederation (IMEKO)  
International Register of Certificated Auditors (IRCA)  
International Quality Certification Network (IQNET)  
International Organization for Standardization (ISO)  
International Telecommunications Union (ITU)  
Japanese Industrial Standards Committee (JISC)  
Junta Andina Comision (JUNAC)  
German Department of Transportation/Kraftfahrt-Bundesamt (KBA)  
Mercado Comun del Cono Sur (MERCOSUR)  
Metrology, Standardization, Testing and Quality (MSTQ)  
National Accreditation of Certification Bodies (NACB)  
National Cooperation for Laboratory Accreditation (NACLA)  
North American Free Trade Agreement (NAFTA)  
National Accreditation Program (NAP)  
National Institute of Standards and Technology (NIST)  
Norma Oficial Mexicana (NOM)  
North American Industry Classification System (NAICS)  
North American Metrology Program (NORAMET)  
National Quality Assurance (NQA)  
National Voluntary Laboratory Accreditation Program (NVLAP)  
Organisation Internationale de Metrologie Legale (OIML)  
Organization of Petroleum Exporting Countries (OPEC)  
Pacific Accreditation Cooperation (PAC)  
Pacific Area Standards Committee (PASC)  
Quality Management Systems (QMS)  
Quality Systems Assessment Recognition/ISO/IEC (QSAR)  
Raad voor Accreditatie/Dutch Council for Accreditation (RvA)  
Registrar Accreditation Board (RAB)  
Saudi Arabian Standards Organization (SASO)  
Social Accountability (SA)

Standards Council of Canada (SCC)  
Sistema Interamericano de Metrologia (SIM)  
Technical Barriers to Trade (TBT)  
Tragergemeinschaft für Akkreditierung (TGA)  
Verband der Automobilindustrie/German Automotive Industry Association (VDA)  
European Cooperation in Legal Metrology (WELMEC)  
World Trade Organization (WTO)





